

# 2015 Undergraduate Student Survey Results

*June 2015*

Prepared by the Office of Planning &  
Institutional Research



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# REPORT SUMMARY

## Background

The 2015 Undergraduate Student Survey (USS) is the first administration of the USS. The USS is a complementary survey to the *Graduating Student Survey (GSS)* and was administered to sophomores and juniors in April 2015. The USS was created for two reasons:

- The GSS, administered every semester, should focus on those students in their last semesters at TAMU-CC and their more immediate experiences at TAMU-CC. While it is important also to capture the information regarding student services during their time at TAMU-CC, it was determined that by the time students are graduating, their experiences two or three years earlier do not lend themselves to immediate continuous improvement in areas of concern. Sophomores and juniors are still in classes and can have a current impact on the services they utilize.
- The GSS had gotten quite lengthy. Research indicates that the longer a survey is the less likely students are to complete it. It was determined that by creating two separate instruments, each would be shorter than one whole, and might therefore increase response rates. Streamlining these two surveys was thus deemed appropriate.

The questions in this survey were mostly taken from the GSS, however a few have changed wording slightly or been added. They are identified as new or with different wording in the report. As with the previous GSS reports, this survey report includes what the questions were rated the last time they were asked -which would have been on the 2013-14 GSS.

Two questions on this survey also appear on the *2014-15 GSS*. They are:

1. If you were to start all over again, would you attend TAMU-CC?
2. Would you recommend TAMU-CC to a prospective student?

## Demographics

Although 3,947 students were invited to take the survey, 742 students responded for a response rate of 19%. Male students are underrepresented in the respondent population. More than twice as many females as males responded to the survey

## KEY FINDINGS

### Campus Experiences

The items receiving the **highest** ratings of combined satisfaction in campus experiences are as follows:

- The ease of dropping/adding courses (97%)
- The cleanliness of Recreational Sports facilities and equipment (97%)
- The safety of Recreational Sports facilities and equipment (97%)
- The overall safety of the campus (96%)
- SAIL Online Portal (96%)
- The Bell Library (95%)
- The courtesy of personnel in Admissions & Records (95%)
- Recreational Sports facilities (95%)
- Momentum shuttle bus service (95%)

The items receiving the **lowest** ratings of satisfaction in general experiences, under the recommended 75%, are as follows:

- Campus dining options (**59%**).
- The availability of channels for expressing student complaints (**64%**).

### **Noteworthy items**

- *The contribution of intercollegiate athletic programs to your sense of school spirit*, which rated just above the recommended level at 76%, was the only other item, other than the two above, to rate below 82%. This is markedly improved from the results of the 2013-14 GSS when four items rated below 64%.
- The score for the courtesy of campus police increased dramatically to 89% from the 2013-14 GSS where it was only 57%.
- The satisfaction with walk-up registration also increased markedly to 89% from 76% on the 2013-14 GSS.
- Many students noted that classes were closed when they went to register (95 marked "always" and 152 marked "often"). Another 202 said they were closed "sometimes".
- Not surprisingly, the results show that graduating students use the admission and records office, as well as Campus Copies, more frequently than undergraduates (pp. 7 & 10).
- The response percentages on this USS survey were very similar to those on last year's GSS survey, meaning that the juniors and sophomores answered generally the same as the graduating seniors.
- One student comments is very enlightening:
  - There's more than two genders. In an effort to recognize the diversity of students on campus, I'd recommend having options other than the typically male/female. I did not feel comfortable with the options available.

***About the response numbers:***

*Respondents did not necessarily answer all questions on the survey. Therefore the total number of responses will not necessarily match other questions.*

***About percentages:***

*Valid percent means the percentage based on the number of people who answered the question, not the percentage of all the people who answered any question. Percentages are rounded to the nearest whole number, except when less than 1% in which case the exact percentage is reported.*

# Demographics

**Respondents**

<b>Gender</b>	<b>Student Count</b>	<b>Valid Percent</b>
Female	469	65%
Male	255	35%
<i>Total</i>	<i>724</i>	<i>100%</i>

**Entire Pool of Students**

<b>Gender</b>	<b>Student Count</b>	<b>Percent</b>
Female	2278	59%
Male	1602	41%
<i>Total</i>	<i>3880</i>	<i>100%</i>

**Respondents**

<b>College</b>	<b>Student Count</b>	<b>Valid Percent</b>
Business	103	14%
Education	77	11%
Liberal Arts	213	29%
Nursing & Health Sciences	108	15%
Science & Engineering	224	31%
<i>Total</i>	<i>725</i>	<i>100%</i>

**Entire Pool of Students**

<b>College</b>	<b>Student Count</b>	<b>Valid Percent</b>
Business	590	15%
Education	524	14%
Liberal Arts	999	26%
Nursing and Health Sciences	668	17%
Science and Engineering	1099	28%
<i>Total</i>	<i>3880</i>	<i>100%</i>

<b>Parent graduated from college</b>	<b>Student Count</b>	<b>Valid Percent</b>
Mother graduated	287	40%
Father graduated	275	38%

<i>Both parents graduated</i>	<i>182</i>	<i>25%</i>
<i>Total</i>	<i>725</i>	<i>-</i>

## Campus Experiences

The following questions were open for response to all students. The questions were constructed to ascertain satisfaction with general experiences on the TAMU-CC campus. The *Very Satisfied* responses have been added with the *Satisfied* responses to give the *Combined Satisfaction* score.

Usage items aim to provide some general insight on how often the services are used. The question reads: *Please indicate how satisfied you are with the following offices/services. Additionally, please indicate how often you use the following offices or campus services.*

*Remember that the 2014 scores are from the 2013-14 Graduating Student Survey.*

### Admissions & Records

	Courtesy		Helpfulness		Usage	
	#	Valid %	#	Valid %	#	Valid %
Very Satisfied	166	35	166	41	Never	185 29
Satisfied	285	60	208	51	1- 4 times per year	401 63
Dissatisfied	21	4	26	6	5 to 10 times per year	39 6
Very Dissatisfied	8	2	6	3	11 or more times per year	8 1
<b>Total</b>	<b>480</b>	<b>100</b>	<b>406</b>	<b>100</b>		<b>633 100</b>
<i>Not applicable</i>	12		129			
<i>Combined Satisfaction</i>		<b>95%</b>		92%		
<i>2014 Score</i>		95%		92%		

### Veteran's Affairs

	Courtesy		Helpfulness		Usage	
	#	Valid %	#	Valid %	#	Valid %
Very Satisfied	93	47	78	52	Never	519 82
Satisfied	89	46	60	40	1- 4 times per year	76 12
Dissatisfied	8	4	11	7	5 to 10 times per year	25 4
Very Dissatisfied	5	3	2	1	11 or more times per year	13 2
<b>Total</b>	<b>195</b>	<b>100</b>	<b>151</b>	<b>100</b>		<b>633 100</b>
<i>Not applicable</i>	426	70	382			
<i>Combined Satisfaction</i>		93%		92%		
<i>2014 Score</i>		94%		96%		

### Cashier's (Business) Office

	Courtesy		Helpfulness		Usage	Valid %	
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	168	34	151	36	Never	176	28
Satisfied	280	57	236	57	1- 4 times per year	390	62
Dissatisfied	32	7	22	5	5 to 10 times per year	54	9
Very Dissatisfied	10	2	9	2	11 or more times per year	10	2
<b>Total</b>	<b>490</b>	<b>100</b>	<b>418</b>	<b>100</b>		<b>630</b>	<b>100</b>
<i>Not applicable</i>	<i>130</i>		<i>121</i>				
<i>Combined Satisfaction</i>		<i>91%</i>		<i>93%</i>			
<i>2014 Score</i>		<i>91%</i>		<i>93%</i>			

### Financial Assistance Office

	Courtesy		Helpfulness		Usage	Valid %	
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	165	37	153	40	Never	206	32
Satisfied	244	54	177	47	1- 4 times per year	322	51
Dissatisfied	26	6	37	10	5 to 10 times per year	91	14
Very Dissatisfied	14	3	12	3	11 or more times per year	16	3
<b>Total</b>	<b>449</b>	<b>100</b>	<b>379</b>	<b>100</b>		<b>635</b>	<b>100</b>
<i>Not applicable</i>	<i>172</i>		<i>154</i>				
<i>Combined Satisfaction</i>		<i>91%</i>		<i>87%</i>			
<i>2014 Score</i>		<i>89%</i>		<i>86%</i>			

### University Police

	Courtesy		Helpfulness		Usage	Valid %	
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	126	39	107	41	Never	444	71
Satisfied	162	50	128	49	1- 4 times per year	171	27
Dissatisfied	24	7	19	7	5 to 10 times per year	10	2
Very Dissatisfied	11	3	5	2	11 or more times per year	4	.5
<b>Total</b>	<b>323</b>	<b>100</b>	<b>259</b>	<b>100</b>		<b>629</b>	<b>100</b>
<i>Not applicable</i>	<i>284</i>		<i>272</i>				
<i>Combined Satisfaction</i>		<i>89%</i>		<i>90%</i>			
<i>2014 Score</i>		<i>57%</i>		<i>88%</i>			
<i>2013 Score</i>		<i>85%</i>		<i>87%</i>			



## University Bookstore

	Courtesy		Helpfulness		Usage	
	#	Valid %	#	Valid %	#	Valid %
Very Satisfied	231	41	204	42	Never	72 11
Satisfied	292	52	255	52	1- 4 times per year	366 58
Dissatisfied	27	5	24	5	5 to 10 times per year	150 24
Very Dissatisfied	7	1	3	1	11 or more times per year	45 7
<b>Total</b>	<b>557</b>	<b>100</b>	<b>486</b>	<b>100</b>		<b>633 100</b>
<i>Not applicable</i>	58		56			
<i>Combined Satisfaction</i>		93%		94%		
<i>2014 Score</i>		92%		93%		

## SAIL Online Portal

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	293	48	Never	4	1
Satisfied	297	48	1- 4 times per year	59	11
Dissatisfied	20	3	5 to 10 times per year	82	15
Very Dissatisfied	5	1	11 or more times per year	403	74
<b>Total</b>	<b>615</b>	<b>100</b>		<b>548</b>	<b>100</b>
<i>Not applicable</i>	7				
<i>Combined Satisfaction</i>		<b>96%</b>			
<i>2014 Score</i>		95%			

## Bell Library (ability to find materials)

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	261	45	Never	30	5
Satisfied	293	50	1- 4 times per year	112	20
Dissatisfied	31	5	5 to 10 times per year	119	22
Very Dissatisfied	2	.003	11 or more times per year	288	53
<b>Total</b>	<b>587</b>	<b>100</b>		<b>549</b>	<b>100</b>
<i>Not applicable</i>	33				
<i>Combined Satisfaction</i>		<b>95%</b>			
<i>2014 Score</i>		91%			

## Campus Copies

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	106	35	Never	134	34
Satisfied	153	50	1- 4 times per year	195	50
Dissatisfied	30	10	5 to 10 times per year	32	8
Very Dissatisfied	16	5	11 or more times per year	28	7
<b>Total</b>	<b>305</b>	<b>100</b>		<b>389</b>	<b>100</b>
<i>Not applicable</i>	<i>316</i>				
<i>Combined Satisfaction</i>		<i>85%</i>			
<i>2014 Score</i>		<i>94%</i>			

## University Center

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	134	34	Never	219	41
Satisfied	195	50	1- 4 times per year	140	26
Dissatisfied	32	8	5 to 10 times per year	61	11
Very Dissatisfied	28	7	11 or more times per year	113	21
<b>Total</b>	<b>389</b>	<b>100</b>		<b>533</b>	<b>100</b>
<i>Not applicable</i>	<i>236</i>				
<i>Combined Satisfaction</i>		<i>84%</i>			
<i>2014 Score</i>		<i>89%</i>			

## Campus Dining Options

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	91	22	Never	177	33
Satisfied	158	37	1- 4 times per year	122	23
Dissatisfied	76	18	5 to 10 times per year	63	12
Very Dissatisfied	98	23	11 or more times per year	175	33
<b>Total</b>	<b>423</b>	<b>100</b>		<b>537</b>	<b>100</b>
<i>Not applicable</i>	<i>198</i>				
<i>Combined Satisfaction</i>		<i>59%</i>			
<i>2014 Score</i>		<i>38%</i>			

## Counseling Center

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	99	41	Never	370	69
Satisfied	121	50	1- 4 times per year	114	21
Dissatisfied	15	6	5 to 10 times per year	18	3
Very Dissatisfied	6	3	11 or more times per year	32	6
<b>Total</b>	<b>241</b>	<b>100</b>		<b>534</b>	<b>100</b>
<i>Not applicable</i>	<i>380</i>				
<i>Combined Satisfaction</i>		<i>91%</i>			
<i>2014 Score</i>		<i>90%</i>			

## Health Center

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	110	37	Never	317	60
Satisfied	142	48	1- 4 times per year	169	32
Dissatisfied	27	9	5 to 10 times per year	21	4
Very Dissatisfied	19	6	11 or more times per year	24	5
<b>Total</b>	<b>298</b>	<b>100</b>		<b>531</b>	<b>100</b>
<i>Not applicable</i>	<i>324</i>				
<i>Combined Satisfaction</i>		<i>85%</i>			
<i>2014 Score</i>		<i>87%</i>			

## Recreational Sports Facilities

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	156	46	Never	260	49
Satisfied	167	49	1- 4 times per year	91	17
Dissatisfied	13	4	5 to 10 times per year	49	9
Very Dissatisfied	4	1	11 or more times per year	136	25
<b>Total</b>	<b>340</b>	<b>100</b>		<b>536</b>	<b>100</b>
<i>Not applicable</i>	<i>281</i>				
<i>Combined Satisfaction</i>		<b>95%</b>			
<i>2014 Score</i>		<i>95%</i>			

## Tutoring/CASA (Center for Academic Excellence)

Satisfaction with the office/services	Valid		Usage	
	#	%	#	Valid %
Very Satisfied	159	38	Never	194 35
Satisfied	218	52	1- 4 times per year	195 35
Dissatisfied	35	8	5 to 10 times per year	87 16
Very Dissatisfied	11	3	11 or more times per year	75 14
<b>Total</b>	<b>423</b>	<b>100</b>		<b>551 100</b>
<i>Not applicable</i>	202			
<i>Combined Satisfaction</i>		90%		
<i>2014 Score</i>		88%		

## Disability Services

Satisfaction with the office/services	Valid		Usage	
	#	%	#	Valid %
Very Satisfied	67	47	Never	463 87
Satisfied	65	45	1- 4 times per year	24 5
Dissatisfied	7	5	5 to 10 times per year	8 2
Very Dissatisfied	4	3	11 or more times per year	35 7
<b>Total</b>	<b>143</b>	<b>100</b>		<b>530 100</b>
<i>Not applicable</i>	478			
<i>Combined Satisfaction</i>		92%		
<b><i>New in 2015</i></b>				

## General Experiences

For the following section, the question asked was: *Please indicate the extent of your satisfaction with the following processes/procedures.* The *Very Satisfied* responses have been added with the *Satisfied* responses to give the *Combined Satisfaction* score.

### The Web registration process.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	247	40	
Satisfied	305	50	90%
Dissatisfied	43	7	
Very Dissatisfied	10	2	
<i>Total</i>	<i>605</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>15</i>		
2014 Combined Satisfaction:	95%		
Change in Satisfaction:	-5%		

### The walk-up registration process.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	134	35	
Satisfied	207	54	89%
Dissatisfied	32	8	
Very Dissatisfied	10	3	
<i>Total</i>	<i>383</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>237</i>		
2014 Combined Satisfaction:	76%		
Change in Satisfaction:	+13%		

### The ease of dropping/adding courses.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	275	47	
Satisfied	291	50	97%
Dissatisfied	15	3	
Very Dissatisfied	6	1	
<i>Total</i>	<i>582</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>33</i>		
2014 Combined Satisfaction:	95%		
Change in Satisfaction:	+2%		

**The fee payment process.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	168	29	
Satisfied	305	53	82%
Dissatisfied	88	15	
Very Dissatisfied	12	2	
<i>Total</i>	<i>573</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>43</i>		
2014 Combined Satisfaction:	83%		
Change in Satisfaction:	-1%		

**The billing procedures.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	178	30	
Satisfied	322	55	85%
Dissatisfied	71	12	
Very Dissatisfied	12	2	
<i>Total</i>	<i>583</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>37</i>		
2014 Combined Satisfaction:	85%		
Change in Satisfaction:	0%		

**The hours of operation of the Cashier's (Business) office.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	131	25	
Satisfied	331	64	89%
Dissatisfied	44	9	
Very Dissatisfied	10	2	
<i>Total</i>	<i>516</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>102</i>		
2014 Combined Satisfaction:	91%		
Change in Satisfaction:	-2%		

### The timeliness of financial assistance award announcements.

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	142	27	
Satisfied	276	52	79%
Dissatisfied	90	17	
Very Dissatisfied	22	4	
<i>Total</i>	<i>530</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>91</i>		
2014 Combined Satisfaction:	82%		
Change in Satisfaction:	-3%		

### The quality of service in Campus Copies.

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	105	36	
Satisfied	164	56	92%
Dissatisfied	15	5	
Very Dissatisfied	10	3	
<i>Total</i>	<i>294</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>328</i>		
2014 Combined Satisfaction:	92%		
Change in Satisfaction:	0%		

### The helpfulness of the staff at the mail center.

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	102	35	
Satisfied	160	55	90%
Dissatisfied	26	9	
Very Dissatisfied	3	1	
<i>Total</i>	<i>291</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>330</i>		
2014 Combined Satisfaction:	91%		
Change in Satisfaction:	-2%		

### The quality of care offered by the Counseling Center.

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	101	42	
Satisfied	120	50	92%
Dissatisfied	16	7	
Very Dissatisfied	4	2	
<i>Total</i>	<i>241</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>382</i>		
2014 Combined Satisfaction:	89%		
Change in Satisfaction:	+3%		

### The quality of care offered by the Health Center.

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	118	40	
Satisfied	145	48	88%
Dissatisfied	18	6	
Very Dissatisfied	18	6	
<i>Total</i>	<i>299</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>324</i>		
<i>No Answer</i>	<i>68</i>		
2014 Combined Satisfaction:	90%		
Change in Satisfaction:	-2%		

### The availability of channels for expressing student complaints.

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	72	22	
Satisfied	137	42	64%
Dissatisfied	85	26	
Very Dissatisfied	31	10	
<i>Total</i>	<i>325</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>296</i>		
2014 Combined Satisfaction:	64%		
Change in Satisfaction:	0%		



**The fairness of ACADEMIC misconduct disciplinary procedures.**

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	109	32	92%
Satisfied	204	60	
Dissatisfied	17	5	
Very Dissatisfied	12	4	
<i>Total</i>	<i>342</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>279</i>		

***New question in 2015***

**The fairness of student disciplinary procedures [administered under the Student Code of Conduct\*].** \*Wording in brackets added in 2015

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	115	32	91%
Satisfied	210	59	
Dissatisfied	20	6	
Very Dissatisfied	11	3	
<i>Total</i>	<i>356</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>267</i>		
2014 Combined Satisfaction:	85%		
Change in Satisfaction:	+6%		

**The First Year Learning Community program.**

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	130	36	83%
Satisfied	170	47	
Dissatisfied	40	11	
Very Dissatisfied	21	6	
<i>Total</i>	<i>361</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>262</i>		
2014 Combined Satisfaction:	89%		
Change in Satisfaction:	-6%		

### The quality of equipment in computer labs.

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	208	37	
Satisfied	313	56	93%
Dissatisfied	32	6	
Very Dissatisfied	10	2	
<i>Total</i>	563	100.0%	
<i>Not applicable</i>	42		
<hr/>			
2014 Combined Satisfaction:	89%		
Change in Satisfaction:	+4%		

### The accessibility of computer labs.

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	234	42	
Satisfied	274	49	91%
Dissatisfied	47	8	
Very Dissatisfied	7	1	
<i>Total</i>	562	100.0%	
<i>Not applicable</i>	42		
<hr/>			
2014 Combined Satisfaction:	90%		
Change in Satisfaction:	+1%		

### The overall condition of classrooms on campus.

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	210	35	
Satisfied	325	55	90%
Dissatisfied	53	9	
Very Dissatisfied	7	1	
<i>Total</i>	595	100.0%	
<i>Not applicable</i>	6		
<hr/>			
2014 Combined Satisfaction:	90%		
Change in Satisfaction:	0%		

### The overall condition of University grounds and landscaping.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	275	46	
Satisfied	278	47	93%
Dissatisfied	40	7	
Very Dissatisfied	4	.006	
<i>Total</i>	<i>597</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>7</i>		
2014 Combined Satisfaction:	94%		
Change in Satisfaction:	-1%		

### The quality of equipment in science labs.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	140	32	
Satisfied	215	50	82%
Dissatisfied	54	12	
Very Dissatisfied	25	6	
<i>Total</i>	<i>434</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>170</i>		
2014 Combined Satisfaction:	82%		
Change in Satisfaction:	0%		

### The ability to find materials in the Library to complete class assignments.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	187	36	
Satisfied	291	56	92%
Dissatisfied	38	7	
Very Dissatisfied	7	1	
<i>Total</i>	<i>523</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>81</i>		
2014 Combined Satisfaction:	91%		
Change in Satisfaction:	+1%		

### The responsiveness of University Police.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	129	41	
Satisfied	162	51	92%
Dissatisfied	21	7	
Very Dissatisfied	4	1	
<i>Total</i>	<i>316</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>288</i>		
2014 Combined Satisfaction:	92%		
Change in Satisfaction:	0%		

### The overall safety of the campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	233	40	
Satisfied	321	56	96%
Dissatisfied	20	3	
Very Dissatisfied	3	.005	
<i>Total</i>	<i>577</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>28</i>		
2014 Combined Satisfaction:	96%		
Change in Satisfaction:	0%		

### The quality of food in the Dining Hall.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	71	18	
Satisfied	164	42	60%
Dissatisfied	76	20	
Very Dissatisfied	77	20	
<i>Total</i>	<i>388</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>221</i>		
<i>In 2014 this question read "...in the University Center."</i>			
2014 Combined Satisfaction:	68%		
Change in Satisfaction:	not comparable		

### City bus routes to campus.

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	100	35	
Satisfied	146	52	87%
Dissatisfied	27	10	
Very Dissatisfied	9	3	
<i>Total</i>	282	100.0%	
<i>Not applicable</i>	326		

### ***New question in 2015***

### The cleanliness of Recreational Sports facilities and equipment

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	165	41	
Satisfied	226	56	97%
Dissatisfied	11	3	
Very Dissatisfied	3	.007	
<i>Total</i>	405	100.0%	
<i>Not applicable</i>	203		

2014 Combined Satisfaction: 97%

Change in Satisfaction: 0%

### The safety of Recreational Sports facilities.

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	171	43	
Satisfied	214	54	97%
Dissatisfied	9	2	
Very Dissatisfied	0		
<i>Total</i>	394	100.0%	
<i>Not applicable</i>	215		

2014 Combined Satisfaction: 98%

Change in Satisfaction: -1%

### The contribution of intercollegiate athletic programs to your sense of school spirit.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	101	28	
Satisfied	175	48	76%
Dissatisfied	58	16	
Very Dissatisfied	32	9	
<i>Total</i>	366	100.0%	
<i>Not applicable</i>	243		
<hr/>			
2014 Combined Satisfaction:	83%		
Change in Satisfaction:	-7%		

### Your sense of pride about the campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	171	30	
Satisfied	306	55	85%
Dissatisfied	59	11	
Very Dissatisfied	25	4	
<i>Total</i>	561	100.0%	
<i>Not applicable</i>	48		
<hr/>			
2014 Combined Satisfaction:	84%		
Change in Satisfaction:	+1%		

### Bike lanes leading to campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	88	28	
Satisfied	177	56	84%
Dissatisfied	35	11	
Very Dissatisfied	19	6	
<i>Total</i>	319	100.0%	
<i>Not applicable</i>	288		
<hr/>			
<b><i>New question in 2015</i></b>			

**On campus bike pathways.**

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	92	29	82%
Satisfied	169	53	
Dissatisfied	42	13	
Very Dissatisfied	17	5	
<i>Total</i>	<i>320</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>284</i>		

***New question in 2015***

**Bus Service**

**Momentum shuttle bus service.**

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	76	42	95%
Satisfied	96	53	
Dissatisfied	7	4	
Very Dissatisfied	1	.005	
<i>Total</i>	<i>180</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>427</i>		

***New question in 2015***

**If you use the Momentum shuttle bus service from the Dugan Soccer stadium parking lot to campus, please indicate if you would like the routes to start earlier or later.**

	<b>Earlier</b>				<b>Later</b>					
	6:30 am	7 am	7:15 am	N/A	6:30 pm (1)	7 pm (2)	8 pm (3)	9 pm (4)	10 pm (5)	N/A (6)
Please indicate the times you would utilize.	28	19	21	392	16	6	8	12	33	436
<i>Valid %</i>	41%	28%	31%		21%	8%	11%	16%	44%	

## The Wave

	5AM	6 AM	7AM	Not needed	Don't ride
If you use The Wave route 63 bus service to get to campus and would like the route to start <b>earlier</b> , how much earlier would you use the service?	9	23	24	45	487
<i>Valid Percent</i>	16%	41%	43%		

	10:30 PM	11 PM	Midnight	1 AM	2 AM	Not needed	Don't ride
If you use The Wave route 63 bus service to get to campus and would like the route to run <b>later</b> , how much later would you use the service?	15	17	25	4	10	34	484
<i>Valid Percent</i>	21%	24%	35%	6%	14%		

## Extracurricular Involvement

The following questions were open for response to all students. The questions were constructed to ascertain student involvement in extracurricular activities.

### Were you actively involved in any student organizations during your career at TAMU-CC?

	Responses	Valid Percent
Yes	270	44%
No	342	56%
<i>Total</i>	<i>612</i>	<i>100.0%</i>
2014 Yes response:	50%	
Change in Involvement:	-6%	



**If a student chose *No* for a response to involvement in any student organizations, they were asked:**

**Why not?**

	<b>Responses</b>
I didn't have time	212
Nothing interested me	79
I didn't know about these organizations	87
What I wanted wasn't offered or available	37
I didn't like what I experienced	19
Other	37

**"Other" responses**

	<b># of Responses</b>
Distance learner	3
Too far away/commute too long	2
Don't have time	2
Cannot find out how/where to join	4
Nothing available for older students	5
Not much variety/nothing interests me	3
GPA not high enough yet.	2
Not interested	2
Tried to join, but never heard back from "green team"	1
I am trying to attend the organizations next semester	1
I just transferred and haven't looked at any	1
I didn't sign up in time	1
Sometimes didn't work well with my work schedule	1
The openness of accepting new members.	1
Scheduling conflicts for non-traditional students	1
Unorganized clubs, hard to find out about them, not many options for clubs	1
You defunded and limited the amount of organizations to promote themselves upon school campus and got rid of the quality of those organizations to show off through methods of entertainment.	1

**Educational outcomes or services**

Students were asked to indicate the extent of their satisfaction with the following educational outcomes or services at A&M-Corpus Christi.

**The overall quality of Academic Advising you have received at this campus.**

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	232	39	
Satisfied	278	47	86%
Dissatisfied	55	9	
Very Dissatisfied	32	5	
<i>Total</i>	<i>597</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>14</i>		
2014 Combined Satisfaction:	82%		
Change in Satisfaction:	+4%		

**The protection of the right to freedom of expression on campus.**

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	234	42	
Satisfied	307	55	97%
Dissatisfied	17	3	
Very Dissatisfied	5	.008	
<i>Total</i>	<i>563</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>46</i>		
2014 Combined Satisfaction:	94%		
Change in Satisfaction:	+3%		

**Learning to appreciate teamwork with diverse groups in settings outside the classroom.\***

	<b>Responses</b>	<b>Valid Percent</b>	<b>Combined Satisfaction</b>
Very Satisfied	211	38	
Satisfied	296	53	91%
Dissatisfied	33	6	
Very Dissatisfied	18	3	
<i>Total</i>	<i>558</i>	<i>100.0%</i>	
<i>Not applicable</i>	<i>51</i>		
2014 Combined Satisfaction:	94%		
Change in Satisfaction:	- 3%		

*\*This was worded as "Learning to appreciate teamwork and diversity in settings outside the classroom" on the 2014 GSS.*

## Likelihood of Attending/Recommending TAMU-CC

The Office of Planning and Institutional Research recommends a combined probability percentage of 75% or greater for each item.

### If you were to start all over again, would you attend TAMU-CC?

	Responses	Valid Percent	Combined Satisfaction
Definitely attend TAMU-CC	286	47	
Probably attend TAMU-CC	243	40	87%
Probably not attend TAMU-CC	64	10	
Definitely not attend TAMU-CC	16	3	
Not attend college at all	5	.008	
<i>Total</i>	<i>614</i>	<i>100.0%</i>	
2014 Combined Probability:	85%		
Change in Probability:	+2%		

### Would you recommend TAMU-CC to a prospective student?

	Responses	Valid Percent	Combined Satisfaction
Definitely recommend	338	55	
Probably recommend	230	37	92%
Probably not recommend	40	7	
Definitely not recommend	6	1	
<i>Total</i>	<i>614</i>	<i>100.0%</i>	
2014 Combined Probability:	91%		
Change in Probability:	+ 1%		

## Academic Registration Experiences

The questions below were constructed to ascertain how often respondents encountered courses that were closed when they were registering.

**How frequently did you encounter courses IN in your major that were closed when you go to register?** If you have not yet selected a major, please mark "Not applicable".

	<b>Responses</b>	<b>2015 Valid Percent</b>	<b>2014 Valid Percent</b>
Always	95	16	7
Often	152	26	16
Sometimes	202	34	34
Never	146	25	43
<i>Total</i>	<i>618</i>	<i>100%</i>	<i>100%</i>
<i>Not applicable</i>	<i>17</i>		

**How frequently did you encounter courses NOT in your major that were closed when you went to register?**

	<b>Responses</b>	<b>2015 Valid Percent</b>	<b>2014 Valid Percent</b>
Always	46	9	2
Often	108	20	11
Sometimes	194	36	36
Never	186	35	51
<i>Total</i>	<i>534</i>	<i>100%</i>	<i>100%</i>
<i>Not applicable</i>	<i>77</i>		

### **Learning about Campus Events**

The students were asked to rank order two lists about where they get information about campus events.

They were asked: **Rank the top three social media you use to learn about campus events and programs.**

The results in order of the most popular first:

- |  |  |
|--|--|
| 1. Facebook (by far the most popular)    | 7. Yik Yak (from here on - low scores) |
| 2. Instagram (by far, the second choice) | 8. YouTube                             |
| 3. Flickr (nearly half as popular as FB) | 9. LinkedIn                            |
| 4. Twitter (close behind Flickr)         | 10. Tumbler                            |
| 5. Google+                               | 11. Myspace                            |
| 6. Snapchat                              | 12. Tagged                             |

**Please rank order the ways you are most likely to learn about campus events and information.**

The results in order of the most popular first:

1. Email
2. Social Media
3. University Website
4. Flyers/Posters on bulletin boards
5. Word of mouth
6. Sidewalk chalking
7. Brochures

*Responses – the vertical numbers 1 through 8 indicate 1<sup>st</sup> choice, 2<sup>nd</sup> choice, 3<sup>rd</sup> choice etc. To read this chart, the number 120 under University Website indicates that 120 people chose that as their first choice. The number 75 under Brochures indicates that 75 people ranked brochures as their fourth choice in answer to the question.*

	<b>University Website</b>	<b>Social Media</b>	<b>Flyers/Posters on bulletin boards</b>	<b>Brochures</b>	<b>Sidewalk chalking</b>	<b>Word of mouth</b>	<b>Email</b>	<b>iNews</b>
<b>1</b>	120	139	62	4	25	63	160	8
<b>2</b>	123	125	96	13	48	49	112	15
<b>3</b>	90	87	139	33	76	59	82	15
<b>4</b>	56	67	127	75	84	90	63	20
<b>5</b>	63	44	82	108	121	83	44	36
<b>6</b>	60	36	46	158	98	94	49	40
<b>7</b>	51	45	18	124	85	100	63	95
<b>8</b>	18	39	11	66	44	43	8	352

## Social Media not used

Less than half of the respondents use the social media sources indicated in black font below. The purple font indicates that more than half of the respondents use the social media sources. No one indicated that they use *Myspace*.

*Facebook* is used by 82% of the respondents; *YouTube* is used by 78% of the respondents. *Instagram* is used by nearly two-thirds of the respondents, with *Snapchat* running a distant fourth with nearly 60% of the respondents using it.

<b>Mark social media sources you do not use.</b>	<b>Responses</b>	<b>Valid Percent</b>
Myspace	566	100
Flickr	560	99
Tagged	558	99
Tumblr	482	85
LinkedIn	476	84
Yik Yak	426	75
Google+	349	62
Twitter	300	53
Snapchat	242	43
Instagram	203	36
YouTube	127	22
Facebook	100	18
<i>n = 566</i>	<i>566</i>	

# Comments

## Section 1:

Students were asked to provide any comments they would like to add about their overall educational experience at Texas A&M University-Corpus Christi.

*Comments appear as written by the students.*

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### College of Business Students

It was pretty good.

Health Center needs to be more flexible, convenient, and available as far as a Physician-On-Duty goes.... / / School spirit on campus sucks, I really wish students were as passionate about the University like I am... / / Parking is extremely horrible. We need more parking, not bigger buildings. / / I don't like not being able to go in and sit down with my friends at the dining hall without paying an outrageous \$9 or \$10 fee. I also do not have the time or the hunger to take full advantage of the all-you-can eat advantage. I also just think the dining hall is too expensive in general and I avoid eating there if possible. / / Too many rules limiting campus organization presence on campus.

Tenure sucks. Bribing students to do positive surveys in trade for extra credit because they fear academic discipline and know how to get around it is prominent

I have enjoyed my experience at A&M and plan to continue my education further through this institution.

The academic advising NEEDS to be more available. Waiting in line for hours is ridiculous. We have other classes to attend and don't always have the time to wait so long. Their job is to advise us and help us and they can't do that when their office hours are such a small amount of time and such a large number of students are trying to get to them.

Educational experience is mediocre

So far it has been fine. Nothing I can complain about, my classes have been great and I've only had a few professors I've had troubles with. Overall I enjoy attending college here.

Overall I have had a great experience. But if there is anything, I am a little upset that recognition isn't distributed evenly. For instance, and let me preface by saying that I understand it is the job of the colleges for these things but, I have a perfect 4.0 and have always made the Dean's list but I have never received recognition other than seeing it on my transcript. Whereas, I see the Education College get mentioned on the website, give T-Shirts, a recognition gathering, etc. But that's minor...

Some professors take too much time to post grades especially when the whole test was on scantron. My midterm grades were posted by only two of my classes by the time they were due. I don't like how professors read from power points produced directly from the book. I can read, I don't need professors to do that for me.

Great! Need more night classes and semesters like summer 1 and 2!

I believe that my experience so far at TAMUCC is phenomenal. My professors have all been very helpful and infomative, the campus is gorgeous, and the students all seem very approachable and

kind. I have had very little bad encounters with the people at the island university, but the good outway the bad.

Sometimes I can't understand professors with thick accents and it frustrates me.

The Writing Center always helps me when I do need it, however, when I go into CASA to get help for Math, no one ever helps me. They are either always busy helping someone else, or they just sit and watch other people do their work instead of helping other people who go in there. CASA for Math would be the only thing that needs improving.

Mens Golf Team

I would love to see a greater variety of majors / / We definitely need more classrooms

The professors at this campus are really helpful and nice and are easy to talk to. They are good at teaching the material and I enjoy being in their class.

Awesome Sauce

My overall experience has been wonderful, however I would love to be able to continue to attend. As a single mom who has to work during the day, the classes in the evening and on-line are limited. It would be wonderful if more classes were offered to people like me who want to finish their education, but also have to work and support a family.

I love this University been a tour guide for 3 years and I let everyone know all the great aspects of being a student here.

It's been ok.

education experience for me at TAMUCC has been satisfactory

So far, it is a good chance for me to study at TAMU-CC and get a lot of experience while working with professors and students in both outside and inside activities.

We need to start moving to bigger classes with assignments mainly online as I believe our generation is already moving to no paper style. I like paper and taking notes because I believe writing it down helps me remember and acknowledge what I am writing down and learning about in that time. That option will still be there but when it comes to test they should be online and timed along with quizzes.

Over all is fine for me. Just sometime, when the professor requires the newest version of the text book, but we cannot borrow it from the library.

pretty great experience so far.

I'm satisfied with my decision to get my degree at TAMUCC.

As a transfer student I can honestly say that the class sizes are amazing. It is great to be 1 out of 20 instead 1 out of 400. The only thing that I have found frustrating is that courses don't always offer more than one section or time to take the course per semester. I work and it's hard to plan my schedule especially when courses I need to take are offered at the same time and have no other times. It's slowing down my process of graduating.

very good

Good quality professors.

Overall satisfy.



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## College of Education Students:

My educational experience has been awesome here at TAMU-CC but I do wish they will offer more courses in the Summer as they do in Fall & Spring. Students want to finish their careers as soon as possible.

Financial aid to be more helpful and specific on assisting students figure out their financial problems

I have enjoyed my professors...the only thing that I do have a problem with is the tuition fees...especially because the price for a summer course vs a regular full fall or spring cost the same...I think classes should be more reasonably priced

The professors in education are so very passionate and great. The only advisor that helps me is Mrs. Speaker, \*\*\* comes on to students and creeps me out he also doesn't know what he's doing. I'd rather not go to an advisor than ever go to him. It would be great if the advisors could see students that aren't in their alphabet all year long, not just right when registration comes about. I've been to two community colleges before TAMUCC and it's the best place I've ever been, I love it and the beautiful environment and the fact that you can see the waterfront from almost everywhere.

My Experience with TAMUCC was amazing the staff and the professor are outstanding I love this school

I am so proud to go to school here at TAMUCC!

I love the small classes. It makes it much easier to learn and participate in class lectures.

I have really liked all the professors I have had over the last four semesters. However, there are some language barriers with a few professors. I know they try their best to speak in clear English, but sometimes it's just hard to understand them. I also know that professors with a heavy an accent is always a problem at multiple universities. Other than that, this school could pump up the students spirit for athletic events with some more events pertaining to sports or even have themed game day attire on game days-- kind of like what most kids did in High School. That aspect just really gets all the students involved and gives them a sense of pride for their school.

I like it, but my graduation my be delayed if my needs list request is denied for next semester because classes in my major filled up before I got a full course load, and if that happens I will like it much less.

awesome staff and teachers in the kinesiology department

I have had an overall poor experience at TAMUCC. I have had endless problems every single semester with my classes, and every time I meet with an advisor, they mess it up worse. So many people that work here have made mistakes that cost me classes, and they were never helpful or tried to fix the problem that they caused. I do not even want to finish my education here because it has been such a horrible experience for me.

Overall, i do believe the camous has A LOT of potential. Right now, it seems that so much is going on to IMPROVE the campus that it makes my experience feel less than what I thought

It's a nice place.

I really like TAMU-CC, it is the town I live in and I like most of my teachers. I do not like that most of the classes I need are not there for me to choose the classes.

Great campus and school spirit.

I wish I would have started here instead of a community college.

I feel confident where I am going now but my first semester was really bad. Advisors did not really help me with picking out classes or recommending which ones I should take.

Overall, it has been great here. However, the General Chemistry Labs need to be changed, because they are poorly coordinated and structured in a way that actually stunts learning.

Dr. Hughes is an awesome Teacher.

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### **College of Liberal Arts Students:**

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Not enough night classes for history majors it is like your whole school is set up for teens and twenty something's with no responsibility

The transfer process could go a bit smoother from Del Mar. I attended the recommended classes at Del Mar and after a year I still can't get TAMUCC to recognize those classes as complete, and they have classes from 2010 marked at 2012/2013 and vice versa.

TAMU-CC has been a wonderful home away from home for the past two years. I do not believe I would still be here without the First-Year Islander Program. I had wonderful teachers who made the transition into college simple and less intimidating. The department of Communication and Media is a wonderful program and I have learned so much from my COMM teachers. I would highly recommend making Introduction to Communication a required class for students. That class, taught by Diana Ivy, is changing my life and giving me skills that will I will be able to take into my future jobs.

Overall my educational experience is great something i would like to see a little more of are guest speakers either in class or anywhere else on campus who are experts in my major (psychology) who have advice or tips on what jobs are available after graduation and what we need to do before and after graduation to secure a job

I greatly enjoy the Media Production track.

Overall, TAMUCC has been a great campus. However, the thing setting many students back is the advising misleading the students.

Psychology professors are awesome although the one who does the history in systems is really nice but expects every one to know every thing she knows about psychology.... And that is the point of that class is to use what you learned as an undergrad and implement them not know every thing about psychology.

Overall, it is a good experience. The professors are very involved with the education of the students.

I recently left the College of Science and Engineering and moved to another major, partly because of the difficulty I was having in my classes. Not only were the classes difficult, which was to be expected, but most of the professors I had seemed to have no enthusiasm for teaching the course. They read directly off of slides, did not attempt to teach in more engaging ways, and seemed like they just wanted to get the class over with so that they could move on to other things. With difficult classes such as these, I saw so many of my peers either give up on showing up to class, or drop the class completely, because the class was not engaging, and it made it difficult to want to learn the material. It made me realize that if I couldn't find a way to get through these classes, which contained material

that I would find necessary to know sometime in my career, then I should probably find another major that will actually keep me engaged.

The individual professors are great, the bureaucracy at the top is not so much, I do not feel that they listen to the grievances of the students. Alas this survey may very well be an outlet BUT actions speak louder than words.

Advising needs work

My experience here at TAMUCC has been good so far the only thing that I do not like is that when I was in high school I was a very active student and when I entered college, all of the alleged Organizations, Clubs, & Programs the University has there are not out there. In the sense that I would not know where to go if I wanted to join an organization such as Scuba Diving or an organization that helps host events the school has.

I am very disappointed in the academic advising for the BAS program. I have yet to receive an e-mail with the new interim advisor since Fall of 2014, since Ms. Natasha Crawford is no longer available. I went to her (the interim advisor) for help on classes and scheduling and I got nowhere. Fortunately I was able to figure it out myself by asking another student for help but why have academic advisors available when they are not going to help students like they should? It's very disappointing. At the very least, there should be a backup advisor who can assist if the current one is too busy or is in transition.

My Overall educational experience has been good, i feel like i've learned so much more and there's a friendly and helpful atmosphere overall.

i love it here.

I love my school.

I love this school. I have achieved here more than any other university. Only wish retention of professors was higher. Sad to see certain Criminal Justice Professor's leave. Dustin Eicke....

The music department staff is amazing. The art department resources are awesome as well. The teachers here I have seen to be rather caring and kind. The performing art center is absolutely amazing and can not wait to see the University center when it is accomplished!

I feel the advisors should be more knowledgeable not just with majors but minors as well so as not to suggest taking unneeded classes that do not count towards a degree.

Satisfied with the services and courses.

The school is nice just would like an overall update to the campus.

Not at this time.

In my major which is Art I have had the best time of my life. Not only am I learning, but the staff is so friendly and everyone knows each other it makes the Art Department feel like a huge family. I have had a great educational experience with the Art staff.

Most of the time I have a hard time scheduling my classes, because they are on the same day at the same time.

I don't appreciate being bullied about money

I am satisfied with my educational experience.

I would like to have more classes in more variety of times

The faculty is excellent and very accessible.

This is a great college and I have had a great experience so far.

I love learning at A & M CC, I just wish there were more resources and teachers in the fine arts program so that classes can be more widely offered, for more times.

I wish we had a better disabilities officer, where we can get tested for different things.

There's a wide variety of professors here on this campus that you never know what you might encounter. You might get a professor that is overly strict and gives you so much homework you don't sleep all semester or you get one you can skip every class and still pass each test with an A. This school makes you adapt to your situations quickly.

The education system here at TAMU-CC holds a high standard and I love it because it makes you try harder and thrive to become a better student.

It has been alright.

Good school

It's been an ok experience.

Great Experience

I've had a good experience. Classes were never too big and professors are wonderful.

I like the Island feel of the campus. I am not satisfied with the dining hall/meal plan options. I am not satisfied with my academic or financial aid advisors. Classes like content area reading for education certification fill up too quickly, and are offered too late in the day.

I have enjoyed my experiences, except I would love it if there were more specific job fairs that are aligned with our degrees.

very good teachers

My educational experience here has been alright, however, I do at times feel restricted by my department because of a lack of funding, theatre is expensive, especially in my fields.

This is a very beautiful campus and most of the people are friendly except for some of the staff especially in advising and financial aid. I was not happy with my experience here as far as advising goes and the mixed communication between the staff and the students. There were often times we were left in situations of uncertainty regarding our degree program and classes that were to be taken. I also feel that there are not enough online courses and evening/night courses to accommodate working students or students with families.

\*\*\* doesn't know how to teach and neither does \*\*\*.

GREAT SCHOOL IN GENERAL

So far I have really enjoyed my experiences at TAMUCC. The teachers are very intelligent, and helpful.

I would really appreciate it if my academic advisor \*\*\* would respond when I have any questions. I send numerous emails and she never answers.

The teachers in the TESOL program are fantastic, the best I've seen here at TAMUCC. It has been a

pleasure taking courses through this program.

the \*\*\* teacher is an idiot and can not teach the material to his students, nor is he EVER on time to class.

I feel there isnt enough school pride. / and a Football team would be nice. / Other than that Overall, I Love My Campus.

I wish that there was more accomodations for non traditional students.

Wish some professors would be more friendly or at least take an interest in letting students know they want them to succeed. Since I've been attending this school I've only had one professor take an interest in her students achievements such as always encouraging us to ask her for help if we have questions.

love most of my professors, very knowledgeable and approachable

My educational experience has been okay but mixed with the whole idea of expanding on certain programs. Fund other programs rather than the popular select. Also create a cooking course so we can have people wanting to be chefs to actually cook food in the dining hall. Thank you. Aslo, Quality of food > Quantity. You don't want quick food that is gross. Think about it.

I do not understand why courses required for a degree plan are not available more than once a semester or not in the evening. I am a single mother of 2 and returned to college 3 years ago. As of this semester I will have to end my college career. The remaining 21 hours that I need to graduate, which are required for the degree plan are NOT offered in the evening. I have contacted several individuals, with no results. I just get pasted from one department to another. Then I am told, the university can't just give away credits. I am horribly disappointed in this university. I grew up in Corpus, I pay taxes, and I took a chance to accomplish a goal and due to the lack of professors that want to teach I will fall short of completing my goal.

Good. I enjoy the campus. Just not my major anymore so I plan to change.

THIS WAS GOOD.

Good overall education

i love it!

It's going pretty well. I enjoy the campus and what it has to offer. I believe some people are more for profits and not education ,but that's just me.

Great

Excellent

I love the classes within my major and the entire theatre staff is helpful and wants to see their students excel. I do not feel the same way about my core classes. In previous classes i have taken such as PoliSci with \*\*\* and Math with \*\*\* i felt as if the teachers did not care about my education and set me and my classmates up to fail. I do not recommend anyone take classes with professors i have has issues with.

good

The people are helpful.

Great!

I am very dissatisfied with a course I am taking now

The entire Communications department has been nothing less than accommodating for my ridiculous schedule as a non traditional student. I have enjoyed every single instructor I've been assigned to and look forward to Fall 2015 Semester.

The academic advising process has gone terribly ever since i started at this school. My adviser signed me up for the wrong classes twice out of pure ignorance and stupidity, which ended up dampening my gpa as well as wasting my money. There's not a very wide range of courses offered for my major as well as other majors such as kinesiology, which makes registration a hassle and a huge problem every semester. Half the teachers or instructors are barely qualified to teach what they do and their way of educating is often unfit for the learning atmosphere leaving many students dissatisfied and not doing as well as they could be with a proper instructor.

There is too many instructors that are foreign who cannot communicate with students effectively and make the learning environment very very difficult to learn in let alone understand them. If the material is already a tough subject having someone who barely speaks english doesn't help either. I believe this school does not perform to the standards of most universities in the state and has a lot of shaping up to do when it comes to hiring instructors, making classes available and the whole structure of the entire administration of the school. This is one displeased student who pays thousands of dollars to the school for a proper education and i feel that i am deprived of it and not getting the quality education i pay for and deserve.

I have thoroughly enjoyed my time at TAMUCC. The professors are exceptional and have provided me with an excellent education as well as one on one help and guidance. The school itself is beautiful and provides an excellent learning environment.

Great!

It has been a good experience so far. Nothing I would need to be changed.

I feel as though the campus is more geared to kids right out of high school, and not to older students. The GA's who teach need to learn how to interact with students who are older than them.

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### **College of Nursing and Health Sciences Students:**

I love it here!!!

Personally, I do not feel challenged in my courses. I am not sure if it's the material or the professors have low expectations for the students. Most of the time I feel that my classes are a review of what I already learned in high school. Also, S.I would be more beneficial if the leaders would teach students instead of telling them what to memorize for a test.

My overall educational experience has been great! Although, registering for classes in my major is very hard due to the courses filling up so fast. I wish they set aside some seats for each class (sophomore, junior, senior). This is the only issue that conflicts with my overall experience.

The vast majority of the professors are excellent. There are a few that are horrible.

I have enjoyed my learning experience so far. Professor Harrel, Acker and Shaver have been excellent!

I like the faculty and staff here, classes and campus are nice. TAMUCC seems to cater more to students

that live on campus than off campus though. Please take that more into consideration. Thanks

I am an online nursing student, and actually live in Corpus Christi. The only problem I have had is that when registering for nursing classes the book lists used for the classes, and the university book store seem to never quite be in sync. I am not sure if it is the professors that do not update syllabus' or a break in communication, but I know that student's living away from Corpus Christi experience the same problems. Many books today come with access codes instead of cd/dvd's. There always seem to be confusion in whether it is required or necessary to purchase a book with an access code. I generally always purchase new books that come with new access codes, and with the price of new books it is discouraging finding out that once the class has started that the access code was not even necessary of visa versa. Generally I try and wait for the specific classes syllabus. I've looked at the SAIL book list before and it does not always accurately reflect what is actually needed. The other confusion is that the university book store tries jto bundle groups of books, and for student's trying to purchase online for the bookstore, finding exactly what is in the bundle is not always an easy task. It would be nice if when registering for a class the professor's made sure of what books and codes were needed and a checks and balancing system to ensure that SAIL, and the university bookstore all have the same information.

Ive had a good experience here at TAMUCC. Some things need to be adjusted such as the foreign professors that nobody can understand, but you have that everywhere sadly.

The registration process for nursing majors is ridiculous. The amount of complications with applying for the program is something EVERYONE has difficulty with. A school with a large majority of nursing majors should not have their students have to wait a month or longer to meet with an advisor while other students from other majors can simply have walk-ins. Especially with a application process with such time restrictions. This has by far been a more stressful process that the actual college education itself.

The nursing department very Helpful and supportive.

My educational experience has been great with the exception of my A&P 1 professor. She would remove points from our grades if she saw a student with their phone out. The SI sessions that are offered are really helpful!!

My biggest problem is getting a hold of my advisor. Never returns email. Appointments are always booked tooooooo car out for what I need. Never get any accommodations.

great

I have not experienced much to have a set in stone image of my educational experience.

My overall experience has been fantastic especially all the staff who helped get me to this college!

SI sessions are very helpful

This is my first semester here. My professor is great and very understanding and easy to talk to.

I am currently taking classes online, but I would say overall I like it and I would definitely recommend TAMUCC to my friends.

I dont like the fact that the university charges us to park, most of the time I don't have money to pay for parking I hardly have money to pay for my car and gas. Im not rich, I live with my parents I have a part time job and I have other bills to pay pretty much Im scraping pennies. I also dont like the fact that we have to pay for printing paper, shouldnt our tuition cover that? At del mar I never had to pay

to print papers. Maybe you can give us a limit of how many papers we can print daily? I also don't like that I'm an online student for now and I don't get free access to the gym like those who have class here. I'm still paying as much as they are for classes and books. It's not like I wanted to take online classes, online was the only way they offered.

Awesome professors

Good

Good professors and good learning environment, but the school spirit is non-existent. Hard to socialize at TAMUCC, not many campus events happen. If they do, students aren't engaged in it. Not many organizations if there are, the club leaders don't show up to meetings or don't do a good job of getting the organization known. Also, it's hard to get around Corpus Christi, this school needs a more convenient bus service. Maybe a shuttle that only for TAMUCC students and comes every 30 minutes to an hour.

I would like the nursing program to be more organized and tell ahead of time when clinical or classes will be at and when

I transferred to TAMUCC from a community college in Virginia and I am very happy with my decision. TAMUCC is a great college experience. Thanks TAMUCC!

nothing everything has been such a great experience

I love the way our university is set up. Always asking for feedback to improve our university.

There's so many obstacles to challenge your grades, and registering is rather difficult, though my time here at TAMUCC has been very enlightening and a good learning experience.

Great school for the price, but could definitely be more diverse for those who aren't from Corpus Christi.

Though I do appreciate the convenience online courses provides, I would like to have seen more in-class time availability options in pharmacology.

On a personal level, I really wish that the Office of Nursing would reconsider accepting pre-requisite courses and hours earned from students with Paramedic licenses, such as they would with Nurses. Realizing there is a different level of care provided between Nurses and Paramedics, the main concepts from Pre-requisite Sciences such as chemistry, anatomy, and microbiology are still engrained in the student's mind. Especially if they currently work in the medical field. This is something the department should look at to allow more ease for medical students such as LVNs and Paramedics to transition faster and smoother, rather than make them repeat several courses. It can be discouraging and influence the student to look elsewhere to finish college. There are many online courses that offer transition from paramedic to RN. Not many trust it, choose this route, like me. Overall TAMUCC college is excellent in all ways, but really wish they could reconsider providing ease of having a faster opportunity for Paramedics to apply to the Nurse program, due to their past college education and completed curriculum and work experience.

I am very happy with this university. It is wonderful and the instructors as well as the students are wonderful. They are all currently in the field of study and can relate to experiences and continue to engage one and another in discussion questions.



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## College of Science and Engineering Students:

I have been very satisfied with the way this campus is run. My courses are great. I like all my professors and their way of teaching.

I have found it quite good in most classes, but there are two that are/were difficult due to the professors teaching them. I do not mean the material or class or accent, but instead the teaching style and deceptive grading procedures. Besides that, I have enjoyed my time here and found that most teachers are there to help you. I have really learned a lot and made excellent connections, helping push forward with my collegiate career and understand more about the university. Overall, it has been an awesome time, a great educational experience.

The campus to me seems to focus more on how it looks than what happens in the classroom. This is my first semester at TAMUCC and most of my teachers have fallen back from their syllabus. One teacher said there would be quizzes every week and there has only been two the entire semester. How can I test my knowledge without quizzes? Or feel like I am improving without the teacher grading my work instead of them just lecturing straight off of the powerpoint. Please look to the teachers and how they are instructing as well as looking professional. If the students don't learn and barely get by how can they have improved themselves and feel like they truly earned their degree?

Great campus, great programs, great professors. I would recommend people depending on what they want to pursue. Every school is slightly different and helping people find a program that would help them thrive educationally is a foremost responsibility of any mentor over choosing your own school first.

Overall educational experience at TAMU-CC is exceptional. Over the past years attending, learning material was enlightening, as well as challenging.

Overall quality of some classes seems very poor. Several instructors obviously do not have any teacher training and may be very intelligent in their field but do not know how to teach. Some professors make it quite clear that they are on campus to do their research and could care less about teaching in the classroom. While I have had a few good professors, the quality of probably more than half the classes I've taken has been disappointing. The chemistry department is by far the most disappointing quality of class that I've ever taken. The professors all assume that we have the same amount of knowledge that they do and you either fail or pass due to the professor "letting" you pass by a tremendous curve. In four semesters of chemistry, I've honestly learned nothing in a single chemistry lecture on this campus. The professors really don't seem to care and most have actually almost become angry when asking questions. It's pretty clear that some professors think they have better things to do than help their students.

I've also had several professors that have obvious favorite students and will basically refuse help to anyone else. The wording on exams in my Biology 1406 and 1407 class was very poor. The instructor was unwilling to listen when the wording on the exam clearly meant something different to what he had intended. When asking questions about the wording during the exam time, I was refused an explanation while a female student sitting right behind me asked the exact same thing and was basically given the answer. Overall, I've been extremely disappointed with the quality of the education I've received so far on this campus. I have heard that in upper-level classes, the instructors care more about the field which makes for better classes. This should avoid having a general biology class where all we learn is botany since the instructor admits not knowing how to teach anything else from the textbook.

There are not enough classes available for mechanical engineering. There have been multiple semesters where I have not been able to get into a class that is a prerequisite for future classes that I need to take.

I am not very satisfied with my Academic Advisor. I have sent two emails before registration and NEVER heard back from her.

Pretty decent experience, enjoyable small classes.

I'm learning a lot here! I just wish housing other than Camden miramar was available on campus.

My educational experience here is great!

The education has been good. Science classes are especially hard.

CASA TUTORS ARE ALWAYS TALKING GET RID OF BLONDE GUY WITH GLASSES NOT DAVID FLOYD HES THE \*\*\*.

Most classes that require a certain math level (college algebra) are taught with a requirement for higher level math than the university catalog says. Physics and chemistry are the two biggest examples. Also, almost everything done in the school is online. Why am I paying for a teacher to teach me if I can just look at what is online to pass the class??

My experience here at TAMU-CC has been amazing. It is a very beautiful campus and the professors are very informative so far.

Overall, educational experience is great. Only thing I would like is smaller class sizes for my major classes. Also some updated lab equipment would be nice. Overall though, it's been good.

Overall my educational experience has be okay

Excellent, keep up the amazing work!

Overall, I do think I am getting a quality education that will prepare me for my future career, with professors that care about my understanding of the material.

It is good.

This is my third semester at TAMUCC, and it is an exciting adventure. The campus, being on a small island, is very compact, making it easy and uncomplicated to navigate between classes. All of the professors I have had or now have, are great. They take their jobs seriously and go out of their way to assure that you understand the objective. I can't say enough about my academic adviser, Martha Simcik., she is the greatest. From the beginning, when I was thinking about continuing my education, she has been more help than I could have imagined,

The quality of professors who teach core curriculum courses is very sub-par, the courses are quite pricey but it is clear that the university would rather increase its profit margins than provide students with the best possible educators. I can only hope that this is only a core curriculum issue, I will be very dissatisfied if my major related upper division professors are not of the quality I expect.

The class offerings are very poor for some majors (Computer Science - Game Programming) where it is difficult to complete your degree in a timely manner.

Love the campus! I enjoy my classes very much and my overall experience with professors and classes are excellent.

Please STOP hiring new teachers that have no idea what they're doing, and are not even familiar with

the topic they are teaching. We as students pay A LOT of money to the school to get a good education and actual learn useful Information that may help us later on. We are not paying to be the try-out experiments to figure out if a teacher is good. Because wit that we end up not doing well in their class because they're terrible at their job and our GPA goes down. / stop hiring good-for-nothing "teachers" I'm actually really disappointed with that in this school

The professors are really helpful. Some of the counselors are really helpful as well, and really help you decide what you want to do.

teachers need to be more lenient with extra credit

It's whatever. Had a lot of good professors, and a handful of crummy ones too. Wish the engineering dept would get itself together.

Overall I had a good experience at TAMUCC and even decided to stay here all my 4 years

I like the size of the campus. I do think that the gym could be expanded a little more - it always gets crowded very fast and there is only one or two of some of the free lifting spots so I'm stuck waiting in line with like 3 or 4 others who want to use the same free lifting spots as myself.

Overall I have had a good experience here. The professors for the most part are helpful and want to see the students succeed.

The organic chemistry labs need plumbing work, no one likes leaky labs. In freshmen seminar it would be nice for the prof to go over blackboard tricks and tips.

Most of all, too poor materials in the library. The environment is not good to study. Some of the officers are so irresponsible that they do not try to help students. Especially, the university should change the mentors in the writing center (CASA) and employee them very strictly. Actually, except for the mentors online and Arron (because they are really nice and good at giving feedback), others are really bad at giving an advice. I cannot understand why they are in the writing center. And some of them and some of the officers (not all) seem that they ignore students from other country, which is really rude.

I wish everything was a bit more approachable, everybody is usually busy

I miss the old taco place. This new one is not nearly as great. Nothing on campus is really work eating..

The teachers are great here. They're all super nice and friendly.

For the past few years I have had 5+ professors/teachers that are from another country that do not speak english that well. I already have a hard enough time with school (especially math, chemistry, biology) and then you give me a teacher from IRAN, CHINA, FRANCE, SOUTH KOREA, or INDIA that can barely speak english! I dont care if you're white, black, brown, American or from another country! But what I am not okay with is going to a Univeristy that provides professors that can't speak english damnit! I served in the US NAVY and I earned my GI BILL, I earned the right to attend college and get my degree. So instead of me telling the DEAN to pull his head out of his ass, I am just going to ask if you would please prvide me with professors that speak decent english. Thank you and have a great day. -\_-

My educational experience has good. Although some professor's are hard to understand. This makes it difficult to learn because I spend most of some classes trying to make out what they are saying when I could be compehending and learning.

An OPTION to NOT pay an OUTRAGEOUS amount for the dugan well-ness center, especially if it is not

year round AND ONLY semester based, not including summer.

good

the educational experience encompasses anything that effects a student while attending a university. The parking, is of course a problem that often causes me to wonder if the governing authority has a drinking or drug addiction. The UC has been under construction for most of the three years I have been attending and the only thing I have seen the university complete is more on campus housing where there use to be parking and the dining facility which you now have to pay to enter. The computer system has gotten slower and the class rooms have seen no improvement in either condition or materials.

I love it here but the advising center for my concentration is terrible. I stopped going because I was not getting any advise.

I've had a wonderful experience here at TAMU-CC. I have, however, run into moments when a class I wanted filled up to capacity fairly fast and I have attempted to email some instructors whom I never received an answer from.

I would like to see more environmental awareness on campus and the surrounding areas (rain water collection, wind and solar power, community based gardens, more recycling bins, presentations etc) . I am very dissatisfied with seeing all kinds of false publicity about the so called "islander green team" because i dont think there is such a team. i have tried to contact them several times in many different ways (facebook, email, phone, asking people etc) and have still not gotten a response. we should have a bigger greenhouse for botany and plant sysytems classes or even community garden areas where students,especially those on campus can grow there own fuits, veggies and herbs. we are tAmucc after all AGRICULTURE & MECHANICS so i would just like to see alot more agricultural based learning available on this campus.

i have attended classes at both TAMUCC and Del Mar and i always recommend that others need to attend TAMUCC. i also recommend that Attending Del Mar students need to transfer to TAMUCC.

Would like a better transition experience for transfer students from community colleges other than Del Mar.

Professors are not open about including students in research. This is especially true for underclassmen. With this, it is tough to be a high-achieving student at this school and tough to work towards attending a Tier I graduate school. That said, faculty is generally more than compentent and passionate.

Having been thru a non-academic coplaint process this semester, i found the process hard to start and it took more than 2 weeks to get to the right office and begin the complaint resolution process.

I personally feel as if classes are too easy, I have received mostly A's in all my classes and end the class not knowing much of the materials. To be fair to the university it might be my fault in the sense that I do not put any extra hours in. I only do the homework outside of class and study before an exam. Over all I am happy with the choice of uni. I just wish I knew more at the end of my classes

Could be better.

It was a wrong decision to transfer to TAMU-CC

The professors are great

This University made me fall in love with it. I love the environment, and the faculty is special. Thank you for making this university an enjoyable experience for me.

its cool

Try.not schedule two science exam on the same day

It's great, except when I am hindered from staying on my desired course schedule by a lack spaces in courses that are essential to forward progress (prereqs).

The mechanical engineering program at Tamu-cc is a very young program that is just starting to get off its feet, my experience there is a pleasant one but I do feel as if my professors are overwhelmed. There arent enough classes or enough enough classrooms for all the students, some times we're taking an engineering course in the classroom of another building instead of the Engineering building. Overall, I enjoy the school and the campus, it has much room for improvement but it is still very fun and rewarding being here.

Very nice

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## Comments Section 2:

There was a final opportunity for students to leave comments about anything else. They were asked: ***Is there anything else you would like us to know?***

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### College of Business Students:

The same as I have explained previously. / / Health Center needs to be more flexible, convenient, and available as far as a Physician-On-Duty goes.... / / School spirit on campus sucks, I really wish students were as passionate about the University like I am... / / Parking sucks. / / I don't like not being able to go in and sit down with my friends at the dining hall without paying an outrageous \$9 or \$10 fee. I also do not have the time or the hunger to take full advantage of the all-you-can eat advantage. I also just think the dining hall is too expensive in general and I avoid eating there if possible. / / Too many rules limiting campus organization presence on campus.

I work full-time and attend classes full-time. At times is it difficult to find the classes that are necessary to complete my degree program, that fit my schedule. Adding more night classes and online classes would be great.

I don't see why professors cannot utilize black board for homework assignments. They have students buy third party software that costs an extra \$100. So we're essentially paying to do homework. That's like saying that you are paying to work. I've already paid an arm and a leg just to say I'm a student at Texas A&M University.

Parking needs to be improved.

I'd like more foliage.

It would be nice if the desks would occasionally be wiped down, they're gross.

Mens Golf Team

The Campus needs to continue growing. / / we need more parking spaces and more building for classrooms and places to hang out.

I would say that from living on campus I would recommend that the dining hall needs to have better options and that there should be more places open on the weekend for people who live on campus and those who don't have a car.

The advisors in the COB are the best I've had, between Del Mar, UH, and HCC. As well as the registration process and e-mail accessibility

Very Important - As a single mom who has to work during the day, the classes in the evening and on-line are limited. It would be wonderful if more classes were offered to people like me who want to finish their education, but also have to work and support a family.

Fix the pot holes before you all decide to build something else. Ease up on the resident only parking, it's not fair to the commuters who are always fighting for parking. We need more parking!

No, I think.

Please WD-40 every single chair in every building.

I don't like how much the dining hall cost and I REALLY don't like that if we live on campus we are FORCED to pay for it. That is the only reason I won't be living on campus again. It was very expensive for the quality of food we were getting and the plates and bowls were rarely clean.

The computers (which are expensive I know) can be pretty slow. / / Also, having all the computers on campus have all of Microsoft Office (Word, PowerPoint, Excel, etc.) would be sooo helpful. Having to go to the library and go to the lab actually takes more time than you think it would. / / I haven't figured out how to add a meal plan for students that don't live on campus online. I go to work as soon as I'm done with classes and I don't even know where to go to add a meal plan. Plus since my parents would be paying for it, it's easier to do it online and use their credit card than having to ask for it and find the office and sprint there so I won't be late for work, / / Degree planner is really hard to understand and not helpful. I think the only reason I struggle with mine though is because I'm a transfer student that transferred with 80 hours so it can be confusing what I'm looking at

Would be better if enhanced the basic facilities. Such as bigger dining hall and more parking lots.

Academic discipline needs to be enforced more. Way more

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### **College of Education Students:**

Yes I would like to add that although I'm extremely proud of this campus and I would absolutely refer or try to convince or persuade any student to come here. The university needs to fix their streets or roads throughout campus. There are too many potholes which damage student vehicles. Please do something about it. Let's have very nice paved roads with no potholes. Thank you so much.

Classes are not large enough or not abundant enough when it comes to major classes. It is common for students to have to take 18+ hours because the school can not add more students or classes. Stop adding students or start adding classes. Please.

Way too many Sorority and Fraternity people having meetings and being disruptive in the library.

Pretty awesome campus! Just clean the bathrooms a little better!

Parking permit prices are ridiculously high for lack of parking space, and high in general. / Need more dining options.

When you buy a parking garage permit, that is pretty expensive, you should be able to park anywhere with the amount that it costs

I would be nice if I was told when the classes open before they are all taken. I have been advised not only I have been advised by my teachers or the people in the library the wrong date.

At night the parking lots do not have enough lighting.

I honestly feel like the university administration at this school does not really care about the students. I rarely ever see the President (I attend nearly all of the sporting events) walking around campus and interacting with students. / / Construction wise, nothing ever seems to get done on time or is really completed. The Dining Hall was supposed to be finished at the beginning of last semester, and they are still working on it?!?!? Also, the University Center renovation was supposed to be finished last semester as well, and it isn't even near completion at the end of THIS semester. The university just can't seem to finish things either on time or get it right the first time. / / Also, the potholes on campus are egregious, especially in the Center of Instruction parking lot and the parking lot next to Surf and Jetty. People could severely damage their vehicles if they were to go over one of the many potholes.

Several private TAMUCC buses picking up from various locations and going to the school at all times would be useful and safe for students/faculty only. I would be more willing to ride it instead of driving to school everyday.

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### **College of Liberal Arts Students:**

Nope just more of a night class curriculum especially maybe online history courses not everyone has the luxury of attendance to class between 8-10 and the only foreign languages are Spanish and Chinese a German class would be a lot more beneficial than a Chinese course

The University is doing well. But we need better advising and more Financial Aid.

When two students are roommates and one decides to make life together a living hell yelling to wake the person up. Leaving threatening notes and comments. Should not still be allowed on campus. Because that student I had did this to me and was not kicked out of the dorms till she had a misdemeanor assault and still tries to get a rise out of me when she bumps into me on campus...

I can't get my academic adviser to respond to my email which is preventing me from getting my registration finished for Fall 2015.

The dining options on this campus are small, partly because of the University Center being under construction, but what we do have is expensive, and not as healthy as the university has made it out to be. In order to not fight through lines of students at the all-you-care-to-eat dining hall, I have to stand in line at Subway or Einstein's, which can take up to an hour depending on what time I go. All of the prices seem outrageous for what we are being provided.

Actions speak louder than words, as it seems the actions seem to be lagging

This year was financially difficult because I lived on campus and with implementing the dining hall and taking the money from students I had a hard time paying rent. The dining hall plan should have involved the students more instead of the University making it a requirement because it financially screwed me which is why I will be moving off campus along with Camden being a bad place to live at.

Please make more spaces for parking because its bad and I do not like the fact that Curlew parking lot is just for on house students only. When i go their are parking spaces open and I would like to park there but can't. Its the only parking lot that is reserves for the on house students only and don't get why, while all the other parking lots are open for everyone else. Please rethink about this parking lot to be open for every student.

Please work on Marijuana use on campus, I am a frequent marijuana user and would like the campus police to not enforce state and federal marijuana laws due to the impending federal and state legalization of Marijuana.

Yes, the Veterans office never gives you the same answer no matter who you talk to. They are friendly but I didn't turn papers in for this semester in time due to the lack of communication from them. I have heard different answers to how many credits I must take this summer to be a full time student. The supervisor seems to know but the student workers do not.

I am astounded at the liberal bias and expression the professors are allowed to have

The dinning hall should have better food, and more choices. also the Dugan should have better hours with the pool and indoor rockwall room.

Improve parking.

The library needs to be updated and the baseball field should be moved to another location so we could build more and expand the campus.

I am overwhelming liking going to TAMU-CC; however, I do have some frustrations. First, there is not a whole lot of variety in choosing class times once I reached the junior level. The classes I wind up taking are based upon what times are the least inconvenient for me rather than classes I would enjoy taking. Having classes that are required for graduation only available in one time slot at 5:30 p.m. is ridiculous. I am an English major and the classes offered in the Fall are ridiculously timed. I wish the department could get together and organize better time frames. I have at least an hour and a half between each of my classes. If TAMU-CC wants people to sign up for classes, they need to offer them at a more convenient time frame. Also, if the bus schedules could be utilized for timing as well would be super. It is frustrating to get out of class the same time the bus leaves and have to wait for the next bus in the cold or the rain or the heat.

There's more than two genders. In an effort to recognize the diversity of students on campus, I'd recommend having options other than the typically male/female. I did not feel comfortable with the options available.

The CA should be renovated as all the art majors are there all day long and it is probably the most active building on campus just because Art students will not leave the building until closing hours. It should be renovated as it is one of the oldest buildings on campus. That is all.

The Center of the Arts does not accommodate the amount of students that uses it and needs to be replaced with a bigger building.

Housing conditions are making the school look bad



Address smoking on campus, people are smoking in entry ways of buildings and I know I'm not the only one with allergies. I'm not judging them, just suggesting maybe have designated areas for them to smoke and vape.

I wish there was more of a focus on catering to people who commute to campus and don't necessarily participate in "campus life" like sporting events, greek life, clubs, and other things because of lives encompassed by work and family. I feel like there is nothing available to me, that I pay a buttload of fees for, that I cannot even use because of my life outside of school. Some people are privileged and do not have to work their way through university, but for those of us that do, which is a very large percentage of our school, may feel neglected by the disacknowledgement of this important demographic in your school system.

There are many things that need improvement.

The Center for Instruction could use a major makeover. The bathrooms are really old and disgusting, and the first floor is too dark at times.

Overpriced - Feel sucker punched. I don't mind paying tuition and books but all the excess fee's really make me wonder if college is about getting an education anymore or if its just about the rich getting richer on my back. I feel like college's have forgone their core mission which was to educate the children of this country.

I wish there was more on campus options for people with dairy allergies or any other super common allergy!

Parking is terrible. Food prices are too high.

The school mascot, Izzy the Islander, is horrible. I abhor this mascot. I generally don't engage much in extracurricular events or activities, as I mostly just want to get my degree and leave, but this mascot especially makes me want to distance myself from the university and all of its affairs. A frat guy with a tiki mask and puka shell anklet, wearing a sleeveless muscleshirt and sporting a generic "tribal band" tattoo is just very offputting. I don't know how often Universities change their mascot, so this is probably just a pointless complaint, but having a fraternity boy in dress up clothes is both alienating and terrible.

we need a new music building.

The advisors office is not timely. They expect students to show up early but begin seeing the students past the scheduled time. They also do not answer many questions. You are usually told to see someone else. Also, the cashiers at the business office are incredibly rude.

I think it's inconvenient that we can only use our Sand Dollar card to make copies and print school work. If the change machine also took debit cards or if the circulation desk could help us on putting money on our cards that would be helpful.

please open the UC food court again, the dinning hall will not cook the chicken all the way through, and I really don't have the time for salmonella

Please upgrade and help the art department to expand. Those people are using class rooms and materials that are outdated and needs to be updated for future artists to expand and grow. Also create a way for artists to display their artwork in an actual gallery rather than in the hallways or around the building of the art building. This will give them enough room and ways to set up to present their art.

I hope the President is proud of the fact that the university allows discrimination against the non-traditional student.

MORE CLASSES WITH LABS FOR ALL SUBJECTS OFFERED IN THE EVENING FOR PEOPLE THAT WORK FULL TIME JOBS

offer more english courses, more than 99.9% of the time the course is closed, or isn't available till the next semester

Everything is great

I really think the theatre program is top notch and i have learned so much from my two years being a theatre major.

There should be a full sidewalk down Ocean for students to run on. My friend and I run occasionally there, last time we tried the bike lane instead of the grass and a car almost hit her. Luckily she jumped out of the way but there was nothing we could do about the situation. A sidewalk would be nice.

Yes, I believe it is not right when a course takes all your time and I don't have time for anything else, not even time to sleep!

I think there should be more chairs/tables available outside. Also another quiet place to study would be nice.

The academic advising process has gone terribly ever since i started at this school. My adviser signed me up for the wrong classes twice out of pure ignorance and stupidity, which ended up dampening my gpa as well as wasting my money. There's not a very wide range of courses offered for my major as well as other majors, which makes registration a hassle and a huge problem every semester. Half the teachers or instructors are barely qualified to teach what they do and their way of educating is often unfit for the learning atmosphere leaving many students dissatisfied and not doing as well as they could be with a proper instructor. There is too many instructors that are foreign who cannot communicate with students effectively and make the learning environment very very difficult to learn in let alone understand them. If the material is already a tough subject having someone who barely speaks English doesn't help either. I believe this school does not perform to the standards of most universities in the state and has a lot of shaping up to do when it comes to hiring instructors, making classes available and the whole structure of the entire administration of the school. This is one displeased student who pays thousands of dollars to the school for a proper education and i feel that i am deprived of it and not getting the quality education i pay for and deserve.

TAMUCC is lacking in diverse student organizations. There are few if any organizations that are not Greek or religious oriented. There is also a lack of school spirit on campus. It seems that the school could spend more money and effort on promoting and enhancing the existing traditions... Like the holiday lighting ceremony which has the opportunity to be so much more than standing around and having a switch flipped. Homecoming leaves much to be desired too. It seems like the campus could put more effort and money into these celebrations in order to draw more of a crowd and foster Islander spirit.

My first experience in the Financial Aid was terrible and definitely set my first impression of the school. The both workers were very rude, short with me, NEVER GAVE ME EYE CONTACT, and never let me finish a sentence. It was not the first nor last time this has happened. Maybe consider getting new faculty or just training employees to have a nicer and polite attitude towards students. Customer service is key. Also, my financial aid advisor has only contacted me once after I threatened to bring

higher authority into the situation. After that, she has stopped responding to emails, phone calls, voicemails, etc. I am not sure why she is an FA advisor if she doesn't actually help students out.

\*\*\* who is a GA in Public Speaking/Communications was a horrible teacher. Threatening, unfair, unapproachable, and extremely defensive.

If you want to promote student organizations, let them promote with technology and other means rather than throw it all away. I don't know who idea it was to get rid of means to promote an organization like that but they should review their policy and get rid of it. If you want an organization to gain members then they need all ways to promote their organization as possible. Seriously, it is people of those organizations that rely of the school to help gain members and not throw away their means of advertising those organizations.

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### **College of Nursing Students:**

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We need to change the food at the dinnig hall it sometimes makes me sick.

The dining hall hours are very inconvenient, it's part of the reason I'm moving off campus.

I think students should have the option if they want a meal plan or not if they live on campus. The meal plans are overpriced, the quality of the food is sub-par at best. / Also, the number of "free" prints each student receives should be reconsidered. 50 prints might help out a student for a few weeks. / /

Parking tickets are REDICULOUS! The organization in charge of these issues are NO help AT ALL. They like to blame it on the police department and the policemen blame it on them. There is absolutely NO structure to resolving these concerns. The organization tells you one thing and then claims that they never said that. The rules and regulations need to be modified so students do not have to get the run around. Due to this issue, I highly dislike the Student Government Association because even their president seemed to not go back on her word. She would not respond and they brought their own personal issues to the work environment. I have NEVER had any complaints about the campus until then.

We need a football team. ;)

Consider adding even more nursing academic advisors. I cannot stress this enough that this is an issue I hear about everyday. Also the dining hall is a huge fail.

More copies allowed to students would be great /affordable for printing...

Wish there was more school spirit.

Looking forward to experience more.

Professor \*\*\* in the Nursing department is not easily accessible or helpful. Especially compared to Dr. A! I sent her an email asking her about the format of the test. I asked her if we were doing well on the quizzes was that a good indication of how the test would be. I got no response. She called me by the wrong name all semester even though I signed my name at the bottom of every email. Her feed back after tests was common sense stuff like, if you didn't do well maybe you should study more. Well of course! We are college students and I don't want anyone to hold my hand but she could have at least put up the most commonly missed questions so we know what to focus on. Or even what chapter had the most missed questions! She was not willing to work with me on the times to take her tests. I

understand that maintaining the integrity of an online class is difficult but I would spend 5 hours in Microbiology in a physical class sometimes taking tests and multiple quizzes and then go and take her test! I was even willing to take the test early in the day or take it a day early cutting myself short study time! She is the worst online instructor I've ever had and I've taken about 10 classes online at a junior level college. Honestly, I was expecting better from her.

I wish more health science courses were offered during summer and during all semesters.

Keep up with the good work. Thank you

Making the whole parking for everyone and not just half for students and the other half for students who live on campus. Providing more classes or instructors to teach the Kinesiology student majors so the classes do not get closed so quick. Adjusting the 63 Bus Routes to a more later time so students do not miss the bus.

Yes, the food dining options are not great at all. Having to wait 30-40 mins sometimes to get food is ridiculous. And the overall quality of the food isn't good either besides subway

I feel may people attend this school simply because its by ocean not because they really love anything else about the school. TAMUCC isn't anything how they made it seem at orientation, it appeared like a friendly environment and its easy to get involved... this isn't true. I am transferring.

fantastic staff!

I hate my life

Everything at TAMUCC happens during the day. Tutoring sessions, programs, etc. There is nothing aimed at students that do not live on campus, that work, etc. There needs to be more evening options.

More events that cater to non-traditional students.

This is a great campus and it would be great to have elementary students come visit the campus such as field trips, especially to meet professors and classrooms with certain speciality subjects, such as zoology, marine biology, nursing and engineering.

Please change the "visitors" parking sign if the parking near the campus housing entrance is not for visitors. have gotten ticketed there while visiting a friend and I was unaware that the "visitors" sign is incorrect. A lady at the UPD did not even inform me about appeals or reductions for parking tickets. Please be more clear where you can and cannot park.

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### **College of Science and Engineering Students:**

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Really cannot wait for the University Center to open up. Though, I do hope that the venders are not only meal plan since that is extremely expensive.

Just please look into the teachers in the classrooms. I have never had to research professors in the past before taking their classes and now I feel like I have to if I want the education I have come for.

As long as our parking lots are blocked off for construction it is unfair to administer parking tickets when the lots are full. Either limit the number of parking passes to the number of spaces, or stop ticketing people during rush periods.

Bookstore is commonly asking three or four times what I pay for books and is terribly unorganized.

The dining hall is disgusting and way too much money for food you could outclass at somewhere like cici's pizza. I might eat there if it was like five dollars with a drink included. Need more beakout rooms and the open computer labs need better software. The library bottle fill stations are really nice. I'd like to see more of them around campus.

Having to have a meal plan to use the dining hall is ridiculous in my opinion. It would be nice to buy the food by individual item as was done when the dining hall was in the university center. I was charged \$9 admission to go in for 10 minutes between classes to eat one slice of pizza. There is no possible way one slice of pizza is really worth \$9

I would like to see more interaction between students of different backgrounds through interactive events I love the atmosphere of the campus, but i believe there could/should be more school spirit here. We should also have things that can implement some of the traditions we have. But overall, this is a great campus and environment.

We need new equipment for the labs. In one lab the water was constantly leaking and all the equipment was old/breaking. We need more options to eat at than just the dining hall. The food is not good and way too expensive. I could go to CiCi's for a cheaper price and better food. The fee for the gym (that is included in tuition) should not be included. I never use the gym so find that I am wasting my money for having to pay for something that I do not use. You should award financial aid earlier because I never know if my B on time loan has arrived or if I am going to have to scrape up some money to pay for my tuition.

#### CASA TUTORS SUCK ALWAYS TALKING

I think it's ridiculous that I still have to pay university center fees as part of my tuition when the university center hasn't even been open for a year!! Also, parking reserved for students who live on campus is a joke. They LIVE there. Why do they need parking that is closest to the school buildings that I'm not allowed to park in?? They can walk to class without ever moving their car!!!

The on campus housing could use some updates. Personally I've had trouble with the internet countless times. The rooms are getting a little old (which happens) but the handiwork done is poor and the cleanliness when I moved in was terrible.

Need more experienced professors teaching major classes

Put a Whataburger on campus

I feel certain that I'm probably the oldest student ( 67) on campus studying for a bachelors degree, yet I feel quite at home. The professors see me as just another student, and the students view me as one of them. / We're all reaching for the same objective: / I want to teach! / I want to learn!!

On an average day pretty much the entire campus smells like marijuana, I am sure this encourages parents that are on campus tours with their son or daughter who is thinking about enrolling in the campus.... Instead of having every officer writing parking tickets maybe the university should be more concerned with not embarrassing itself and enforce this so called "drug free campus" policy that it so proudly boasts of.

While most class rooms are very well maintained the Center for Instruction is becoming very run down. Multiple classes I attend in different rooms have issues ranging from uncomfortable temperature, glitching computers, to light systems that do not even work, and broken water fountains and I feel that it is affecting my education as my teachers spend more time figuring out the technology/what to do when it wont work than they do teaching.

I'm liking it so far

I'm sure you've heard this complaint plenty, but the parking has gotten extremely bad, and is getting worse by the semester. Near the start of the semester, it can easily take over 30 minutes to find a parking spot, to the point where if you have to commute to the University you are not even sure you can attend class each day because you might have no where to park. It has also created hazardous conditions in the parking lots as people race each other and drive very aggressively to try to get the few spots that become available as some students leave.

Make classes that are available only once a week, twice a week and at different times.

ALL teachers should provide extra credit

We want MatLab on ALL of the university computers.

You should get a boys soccer team

There should be more than one way to exit the campus. Traffic becomes stationary due to not having enough ways to exit the school. Ex( make parking lots accessible by ocean drive) also all the carpet found in classrooms are filthy. Every room I walk into is musty and my allergies inflame automatically. IM AM NOT THE ONLY STUDENT WHO EXPERIENCE THIS. This becomes a problem because when you or your classmates are sniffing and sneezing it becomes a major distraction to learning .

Some updating would be nice in the science buildings, the business building is so nice in comparison it makes our classrooms look gross.

Most of all, too poor materials in the library. The environment is not good to study. Some of the officers are so irresponsible that they do not try to help students. Especially, the university should change the mentors in the writing center (CASA) and employee them very strictly. Actually, except for the mentors online and Arron (because they are really nice and good at giving feedback), others are really bad at giving an advice. I cannot understand why they are in the writing center. And some of them and some of the officers (not all) seem that they ignore students from other country, which is really rude.

The head of the Island Waves is awfully rude. I do not work for the paper but I've been around her and she's constantly talking bad about her employees. The police dept also tends to over-exert their power without investigating situation. Although the officers on call are polite, their chief does not want to listen about complaints.

I do not like that I have to pay for thing I do not utilize, such as the gym, pools, dining hall. Like the gym, I do not use it though I still have to pay over a \$100 for it. And I dislike the dining hall because I have to pay \$9 just to go in, even if I'm not eating. There have been times a friend wants to go eat and I can't even join them just to visit in between classes.

More scholarship opportunities would be nice. / / An OPTION to NOT pay an OUTRAGEOUS amount for the dugan well-ness center, especially if it is not year round AND ONLY semester based, not including summer.

I really love the school, but it definitely needs to improve in some areas. Some of the older buildings need a serious renovation. The roads on campus are horrendous and the pot holes need to be filled in. Smooth, filled in roads would really make a much better impression. The dining hall is really awful. I'm really embarrassed that so much money was spent to build it, and the quality is so poor. The fact that they don't care about the safety of those with dietary restrictions really upsets me too. They have little

knowledge over food allergies, and the first (and last) time I ate there, I had a woman at the front tell me that things were safe for me to eat (with my food allergy) that in reality, weren't. That was really concerning for me... because if I didn't know any better, I would have gotten extremely sick. I just think that's something that really needs to be looked at. The DH coordinator, some woman, told me she wanted to speak with me and acted concerned but when it came down to it, she never got back to me. That was really disappointing and made me never want to waste my money there. Another thing is the health center. Every time I've been sick, I've had to go to an off campus urgent care because its impossible to see someone there without an appointment. I think for the size of the university, we really need to expand it somehow because A LOT of people complain about that. I'm paying for it in my tuition, so I'd really like to be able to use it.

While I realize the engineering department is new, it is disgraceful how many incompetant professors you have hired like \*\*\*. it is a problem that you do not offer enough classes for the engineering students you have, but then to have them taught by incompetant people who could not find actual jobs in the field is a travesty. You have a choice in who you hire...

Why do race and gender matter in your surveys? arent all students viewed and treated as equals?

i know that the UC is being worked on and improved but the fact that that area is closed down, limiting the dinning options and places to sit and do work, make sit rediculous that the price to walk into the dinning hall is 9\$. i can not even go in there with my friends, between classes, who are going to eat there because i am not going to pay 9\$ to sit at a table. and i am not going to pay 9\$ to get a bowl of fruit either. the prices and/or the set up of this place NEEDS to RETHINKED.

would like bigger monitors in Science and engineering computer labs, they are way too small.

Professors are very caring towards hardworking students and are willing to mentor if you reach out to them and prove yourself.

Please more funding to the chemistry department, its really needed.

We need better quality food, longer dining hall hours and more school spirit. Go Ders

I have volunteered in many events in our university such as Island Days and also worked as an orientation leader. Something really important about Island Days is that most of the time 85% of the students coming, have already been admitted and island days is the day for us to insure they chose TAMUCC to be their college they want to attend. / Something that is really important is first impression, on island days we have many classes with light bulbs out, broken chairs, dirty boards, and messy rooms. In addition to that, we have many things that need to be cleaned in our university, for the past months there has been tobacco stuck on the wall of the breezeway which makes us look very dirty. All these little things can change the potential student or their parents in changing their mind and choosing to attend another university. / / In general, Iv started every semester with classes with out all lights working or seats squeaking and many other things, which in my opinion is unacceptable. When we start a new academic year we should start with everything fresh clean and new. / The university is now in a phase where its is really growing and catching the eyes of many people, so instead of focusing on just building a lot of new big stuff we also need to focus in details. details matter

*The survey was administered in an online format with features, such as radio buttons and the rank order sections where respondents were able to move their selections into the order they chose. The survey questions follow in Word format without the special features.*

## ***Undergraduate Student Survey 2015***

### **Q1 Undergraduate Student Survey 2015**

We would appreciate getting your feedback about your experiences while at Texas A&M University – Corpus Christi. We use the data from this survey to make changes and improvements. The following questions are for data-collection and institutional research purposes only. Participation in this study is strictly voluntary and in no way affects your status at Texas A&M University-Corpus Christi. You may stop the survey at any time and/or skip any questions that you do not feel comfortable completing.

The Office of Planning & Institutional Research will ensure that your responses are completely confidential and will only be reported in the aggregate. For further information regarding this study or your confidentiality, please contact Katharine Mason at 825-2242 or [katharine.mason@tamucc.edu](mailto:katharine.mason@tamucc.edu).

### **Q2 Gender**

- Male (1)
- Female (2)

### **Q3 Race/Ethnicity**

- Hispanic/Latino (1)
- White (2)
- Black (3)
- Asian (4)
- Mixed (6)
- Other (5) \_\_\_\_\_

### **Q4 Did your mother (or female legal guardian) graduate from college?**

- Yes (1)
- No (2)

### **Q5 Did your father (or male legal guardian) graduate from college?**

- Yes (1)
- No (2)



Q6 Your class level:

- Sophomore (1)
- Junior (2)

Q7 College you are in

- Business (1)
- Education (2)
- Liberal Arts (3)
- Nursing and Health Sciences (4)
- Science and Engineering (5)

Then all the questions about Department and Program were asked. They are moved to the end of this document.

Q20 The following questions are about campus services.

Q21 How often do you utilize/contact the following offices in an average academic year?

Admissions & Records (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office of Veteran's Affairs (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cashier's (Business) Office (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial Assistance Office (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Police (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Bookstore (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q22 Please let us know how satisfied you are with both the courtesy and the helpfulness of the following offices.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
Admissions & Records (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office of Veteran's Affairs (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cashier's (Business) Office (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial Assistance Office (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Police (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Bookstore (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q23 Please indicate how satisfied you are with the following offices/services. Additionally, please indicate how often you use the office/service.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)	Never (1)	1-4 times per year (2)	5-10 times per year (3)	11 or more times per year (4)
SAIL Online Portal (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bell Library (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campus Copies (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tutoring/CASA (Center for Academic Student Achievement) (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Center (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counseling Center (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health Center (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreational Sports (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campus dining options (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disability Services (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q24 Please indicate the extent of your satisfaction with the following processes/procedures.

The web registration process (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The walk-up registration process (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ease of dropping/adding courses (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The fee payment process (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The billing procedures (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The hours of operation of the Cashier's (Business) office (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The timeliness of financial assistance award announcements (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q25 Please indicated the extent of your satisfaction with the following services or processes at TAMU-CC.

The quality of service in Campus Copies (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The helpfulness of the staff at the mail center (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of care offered by the Counseling Center (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of care offered by the Health Center (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The availability of channels for expressing student complaints (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The fairness of ACADEMIC misconduct disciplinary process (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The fairness of student disciplinary procedures administered under the Student Code of Conduct. (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The First Year Learning Community program (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q26 The next set of questions is about various aspects of campus.

Q27 Please indicate the extent of your satisfaction with the following aspects of the campus.

The quality of equipment in computer labs (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The accessibility of computer labs (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall condition of classrooms on campus (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall condition of the university grounds and landscaping (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of equipment in science labs (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ability to find materials in the library to complete class assignments (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The responsiveness of University Police (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall safety of the campus (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q28 Please indicate the extent of your satisfaction with the following aspects of the campus.

The quality of the food in the Dining Hall (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The cleanliness of recreational sports facilities and equipment (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The safety of recreational sports facilities (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The contribution of intercollegiate athletic programs to your sense of school spirit (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bike lanes leading to campus (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On campus bike pathways (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your sense of pride about the campus (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City bus routes to campus (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Momentum shuttle bus service (13)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q29 If you use the Momentum shuttle bus service from the Dugan Soccer stadium parking lot to campus, please indicate if you would like the routes to start earlier or later.

	6:30 am (1)	7 am (2)	7:15 am (3)	N/A (4)	6:30 pm (1)	7 pm (2)	8 pm (3)	9 pm (4)	10 pm (5)	N/A (6)
Please indicate the times you would utilize. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q30 If you use The Wave route 63 bus service to get to campus and would like the route to start earlier, how much earlier would you use the service?

- 5 am (1)
- 6 am (2)
- 7 am (3)
- Not needed (4)
- I do not ride the bus (5)

Q31 If you use The Wave route 63 bus service to get to campus and would like the route to run later, how much later would you use the service?

- 10:30 pm (1)
- 11 pm (2)
- Midnight (3)
- 1 am (4)
- 2 am (5)
- Not needed (6)
- I do not ride the bus (7)

Q32 Are you actively involved in any student organizations at TAMU-CC? (Student organizations include academic or career clubs, student government, publications, religious clubs, special interest clubs, sports clubs, Greek organizations, etc.)

- Yes (1)
- No (2)

Answer If *Were you actively involved in any student organizations d...*

No Is Selected

Q33 If no, why not?

- I didn't have time (1)
- Nothing interested me (2)
- I didn't know about these organizations (3)
- What I was interested in wasn't offered or available (4)
- I didn't like what I experienced when I tried an organization (5)
- Other (6) \_\_\_\_\_

Q34 Please indicate the extent of your satisfaction with the following educational outcomes or services at TAMU-CC.

The effectiveness of tutoring services provided by CASA (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall quality of Academic Advising you have received at this campus (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The protection of the right to freedom of expression on campus (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning to appreciate teamwork with diverse groups in settings outside the classroom (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q35 If you were to start all over again, would you attend TAMU-CC?

- I would definitely attend TAMU-CC. (1)
- I would probably attend TAMU-CC. (2)
- I would probably not attend TAMU-CC. (3)
- I would definitely not attend TAMU-CC. (4)
- I would not attend college at all. (5)

Q36 Would you recommend TAMU-CC to a prospective student?

- Definitely recommend (1)
- Probably recommend (2)
- Probably not recommend (3)
- Definitely not recommend (4)

Q37 How frequently do you encounter courses IN your major that are closed when you go to register? If you have not yet selected a major, please mark "Not applicable".

- Always (1)
- Often (2)
- Occasionally (3)
- Never (4)
- Not applicable (5)



Q38 How frequently do you encounter courses (NOT in your major) that are closed when you go to register?

- Always (1)
- Often (2)
- Occasionally (3)
- Never (4)
- Not applicable (5)

Q39 Please rank order the ways you are most likely to learn about campus events and information (most likely at the top).

- \_\_\_\_\_ University website (1)
- \_\_\_\_\_ Social media (2)
- \_\_\_\_\_ Flyers/Posters on campus bulletin boards (3)
- \_\_\_\_\_ Brochures (4)
- \_\_\_\_\_ Sidewalk chalking (5)
- \_\_\_\_\_ Word of mouth (6)
- \_\_\_\_\_ Email (7)
- \_\_\_\_\_ iNews (8)

Q40 Rank the top three social media you use to learn about campus events and programs.

- \_\_\_\_\_ Facebook (1)
- \_\_\_\_\_ Flickr (2)
- \_\_\_\_\_ Google+ (3)
- \_\_\_\_\_ Instagram (4)
- \_\_\_\_\_ LinkedIn (5)
- \_\_\_\_\_ Myspace (6)
- \_\_\_\_\_ Snapchat (7)
- \_\_\_\_\_ Tagged (8)
- \_\_\_\_\_ Tumblr (9)
- \_\_\_\_\_ Twitter (10)
- \_\_\_\_\_ YouTube (11)

Q41 Mark social media sources you do not use.

- Facebook (1)
- Flickr (2)
- Google+ (3)
- Instagram (4)
- LinkedIn (5)
- Myspace (6)
- Snapchat (7)
- Tagged (8)
- Tumblr (9)
- Twitter (10)
- YouTube (11)

Q42 Please use the space below to provide any comments you would like to add about your overall educational experience at TAMU-CC.

Q44 Is there anything else you would like us to know?

*End of Survey*

**Questions 8- 19** *All the selections for Department and Program choices*

Answer If College you are in: Business Is Selected

Q8 Department you are in:

- Accounting, Finance, and Business Law (1)
- Decision Sciences and Economics (4)
- Management and Marketing (5)
- Undecided (6)

Answer If College you are in: Business Is Selected

Q9 Your Major:

- Accounting (1)
- Economics (3)
- Finance (4)
- General Business (5)
- Management (8)
- Management Information Systems (9)
- Marketing (10)
- Undecided (11)

Answer If College you are in: Education Is Selected

Q10 Department you are in:

- Educational Leadership (1)
- Curriculum and Instruction (2)
- Counseling and Educational Psychology (3)
- Distance Education (4)
- Teacher Education (5)
- Kinesiology (6)
- Military Science (7)
- Undecided (8)

Answer If Department you are in: Kinesiology Is Selected

Q11 Program you are in:

- Athletic Training (1)
- Interdisciplinary Studies (2)
- Kinesiology (3)
- Undecided (4)

Answer If College you are in: Education Is Selected

Q12 Your Major:

- Athletic Training (1)
- EC-6 Reading (2)
- EC-6 Bilingual (3)
- Grades 4-8 mathematics (4)
- EC-12 Special Education (5)
- Kinesiology (6)
- Military Science Program (7)

Answer If College you are in: Liberal Arts Is Selected

Q13 Department you are in:

- Art (1)
- Communication & Media (2)
- Dance & Theatre (9)
- English (3)
- Humanities (4)
- Music (5)
- Psychology & Sociology (6)
- Social Sciences (7)
- University Core Curriculum (8)
- Undecided (16)

Answer If College you are in: Liberal Arts Is Selected

Q14 Program you are in:

- Applied Science (2)
- Art (1)
- Communication & Media (3)
- Criminal Justice (4)
- Economics (5)
- English (6)
- History (7)
- Music (8)
- Philosophy (9)
- Political Science (10)
- Psychology (11)
- Public Administration (12)
- Sociology (13)
- Spanish (14)
- Theatre & Dance (15)
- University Studies (16)
- Undecided (17)

Answer If College you are in: Liberal Arts Is Selected

Q15 Your Major:

- Applied Sciences (1)
- Art (2)
- Communication (3)
- Criminal Justice (4)
- Economics (5)
- English (6)
- History (7)
- Music (8)
- Philosophy (9)
- Political Science (10)
- Psychology (11)
- Sociology (12)
- Spanish (13)
- Theatre (14)
- University Studies (15)
- Undecided (16)

Answer If College you are in: Nursing and Health Sciences Is Selected

Q16 Program you are in:

- BSN in Nursing (1)
- BSHS in Health Science (2)

Answer If College you are in: Science and Engineering Is Selected

Q17 Department you are in:

- Life Sciences (1)
- Math & Statistics (2)
- Physical & Environmental Sciences (3)
- School of Engineering and Computing Sciences (4)
- Science, Mathematics, and Technology Education (5)
- Geography Minor (6)
- Undecided (7)

Answer If College you are in: Science and Engineering Is Selected

Q18 Program you are in:

- Biology (1)
- Biomedical Sciences (2)
- Chemistry (3)
- Coastal & Marine System Science (4)
- Computer Science (5)
- Electrical Engineering Technology (15)
- Engineering (6)
- Engineering Technology (7)
- Environmental Science (8)
- Fisheries & Mariculture (9)
- Geology (10)
- Geographic Information Science (11)
- Geospatial Surveying Engineering (16)
- Marine Biology (12)
- Mathematics (13)
- Physics (14)
- Undecided (20)

Answer If College you are in: Science and Engineering Is Selected

Q19 Your Major:

- Biology (1)
- Biomedical Sciences (2)
- Chemistry (3)
- Coastal & Marine System Science (4)
- Computer Science (5)
- Electrical Engineering Technology (6)
- Environmental Science (7)
- Fisheries & Mariculture (8)
- Geographic Information Science (9)
- Geology (10)
- Geospatial Surveying Engineering (11)
- Marine Biology (12)
- Mathematics (13)
- Mechanical Engineering (14)
- Mechanical Engineering Technology (15)
- Physics (16)
- Undecided (17)

----- *end* -----