2025 Undergraduate Student Survey Results

JULY 2025

Prepared by the Office of Planning, Analytics, Institutional Research, & Strategic Initiatives (PAIRS)



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REPORT SUMMARY

The 2025 *Undergraduate Student Survey* (USS) was administered to sophomores and juniors in May 2025. The USS is a complementary survey to the *Graduating Student Survey* (GSS) and was first administered in 2015. This survey report includes the questions' ratings from last year.

Two questions on this survey also appear on the GSS. They are:

- 1. If you were to start all over again, would you attend TAMU-CC?
- 2. Would you recommend TAMU-CC to a prospective student?

Demographics

A total of 3,460 students were invited to take the survey. A total of 257 students opened the survey, but only 225 students answered at least one question and are considered respondents, for a response rate of 7% compared to 8% last year.

KEY FINDINGS

General Campus Experiences

The items receiving the **highest** ratings of combined satisfaction (*Very Satisfied* responses added with the *Satisfied* responses), above 90%, in campus experiences are as follows:

- The helpfulness of staff at the mail center (98%)
- The fairness of student disciplinary procedures administered under the Student Code of Conduct (95%)
- The fairness of ACADEMIC misconduct disciplinary process (95%)
- The accessibility of computer labs (95%)
- The quality of equipment in computer labs (95%)
- The overall condition of the University grounds and landscaping (94%)
- The quality of care offered by the Health Center (91%)

The item(s) receiving the **lowest** rating(s) of combined satisfaction (*Very Dissatisfied* responses added with the *Dissatisfied* responses), Under the recommended 75%, in general experiences are as follow(s):

 Nearly 24% of the students who live on campus are dissatisfied or very dissatisfied with the quality of food in the Dining Hall and nearly 28% with the availability of channels for expressing student complaints.

Campus Offices

Generally, 90% of students are satisfied with campus offices. All campus offices listed below received a combined satisfaction score (Satisfied/Very Satisfied) over 90% or higher for Courtesy and Helpfulness.

Office	Courtesy	Helpfulness
Veteran's Affairs	100%	100%
Cashier's (Business) Office	97%	96%
University Bookstore	96%	95%
Admissions & Records	96%	94%
Financial Assistance Office	94%	92%

Campus Services

The combined satisfaction scores (Satisfied/Very Satisfied) for campus services:

Service	Valid %
Disability Services	98%
University Center	98%
Bell Library	97%
Recreational Sports Facilities	97%
CASA (tutoring)	93%
Health Center	93%
SAIL Online Portal	93%
Campus Copies Office	92%
Counseling Center	89%
Other Campus Food Businesses	82%
Dining Hall	81%

Campus Events

The combined satisfaction scores for campus services:

Islander Athletic Events (99%) Student Activities and Events (95%)

About the response numbers:

Respondents did not necessarily answer all questions on the survey. Therefore, the total number of responses for a question will not necessarily match other questions.

About percentages:

Valid percent means the percentage based on the number of people who answered the question, **not the percentage of all the people who answered any question**. Percentages are rounded to the nearest whole number, except when less than 1% in which case the exact percentage is reported.

Demographics

Respondents							
Gender	Student Count	Percent					
Female	128	68%					
Male	55	29%					
Non-Binary	2	1.5%					
Not Identified	2	1.5%					
Total	187	100%					

Entire Pool of Students - Gender							
Gender	Student Count	Percent					
Female	2115	61%					
Male	1345	39%					
Non-Binary	0	0%					
Not Identified	0	0%					
Total 3,460 100%							

Respondents							
College	Student Count	Valid Percent					
Business	31	17%					
Education & Human Development	17	9%					
Engineering & Computer Science	21	11%					
Liberal Arts	50	27%					
Nursing and Health Sciences	29	15%					
Science	40	21%					
School of Arts, Media, & Communication	0	0%					
Total	188	100%					

Entire Pool of Students							
College	Student Count	Valid Percent					
Business	686	20%					
Education & Human Development	341	10%					
Engineering & Computer Science	385	11%					
Liberal Arts	527	15%					
Nursing and Health Sciences	591	17%					
Science	619	18%					
School of Arts, Media, & Communication	311	9%					
Total	3,460	100%					

Respondents -Parent graduated from college	Student Count	Valid Percent
Mother graduated	88	55%
Father graduated	71	45%
Both parents graduated	159	100%

Respondents -How many years have you lived on campus (either at Miramar or Momentum campus)?						
# Years Student Count Valid Pe						
1	43	22%				
2	28	15%				
3	13	7%				
4	0	0%				
None	105	56%				
Total 189 100%						

Respondents - Race	Student Count	Valid Percent
American Indian or Alaska Native	1	0%
Asian	9	5%
Black or African American	5	3%
Hispanic/Latino	91	48%
Native Hawaiian or Other Pacific Islander	1	0%
White	68	37%
Multi-racial	8	4%
Other	5	3%
TOTAL	188	100%

Campus Experiences

The following questions were open for response to all students. The questions were constructed to ascertain satisfaction with general experiences on the TAMU-CC campus. The *Very Satisfied* responses have been added with the *Satisfied* responses to give the *Combined Satisfaction* score.

Usage items aim to provide some general insight on how often the services are used. The question reads: Please indicate how satisfied you are with the following offices/services. Additionally, please indicate how often you use the following offices or campus services.

Admissions & Records

	Co	Courtesy		pfulness	Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	40	37	23	33	1- 4 times per year	116	65
Satisfied	64	59	42	62	5 to 10 times per year	12	7
Dissatisfied	4	4	3	4	11 or more times per year	1	0
Very Dissatisfied	1	0	1	1	Never	49	28
Total	109	100%	69	100%		178	100%

Cashier's (Business) Office

	C	Courtesy		elpfulness	Usage		
	#	Valid %	#	Valid %	-	#	Valid %
Very Satisfied	34	36	20	38	1- 4 times per year	91	51
Satisfied	57	61	31	58	5 to 10 times per year	8	5
Dissatisfied	2	2	2	4	11 or more times per year	1	0
Very Dissatisfied	1	1	0	0	Never	78	44
Total	94	100%	53	100%		178	100%

Financial Assistance Office

	Co	Courtesy		Helpfulness Usage			
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	42	40	25	39	1- 4 times per year	107	59
Satisfied	57	54	34	53	5 to 10 times per year	17	9
Dissatisfied	5	5	4	6	11 or more times per year	2	1
Very Dissatisfied	1	1	1	2	Never	54	31
Total	105	100%	64	100%		180	100%

IT Service Desk

	C	ourtesy	urtesy Help		Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	35	37	23	40	1- 4 times per year	84	47
Satisfied	50	53	28	49	5 to 10 times per year	3	2
Dissatisfied	9	10	4	7	11 or more times per year	0	0
Very Dissatisfied	0	0	2	4	Never	92	51
Total	94	100%	57	100%		179	100%

University Bookstore

	Co	ourtesy H		pfulness	Usage			
	#	Valid %	#	Valid %		#	Valid %	
Very Satisfied	48	42	30	40	1- 4 times per year	112	63	
Satisfied	62	54	42	55	5 to 10 times per year	16	9	
Dissatisfied	3	3	3	4	11 or more times per year	8	4	
Very Dissatisfied	2	1	1	1	Never	43	24	
Total	115	100%	76	100%		179	100%	

University Police

	Co	ourtesy H		pfulness	Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	28	20	15	38	1- 4 times per year	33	19
Satisfied	35	68	19	47	5 to 10 times per year	1	.5
Dissatisfied	3	9	2	5	11 or more times per year	1	.5
Very Dissatisfied	4	3	4	10	Never	143	80
Total	70	100%	40	100%		178	100%

Veteran's Affairs

	Co	Courtesy		lpfulness	Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	25	33	12	40	1- 4 times per year	24	13
Satisfied	31	63	18	60	5 to 10 times per year	9	5
Dissatisfied	0	2	0	0	11 or more times per year	2	1
Very Dissatisfied	0	2	0	0	Never	145	81
Total	56	100%	30	100%		180	100%

SAIL Online Portal

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	61	47	1- 4 times per year	17	18
Satisfied	61	47	5 to 10 times per year	17	18
Dissatisfied	7	5	11 or more times per year	62	63
Very Dissatisfied	2	1	Never	1	1
Total	131	100%		97	100%

Bell Library (ability to find materials)

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	61	51	1- 4 times per year	23	24
Satisfied	56	46	5 to 10 times per year	12	12
Dissatisfied	4	3	11 or more times per year	52	53
Very Dissatisfied	0	0	Never	11	11
Total	121	100%		98	100%

Campus Copies

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	29	38	1- 4 times per year	29	30
Satisfied	41	54	5 to 10 times per year	6	6
Dissatisfied	3	4	11 or more times per year	10	10
Very Dissatisfied	3	4	Never	53	54
Total	76	100%		98	100%

Tutoring/CASA (Center for Academic Excellence)

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	39	46	1- 4 times per year	37	38
Satisfied	39	46	5 to 10 times per year	16	16
Dissatisfied	4	6	11 or more times per year	5	5
Very Dissatisfied	2	2	Never	40	41
Total	84	100%		98	100%

Disability Services

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	24	45	1- 4 times per year	18	19
Satisfied	26	49	5 to 10 times per year	3	3
Dissatisfied	1	2	11 or more times per year	4	4
Very Dissatisfied	2	4	Never	72	74
Total	53	100%		97	100%

University Center

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	48	42	1- 4 times per year	22	23
Satisfied	63	56	5 to 10 times per year	13	14
Dissatisfied	1	1	11 or more times per year	45	47
Very Dissatisfied	1	1	Never	16	16
Total	113	100%		96	100%

Counseling Center

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	36	49	1- 4 times per year	27	29
Satisfied	30	41	5 to 10 times per year	7	7
Dissatisfied	5	7	11 or more times per year	3	3
Very Dissatisfied	3	3	Never	57	61
Total	74	100%		94	100%

Health Center

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	32	46	1- 4 times per year	32	33
Satisfied	32	46	5 to 10 times per year	0	0
Dissatisfied	1	2	11 or more times per year	2	2
Very Dissatisfied	4	6	Never	63	65
Total	69	100%		97	100%

Recreational Sports Facilities

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	33	49	1- 4 times per year	16	17
Satisfied	33	49	5 to 10 times per year	6	6
Dissatisfied	2	2	11 or more times per year	12	13
Very Dissatisfied	0	0	Never	61	64
Total	68	100%		95	100%

Dining Hall

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	28	35	1- 4 times per year	21	22
Satisfied	38	46	5 to 10 times per year	1	1
Dissatisfied	8	10	11 or more times per year	28	29
Very Dissatisfied	7	9	Never	47	48
Total	81	100%		97	100%

Other Campus Food Businesses

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	39	36	1- 4 times per year	24	25
Satisfied	50	46	5 to 10 times per year	17	18
Dissatisfied	14	13	11 or more times per year	35	37
Very Dissatisfied	5	5	Never	19	20
Total	108	100%		95	100%

Student Activities and Events

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	40	40	1- 4 times per year	36	37
Satisfied	54	55	5 to 10 times per year	15	15
Dissatisfied	4	4	11 or more times per year	14	14
Very Dissatisfied	1	1	Never	33	34
Total	99	100%		98	100%

Islander Athletic Events - A large number who responded said they never attended these events

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	25	37	1- 4 times per year	23	24
Satisfied	41	61	5 to 10 times per year	7	7
Dissatisfied	1	2	11 or more times per year	5	5
Very Dissatisfied	0	0	Never	62	64
Total	67	100%		97	100%

General Experiences

For the following section, the question asked was: *Please indicate the extent of your satisfaction with the following processes/procedures.*

The *Very Satisfied* responses have been added with the *Satisfied* responses to give the *Combined Satisfaction* score.

The web registration process.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	58	44	
Satisfied	56	43	87%
Dissatisfied	12	9	
Very Dissatisfied	5	4	
Total	131	100%	

The walk-up registration process.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	26	39	
Satisfied	37	55	94%
Dissatisfied	3	5	
Very Dissatisfied	1	1	
Total	67	100%	

The ease of dropping/adding courses.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	65	53	
Satisfied	50	41	93%
Dissatisfied	6	5	
Very Dissatisfied	2	1	
Total	123	100%	

The fee payment process.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	40	34	
Satisfied	67	56	90%
Dissatisfied	6	5	
Very Dissatisfied	6	5	
Total	119	100%	

The billing procedures.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	41	33	
Satisfied	64	52	85%
Dissatisfied	12	10	
Very Dissatisfied	6	5	
Total	123	100%	

The hours of operation of the Cashier's (Business) office.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	25	27	
Satisfied	59	64	91%
Dissatisfied	6	7	
Very Dissatisfied	2	2	
Total	92	100%	

The timeliness of financial assistance award announcements.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	38	35	
Satisfied	50	46	81%
Dissatisfied	17	16	
Very Dissatisfied	4	3	
Total	109	100%	

The First Year Learning Community program.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	27	33	
Satisfied	38	47	80%
Dissatisfied	9	11	
Very Dissatisfied	7	9	
Total	81	100%	

The overall quality of Academic Advising you have received at this campus.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	60	47	
Satisfied	44	34	81%
Dissatisfied	17	13	
Very Dissatisfied	7	6	
Total	128	100%	

The effectiveness of tutoring services provided by CASA.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	32	40	
Satisfied	39	49	89%
Dissatisfied	6	7	
Very Dissatisfied	3	4	
Total	80	100%	

The hours and days of the Dining Hall food service.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	28	38	
Satisfied	34	46	84%
Dissatisfied	8	11	
Very Dissatisfied	4	5	
Total	74	100%	

The hours and days of the other campus food locations (NOT Dining Hall).

	Responses	Valid %	Combined Satisfaction
Very Satisfied	33	32	
Satisfied	47	46	78%
Dissatisfied	17	17	
Very Dissatisfied	5	5	
Total	102	100%	

The helpfulness of the staff at the mail center.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	41	49	
Satisfied	41	49	98%
Dissatisfied	2	2	
Very Dissatisfied	0	0	
Total	84	100%	

The availability of printing/copying on campus.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	36	36	
Satisfied	42	42	78%
Dissatisfied	15	15	
Very Dissatisfied	7	7	
Total	100	100%	

The price of printing/copying on campus.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	24	24	
Satisfied	47	47	71%
Dissatisfied	17	17	
Very Dissatisfied	12	12	
Total	100	100%	

The quality of care offered by the Counseling Center.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	34	50	
Satisfied	27	40	90%
Dissatisfied	3	4	
Very Dissatisfied	4	6	
Total	68	100%	

The quality of care offered by the Health Center.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	33	49	
Satisfied	28	43	91%
Dissatisfied	3	4	
Very Dissatisfied	3	4	
Total	67	100%	

The availability of channels for expressing student complaints.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	23	28	
Satisfied	36	44	72%
Dissatisfied	16	19	
Very Dissatisfied	7	9	
Total	<i>82</i>	100%	

The fairness of ACADEMIC misconduct disciplinary process.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	37	47	
Satisfied	37	47	95%
Dissatisfied	3	4	
Very Dissatisfied	1	2	
Total	78	100%	

The fairness of student disciplinary procedures administered under the Student Code of Conduct.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	37	49	
Satisfied	36	47	96%
Dissatisfied	2	3	
Very Dissatisfied	1	1	
Total	76	100%	

The quality of equipment in computer labs.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	32	34	
Satisfied	58	61	95%
Dissatisfied	5	5	
Very Dissatisfied	0	0	
Total	95	100%	

The accessibility of computer labs.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	37	39	
Satisfied	53	56	95%
Dissatisfied	5	5	
Very Dissatisfied	0	0	
Total	95	100%	

The ability to find materials in the library to complete class assignments.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	35	38	
Satisfied	51	55	92%
Dissatisfied	5	5	
Very Dissatisfied	2	2	
Total	93	100%	

The quality of the food in the Dining Hall.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	19	27	
Satisfied	35	49	76%
Dissatisfied	11	16	
Very Dissatisfied	6	8	
Total	71	100%	

The quality of the food in other campus dining locations.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	33	34	
Satisfied	54	55	89%
Dissatisfied	9	9	
Very Dissatisfied	2	2	
Total	98	100%	

The overall condition of classrooms on campus.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	31	27	
Satisfied	68	60	88%
Dissatisfied	10	9	
Very Dissatisfied	4	4	
Total	113	100%	

The overall condition of the University grounds and landscaping.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	51	43	
Satisfied	60	51	94%
Dissatisfied	3	3	
Very Dissatisfied	4	3	
Total	118	100%	

The quality of equipment in science labs.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	25	30	
Satisfied	40	49	79%
Dissatisfied	9	11	
Very Dissatisfied	8	10	
Total	82	100%	

The responsiveness of the University Police.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	22	40	
Satisfied	25	45	85%
Dissatisfied	6	11	
Very Dissatisfied	2	4	
Total	55	100%	

The overall safety of the campus.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	39	36	
Satisfied	57	52	80%
Dissatisfied	12	11	
Very Dissatisfied	1	1	
Total	109	100%	

The cleanliness of campus facilities (please note problem area/s).

	Responses	Valid %	Combined Satisfaction
Very Satisfied	40	38	
Satisfied	56	53	91%
Dissatisfied	4	4	
Very Dissatisfied	5	5	
Total	105	100%	

The cleanliness of recreational sports facilities and equipment.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	35	52	
Satisfied	32	48	100%
Dissatisfied	0	0	
Very Dissatisfied	0	0	
Total	67	100%	

The safety of recreational sports facilities.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	30	46	
Satisfied	35	54	100%
Dissatisfied	0	0	
Very Dissatisfied	0	0	
Total	65	100%	

The contribution of intercollegiate athletic programs to your sense of school spirit.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	26	44	
Satisfied	27	46	90%
Dissatisfied	4	7	
Very Dissatisfied	2	3	
Total	59	100%	

Bike lanes leading to campus.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	24	39	
Satisfied	28	46	85%
Dissatisfied	6	10	
Very Dissatisfied	3	5	
Total	61	100%	

On-campus bike pathways.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	25	40	
Satisfied	32	52	92%
Dissatisfied	4	6	
Very Dissatisfied	1	2	
Total	62	100%	

The adequacy of sidewalks on campus.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	44	47.5	
Satisfied	44	47.5	95%
Dissatisfied	4	4	
Very Dissatisfied	1	1	
Total	93	100%	

Your sense of pride about the campus.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	36	35	
Satisfied	50	49	84%
Dissatisfied	12	12	
Very Dissatisfied	4	4	
Total	102	100%	

Bus Service

City bus route #5 to campus.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	22	51	
Satisfied	18	42	93%
Dissatisfied	2	5	
Very Dissatisfied	1	2	
Total	43	100%	

City bus route #37 to campus.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	19	44	
Satisfied	20	46	91%
Dissatisfied	2	5	
Very Dissatisfied	2	5	
Total	43	100%	

The Wave #63 shuttle bus service.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	19	48	
Satisfied	18	46	95%
Dissatisfied	1	3	
Very Dissatisfied	1	3	
Total	39	100%	

Momentum #60 shuttle bus service.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	19	46	
Satisfied	20	49	95%
Dissatisfied	2	5	
Very Dissatisfied	0	0	
Total	41	100%	

Extracurricular Involvement

The following questions were open for response to all students. The questions were constructed to ascertain student involvement in extracurricular activities.

Are you actively involved in any student organizations at TAMU-CC?

	Responses	Valid Percent	
Yes	51	43	
No	69	57	
Total	120	100%	

Please indicate to what extent being involved in a student organization has made you feel more connected to campus.

	Responses	Valid Percent	At least a moderate amount
A great deal	14	27	
A lot	10	20	76%
A moderate amount	15	29	
A little	11	22	
Not at all	1	2	
Total	51	100%	

If a student chose *No* for a response to involvement in any student organizations, they were asked: Why not?

	Responses	Valid Percent
I didn't have time	37	54
Nothing interested me	14	20
I didn't know about these organizations	6	9
What I wanted wasn't offered or available	0	0
I didn't like what I experienced when I tried it	1	1
Other	11	16
Total	69	100%

Educational outcomes or services

Students were asked to indicate the extent of their satisfaction with the following educational outcomes or services at A&M-Corpus Christi.

The protection of the right to freedom of expression on campus.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	46	41	
Satisfied	52	47	88%
Dissatisfied	8	7	
Very Dissatisfied	5	5	
Total	111	100%	

Learning to appreciate teamwork with diverse groups in settings outside the classroom.

	Responses	Valid %	Combined Satisfaction
Very Satisfied	50	47	
Satisfied	51	48	95%
Dissatisfied	4	4	
Very Dissatisfied	1	1	
Total	106	100%	

Likelihood of Attending/Recommending TAMU-CC

The Office of Planning and Institutional Research recommends a combined probability percentage of 75% or greater for each item.

If you were to start all over again, would you attend TAMU-CC?

	Responses	Valid Percent	Combined Positive
Definitely attend TAMU-CC	50	42	
Probably attend TAMU-CC	50	42	84%
Probably not attend TAMU-CC	15	12	
Definitely not attend TAMU-CC	3	3	
Not attend college at all	1	1	
Total	119	100%	

Would you recommend TAMU-CC to a prospective student?

	Responses	Valid Percent	Combined Positive
Definitely recommend	52	43	
Probably recommend	56	47	90%
Probably not recommend	10	8	
Definitely not recommend	2	2	
Total	120	100%	

Academic Registration Experiences

The questions below were constructed to ascertain how often respondents encountered courses that were closed when they were registering.

How frequently did you encounter closed courses IN in your major when you went to register?

	Responses	Valid Percent
Always	8	7
Often	24	19
About half the time	14	11
Sometimes	44	36
Never	34	27
Total	124	100%

How frequently did you encounter closed courses NOT in your major when you went to register?

	Responses	Valid Percent
Always	3	2
Often	11	9
About half the time	24	20
Sometimes	32	26
Never	53	43
Total	123	100%

Learning about Campus Events

The students were asked three questions concerning social media. They were asked to rank order two lists about where they get information about campus events, and then about social media they do not use.

How likely are you to learn about campus events and information from the following sources?

	Extremely Likely	Somewhat Likely	Somewhat Unlikely	Extremely Unlikely
Brochures	31	36	32	19
Email	72	33	9	5
Facebook	22	36	10	51
Flickr	10	15	6	88
Fliers/Posters on bulletin boards	56	46	12	5
Google+	14	19	11	74
I-Engage	48	38	17	16
iNews	47	38	13	21
Instagram	40	41	9	28
LinkedIn	18	29	8	63
Myspace	12	12	7	87
Sidewalk Chalking	39	44	18	18
Snapchat	23	22	8	65
Tagged	19	18	7	74
TikTok	25	29	6	58
Tumblr	11	12	6	89
(X) Twitter	15	18	9	76
University Website	43	37	23	16
Word of Mouth	65	34	9	11
YouTube	17	22	9	70

By far most students get their information most often from email; iNews, Sidewalk chalking, word-of-mouth, university website, and fliers/posters on bulletin boards are also strong information sources. Facebook, Twitter, Instagram, brochures, Snapchat and YouTube are somewhat effective, while Flickr, Google+, LinkedIn, Myspace, Tagged, and Tumbler have a limited reach.

How often do you use these social media to learn about campus events and programs?

	Always	Weekly	Almost never	No Account
Facebook	20	18	39	40
Flickr	6	2	12	97
Google+	7	6	32	72
Instagram	32	35	27	24
LinkedIn	10	16	39	53
Myspace	5	4	11	97
Snapchat	18	13	42	45
Tagged	7	5	20	86
TikTok	17	12	42	46
Tumblr	5	3	16	94
X (Twitter)	8	9	32	69
YouTube	15	14	55	34
Other	2	2	8	73

Number of people who do not use the following:

Elt. I	444
Flickr	111
Myspace	110
Tagged	102
Tumbler	101
Google+	92
(X) Twitter	73
LinkedIn	65
Facebook	50
Snapchat	49
TikTok	42
YouTube	35
Instagram	23
Other	12
TOTAL	899

Survey Instrument

2025 USS - Undergraduate Student Survey

We would appreciate getting your feedback about your experiences while at Texas A&M University – Corpus Christi. We use the data from this survey to make changes and improvements.

The following questions are for data-collection and institutional research purposes only. Participation in this study is strictly voluntary and in no way affects your status at Texas A&M University-Corpus Christi. The Office of Planning & Institutional Research will ensure that your responses are completely confidential and will only be reported in the aggregate.

For further information regarding this study or your confidentiality, please contact Erin Mulligan-Nguyen in the office of Planning and Institutional Research at 361-825-5989, or erin.mulligan-nguyen@tamucc.edu

- Q2 In this section we collect some demographic information that lets us examine if the respondents are similar to the overall population of students. For instance, does one gender respond more answer than the other? Does college or class level make a difference in responses? ... and so forth.
- O3 Gender

Male (1)

Female (2)

Gender Non-binary (3)

Prefer not to identify (4)

Q4 Race/Ethnicity

Hispanic/Latino (1)

White (2)

Black or African American (3)

Asian (4)

American Indian or Alaska Native (5)

Native Hawaiian or Other Pacific Islander (6)

Multi-racial (7)

Other (8) _____

Q5 Did your mother (or female legal guardian) graduate from college?

yes (1)

No (2)

Q6 Did your father (or male legal guardian) graduate from college?

yes (1)

No (2)

Q7	Your class level:
	Sophomore (1)
	Junior (2)
Q8	College you are in:
	Business (1)
	Education & Human Development (2)
	Liberal Arts (3)
	Nursing and Health Sciences (4) Science and Engineering (5)
	Science and Engineering (5)
Q9	How many years have you lived on campus (either at Miramar or Momentum campus)?
	1 2 3 4 None
Disp	play This Question:
	If College you are in: Business Is Selected
	Department you are in:
_	Accounting, Finance, and Business Law (1)
0	Decision Sciences and Economics (2)
0	Management and Marketing (3)
Disp	play This Question:
	If College you are in: Business Is Selected
Q10	0 Your Major:
O	Accounting (1)
0	Economics (2)
	Finance (3)
	General Business (4)
	Management (5)
	Management Information Systems (6)
_	Marketing (7)
0	Undecided (8)
Disp	play This Question:
	If College you are in: Education Is Selected
Q11	1 Department you are in:
O	Educational Leadership (1)
O	Curriculum and Instruction (2)
O	Counseling and Educational Psychology (3)
O	Distance Education (4)
O	Teacher Education (5)
O	Kinesiology (6)
O	Military Science (7)
\circ	Undecided (8)

If Department you are in: Kinesiology Is Selected

Q12 Program you are in:

- Athletic Training (1)
- O Interdisciplinary Studies (2)
- O Kinesiology (3)
- O Undecided (4)

Display This Question:

If College you are in: Education Is Selected

Q13 Your Major:

- Athletic Training (1)
- O EC-6 Reading (2)
- O EC-6 Bilingual (3)
- O Grades 4-8 Mathematics (4)
- O EC-12 Special Education (5)
- O Kinesiology (6)
- O Military Science Program (7)
- O Undecided (8)

Display This Question:

If College you are in: Liberal Arts Is Selected

Q14 Department you are in:

- **O** Art (1)
- O Communication & Media (2)
- O Dance & Theatre (3)
- O English (4)
- O Humanities (5)
- O Music (6)
- O Psychology & Sociology (7)
- O Social Sciences (8)
- O Undecided (10)

If College you are in: Liberal Arts Is Selected

Q15 Your Major:

- Applied Sciences (1)
- **O** Art (2)
- O Communication (3)
- O Criminal Justice (4)
- O Economics (5)
- O English (6)
- O Graphic Design (17)
- O History (7)
- O Music (8)
- O Philosophy (9)
- O Political Science (10)
- O Psychology (11)
- O Sociology (12)
- O Spanish (13)
- O Theatre (14)
- O University Studies (15)
- O Undecided (16)

Display This Question:

If College you are in: Nursing and Health Sciences Is Selected

Q16 Program you are in:

- O BSN in Nursing (1)
- O BSHS in Health Science (2)

Display This Question:

If College you are in: Science and Engineering Is Selected

Q17 Department you are in:

- O Computing Sciences (1)
- O Engineering (2)
- O Life Sciences (3)
- O Mathematics & Statistics (4)
- O Physical & Environmental Sciences (5)

If College you are in: Science and Engineering Is Selected

Q18 Your Major:

- Atmospheric Sciences (18)
- O Biology (1)
- O Biomedical Sciences (2)
- O Chemistry (3)
- O Coastal & Marine System Science (4)
- O Computer Science (5)
- O Electrical Engineering (6)
- Environmental Science (7)
- O Fisheries & Mariculture (8)
- O Geographic Information Science (9)
- O Geology (10)
- O Geospatial Computing Science (19)
- O Geospatial Surveying Engineering (11)
- Marine Biology (12)
- O Mathematics (13)
- O Mechanical Engineering (14)
- Mechanical Engineering Technology (15)
- O Physics (16)
- O Undecided (17)

Q20 How often do you utilize/contact the following offices in an average academic year?

	Never (1)	1-4 times per year (2)	5-10 times per year (3)	11 or more times per year (4)
Admissions & Records (1)	•	•	•	O
Office of Veteran's Affairs (2)	•	•	•	O
Cashier's (Business) Office (3)	•	•	•	•
Financial Assistance Office (4)	•	•	•	O
University Police (5)	•	•	•	O
University Bookstore (6)	•	•	•	0

Q21 Please let us know how satisfied you are with both the courtesy and the helpfulness of the following offices.

	To what extent are you satisfied with the courtesy of the personnel in these offices?						To what extent are you satisfied with the helpfulness of the personnel in these offices?			
	Very Satisfi ed (1)	Satisfi ed (2)	Dissatisfi ed (3)	Very Dissatisfi ed (4)	Not Applica ble (5)	Very Satisfi ed (1)	Satisfi ed (2)	Dissatisfi ed (3)	Very Dissatisfi ed (4)	Not Applica ble (5)
Admissio ns & Records (1)	•	0	0	•	•	•	•	•	•	•
Office of Veteran's Affairs (2)	•	•	•	•	•	•	•	•	•	•
Cashier's (Business) Office (3)	•	O	0	O	0	•	0	0	•	•
Financial Assistanc e Office (4)	•	•	•	•	•	•	•	•	•	•
Universit y Police (5)	•	0	O	•	•	O	0	•	•	•
Universit y Bookstor e (6)	•	•	•	0	•	•	•	•	0	•

Q22 Please indicate how satisfied you are with the following offices/services. Additionally, please indicate how often you use the office/service.

	Pleas	se indicate	the extent of y office/ser	How often do you utilize the office/service in an academic year?					
	Very Sati sfie d (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)	Never (1)	1-4 times per year (2)	5-10 times per year (3)	11 or more times per year (4)
SAIL Online Portal (1)	0	•	•	•	•	O	•	•	C
Bell Library (2)	C	O	•	•	•	•	•	O	o
Campus Copies (3)	0	•	•	•	•	•	o	O	C
Tutoring/CASA (Center for Academic Student Achievement) (4)	O	•	•	•	•	O	O	•	0
Disability Services (5)	0	•	0	0	O	O	•	•	O
University Center (6)	0	•	•	•	•	O	•	•	O
Counseling Center (7)	0	•	•	•	•	O	•	•	C
Health Center (8)	0	O	•	•	•	•	O	C	o
Recreational Sports (9)	0	O	O	O	•	O	O	•	O
Dining Hall (10)	0	O	0	0	0	•	o	O	o
Other campus food businesses (13)	o	O	0	0	0	O	O	0	o
Student activities and events (11)	0	•	•	•	0	O	o	0	O
Islander Athletic events (12)	0	O	•	•	O	O	0	0	O

Q23 Please indicate the extent of your satisfaction with the following processes/services/program.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The web registration process (1)	O	•	•	•	•
The walk-up registration process (2)	O	•	•	•	•
The ease of dropping/adding courses (3)	O	•	•	•	O
The fee payment process (4)	O	O	O	O	O
The billing procedures (5)	C	O	0	0	O
The hours of operation of the Cashier's (Business) office (6)	O	•	•	•	•
The timeliness of financial assistance award announcements (7)	•	•	•	•	O
The First Year Learning Community program (8)	O	•	•	•	•
The overall quality of Academic Advising you have received at this campus (9)	•	O	•	•	•
The effectiveness of tutoring services provided by CASA (10)	0	O	•	•	•
The hours and days of the Dining Hall food service (11)	O	•	•	•	•
The hours and days of the other campus food locations (NOT Dining Hall) (12)	0	O	•	•	•

Q24 Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The helpfulness of the staff at the mail center (2)	0	•	•	•	O
The availability of printing/copying on campus (9)	o	O	•	•	·
The price of printing/copying on campus (10)	O	•	•	•	C
The quality of care offered by the Counseling Center (3)	O	•	•	•	C
The quality of care offered by the Health Center (4)	O	•	•	•	O
The availability of channels for expressing student complaints (5)	o	O	•	•	o
The fairness of ACADEMIC misconduct disciplinary process (7)	O	O	•	•	o
The fairness of student disciplinary procedures administered under the Student Code of Conduct (6)	0	O	0	O	O

- ·	-			
Displ	av I	hıs (Quest	ion:

If Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC. = The fairness of student disciplinary procedures administered under the Student Code of Conduct [Dissatisfied is selected]

Or Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC. = The fairness of student disciplinary procedures administered under the Student Code of Conduct [Very Dissatisfied is selected]

Q25	Please explain why you were dissatisfied with the fairness of the disciplinary procedures							
-								
-								
-								
-								
_								

Q26 How frequently did you encounter courses closed when you went to register?

	Always (1)	Often (2)	About half the time (3)	Sometimes (4)	Never (5)
Courses in your major (1)	0	•	•	•	O
Courses NOT in your major (2)	•	•	•	•	•

Q27 Please indicate the extent of your satisfaction with the following aspects of the campus.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The quality of equipment in computer labs (1)	O	•	•	•	•
The accessibility of computer labs (2)	O	O	•	•	•
The ability to find materials in the library to complete class assignments (3)	0	O	•	•	•
The quality of the food in the Dining Hall (4)	O	•	•	•	•
The quality of the food in other campus dining locations (11)	0	O	•	•	•
The overall condition of classrooms on campus (5)	O	•	•	•	•
The overall condition of the university grounds and landscaping (6)	0	O	•	•	O
The quality of equipment in science labs (7)	O	O	0	0	O
The responsiveness of University Police (8)	O	•	•	•	•
The overall safety of the campus (9)	O	•	•	•	•
Cleanliness of campus facilities (please note problem area/s) (10)	0	O	0	O	O

Disc	lav	This	Oue	estion:
[,		~~~	

If Please indicate the extent of your satisfaction with the following aspects of the campus. = Cleanliness of campus facilities (please note problem area/s) [Dissatisfied is selected]

And Please indicate the extent of your satisfaction with the following aspects of the campus. = Cleanliness of campus facilities (please note problem area/s) [Very Dissatisfied is selected]

What are the location/s that are not clean?	
	_
	_
	_
	Vhat are the location/s that are not clean?

Q29 Please indicate the extent of your satisfaction with the following aspects of the campus.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The cleanliness of recreational sports facilities and equipment (1)	O	•	•	•	0
The safety of recreational sports facilities (2)	O	•	•	•	•
The contribution of intercollegiate athletic programs to your sense of school spirit (3)	O	•	•	•	•
Bike lanes leading to campus (4)	C	O	O	O	O
On campus bike pathways (5)	O	O	0	0	O
Your sense of pride about the campus (6)	O	•	•	•	•
City bus route #5 to campus (7)	O	O	O	O	O
City bus route #37 to campus (8)	o	•	0	0	O
The Wave #63 Shuttle bus service (9)	•	•	•	•	•
Momentum #60 Shuttle bus service (10)	O	•	•	•	O
The adequacy of sidewalks on campus (If dissatisfied, where else are they needed?) (12)	•	O	•	•	•

If Please indicate the extent of your satisfaction with the following aspects of the campus. = The adequacy of sidewalks on campus (If dissatisfied, where else are they needed?) [Dissatisfied is selected] And Please indicate the extent of your satisfaction with the following aspects of the campus. = The adequacy of sidewalks on
campus (If dissatisfied, where else are they needed?) [Very Dissatisfied is selected] Q30 Where do you thing sidewalks should be added?
End of Block: Campus Services
Start of Block: Around Campus
Q31 Are you actively involved in any student organizations at TAMU-CC? (Student organizations include academic or career clubs, student government, publications, religious clubs, special interest clubs, sports clubs, Greek organizations, etc.) • Yes (1) • No (2)
Display This Question: If Are you actively involved in any student organizations at TAMU-CC? (Student organizations incl = Yes is selected
Q32 Please indicate to what extent being involvement in a student organization has made you feel more connected to campus.
O A great deal (1)
O A lot (2)
• A moderate amount (3)
O A little (4)
O Not at all (5)

If Are you actively involved in any student organizations at TAMU-CC? (Student organizations incl... = No is selected

I don't haveNothing int					
Nothing int	e time (1)				
• Nothing in	terested me (2)				
O I didn't kno	ow about these or	ganizations (3)			
O What I was	interested in was	n't offered or ava	ailable (4)		
			n organization (5)		
O Other (6) _					
4 Please indica	te the extent of yo Very Satisfied (1)	our satisfaction w Satisfied (2)	ith the following ed Dissatisfied (3)	ducational outcome: Very Dissatisfied (4)	s at TAMU-CC. N/A (5)
The protection of the right to freedom of expression on campus (1)	O	O	0	0	O
Learning to appreciate eamwork with liverse groups in settings outside the classroom (2)	O	O	O	O	O

	Extremely likely (39)	Somewhat likely (40)	Somewhat unlikely (42)	Extremely unlikely (43)
University Website (12)	O	O	•	•
Fliers/Posters on campus bulletin boards (13)	o	O	O	O
Brochures (14)	o	•	•	•
Sidewalk chalking (15)	o	O	•	O
Word of mouth (16)	C	O	•	O
Email (17)	C	O	•	O
iNews - (Thursday events email) (18)	o	O	•	O
Facebook (1)	C	O	•	O
Flickr (2)	o	O	•	O
Google+ (3)	o	O	•	O
Instagram (4)	o	O	•	O
LinkedIn (5)	o	O	•	O
Myspace (6)	o	O	•	O
Snapchat (7)	C	O	•	O
Tagged (8)	o	O	•	O
TikTok (9)	C	O	•	0
Tumbler (10)	C	O	•	0
(X) Twitter (11)	o	O	•	•

0

0

0

Q36 Would you recommend TAMU-CC to a prospective student?

O Definitely would (1)O Probably would (2)

O Probably would not (3)O Definitely would not (4)

YouTube (12)

0

Q38 How often do you use these social media to learn about campus events and programs?

	Daily (11)	Weekly (13)	Almost never (14)	No account (16)
Facebook (1)	•	•	•	•
Flickr (2)	•	O	•	O
Google+ (3)	0	O	•	O
Instagram (4)	0	O	•	O
LinkedIn (5)	0	O	•	O
Myspace (6)	0	O	•	O
Snapchat (7)	0	O	•	O
Tagged (8)	0	O	•	O
TikTok (9)	0	O	0	O
Tumbler (10)	0	0	0	•
(X) Twitter (11)	0	0	0	•
YouTube (12)	0	0	0	O

Q39 Is there a different platform that you wish had campus event information? If so please tell us where you would like to see campus event information.

Q40 N	Mark social media you do not use.
	Facebook (1)
	Flickr (2)
	Google+ (3)
	Instagram (4)
	LinkedIn (5)
	Myspace (6)
	Snapchat (7)
	Tagged (8)
	TikTok (9)
	Tumbler (10)

□ (X) Twitter (11)□ YouTube (12)

	Please use the space below to provide any comments you would like to add about your overall ational experience at TAMU-CC.
Q42 -	Is there anything else you would like us to know?
Q43	This is the end of the survey. We greatly appreciate that you shared your opinions!

End of Block: Around Campus