2022 Undergraduate Student Survey Results

June 2022

Prepared by the Office of Planning, Analytics, Institutional Research, & Strategic Initiatives (PAIRS)



Table of Contents

1.	Report Summary	3
2.	Demographics	4
3.	Campus Experiences	6
4.	General Experiences	11
5.	Bus Service	20
6.	Extracurricular Involvement	21
7.	Educational Outcomes/Services	22
8.	Likelihood of Attending/Recommending	23
9.	Academic Registration Experiences	23
10.	Learning about Campus Events/Social Media	24
11.	Survey Instrument	26

REPORT SUMMARY

The 2022 *Undergraduate Student Survey* (USS) was administered to sophomores and juniors in May 2022. The USS is a complementary survey to the *Graduating Student Survey* (GSS) and was first administered in 2015. This survey report includes the questions' ratings from last year.

Two questions on this survey also appear on the GSS. They are:

- 1. If you were to start all over again, would you attend TAMU-CC?
- 2. Would you recommend TAMU-CC to a prospective student?

Demographics

A total of 3,152 students were invited to take the survey. A total of 409 students opened the survey, but only 379 students answered at least one question and are considered respondents, for a response rate of 12% compared to 13% last year. Non-binary and unidentified students are underrepresented in the respondent population. While males are 39% of the population, only 6% responded to the survey.

KEY FINDINGS

General Campus Experiences

The items receiving the **highest** ratings of combined satisfaction (*Very Satisfied* responses added with the *Satisfied* responses), above 90%, in campus experiences are as follows:

- The quality of care offered by the Health Center (98%)
- The accessibility of computer labs (98%)
- The quality of equipment in computer labs (96%)
- The overall condition of University grounds and landscaping (96%)
- The ability to find materials in the library to complete class assignments (95%)
- The cleanliness of campus facilities (95%)
- The overall safety of the campus (94%)
- The fairness of ACADEMIC misconduct disciplinary process (94%)

The items receiving the **lowest** ratings of satisfaction in general experiences, under the recommended 75%, are as follows:

• Nearly 25% of the students *who live on campus* are dissatisfied or very dissatisfied with the quality of food in the Dining Hall.

Campus Offices

Generally, 90% of students are satisfied with campus offices. All campus offices listed below received a combined satisfaction score over 90% for Courtesy and 89% or higher for Helpfulness.

		Courtesy	Helpfulness
٠	Cashier's (Business) Office	(99%)	(97%)
٠	Veteran's Affairs	(97%)	(94%)
٠	Admissions & Records	(96%)	(94%)
٠	University Bookstore	(96%)	(97%)
٠	Financial Assistance Office	(93%)	(90%)

Campus Services

The combined satisfaction scores (Satisfied/Very Satisfied) for campus services:

- University Center (100%)
- Bell Library (99%)
- Health Center (98%)
- Recreational Sports Facilities (98%)
- SAIL Online Portal (95%)
- Disability Services (94%)
- Other Campus Food Businesses (94%)
- Counseling Center (93%)
- Campus Copies Office (91%)
- CASA (tutoring) (91%)
- Dining Hall (86%)

Campus Events

The combined satisfaction scores for campus services:Islander Athletic Events(99%)Student Activities and Events(97%)

About the response numbers:

Respondents did not necessarily answer all questions on the survey. Therefore, the total number of responses for a question will not necessarily match other questions.

About percentages:

Valid percent means the percentage based on the number of people who answered the question, **not the percentage of all the people who answered any question**. Percentages are rounded to the nearest whole number, except when less than 1% in which case the exact percentage is reported.

Demographics

Respondents					
Gender	Student Count	Valid Percent			
Female	283	79%			
Male	63	18%			
Non-Binary	8	2%			
Not Identified	5	1%			
Total	359	100%			

Respondents				
Class Level	Percent			
Sophomore	126	36%		
Junior	228	64%		
Total	354	100%		

Entire Pool of Students - Gender					
Gender Student Count Perce					
Female	1918	61%			
Male	1234	39%			
Total	3,152	100%			

Entire Pool of Students – Class Level					
Gender Student Count Percent					
Sophomore	1315	42%			
Junior	1837	58%			
Total	3,152	100%			

Respondents

College	Student Count	Valid Percent
Business	39	11%
Education & Human Development	46	13%
Liberal Arts	102	29%
Nursing & Health Sciences	62	19%
Science & Engineering	98	28%
Total	347	100%

Parent graduated from college	Student Count	Valid Percent		
Mother graduated	153	43%		
Father graduated	144	40%		
Both parents graduated	93	100%		

Entire Pool of Students

College	Student	Valid
conege	Count	Percent
Business	618	20%
Education & Human	363	12%
Development	303	1270
Liberal Arts	838	27%
Nursing and Health	490	16
Sciences	490	10
Science and	843	27%
Engineering	045	2170
Total	3,152	100%

How many years have you lived on campus (either at Miramar or Momentum campus)?					
# Years # of Students					
1	101				
2	51				
3	9				
4 0					
None 197					
TOTAL 358					

Race	Student Count	Valid Percent
American Indian or Alaska Native	1	0
Asian	18	5
Black or African American	15	4
Hispanic/Latino	168	47
Native Hawaiian or Other Pacific Islander	0	0
White	131	36
Multi-racial	20	6
Other	6	2
TOTAL	359	100%

Campus Experiences

The following questions were open for response to all students. The questions were constructed to ascertain satisfaction with general experiences on the TAMU-CC campus. The *Very Satisfied* responses have been added with the *Satisfied* responses to give the *Combined Satisfaction* score.

Usage items aim to provide some general insight on how often the services are used. The question reads: *Please indicate how satisfied you are with the following offices/services. Additionally, please indicate how often you use the following offices or campus services.*

	Co	ourtesy	Helpfulness		Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	84	39	68	42	Never	114	39
Satisfied	125	58	86	53	1- 4 times per year	165	56
Dissatisfied	5	2	6	4	5 to 10 times per year	15	5
Very Dissatisfied	3	1	3	2	11 or more times per year	2	1
Total	217	100	163	100		296	100

Admissions & Records

Veteran's Affairs

	C	Courtesy		lpfulness	ss Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	38	40	30	47	Never	253	87
Satisfied	53	56	30	47	1- 4 times per year	27	9
Dissatisfied	3	3	3	5	5 to 10 times per year	10	3
Very Dissatisfied	0	0	1	2	11 or more times per year	2	1
Total	94	100	64	100		292	100

Cashier's (Business) Office

	Co #	ourtesy Valid %	He #	lpfulness <i>Valid %</i>	Usage	#	Valid %
Var Catiafiad					Never		
Very Satisfied	66	35	53	37	Never	139	47
Satisfied	118	63	85	59	1- 4 times per year	145	49
Dissatisfied	2	1	4	3	5 to 10 times per year	11	4
Very Dissatisfied	0	0	1	1	11 or more times per year	1	0
Total	186	100	143	100		296	100

Financial Assistance Office

	Co	ourtesy	esy Helpfulness		Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	93	40	77	41	Never	76	26
Satisfied	123	53	93	49	1- 4 times per year	188	64
Dissatisfied	17	7	16	9	5 to 10 times per year	29	10
Very Dissatisfied	0	0	2	1	11 or more times per year	3	1
Total	233	100	188	100		296	100

University Police

	Co	ourtesy	Hel	ofulness	Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	44	33	34	40	Never	251	85
Satisfied	72	55	37	43	1- 4 times per year	42	14
Dissatisfied	12	9	11	13	5 to 10 times per year	1	0.5
Very Dissatisfied	4	3	4	5	11 or more times per year	0	0.5
Total	132	100	86	100		294	100

University Bookstore

	Co	Courtesy		ofulness	Usage			
	#	Valid %	#	Valid %		#	Valid %	
Very Satisfied	127	51	111	56	Never	56	19	
Satisfied	115	46	83	42	1- 4 times per year	188	63	
Dissatisfied	7	3	2	1	5 to 10 times per year	46	15	
Very Dissatisfied	2	1	3	2	11 or more times per year	8	3	
Total	251	100	199	100		298	100	

SAIL Online Portal

Satisfaction with the of	fice/servic	es	Usage		
	#	Valid %		#	Valid %
Very Satisfied	129	44	Never	0	0
Satisfied	149	51	1- 4 times per year	13	5
Dissatisfied	13	4	5 to 10 times per year	44	18
Very Dissatisfied	3	1	11 or more times per year	182	76
Total	294	100		239	100

Bell Library (ability to find materials)

Satisfaction with the offic	Satisfaction with the office/services				
		Valid			
	#	%		#	Valid %
Very Satisfied	141	53	Never	22	9
Satisfied	121	46	1- 4 times per year	38	16
Dissatisfied	2	1	5 to 10 times per year	53	22
Very Dissatisfied	1	0	11 or more times per year	124	52
Total	265	100		237	100

Campus Copies

Satisfaction with the office/services			Usage		
		Valid			
	#	%		#	Valid %
Very Satisfied	41	29	Never	142	61
Satisfied	89	62	1- 4 times per year	51	22
Dissatisfied	8	6	5 to 10 times per year	20	9
Very Dissatisfied	5	3	11 or more times per year	20	9
Total	143	100		233	100

Tutoring/CASA (Center for Academic Excellence)

Satisfaction with the of	fice/service	S	Usage		
		Val	id		
	#	%		#	Valid %
Very Satisfied	70	38	Never	109	46
Satisfied	97	53	1- 4 times per year	88	37
Dissatisfied	15	8	5 to 10 times per year	23	10
Very Dissatisfied	1	1	11 or more times per year	16	7
Total	183	100		236	100

Disability Services

Satisfaction with the office	e/service	S	Usage		
		Valid			
	#	%		#	Valid %
Very Satisfied	29	32	Never	200	84
Satisfied	56	62	1- 4 times per year	21	9
Dissatisfied	3	3	5 to 10 times per year	3	1
Very Dissatisfied	2	2	11 or more times per year	13	5
Total	90	100		237	100

University Center

Satisfaction with the office/services			Usage		
		Valid			
	#	%		#	Valid %
Very Satisfied	138	53	Never	28	12
Satisfied	123	47	1- 4 times per year	45	19
Dissatisfied	1	0	5 to 10 times per year	42	18
Very Dissatisfied	0	0	11 or more times per year	120	51
Total	262	100		235	100

Counseling Center

Satisfaction with the o	ffice/services	5	Usage		
	#	Valid %	-	#	Valid %
Very Satisfied	60	40	Never	156	66
Satisfied	78	52	1- 4 times per year	51	21
Dissatisfied	8	5	5 to 10 times per year	16	7
Very Dissatisfied	3	2	11 or more times per year	15	6
Total	149	100		238	100

Health Center

Satisfaction with the o	ffice/services		Usage		
	#	Valid %	-	#	Valid %
Very Satisfied	47	40	Never	160	68
Satisfied	91	49	1- 4 times per year	65	28
Dissatisfied	2	6	5 to 10 times per year	4	2
Very Dissatisfied	1	5	11 or more times per year	7	3
Total	108	100		236	100

Recreational Sports Facilities

Satisfaction with the of	fice/services		Usage		
		Valid			
	#	%		#	Valid %
Very Satisfied	53	40	Never	158	66
Satisfied	78	58	1- 4 times per year	36	15
Dissatisfied	3	2	5 to 10 times per year	19	8
Very Dissatisfied	0	0	11 or more times per year	25	11
Total	134	100		238	100

Dining Hall

Satisfaction with the o	ffice/services		Usage		
	#	Valid %	-	#	Valid %
Very Satisfied	# 56	35	Never	137	58
very satisfied	50	55		157	20
Satisfied	81	51	1- 4 times per year	31	13
Dissatisfied	14	9	5 to 10 times per year	20	8
Very Dissatisfied	9	6	11 or more times per year	49	21
Total	160	100		237	100

Other Campus Food Businesses

Satisfaction with the o	ffice/services		Usage		
	#	Valid %	-	#	Valid %
Very Satisfied	107	46	Never	54	23
Satisfied	114	49	1- 4 times per year	43	18
Dissatisfied	11	5	5 to 10 times per year	48	20
Very Dissatisfied	3	1	11 or more times per year	94	39
Total	235	100		239	100

Student Activities and Events

Satisfaction with the o	ffice/services		Usage		
	#	Valid %	-	#	Valid %
Very Satisfied	110	49	Never	62	26
Satisfied	110	49	1- 4 times per year	72	30
Dissatisfied	5	2	5 to 10 times per year	51	22
Very Dissatisfied	1	0	11 or more times per year	52	22
Total	226	100		237	100

Islander Athletic Events - A large number who responded said they never attended these events

Satisfaction with the o	ffice/services		Usage		
	#	Valid %	-	#	Valid %
Very Satisfied	69	42	Never	128	54
Satisfied	93	57	1- 4 times per year	55	24
Dissatisfied	2	1	5 to 10 times per year	27	11
Very Dissatisfied	0	0	11 or more times per year	25	11
Total	164	100		235	100

General Experiences

For the following section, the question asked was: *Please indicate the extent of your satisfaction with the following processes/procedures.*

The Very Satisfied responses have been added with the Satisfied responses to give the Combined Satisfaction score.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	87	30	
Satisfied	174	60	90%
Dissatisfied	27	9	
Very Dissatisfied	3	1	
Total	291	100	

The web registration process.

The walk-up registration process.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	26	24	
Satisfied	73	66	90%
Dissatisfied	10	9	
Very Dissatisfied	1	1	
Total	110	100	

The ease of dropping/adding courses.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	115	41	
Satisfied	143	51	92%
Dissatisfied	20	7	
Very Dissatisfied	2	1	
Total	280	100	

The fee payment process.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	68	25	
Satisfied	155	57	83%
Dissatisfied	35	13	
Very Dissatisfied	12	5	
Total	270	100	

The billing procedures.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	63	23	
Satisfied	165	60	83%
Dissatisfied	39	14	
Very Dissatisfied	9	3	
Total	276	100	

The hours of operation of the Cashier's (Business) office.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	48	23	
Satisfied	146	69	92%
Dissatisfied	15	7	
Very Dissatisfied	2	1	
Total	211	100	

The timeliness of financial assistance award announcements.

Responses	Valid Percent	Combined Satisfaction
67	25	
145	55	81%
44	17	
7	3	
263	100	
	67 145 44 7	67 25 145 55 44 17 7 3

The First Year Learning Community program.

Responses	Valid Percent	Combined Satisfaction
56	29	
89	46	75%
28	15	
20	10	
193	100	
	56 89 28 20	56 29 89 46 28 15 20 10

The overall quality of Academic Advising you have received at this campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	89	31	
Satisfied	144	50	81%
Dissatisfied	40	14	
Very Dissatisfied	14	5	
Total	287	100	

The effectiveness of tutoring services provided by CASA.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	49	29	
Satisfied	105	62	91%
Dissatisfied	13	8	
Very Dissatisfied	2	1	
Total	169	100	

The hours and days of the Dining Hall food service.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	40	25	
Satisfied	94	60	85%
Dissatisfied	18	11	
Very Dissatisfied	6	4	
Total	158	100	

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	60	25	
Satisfied	138	59	84%
Dissatisfied	33	14	
Very Dissatisfied	4	2	
Total	235	100	

The hours and days of the other campus food locations (NOT Dining Hall).

The helpfulness of the staff at the mail center.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	44	31	
Satisfied	91	63	94%
Dissatisfied	7	5	
Very Dissatisfied	2	1	
Total	144	100	

The availability of printing/copying on campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	58	30	
Satisfied	105	55	85%
Dissatisfied	25	13	
Very Dissatisfied	4	2	
Total	192	100	

New in 2018

The price of printing/copying on campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	38	20	
Satisfied	112	58	77%
Dissatisfied	34	18	
Very Dissatisfied	10	5	
Total	194	100	

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	46	35	
Satisfied	75	58	93%
Dissatisfied	6	5	
Very Dissatisfied	3	2	
Total	130	100	

The quality of care offered by the Counseling Center.

The quality of care offered by the Health Center.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	40	33	
Satisfied	79	65	98%
Dissatisfied	3	2	
Very Dissatisfied	0	0	
Total	122	100	

The availability of channels for expressing student complaints.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	32	21	
Satisfied	92	60	81%
Dissatisfied	25	16	
Very Dissatisfied	5	3	
Total	154	100	

The fairness of ACADEMIC misconduct disciplinary process.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	54	33	
Satisfied	99	61	94%
Dissatisfied	6	4	
Very Dissatisfied	3	2	
Total	162	100	

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	57	35	
Satisfied	96	59	94%
Dissatisfied	9	6	
Very Dissatisfied	1	1	
Total	163	100	

The fairness of student disciplinary procedures administered under the Student Code of Conduct.

The quality of equipment in computer labs.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	62	28	
Satisfied	150	68	96%
Dissatisfied	8	4	
Very Dissatisfied	0	0	
Total	166	100	

The accessibility of computer labs.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	68	31	
Satisfied	149	67	98%
Dissatisfied	4	2	
Very Dissatisfied	0	0	
Total	221	100	

The ability to find materials in the library to complete class assignments.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	79	36	
Satisfied	132	60	95%
Dissatisfied	10	5	
Very Dissatisfied	0	0	
Total	221	100	

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	33	20	
Satisfied	92	55	75%
Dissatisfied	30	18	
Very Dissatisfied	11	7	
Total	166	100	

The quality of the food in the Dining Hall.

The quality of the food in other campus dining locations.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	87	37	
Satisfied	136	57	94%
Dissatisfied	11	5	
Very Dissatisfied	3	1	
Total	165	100	

The overall condition of classrooms on campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	83	31	
Satisfied	159	59	90%
Dissatisfied	24	9	
Very Dissatisfied	2	1	
Total	268	100	

The overall condition of University grounds and landscaping.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	110	41	
Satisfied	149	55	96%
Dissatisfied	10	4	
Very Dissatisfied	2	1	
Total	271	100	

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	56	29	
Satisfied	115	59	87%
Dissatisfied	23	12	
Very Dissatisfied	2	1	
Total	196	100	

The quality of equipment in science labs.

The responsiveness of University Police.

Responses	Valid Percent	Combined Satisfaction
39	31	
76	60	91%
9	7	
3	2	
127	100	
	39 76 9 3	39 31 76 60 9 7 3 2

The overall safety of the campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	91	36	
Satisfied	149	58	94%
Dissatisfied	15	6	
Very Dissatisfied	1	0	
Total	256	100	

The cleanliness of campus facilities (please note problem area/s).

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	89	35	
Satisfied	150	60	95%
Dissatisfied	12	5	
Very Dissatisfied	1	0	
Total	252	100	

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	43	30	
Satisfied	98	69	99%
Dissatisfied	1	1	
Very Dissatisfied	0	0	
Total	142	100	

The cleanliness of recreational sports facilities and equipment.

New in 2018

The safety of recreational sports facilities.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	51	35	
Satisfied	94	64	99%
Dissatisfied	1	1	
Very Dissatisfied	0	0	
Total	146	100	

The contribution of intercollegiate athletic programs to your sense of school spirit.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	41	29	
Satisfied	85	60	89%
Dissatisfied	11	8	
Very Dissatisfied	4	3	
Total	141	100	

Bike lanes leading to campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	35	28	
Satisfied	78	62	90%
Dissatisfied	10	8	
Very Dissatisfied	2	2	
Total	125	100	

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	33	25	
Satisfied	83	62	87%
Dissatisfied	14	11	
Very Dissatisfied	3	2	
Total	133	100	

On-campus bike pathways.

The adequacy of sidewalks on campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	71	32	
Satisfied	140	64	96%
Dissatisfied	8	4	
Very Dissatisfied	1	0	
Total	220	100	

Your sense of pride about the campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	83	34	
Satisfied	141	57	91%
Dissatisfied	20	8	
Very Dissatisfied	3	1	
Total	247	100	

Bus Service

City bus route #5 to campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	16	27	
Satisfied	42	70	97%
Dissatisfied	1	2	
Very Dissatisfied	1	2	
Total	60	100	

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	17	25	
Satisfied	48	71	96%
Dissatisfied	2	3	
Very Dissatisfied	1	1	
Total	68	100	

City bus route #37 to campus.

The Wave #63 shuttle bus service.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	16	27	
Satisfied	40	68	95%
Dissatisfied	3	5	
Very Dissatisfied	0	0	
Total	59	100	

Momentum #60 shuttle bus service.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	19	25	
Satisfied	53	69	94%
Dissatisfied	2	3	
Very Dissatisfied	3	4	
Total	77	100	

Extracurricular Involvement

The following questions were open for response to all students. The questions were constructed to ascertain student involvement in extracurricular activities.

Are you actively involved in any student organizations at TAMU-CC?

	Responses	Valid Percent	
Yes	121	44	
No	156	56	
Total	277	100	

	Responses	Valid Percent	At least a moderate amount
A great deal	29	24	
A lot	25	21	45%
A moderate amount	36	30	
A little	27	23	
Not at all	3	3	
Total	120	100	

Please indicate to what extent being involved in a student organization has made you feel more connected to campus.

If a student chose *No* for a response to involvement in any student organizations, they were asked: Why not?

	Responses	Valid Percent
l didn't have time	83	54
Nothing interested me	15	10
I didn't know about these organizations	30	20
What I wanted wasn't offered or available	4	3
I didn't like what I experienced when I tried it	1	1
Other	20	13
	138	100

Educational outcomes or services

Students were asked to indicate the extent of their satisfaction with the following educational outcomes or services at A&M-Corpus Christi.

The protection of the right to freedom of expression on campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	87	35	
Satisfied	153	61	
Dissatisfied	9	4	95
Very Dissatisfied	3	1	
Total	252	100	

Learning to appreciate teamwork with diverse groups in settings outside the classroom.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	86	36	
Satisfied	146	61	
Dissatisfied	7	3	96
Very Dissatisfied	2	1	
Total	241	100	

Likelihood of Attending/Recommending TAMU-CC

The Office of Planning and Institutional Research recommends a combined probability percentage of 75% or greater for each item.

	Responses	Valid Percent	Combined Positive
Definitely attend TAMU-CC	105	39	
Probably attend TAMU-CC	123	45	84
Probably not attend TAMU-CC	34	13	
Definitely not attend TAMU-CC	5	2	
Not attend college at all	5	2	
Total	272	100	

If you were to start all over again, would you attend TAMU-CC?

Would you recommend TAMU-CC to a prospective student?

	Responses	Valid Percent	Combined Positive
Definitely recommend	120	44	
Probably recommend	129	48	92
Probably not recommend	20	7	
Definitely not recommend	2	1	
Total	271	100	

Academic Registration Experiences

The questions below were constructed to ascertain how often respondents encountered courses that were closed when they were registering.

How frequently did you encounter closed courses IN in your major when you went to register?

	Responses	Valid Percent
Always	14	5
Often	27	10
About half the time	29	11
Sometimes	121	44
Never	81	30
Total	272	100

	Responses	Valid Percent
Always	4	1
Often	19	7
About half the time	26	9
Sometimes	95	34
Never	134	48
Total	278	100

How frequently did you encounter closed courses NOT in your major when you went to register?

Learning about Campus Events

The students were asked three questions concerning social media. They were asked to rank order two lists about where they get information about campus events, and then about social media they do not use.

How likely are you to learn about campus events and information from the following sources?

	Extremely Likely	Somewhat Likely	Somewhat Unlikely	Extremely Unlikely
Brochures	54	81	87	47
Email	165	84	15	7
Facebook	46	55	52	117
Flickr	11	25	42	192
Fliers/Posters on bulletin boards	110	112	30	20
Google+	18	25	53	175
iNews	118	79	45	28
Instagram	83	92	28	68
LinkedIn	18	36	50	167
Myspace	9	20	30	211
Sidewalk Chalking	69	125	41	36
Snapchat	46	52	43	130
Tagged	24	30	33	183
Tumblr	9	22	36	204
Twitter	36	56	43	136
University Website	65	125	51	30
Word of Mouth	101	109	35	25
YouTube	26	45	54	144

By far most students get their information most often from email; iNews, Sidewalk chalking, word-of-mouth, university website, and fliers/posters on bulletin boards are also strong information sources. Facebook, Twitter, Instagram, brochures, Snapchat and YouTube are somewhat effective, while Flickr, Google+, LinkedIn, Myspace, Tagged, and Tumbler have a limited reach.

	Daily	Weekly	Almost never	No Account
Facebook	27	51	108	85
Flickr	0	3	31	237
Google+	7	14	72	178
Instagram	66	93	71	40
LinkedIn	3	24	87	156
Myspace	2	2	30	237
Snapchat	35	24	149	62
Tagged	3	15	45	207
Tumblr	1	4	45	220
Twitter	28	37	96	110
YouTube	17	32	156	68

How often do you use these social media to learn about campus events and programs?

Number of people who do not use the following:

Flickr	260
THCKI	200
Myspace	257
Tagged	247
Tumbler	241
Google+	208
LinkedIn	193
Twitter	117
Facebook	101
Snapchat	60
YouTube	53
Instagram	44
TOTAL	1,781

Survey Instrument

2022 USS - Undergraduate Student Survey

We would appreciate getting your feedback about your experiences while at Texas A&M University – Corpus Christi. We use the data from this survey to make changes and improvements.

The following questions are for data-collection and institutional research purposes only. Participation in this study is strictly voluntary and in no way affects your status at Texas A&M University-Corpus Christi. The Office of Planning & Institutional Research will ensure that your responses are completely confidential and will only be reported in the aggregate.

For further information regarding this study or your confidentiality, please contact Erin Mulligan-Nguyen in the office of Planning and Institutional Research at 361-825-5989, or erin.mulligan-nguyen@tamucc.edu

Q2 In this section we collect some demographic information that lets us examine if the respondents are similar to the overall population of students. For instance, does one gender respond more answer than the other? Does college or class level make a difference in responses? ... and so forth.

Q3 Gender

Male (1) Female (2) Gender Non-binary (3) Prefer not to identify (4)

Q4 Race/Ethnicity

Hispanic/Latino (1) White (2) Black or African American (3) Asian (4) American Indian or Alaska Native (5) Native Hawaiian or Other Pacific Islander (6) Multi-racial (7) Other (8) _____

Q5 Did your mother (or female legal guardian) graduate from college?

yes (1) No (2)

Q6 Did your father (or male legal guardian) graduate from college?

yes (1) No (2) Q7 Your class level:

Sophomore (1) Junior (2)

Q8 College you are in:

Business (1) Education & Human Development (2) Liberal Arts (3) Nursing and Health Sciences (4) Science and Engineering (5)

Q9 How many years have you lived on campus (either at Miramar or Momentum campus)?

1	2	3	4	None

Display This Question:

If College you are in: Business Is Selected

- Q9 Department you are in:
- O Accounting, Finance, and Business Law (1)
- **O** Decision Sciences and Economics (2)
- O Management and Marketing (3)

Display This Question:

If College you are in: Business Is Selected

Q10 Your Major:

- Accounting (1)
- Economics (2)
- Finance (3)
- O General Business (4)
- Management (5)
- O Management Information Systems (6)
- O Marketing (7)
- O Undecided (8)

Display This Question:

If College you are in: Education Is Selected

Q11 Department you are in:

- O Educational Leadership (1)
- Curriculum and Instruction (2)
- Counseling and Educational Psychology (3)
- O Distance Education (4)
- **O** Teacher Education (5)
- O Kinesiology (6)
- Military Science (7)
- O Undecided (8)

If Department you are in: Kinesiology Is Selected

Q12 Program you are in:

- **O** Athletic Training (1)
- Interdisciplinary Studies (2)
- Kinesiology (3)
- O Undecided (4)

Display This Question:

If College you are in: Education Is Selected

Q13 Your Major:

- **O** Athletic Training (1)
- O EC-6 Reading (2)
- EC-6 Bilingual (3)
- O Grades 4-8 Mathematics (4)
- EC-12 Special Education (5)
- C Kinesiology (6)
- O Military Science Program (7)
- O Undecided (8)

Display This Question:

If College you are in: Liberal Arts Is Selected

Q14 Department you are in:

- O Art (1)
- O Communication & Media (2)
- O Dance & Theatre (3)
- O English (4)
- O Humanities (5)
- O Music (6)
- O Psychology & Sociology (7)
- Social Sciences (8)
- O Undecided (10)

If College you are in: Liberal Arts Is Selected

Q15 Your Major:

- O Applied Sciences (1)
- O Art (2)
- Communication (3)
- Criminal Justice (4)
- Economics (5)
- O English (6)
- O Graphic Design (17)
- O History (7)
- O Music (8)
- Philosophy (9)
- Political Science (10)
- Psychology (11)
- Sociology (12)
- O Spanish (13)
- O Theatre (14)
- O University Studies (15)
- Undecided (16)

Display This Question:

If College you are in: Nursing and Health Sciences Is Selected

Q16 Program you are in:

- O BSN in Nursing (1)
- **O** BSHS in Health Science (2)

Display This Question:

If College you are in: Science and Engineering Is Selected

- Q17 Department you are in:
- O Computing Sciences (1)
- Engineering (2)
- Life Sciences (3)
- O Mathematics & Statistics (4)
- Physical & Environmental Sciences (5)

If College you are in: Science and Engineering Is Selected

Q18 Your Major:

- **O** Atmospheric Sciences (18)
- O Biology (1)
- O Biomedical Sciences (2)
- O Chemistry (3)
- O Coastal & Marine System Science (4)
- O Computer Science (5)
- Electrical Engineering (6)
- Environmental Science (7)
- O Fisheries & Mariculture (8)
- **O** Geographic Information Science (9)
- O Geology (10)
- Geospatial Computing Science (19)
- Geospatial Surveying Engineering (11)
- O Marine Biology (12)
- O Mathematics (13)
- O Mechanical Engineering (14)
- Mechanical Engineering Technology (15)
- Physics (16)
- Undecided (17)

Q20 How often do you utilize/contact the following offices in an average academic year?

	Never (1)	1-4 times per year (2)	5-10 times per year (3)	11 or more times per year (4)
Admissions & Records (1)	0	•	0	О
Office of Veteran's Affairs (2)	0	•	0	О
Cashier's (Business) Office (3)	О	О	О	О
Financial Assistance Office (4)	О	О	О	О
University Police (5)	0	0	0	О
University Bookstore (6)	0	•	0	О

	To what extent are you satisfied with the courtesy of the personnel in these offices?						To what extent are you satisfied with the helpfulness of the personnel in these offices?			
	Very Satisfi ed (1)	Satisfi ed (2)	Dissatisfi ed (3)	Very Dissatisfi ed (4)	Not Applica ble (5)	Very Satisfi ed (1)	Satisfi ed (2)	Dissatisfi ed (3)	Very Dissatisfi ed (4)	Not Applica ble (5)
Admissio ns & Records (1)	O	О	O	О	0	0	О	O	О	О
Office of Veteran's Affairs (2)	О	О	О	О	0	0	О	O	О	О
Cashier's (Business) Office (3)	О	О	О	О	О	О	О	О	О	О
Financial Assistanc e Office (4)	О	О	О	О	0	О	О	0	О	О
Universit y Police (5)	О	О	0	0	О	o	О	O	0	О
Universit y Bookstor e (6)	O	0	О	О	О	О	0	О	О	О

Q21 Please let us know how satisfied you are with both the courtesy and the helpfulness of the following offices.

	Pleas	se indicate	the extent of y office/ser	How often do you utilize the office/service in an academic year?					
	Very Sati sfie d (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)	Never (1)	1-4 times per year (2)	5-10 times per year (3)	11 or more times per year (4)
SAIL Online Portal (1)	o	0	О	О	О	О	О	O	О
Bell Library (2)	0	0	Ο	О	О	О	0	0	o
Campus Copies (3)	0	0	Ο	О	О	О	0	Ο	О
Tutoring/CASA (Center for Academic Student Achievement) (4)	0	0	0	о	О	О	О	О	О
Disability Services (5)	0	O	O	O	O	О	o	O	o
University Center (6)	0	O	O	O	O	О	o	o	o
Counseling Center (7)	0	O	O	O	O	О	o	o	O
Health Center (8)	0	0	0	0	0	О	O	O	Ο
Recreational Sports (9)	0	O	O	O	O	О	o	o	o
Dining Hall (10)	0	0	O	0	0	О	0	0	0
Other campus food businesses (13)	o	О	0	o	О	О	О	о	О
Student activities and events (11)	0	0	O	O	O	О	o	o	o
Islander Athletic events (12)	0	О	О	o	o	О	o	o	О

Q22 Please indicate how satisfied you are with the following offices/services. Additionally, please indicate how often you use the office/service.

Very Not Applicable Very Satisfied Satisfied (2) Dissatisfied (3) Dissatisfied (4) (5) (1) The web registration process Ο 0 0 0 0 (1) The walk-up registration 0 Ο Ο Ο Ο process (2) The ease of dropping/adding 0 0 0 Ο Ο courses (3) The fee payment process (4) 0 0 Ο 0 Ο The billing procedures (5) 0 0 Ο Ο Ο The hours of operation of the 0 0 0 Ο Ο Cashier's (Business) office (6) The timeliness of financial assistance award 0 0 0 0 Ο announcements (7) The First Year Learning 0 0 0 0 0 Community program (8) The overall quality of Academic Advising you have Ο 0 Ο 0 Ο received at this campus (9) The effectiveness of tutoring services provided by CASA Ο Ο О Ο Ο (10) The hours and days of the Ο 0 Ο Ο Ο Dining Hall food service (11) The hours and days of the other campus food locations 0 0 0 Ο Ο (NOT Dining Hall) (12)

Q23 Please indicate the extent of your satisfaction with the following processes/services/program.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The helpfulness of the staff at the mail center (2)	o	0	0	0	C
The availability of printing/copying on campus (9)	o	О	О	О	O
The price of printing/copying on campus (10)	o	0	•	0	О
The quality of care offered by the Counseling Center (3)	o	0	•	0	О
The quality of care offered by the Health Center (4)	o	0	0	0	О
The availability of channels for expressing student complaints (5)	o	О	О	О	O
The fairness of ACADEMIC misconduct disciplinary process (7)	О	О	О	О	O
The fairness of student disciplinary procedures administered under the Student Code of Conduct (6)	С	O	O	O	o

Q24 Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC.

Display This Question:

If Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC. = The fairness of student disciplinary procedures administered under the Student Code of Conduct [Dissatisfied is selected]

Or Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC. = The fairness of student disciplinary procedures administered under the Student Code of Conduct [Very Dissatisfied is selected]

Q25 Please explain why you were dissatisfied with the fairness of the disciplinary procedures.

Q26 How frequently did you encounter courses closed when you went to register?

	Always (1)	Often (2)	About half the time (3)	Sometimes (4)	Never (5)
Courses in your major (1)	О	О	0	0	О
Courses NOT in your major (2)	О	О	О	О	О

Q27 Please indicate the extent of your satisfaction with the following aspects of the campus.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The quality of equipment in computer labs (1)	o	•	0	0	С
The accessibility of computer labs (2)	o	0	•	0	C
The ability to find materials in the library to complete class assignments (3)	О	О	О	О	O
The quality of the food in the Dining Hall (4)	o	0	0	0	О
The quality of the food in other campus dining locations (11)	o	О	•	0	О
The overall condition of classrooms on campus (5)	o	0	0	O	O
The overall condition of the university grounds and landscaping (6)	О	О	О	О	O
The quality of equipment in science labs (7)	o	О	0	0	О
The responsiveness of University Police (8)	o	О	0	0	O
The overall safety of the campus (9)	o	•	•	0	O
Cleanliness of campus facilities (please note problem area/s) (10)	О	O	О	О	o

If Please indicate the extent of your satisfaction with the following aspects of the campus. = Cleanliness of campus facilities (please note problem area/s) [Dissatisfied is selected]

And Please indicate the extent of your satisfaction with the following aspects of the campus. = Cleanliness of campus facilities (please note problem area/s) [Very Dissatisfied is selected]

Q28 What are the location/s that are not clean?

Q29 Please indicate the extent of your satisfaction with the following aspects of the campus.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The cleanliness of recreational sports facilities and equipment (1)	O	0	0	0	О
The safety of recreational sports facilities (2)	o	0	0	0	С
The contribution of intercollegiate athletic programs to your sense of school spirit (3)	O	О	О	О	O
Bike lanes leading to campus (4)	ο	0	О	0	О
On campus bike pathways (5)	Ο	0	О	О	O
Your sense of pride about the campus (6)	O	О	0	0	O
City bus route #5 to campus (7)	Ο	0	О	О	O
City bus route #37 to campus (8)	o	О	0	О	O
The Wave #63 Shuttle bus service (9)	o	0	0	0	O
Momentum #60 Shuttle bus service (10)	O	0	0	0	C
The adequacy of sidewalks on campus (If dissatisfied, where else are they needed?) (12)	o	O	о	О	o

If Please indicate the extent of your satisfaction with the following aspects of the campus. = The adequacy of sidewalks on campus (If dissatisfied, where else are they needed?) [Dissatisfied is selected]

And Please indicate the extent of your satisfaction with the following aspects of the campus. = The adequacy of sidewalks on campus (If dissatisfied, where else are they needed?) [Very Dissatisfied is selected]

Q30 Where do you thing sidewalks should be added?

End of Block: Campus Services

Start of Block: Around Campus

Q31 Are you actively involved in any student organizations at TAMU-CC? (Student organizations include academic or career clubs, student government, publications, religious clubs, special interest clubs, sports clubs, Greek organizations, etc.)

- **O** Yes (1)
- O No (2)

Display This Question:

If Are you actively involved in any student organizations at TAMU-CC? (Student organizations incl... = Yes is selected

Q32 Please indicate to what extent being involvement in a student organization has made you feel more connected to campus.

- **O** A great deal (1)
- A lot (2)
- **O** A moderate amount (3)
- A little (4)
- Not at all (5)

Display This Question:	
If Are you actively involved in any student organizations at TAMU-CC?	(Student organizations incl = No is selected
Q33 If no, why not?	
• I don't have time (1)	
• Nothing interested me (2)	

- I didn't know about these organizations (3)
- What I was interested in wasn't offered or available (4)
- O I didn't like what I experienced when I tried an organization (5)
- O Other (6)_____

Q34 Please indicate the extent of your satisfaction with the following educational outcomes at TAMU-CC.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	N/A (5)
The protection of the right to freedom of expression on campus (1)	О	О	О	О	о
Learning to appreciate teamwork with diverse groups in settings outside the classroom (2)	O	O	О	O	O

Q35 If you were to start college all over again, would you attend TAMU-CC?

- Definitely would (1)
- Probably would (2)
- Probably would not (3)
- Definitely would not (4)
- I would not attend college at all (5)

Q36 Would you recommend TAMU-CC to a prospective student?

- Definitely would (1)
- Probably would (2)
- Probably would not (3)
- Definitely would not (4)

037	How likely are	you to learn about cam	inus events and information	from the following sources?
QJI	TIOW INCLY AIC	you to rearriabout carri	ipus events and information	nom the following sources:

	Extremely likely (39)	Somewhat likely (40)	Somewhat unlikely (42)	Extremely unlikely (43)
University Website (12)	0	Ο	0	0
Fliers/Posters on campus bulletin boards (13)	O	0	0	•
Brochures (14)	0	0	0	0
Sidewalk chalking (15)	0	0	0	0
Word of mouth (16)	0	0	0	0
Email (17)	0	0	0	0
iNews - (Thursday events email) (18)	0	O	O	0
Facebook (1)	0	0	•	0
Flickr (2)	0	0	0	0
Google+ (3)	0	0	0	0
Instagram (4)	O	0	O	0
LinkedIn (5)	0	O	O	0
Myspace (6)	0	O	O	0
Snapchat (7)	0	0	0	О
Tagged (8)	0	0	0	О
Tumbler (9)	0	0	0	О
Twitter (10)	0	0	0	О
YouTube (11)	0	0	O	0

	Daily (11)	Weekly (13)	Almost never (14)	No account (16)
Facebook (1)	0	0	0	0
Flickr (2)	0	0	0	0
Google+ (3)	0	0	0	0
Instagram (4)	0	0	0	0
LinkedIn (5)	0	0	0	0
Myspace (6)	0	0	0	0
Snapchat (7)	0	0	0	0
Tagged (8)	0	0	0	0
Tumbler (9)	0	0	0	0
Twitter (10)	0	О	0	0
YouTube (11)	0	0	•	0

Q38 How often do you use these social media to learn about campus events and programs?

Q39 Is there a different platform that you wish had campus event information? If so please tell us where you would like to see campus event information.

Q40 Mark social media you do not use.

- □ Facebook (1)
- □ Flickr (2)
- Google+ (3)
- □ Instagram (4)
- □ LinkedIn (5)
- □ Myspace (6)
- □ Snapchat (7)
- □ Tagged (8)
- □ Tumbler (9)
- □ Twitter (10)
- □ YouTube (11)

Q41 Please use the space below to provide any comments you would like to add about your overall educational experience at TAMU-CC.

Q42 Is there anything else you would like us to know?

Q43 This is the end of the survey. We greatly appreciate that you shared your opinions!

End of Block: Around Campus