# 2009 Graduating Student Survey Results 

August 2009
Prepared by the Office of Planning and Institutional Effectiveness

## TEXAS A\&M UNIVERSITY CORPUS CHRISTI

## 2009 Graduating Student Survey Results

## EXECUTIVE SUMMARY

TAMU-CC students who applied for graduation for the 2008-2009 academic year were invited to participate in a Graduating Student Survey to offer input about their experiences at the University. Participation in the questionnaire was voluntary and anonymous. Both undergraduate and graduate students with valid email addresses who applied for graduation by the posted deadlines between the three semesters of the academic year were invited to participate. There were 809 total students that completed the online survey, which equates to 41.5\% of the graduating students for the 2008-2009 academic year ( $\mathrm{n}=1,950$ ).

## Methodology

In an administrative change from previous years, students were no longer able to apply for graduation via the TAMU-CC SAIL system, where they had been offered the opportunity to participate in the Graduating Student Survey as part of the application process. Instead, the Dillman method, which employs multiple contacts with the potential respondents, in this case via email, was used each semester to contact the students who had applied for graduation with their Academic Advisors. Five contacts were used in the Fall and Spring, while there were four contacts in the summer due to time constraints. The survey was deployed online using Inquisite 8.0 software, and data were stored on a secure Oracle server. Data were analyzed using SPSS 15.0.

## Reporting

For navigational ease, key findings are grouped into separate categories by theme/construct. Statistical analyses with AY 07-08 data were conducted using independent samples t-test. Levene's test was used to assess equality of variance between the two survey years. When equal variances could not be assumed, modified procedures were applied to account for the inequality.

College/Division units should strive to obtain an overall positive combined rating of 75\% for each item assessed. To determine the overall positive combined rating for each item assessed, the Office of Planning and Institutional Effectiveness recommends combining the percentage scores received for "Very Satisfied"/"Satisfied" or "Major Impact" and "Moderate Impact" Likert-type scale options, as these responses indicate a positive response conveyed by the student assessing the item. Each item's combined positive score is highlighted in the individual frequency tables. The previous year's combined positive ratings are also included with each frequency table, as well as the results of the statistical analyses. Administrators can notate results of the Graduating Student Survey as a secondary source of evidence when assessing their division/department's performance or level of effectiveness.

## KEY FINDINGS

## Demographics

The demographic composition of the respondent population is fairly representative of the student body population by gender and race (within $5 \%$ of campus population). The survey population was also fairly representative of the campus population, with the exception of the College of Liberal Arts, which was slightly overrepresented.

## Undergraduate Student Development

Compared to AY 07-08, the following item reflected an increased rating of impact:

- Understanding professional and ethical principles (81.8\%: increase of 1.5\%).

The items receiving the highest ratings of general impact in Undergraduate Student Development are as follows:

- Developing the ability to make inferences by combining different ideas or facts (87.9\%).
- Appreciating the need for formal and informal lifelong learning (87.5\%).
- Understanding professional and ethical principles (81.8\%).
- Having tolerance for different points of view (79.9\%).
- Developing the ability to express yourself through speaking (79.5\%).

The items receiving the lowest ratings of general impact in Undergraduate Student Development are as follows:

- Developing a commitment to personal health and fitness (44.9\%).
- Advancing an appreciation of the arts, music, and literature (50.8\%).
- Analyzing political and economic phenomena (55.6\%).


## General Campus Experiences

Compared to AY 07-08, the following items reflected increased ratings of general satisfaction:

- Increase of course availability within major (increase of $8.2 \%$ ).
- The price of food in the University Center (54.9\%: increase of 5.8\%).
- The knowledge of personnel at the Office of Admissions and Records (90.5\%: increase of 5.3\%).
- Learning to appreciate teamwork and diversity in settings outside the classroom (95.3\%: increase of 5.0\%).
- The overall conditions of classrooms on campus (91.4\%: increase of 4.8\%).
- The helpfulness of personnel at the Office of Admissions and Records (92.3\%: increase of 4.6\%).
- The helpfulness of personnel at the Office of Veteran's Affairs (95.9\%: increase of 4.1\%).
- The quality of service in Campus Copies (91.0\%: increase of 4.1\%).
- The variety of services available in Campus Copies (91.7\%: increase of 3.8\%).
- The courtesy of personnel in the University Bookstore (91.8\%: increase of 3.7\%).
- The courtesy of personnel at the Office of Admissions and Records (94.7\%: increase of 3.2\%).
- The protection of the right to freedom of expression on campus (94.5\%: increase of 2.5\%).
- The overall condition of University grounds and landscaping (97.4\%: increase of 2.2\%).
- The knowledge of personnel at the Office of Veteran's Affairs (94.3\%: increase of 2.1\%).
- The hours of operation of the Cashier's (Business) office (93.3\%: increase of 2.0\%).
- The fairness of student disciplinary procedures (89.2\%: increase of 2.0\%).
- The quality of food in the University Center (74.0\%: increase of $1.7 \%$ ).
- Increase of availability in 'non-major' courses (increase of 1.5\%).
- The quality of equipment in science labs (88.8\%: increase of $1.5 \%$ ).
- Overall education at TAMU-CC (94.9\%: increase of $1.5 \%$ ).
- The helpfulness of personnel in the University Bookstore (90.1\%: increase of 1.3\%).
- The drop/add policy (90.2\%: increase of $0.8 \%$ ).
- The caring and helpfulness of campus staff (94.7\%: increase of $0.7 \%$ ).
- The accessibility of computer labs (86.9\%: increase of $0.4 \%$ ).
- The helpfulness of University Police (85.2\%: increase of $0.1 \%$ ).

The items receiving the highest ratings of satisfaction in general experiences are as follows:

- The overall condition of University grounds and landscaping (97.4\%).
- The courtesy of personnel at the Office of Veteran's Affairs (96.7\%).
- The helpfulness of personnel at the Office of Veteran's Affairs (95.9\%).
- Learning to appreciate teamwork and diversity in settings outside the classroom (95.3\%).
- Overall education at TAMU-CC (94.9\%).

The items receiving the lowest ratings of satisfaction in general experiences are as follows:

- The price of food in the University Center (54.9\%).
- The contribution of intercollegiate athletic programs to your sense of school spirit (66.8\%).
- The availability of channels for expressing student complaints (68.0\%).
- The quality of food in the University Center (74.0\%).
- The timeliness of financial assistance award announcements (75.6\%).


## Likelihood of Attending Again/Recommending TAMU-CC

Both items exceeded the recommended $75 \%$ rating for the likelihood of attending TAMU-CC again if starting over (88.5\%) and recommending TAMU-CC to a prospective student (93.2\%).

## Academic Major Experiences

All items related to satisfaction with major exceeded the recommended $75 \%$ satisfaction rating. Compared to AY 07-08, the following items reflected an increase in satisfaction:

- The helpfulness of your faculty advisor (89.5\%: increase of 4.5\%).
- If you were starting all over, would you major in the same program (87.8\%: increase of 2.3\%).
- The feedback from faculty in your major on your academic progress (92.4\%: increase of 2.0\%).
- The appropriateness and fairness of grading practices in your major (94.7\%: increase of 1.4\%).
- Would you recommend someone with similar interests to study in your major at TAMUCC (90.6\%: increase of $0.2 \%)$ ?

The items receiving the highest ratings of general satisfaction with major are as follows:

- The appropriateness and fairness of grading practices in your major (94.7\%).
- The mutual respect between students and faculty in your major (94.6\%).
- The interest of faculty in your major in the welfare of students (94.0\%).
- The preparation of faculty in your major for their courses (94.0\%).
- The quality of instruction in your major (93.2\%).
- The academic challenge of course work in your major (93.2\%).

The items receiving the lowest ratings of general satisfaction with major are as follows:

- The frequency that required courses are offered in your major (76.5\%).
- The variety of advanced course offerings in your major (82.5\%).
- If you were starting all over, would you major in the same program again (87.8\%)?


## Employment Information

The items in this category were asked for informational purposes only. Key findings include:

- $70.3 \%$ of respondents report that they will most likely work full time after graduation.
- $17.2 \%$ of respondents report that they will most likely attend graduate or professional school full time after graduation. Another 4.4\% will attend graduate or professional school part time.
- $78.7 \%$ of respondents report that their job after graduation is directly or somewhat related to their major at TAMU-CC.
- $46.8 \%$ of respondents reported their job is located in the Coastal Bend region.
- $31.0 \%$ of respondents report that they will be earning a salary of $\$ 30,000-\$ 49,000$ a year.
- $26.1 \%$ of respondents report that they have already applied to graduate or professional school. This is a decrease of almost half since AY07-08.


## Results

## Frequency Tables and T-test Results

## 2009 Graduating Student Survey Results

## Demographics

Gender

|  | Survey Respondents | Campus Population |
| :--- | :--- | :--- |
| Male | $33.4 \%$ | $38.3 \%$ |
| Female | $66.6 \%$ | $61.7 \%$ |

Ethnicity

|  | Survey Respondents | Campus Population |
| :--- | :--- | :--- |
| White | $48.0 \%$ | $49.5 \%$ |
| Black | $3.2 \%$ | $5.0 \%$ |
| Hispanic | $42.0 \%$ | $38.6 \%$ |
| Asian | $1.5 \%$ | $2.3 \%$ |
| Native American | $0.2 \%$ | $0.6 \%$ |
| International | $5.1 \%$ | $4.0 \%$ |

College

|  | Survey Respondents | Campus Population |
| :--- | :--- | :--- |
| Business | $19.0 \%$ | $16.7 \%$ |
| Education | $24.7 \%$ | $22.2 \%$ |
| Liberal Arts | $26.9 \%$ | $21.3 \%$ |
| Nursing \& Health Sciences | $12.2 \%$ | $13.7 \%$ |
| Science \& Technology | $17.1 \%$ | $20.8 \%$ |
| Unknown | $0.0 \%$ | $5.3 \%$ |

Degree Level

|  | Frequency | Valid Percent |
| :--- | :--- | :--- |
| Bachelors | 587 | $72.6 \%$ |
| Masters | 208 | $25.7 \%$ |
| Doctoral | 14 | $1.7 \%$ |

Did either of your parents (or legal guardians) graduate from college?

|  | Frequency | Valid Percent |
| :--- | :--- | :--- |
| Yes | 373 | $46.1 \%$ |
| No | 436 | $53.9 \%$ |

## Undergraduate Student Development

The following questions were open for response only to undergraduate students. The questions were constructed to ascertain how respondents perceived their overall student development while at TAMU-CC.

1. Acquiring a basic knowledge in the liberal arts (humanities, social, and natural sciences).

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 191 | 32.9 | 32.9 |
| Moderate Impact | 243 | 41.8 | 74.7 |
| Minor Impact | 111 | 19.1 | 93.8 |
| No Impact | 36 | 6.2 | 100.0 |
| Total | 581 | 100.0 |  |
| Missing | 228 |  |  |

2008 Combined Impact: 81.0\%
Change in Impact:
-6.3\%
Statistical Significance: Yes: $\mathbf{p}<.05$
2. Reading and writing clear, correct English.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 185 | 31.9 | 31.9 |
| Moderate Impact | 230 | 39.7 | 71.6 |
| Minor Impact | 120 | 20.7 | 92.2 |
| No Impact | 45 | 7.8 | 100.0 |
| Total | 580 | 100.0 |  |
| Missing | 229 |  |  |

3. Developing effective mathematical/quantitative skills.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 149 | 26.0 | 26.0 |
| Moderate Impact | 207 | 36.2 | 62.2 |
| Minor Impact | 154 | 26.9 | 89.2 |
| No Impact | 62 | 10.8 | 100.0 |
| Total | 572 | 100.0 |  |
| Missing | 237 |  |  |

## 2008 Combined Impact: 78.7\%

Change in Impact: -16.5\%
Statistical Significance: Yes: $\mathbf{p}<.001$
4. Developing the ability to make inferences by combining different ideas or facts.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 261 | 45.2 | 45.2 |
| Moderate Impact | 246 | 42.6 | 87.9 |
| Minor Impact | 56 | 9.7 | 97.6 |
| No Impact | 14 | 2.4 | 100.0 |
| Total | 577 | 100.0 |  |
| Missing | 232 |  |  |

2008 Combined Impact:
Change in Impact: 88.7\%

Statistical Significance: No: $\mathbf{p}=.915$
5. Developing basic computer literacy skills.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 167 | 29.0 | 29.0 |
| Moderate Impact | 192 | 33.3 | 62.3 |
| Minor Impact | 142 | 24.7 | 87.0 |
| No Impact | 75 | 13.0 | 100.0 |
| Total | 576 | 100.0 |  |
| Missing | 233 |  |  |
| 2008 Combined Impact: 76.3\% <br> Change in Impact: <br> Statistical Significance: $\quad \mathbf{- 1 4 . 0 \%}$ |  |  |  |

6. Developing the ability to express yourself through speaking.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 254 | 43.8 | 43.8 |
| Moderate Impact | 207 | 35.7 | 79.5 |
| Minor Impact | 93 | 16.0 | 95.5 |
| No Impact | 26 | 4.5 | 100.0 |
| Total | 580 | 100.0 |  |
| Missing | 229 |  |  |

2008 Combined Impact: 85.0\%
Change in Impact: -5.5\%
Statistical Significance: No: $\mathbf{p}=.970$
7. Developing a commitment to personal health and fitness.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 114 | 19.7 | 19.7 |
| Moderate Impact | 146 | 25.2 | 44.9 |
| Minor Impact | 185 | 32.0 | 76.9 |
| No Impact | 134 | 23.1 | 100.0 |
| Total | 579 | 100.0 |  |
| Missing | 230 |  |  |

2008 Combined Impact: 65.5\%
Change in Impact: $\quad-20.6 \%$
Statistical Significance: Yes: $\mathbf{p}<.001$
8. Advancing an appreciation of the arts, music, and literature.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 125 | 21.6 | 21.6 |
| Moderate Impact | 169 | 29.2 | 50.8 |
| Minor Impact | 164 | 28.3 | 79.1 |
| No Impact | 121 | 20.9 | 100.0 |
| Total | 579 | 100.0 |  |
| Missing | 230 |  |  |

2008 Combined Impact: 61.3\%
Change in Impact: -10.5\%
Statistical Significance: Yes: $\mathbf{p}<.001$
9. Analyzing political and economic phenomena.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 132 | 22.7 | 22.7 |
| Moderate Impact | 191 | 32.9 | 55.6 |
| Minor Impact | 161 | 27.7 | 83.3 |
| No Impact | 97 | 16.7 | 100.0 |
| Total | 581 | 100.0 |  |
| Missing | 228 |  |  |

2008 Combined Impact: 58.0\%
Change in Impact: -2.4\%
Statistical Significance: No: $\mathbf{p}=.779$
10. Understanding the scientific method of problem analysis.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 191 | 32.8 | 32.8 |
| Moderate Impact | 214 | 36.8 | 69.6 |
| Minor Impact | 125 | 21.5 | 91.1 |
| No Impact | 52 | 8.9 | 100.0 |
| Total | 582 | 100.0 |  |
| Missing | 227 |  |  |

2008 Combined Impact: 76.0\%
Change in Impact: $\quad-6.4 \%$
Statistical Significance: Yes: $\mathbf{p}<.05$
11. Understanding the present as it relates to historical events/processes.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 147 | 25.3 | 25.3 |
| Moderate Impact | 236 | 40.7 | 66.0 |
| Minor Impact | 157 | 27.1 | 93.1 |
| No Impact | 40 | 6.9 | 100.0 |
| Total | 580 | 100.0 |  |
| Missing | 229 |  |  |
| 2008 Combined Impact: <br> Change in Impact: <br> Ctatistical Significance: $\quad \mathbf{- 8 . 9 \%}$ <br> No: $\mathbf{p = . 6 6 6}$ |  |  |  |

12. Understanding professional and ethical principles.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 248 | 42.7 | 42.7 |
| Moderate Impact | 227 | 39.1 | 81.8 |
| Minor Impact | 87 | 15.0 | 96.7 |
| No Impact | 19 | 3.3 | 100.0 |
| Total | 581 | 100.0 |  |
| Missing | 228 |  |  |

2008 Combined Impact: 80.3\%
Change in Impact: $\quad+1.5 \%$
Statistical Significance: No: $p=.470$
13. Understanding diverse cultures and values.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 240 | 41.5 | 41.5 |
| Moderate Impact | 199 | 34.4 | 76.0 |
| Minor Impact | 107 | 18.5 | 94.5 |
| No Impact | 32 | 5.5 | 100.0 |
| Total | 578 | 100.0 |  |
| Missing | 231 |  |  |

2008 Combined Impact: 83.1\%
Change in Impact: $\quad-7.1 \%$
Statistical Significance: No: $\mathbf{p}=.330$
14. Having tolerance for different points of view.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 268 | 46.4 | 46.4 |
| Moderate Impact | 193 | 33.4 | 79.9 |
| Minor Impact | 86 | 14.9 | 94.8 |
| No Impact | 30 | 5.2 | 100.0 |
| Total | 577 | 100.0 |  |
| Missing | 232 |  |  |
| 2008 Combined Impact: <br> Change in Impact: <br> Ctatistical Significance: $\quad \mathbf{- 8 . 5 \%}$ <br> No: $\mathbf{p = . 6 8 7}$ |  |  |  |

15. Appreciating the need for formal and informal lifelong learning.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Major Impact | 321 | 55.2 | 55.2 |
| Moderate Impact | 188 | 32.3 | 87.5 |
| Minor Impact | 54 | 9.3 | 96.7 |
| No Impact | 19 | 3.3 | 100.0 |
| Total | 582 | 100.0 |  |
| Missing | 227 |  |  |

2008 Combined Impact: 87.8\%
Change in Impact: $\quad \mathbf{- 0 . 3 \%}$
Statistical Significance: No: $\mathbf{p}=.381$

## General Experiences

The following questions were open for response to all students. The questions were constructed to ascertain satisfaction with general experiences on the TAMU-CC campus.
16. The courtesy of personnel at the office of Admissions and Records.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 260 | 33.7 | 33.7 |
| Satisfied | 471 | 61.0 | 94.7 |
| Dissatisfied | 23 | 3.0 | 97.7 |
| Very Dissatisfied | 18 | 2.3 | 100.0 |
| Total | 772 | 100.0 |  |
| Not applicable | 28 |  |  |
| Missing | 9 |  |  |
| 2008 Combined Satisfaction: $\mathbf{9 1 . 5 \%}$ <br> Change in Satisfaction: <br> Statistical Significance: <br> +3.2\% <br> No: $\mathbf{p}=.124$ $l$ |  |  |  |

17. The helpfulness of personnel at the office of Admissions and Records.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 263 | 34.1 | 34.1 |
| Satisfied | 449 | 58.2 | 92.3 |
| Dissatisfied | 36 | 4.7 | 97.0 |
| Very Dissatisfied | 23 | 3.0 | 100.0 |
| Total | 771 | 100.0 |  |
| Not applicable | 30 |  |  |
| Missing | 8 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 7 . 7 \%}$ <br> +4.6\% <br> No: $\mathbf{p = . 0 7 1}$ |  |  |  |

18. The knowledge of personnel at the Office of Admissions and Records.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 228 | 30.2 | 30.2 |
| Satisfied | 454 | 60.2 | 90.5 |
| Dissatisfied | 50 | 6.6 | 97.1 |
| Very Dissatisfied | 22 | 2.9 | 100.0 |
| Total | 754 | 100.0 |  |
| Not applicable | 39 |  |  |
| Missing | 16 |  |  |
| 2008 Combined Satisfaction: $\mathbf{8 5 . 2 \%}$ <br> Change in Satisfaction: <br> Statistical Significance:+5.3\% <br> No: $\mathbf{p = . 0 5 8}$ |  |  |  |

19. The courtesy of personnel at the Office of Veteran's Affairs.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 82 | 44.6 | 44.6 |
| Satisfied | 96 | 52.2 | 96.7 |
| Dissatisfied | 4 | 2.2 | 98.9 |
| Very Dissatisfied | 2 | 1.1 | 100.0 |
| Total | 184 | 100.0 |  |
| Not applicable | 614 |  |  |
| Missing | 11 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

20. The helpfulness of personnel at the Office of Veteran's Affairs.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 81 | 47.6 | 47.6 |
| Satisfied | 82 | 48.2 | 95.9 |
| Dissatisfied | 6 | 3.5 | 99.4 |
| Very Dissatisfied | 1 | 0.6 | 100.0 |
| Total | 170 | 100.0 |  |
| Not applicable | 623 |  |  |
| Missing | 16 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{9 1 . 8 \%}$ <br> +4.1\% <br> No: $\mathbf{p}=.412$ |  |  |  |

21. The knowledge of personnel at the Office of Veteran's Affairs.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 80 | 46.0 | 46.0 |
| Satisfied | 84 | 48.3 | 94.3 |
| Dissatisfied | 7 | 4.0 | 98.3 |
| Very Dissatisfied | 3 | 1.7 | 100.0 |
| Total | 174 | 100.0 |  |
| Not applicable | 613 |  |  |
| Missing | 22 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

22. The courtesy of personnel at the Cashier's (Business) Office.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 263 | 34.7 | 34.7 |
| Satisfied | 437 | 57.7 | 92.3 |
| Dissatisfied | 34 | 4.5 | 96.8 |
| Very Dissatisfied | 24 | 3.2 | 100.0 |
| Total | 758 | 100.0 |  |
| Not applicable | 33 |  |  |
| Missing | 18 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{9 3 . 1 \%}$ <br> $\mathbf{- 0 . 8 \%}$ <br> No: $\mathbf{p}=.134$ |  |  |  |

23. The helpfulness of personnel at the Cashier's (Business) Office.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 269 | 35.3 | 35.3 |
| Satisfied | 428 | 56.1 | 91.3 |
| Dissatisfied | 47 | 6.2 | 97.5 |
| Very Dissatisfied | 19 | 2.5 | 100.0 |
| Total | 763 | 100.0 |  |
| Not applicable | 33 |  |  |
| Missing | 13 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{9 2 . 5 \%}$ <br> $\mathbf{- 1 . 2 \%}$ <br> No: $\mathbf{p}=.437$ |  |  |  |

24. The hours of operation of the Cashier's (Business) office.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 239 | 31.9 | 31.9 |
| Satisfied | 461 | 61.5 | 93.3 |
| Dissatisfied | 38 | 5.1 | 98.4 |
| Very Dissatisfied | 12 | 1.6 | 100.0 |
| Total | 750 | 100.0 |  |
| Not applicable | 44 |  |  |
| Missing | 15 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{9 1 . 3 \%}$ <br> +2.0\% <br> No: $\mathbf{p}=. \mathbf{3 8 1}$ |  |  |  |

25. The courtesy of personnel in the Financial Assistance office.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 207 | 34.6 | 34.6 |
| Satisfied | 300 | 50.1 | 84.6 |
| Dissatisfied | 66 | 11.0 | 95.7 |
| Very Dissatisfied | 26 | 4.3 | 100.0 |
| Total | 599 | 100.0 |  |
| Not applicable | 192 |  |  |
| Missing | 18 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

26. The helpfulness of personnel in the Financial Assistance office.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 200 | 33.8 | 33.8 |
| Satisfied | 265 | 44.8 | 78.5 |
| Dissatisfied | 91 | 15.4 | 93.9 |
| Very Dissatisfied | 36 | 6.1 | 100.0 |
| Total | 592 | 100.0 |  |
| Not applicable | 200 |  |  |
| Missing | 17 |  |  |
| 2008 Combined Satisfaction:  <br> Change in Satisfaction:  <br> Statistical Significance: $\mathbf{8 5 . 6 \%}$ <br> $\mathbf{- 7 . 1 \%}$ <br> No: $\mathbf{p = . 2 2 9}$ |  |  |  |

27. The timeliness of financial assistance award announcements.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 177 | 28.8 | 28.8 |
| Satisfied | 287 | 46.7 | 75.6 |
| Dissatisfied | 104 | 16.9 | 92.5 |
| Very Dissatisfied | 46 | 7.5 | 100.0 |
| Total | 614 | 100.0 |  |
| Not applicable | 183 |  |  |
| Missing | 12 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 1 . 7 \%}$ <br> $\mathbf{- 6 . 1 \%}$ <br> No: $\mathbf{p}=.423$ |  |  |  |

28. The Web registration process.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 349 | 44.1 | 44.1 |
| Satisfied | 373 | 47.1 | 91.2 |
| Dissatisfied | 56 | 7.1 | 98.2 |
| Very Dissatisfied | 14 | 1.8 | 100.0 |
| Total | 792 | 100.0 |  |
| Not applicable | 2 |  |  |
| Missing | 15 |  |  |
| 2008 Combined Satisfaction: $\mathbf{9 1 . 7 \%}$ <br> Change in Satisfaction: <br> Statistical Significance: <br> $l$ $\quad$$\mathbf{- 0 . 5 \%}$ <br> No: $\mathbf{p = . 6 4 6}$ |  |  |  |

29. The walk-up registration process.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 127 | 32.1 | 32.1 |
| Satisfied | 216 | 54.5 | 86.6 |
| Dissatisfied | 45 | 11.4 | 98.0 |
| Very Dissatisfied | 8 | 2.0 | 100.0 |
| Total | 396 | 100.0 |  |
| Not applicable | 400 |  |  |
| Missing | 13 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 8 . 4 \%}$ <br> $\mathbf{- 1 . 8 \%}$ <br> No: $\mathbf{p = . 7 6 3}$ |  |  |  |

30. The drop/add policy.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 240 | 33.8 | 33.8 |
| Satisfied | 401 | 56.4 | 90.2 |
| Dissatisfied | 51 | 7.2 | 97.3 |
| Very Dissatisfied | 19 | 2.7 | 100.0 |
| Total | 711 | 100.0 |  |
| Not applicable | 80 |  |  |
| Missing | 18 |  |  |
| 2008 Combined Satisfaction:  <br> Change in Satisfaction: $\mathbf{8 9 . 4 \%}$ <br> Statistical Significance:+0.8\% <br> No: $\mathbf{p}=.490$ |  |  |  |

31. The fee payment process.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 192 | 25.3 | 25.3 |
| Satisfied | 399 | 52.6 | 77.9 |
| Dissatisfied | 107 | 14.1 | 92.0 |
| Very Dissatisfied | 61 | 8.0 | 100.0 |
| Total | 759 | 100.0 |  |
| Not applicable | 35 |  |  |
| Missing | 15 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 8 . 5 \%}$ <br> $\mathbf{- 1 0 . 6 \%}$ <br> Yes: $\mathbf{<}<\mathbf{0 0 1}$ |  |  |  |

32. The billing policy.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 188 | 24.5 | 24.5 |
| Satisfied | 423 | 55.1 | 79.7 |
| Dissatisfied | 107 | 14.0 | 93.6 |
| Very Dissatisfied | 49 | 6.4 | 100.0 |
| Total | 767 | 100.0 |  |
| Not applicable | 25 |  |  |
| Missing | 17 |  |  |
| 2008 Combined Satisfaction:  <br> Change in Satisfaction: $\mathbf{8 4 . 7 \%}$ <br> Statistical Significance: $\mathbf{l}$ |  |  |  |

33. The quality of equipment in computer labs.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 240 | 32.9 | 32.9 |
| Satisfied | 391 | 53.6 | 86.6 |
| Dissatisfied | 76 | 10.4 | 97.0 |
| Very Dissatisfied | 22 | 3.0 | 100.0 |
| Total | 729 | 100.0 |  |
| Not applicable | 68 |  |  |
| Missing | 12 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 7 . 1 \%}$ <br> $\mathbf{- 0 . 5 \%}$ <br> No: $\mathbf{p = . 6 1 8}$ |  |  |  |

34. The accessibility of computer labs.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 233 | 32.4 | 32.4 |
| Satisfied | 393 | 54.6 | 86.9 |
| Dissatisfied | 70 | 9.7 | 96.7 |
| Very Dissatisfied | 24 | 3.3 | 100.0 |
| Total | 720 | 100.0 |  |
| Not applicable | 73 |  |  |
| Missing | 16 |  |  |
| 2008 Combined Satisfaction:  <br> Change in Satisfaction: $\mathbf{8 6 . 5 \%}$ <br> Statistical Significance: <br> +0.4\% <br> No: $\mathbf{p}=. \mathbf{8 6 8}$  |  |  |  |

35. The overall condition of University grounds and landscaping.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 404 | 52.1 | 52.1 |
| Satisfied | 352 | 45.4 | 97.4 |
| Dissatisfied | 17 | 2.2 | 99.6 |
| Very Dissatisfied | 3 | 0.4 | 100.0 |
| Total | 776 | 100.0 |  |
| Not applicable | 22 |  |  |
| Missing | 11 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

36. The overall condition of classrooms on campus.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 168 | 22.0 | 22.0 |
| Satisfied | 530 | 69.4 | 91.4 |
| Dissatisfied | 61 | 8.0 | 99.3 |
| Very Dissatisfied | 5 | 0.7 | 100.0 |
| Total | 764 | 100.0 |  |
| Not applicable | 31 |  |  |
| Missing | 14 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 6 . 6 \%}$ <br> +4.8\% <br> Yes: |  |  |  |

37. The quality of equipment in science labs.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 104 | 20.5 | 20.5 |
| Satisfied | 347 | 68.3 | 88.8 |
| Dissatisfied | 50 | 9.8 | 98.6 |
| Very Dissatisfied | 7 | 1.4 | 100.0 |
| Total | 508 | 100.0 |  |
| Not applicable | 284 |  |  |
| Missing | 17 |  |  |
| 2008 Combined Satisfaction:  <br> Change in Satisfaction: $\mathbf{8 7 . 3 \%}$ <br> Statistical Significance:+1.5\% <br> No: $\mathbf{p}=\mathbf{1 8 8}$ |  |  |  |

38. The courtesy of University Police.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 177 | 28.2 | 28.2 |
| Satisfied | 359 | 57.3 | 85.5 |
| Dissatisfied | 57 | 9.1 | 94.6 |
| Very Dissatisfied | 34 | 5.4 | 100.0 |
| Total | 627 | 100.0 |  |
| Not applicable | 167 |  |  |
| Missing | 15 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 5 . 6 \%}$ <br> $\mathbf{- 0 . 1 \%}$ <br> Yes: $\mathbf{p}<.05$ |  |  |  |

39. The helpfulness of University Police.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 182 | 32.1 | 32.1 |
| Satisfied | 301 | 53.1 | 85.2 |
| Dissatisfied | 51 | 9.0 | 94.2 |
| Very Dissatisfied | 33 | 5.8 | 100.0 |
| Total | 567 | 100.0 |  |
| Not applicable | 229 |  |  |
| Missing | 13 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 5 . 1 \%}$ <br> $+\mathbf{0 . 1 \%}$ <br> No: $\mathbf{p}=.113$ |  |  |  |

40. The responsiveness of University Police.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 158 | 32.8 | 32.8 |
| Satisfied | 254 | 52.8 | 85.7 |
| Dissatisfied | 44 | 9.1 | 94.8 |
| Very Dissatisfied | 25 | 5.2 | 100.0 |
| Total | 481 | 100.0 |  |
| Not applicable | 304 |  |  |
| Missing | 24 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 6 . 3 \%}$ <br> $\mathbf{- 0 . 6 \%}$ <br> No: $\mathbf{p = . 0 6 1}$ |  |  |  |

41. The overall safety of the campus.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 256 | 34.5 | 34.5 |
| Satisfied | 446 | 60.0 | 94.5 |
| Dissatisfied | 32 | 4.3 | 98.8 |
| Very Dissatisfied | 9 | 1.2 | 100.0 |
| Total | 743 | 100.0 |  |
| Not applicable | 51 |  |  |
| Missing | 15 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{9 5 . 0 \%}$ <br> $\mathbf{- 0 . 5 \%}$ <br> No: $\mathbf{p = . 0 6 7}$ |  |  |  |

42. The caring and helpfulness of campus staff.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 243 | 32.2 | 32.2 |
| Satisfied | 472 | 62.5 | 94.7 |
| Dissatisfied | 36 | 4.8 | 99.5 |
| Very Dissatisfied | 4 | 0.5 | 100.0 |
| Total | 755 | 100.0 |  |
| Not applicable | 39 |  |  |
| Missing | 15 |  |  |
| 2008 Combined Satisfaction: $\mathbf{9 4 . 0 \%}$ <br> Change in Satisfaction: <br> Statistical Significance:+0.7\% <br> No: $\mathbf{p}=.542$ |  |  |  |

43. The ability to find materials in the Library to complete class assignments.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 229 | 30.7 | 30.7 |
| Satisfied | 423 | 56.6 | 87.3 |
| Dissatisfied | 69 | 9.2 | 96.5 |
| Very Dissatisfied | 26 | 3.5 | 100.0 |
| Total | 747 | 100.0 |  |
| Not applicable | 46 |  |  |
| Missing | 16 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

44. The contribution of intercollegiate athletic programs to your sense of school spirit.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 91 | 17.6 | 17.6 |
| Satisfied | 255 | 49.2 | 66.8 |
| Dissatisfied | 97 | 18.7 | 85.5 |
| Very Dissatisfied | 75 | 14.5 | 100.0 |
| Total | 518 | 100.0 |  |
| Not applicable | 277 |  |  |
| Missing | 14 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{7 5 . 7 \%}$ <br> $\mathbf{- 8 . 9 \%}$ <br> Yes: p<.05 |  |  |  |

45. The quality of service in Campus Copies (University Center).

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 173 | 31.0 | 31.0 |
| Satisfied | 335 | 60.0 | 91.0 |
| Dissatisfied | 37 | 6.6 | 97.7 |
| Very Dissatisfied | 13 | 2.3 | 100.0 |
| Total | 558 | 100.0 |  |
| Not applicable | 236 |  |  |
| Missing | 15 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

46. The variety of services available in Campus Copies (University Center).

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 178 | 31.4 | 31.4 |
| Satisfied | 342 | 60.3 | 91.7 |
| Dissatisfied | 34 | 6.0 | 97.7 |
| Very Dissatisfied | 13 | 2.3 | 100.0 |
| Total | 567 | 100.0 |  |
| Not applicable | 221 |  |  |
| Missing | 21 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

47. The quality of food in the University Center.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 136 | 20.0 | 20.0 |
| Satisfied | 368 | 54.0 | 74.0 |
| Dissatisfied | 130 | 19.1 | 93.1 |
| Very Dissatisfied | 47 | 6.9 | 100.0 |
| Total | 681 | 100.0 |  |
| Not applicable | 112 |  |  |
| Missing | 16 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{7 2 . 3 \%}$ <br> $\mathbf{+ 1 . 7 \%}$ <br> No: $\mathbf{p}=\mathbf{. 4 2 7}$ |  |  |  |

48. The price of food in the University Center.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 82 | 12.1 | 12.1 |
| Satisfied | 291 | 42.8 | 54.9 |
| Dissatisfied | 198 | 29.1 | 84.0 |
| Very Dissatisfied | 109 | 16.0 | 100.0 |
| Total | 680 | 100.0 |  |
| Not applicable | 108 |  |  |
| Missing | 21 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{4 9 . 1 \%}$ <br> +5.8\% <br> Yes: $\mathbf{p}<\mathbf{0 5}$ |  |  |  |

49. The courtesy of personnel in the University Bookstore.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 204 | 27.0 | 27.0 |
| Satisfied | 490 | 64.8 | 91.8 |
| Dissatisfied | 44 | 5.8 | 97.6 |
| Very Dissatisfied | 18 | 2.4 | 100.0 |
| Total | 756 | 100.0 |  |
| Not applicable | 33 |  |  |
| Missing | 20 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 8 . 1 \%}$ <br> +3.7\% <br> No: $\mathbf{p = . 8 8 8}$ |  |  |  |

50. The helpfulness of personnel in the University Bookstore.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 235 | 30.9 | 30.9 |
| Satisfied | 450 | 59.2 | 90.1 |
| Dissatisfied | 49 | 6.4 | 96.6 |
| Very Dissatisfied | 26 | 3.4 | 100.0 |
| Total | 760 | 100.0 |  |
| Not applicable | 33 |  |  |
| Missing | 16 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 8 . 8 \%}$ <br> $\mathbf{+ 1 . 3 \%}$ <br> No: $\mathbf{p}=.727$ |  |  |  |

51. The overall comfort of the University Center as a place for students to spend their leisure time.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 183 | 26.1 | 26.1 |
| Satisfied | 436 | 62.1 | 88.2 |
| Dissatisfied | 71 | 10.1 | 98.3 |
| Very Dissatisfied | 12 | 1.7 | 100.0 |
| Total | 702 | 100.0 |  |
| Not applicable | 86 |  |  |
| Missing | 21 |  |  |
| 2008 Combined Satisfaction: $\mathbf{8 8 . 7 \%}$ <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{- 0 . 5 \%}$ <br> No: $\mathbf{p}=\mathbf{1 0 0}$ |  |  |  |

52. The quality of care offered by the Counseling Center.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 145 | 39.4 | 39.4 |
| Satisfied | 200 | 54.3 | 93.8 |
| Dissatisfied | 16 | 4.3 | 98.1 |
| Very Dissatisfied | 7 | 1.9 | 100.0 |
| Total | 368 | 100.0 |  |
| Not applicable | 414 |  |  |
| Missing | 27 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  | -1.9\% ${ }^{\text {a }}$ |  |

53. The quality of care offered by the Health Center.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 151 | 31.7 | 31.7 |
| Satisfied | 243 | 51.1 | 82.8 |
| Dissatisfied | 56 | 11.8 | 94.5 |
| Very Dissatisfied | 26 | 5.5 | 100.0 |
| Total | 476 | 100.0 |  |
| Not applicable | 309 |  |  |
| Missing | 24 |  |  |
| $\begin{aligned} & 2008 \text { Combined S } \\ & \text { Change in Satisfa } \\ & \text { Statistical Signifi } \end{aligned}$ | faction: n: |  |  |

54. Career Services assistance in finding part-time employment on or off campus.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 100 | 27.3 | 27.3 |
| Satisfied | 211 | 57.7 | 85.0 |
| Dissatisfied | 37 | 10.1 | 95.1 |
| Very Dissatisfied | 18 | 4.9 | 100.0 |
| Total | 366 | 100.0 |  |
| Not applicable | 417 |  |  |
| Missing | 26 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

55. Career Services assistance in finding employment after graduation.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 81 | 26.5 | 26.5 |
| Satisfied | 157 | 51.3 | 77.8 |
| Dissatisfied | 48 | 15.7 | 93.5 |
| Very Dissatisfied | 20 | 6.5 | 100.0 |
| Total | 306 | 100.0 |  |
| Not applicable | 477 |  |  |
| Missing | 26 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{9 3 . 3 \%}$ <br> $\mathbf{l - 1 5 . 5 \%}$ <br> Yes: p<.001 |  |  |  |

56. The variety of Recreational Sports activities, including intramurals, fitness and wellness programs, sports clubs, aquatics, and open recreation.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 167 | 33.4 | 33.4 |
| Satisfied | 281 | 56.2 | 89.6 |
| Dissatisfied | 44 | 8.8 | 98.4 |
| Very Dissatisfied | 8 | 1.6 | 100.0 |
| Total | 500 | 100.0 |  |
| Not applicable | 287 |  |  |
| Missing | 22 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

57. The quality of Recreational Sports facilities.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 156 | 30.2 | 30.2 |
| Satisfied | 284 | 55.0 | 85.3 |
| Dissatisfied | 58 | 11.2 | 96.5 |
| Very Dissatisfied | 18 | 3.5 | 100.0 |
| Total | 516 | 100.0 |  |
| Not applicable | 269 |  |  |
| Missing | 24 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  | $-2.2 \%$No: $\mathrm{p}=.698$ |  |

There was a statistically significant difference in combined satisfaction between the semesters on this question, likely due to the construction of a new recreation center, Dugan Wellness Center ( $p<.001$ ). Combined satisfaction was $74.3 \%$ for fall 2008, 89.8\% in spring 2009, and $93.8 \%$ for summer 2009.
58. The availability of channels for expressing student complaints.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 83 | 17.6 | 17.6 |
| Satisfied | 238 | 50.4 | 68.0 |
| Dissatisfied | 104 | 22.0 | 90.0 |
| Very Dissatisfied | 47 | 10.0 | 100.0 |
| Total | 472 | 100.0 |  |
| Not applicable | 314 |  |  |
| Missing | 23 |  |  |

2008 Combined Satisfaction:
79.4\%

Change in Satisfaction:
Statistical Significance:
-11.4\%
Yes: $\mathbf{p}<.01$
59. The fairness of student disciplinary procedures.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 111 | 24.9 | 24.9 |
| Satisfied | 286 | 64.3 | 89.2 |
| Dissatisfied | 33 | 7.4 | 96.6 |
| Very Dissatisfied | 15 | 3.4 | 100.0 |
| Total | 445 | 100.0 |  |
| Not applicable | 342 |  |  |
| Missing | 22 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 7 . 2 \%}$ <br> +2.0\% <br> No: $\mathbf{p}=.740$ |  |  |  |

60. The protection of the right to freedom of expression on campus.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 168 | 28.6 | 28.6 |
| Satisfied | 387 | 65.9 | 94.5 |
| Dissatisfied | 23 | 3.9 | 98.5 |
| Very Dissatisfied | 9 | 1.5 | 100.0 |
| Total | 587 | 100.0 |  |
| Not applicable | 200 |  |  |
| Missing | 22 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

61. Learning to appreciate teamwork and diversity in settings outside the classroom.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 207 | 32.1 | 32.1 |
| Satisfied | 407 | 63.2 | 95.3 |
| Dissatisfied | 24 | 3.7 | 99.1 |
| Very Dissatisfied | 6 | 0.9 | 100.0 |
| Total | 644 | 100.0 |  |
| Not applicable | 143 |  |  |
| Missing | 22 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

62. Your sense of pride about the campus.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 225 | 31.1 | 31.1 |
| Satisfied | 418 | 57.7 | 88.8 |
| Dissatisfied | 62 | 8.6 | 97.4 |
| Very Dissatisfied | 19 | 2.6 | 100.0 |
| Total | 724 | 100.0 |  |
| Not applicable | 64 |  |  |
| Missing | 21 |  |  |

2008 Combined Satisfaction:
Change in Satisfaction:
Statistical Significance:
90.1\%
-1.3\%
Yes: $\mathbf{p}<.05$
63. The quality of Core Curriculum as a component of your education.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 188 | 26.9 | 26.9 |
| Satisfied | 402 | 57.6 | 84.5 |
| Dissatisfied | 76 | 10.9 | 95.4 |
| Very Dissatisfied | 32 | 4.6 | 100.0 |
| Total | 698 | 100.0 |  |
| Not applicable | 90 |  |  |
| Missing | 21 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 4 . 7 \%}$ <br> $\mathbf{- 0 . 2 \%}$ <br> No: $\mathbf{p = . 9 4 6}$ |  |  |  |

64. Your financial investment (tuition and fees) in your education here.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 162 | 20.7 | 20.7 |
| Satisfied | 447 | 57.2 | 77.9 |
| Dissatisfied | 116 | 14.8 | 92.7 |
| Very Dissatisfied | 57 | 7.3 | 100.0 |
| Total | 782 | 100.0 |  |
| Not applicable | 8 |  |  |
| Missing | 19 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 1 . 3 \%}$ <br> $\mathbf{- 3 . 4 \%}$ <br> Yes: p<.05 |  |  |  |

65. Your overall education at TAMU-CC.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 317 | 40.3 | 40.3 |
| Satisfied | 430 | 54.6 | 94.9 |
| Dissatisfied | 28 | 3.6 | 98.5 |
| Very Dissatisfied | 12 | 1.5 | 100.0 |
| Total | 787 | 100.0 |  |
| Not applicable | 2 |  |  |
| Missing | 20 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{9 3 . 4 \%}$ <br> $\mathbf{+ 1 . 5 \%}$ <br> No: $\mathbf{p = . 4 7 0}$ |  |  |  |

## Extracurricular Involvement

The following questions were open for response to all students. The questions were constructed to ascertain student involvement in extracurricular activities.
66. Were you actively involved in any student organizations during your career at TAMUCC?

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Yes | 388 | 49.0 | 49.0 |
| No | 404 | 51.0 | 100.0 |
| Total | 792 | 100.0 |  |
| Missing | 17 |  |  |
| 2008 "Yes" Responses: $\mathbf{4 8 . 9 \%}$  <br> Change in "Yes" Responses: $\mathbf{+ 0 . 1 \%}$  |  |  |  |

66a. If no, why not?

|  | Frequency | 2008-2009 Rank | 2007-2008 Rank |
| :--- | :--- | :--- | :--- |
| I didn't have time | 281 | 1 | 1 |
| Nothing interested me | 79 | 2 | 3 |
| I didn't know about these <br> organizations | 38 | 3 | 2 |
| What I wanted wasn't offered or <br> available | 27 | 4 | 4 |
| I didn't like what I experienced | 16 | 5 | 5 |
| Other | 67 |  |  |

66b. If no, why not? ("Other" responses - paraphrased)

|  | Frequency |
| :--- | :--- |
| Distance learner | 28 |
| Work schedule | 15 |
| Other interests | 4 |
| Scheduling conflicts | 4 |
| Non traditional students - felt organizations did not fit their needs | 3 |
| Cost of participation | 2 |
| Family commitments | 2 |
| Perceived lack of structure in organizations | 1 |

## Likelihood of Attending/Recommending TAMU-CC

The following questions were open for response to all students. The questions asked respondents to identify their likelihood of choosing TAMU-CC if beginning over again, and the likelihood of recommending TAMU-CC to a prospective student. The Office of Planning and Institutional Effectiveness recommends a combined probability percentage of $75 \%$ or greater for each item.
67. If you were to start all over again, would you attend TAMU-CC?

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Definitely attend TAMU-CC | 352 | 44.4 | 44.4 |
| Probably attend TAMU-CC | 350 | 44.1 | 88.5 |
| Probably not attend TAMU-CC | 66 | 8.3 | 96.8 |
| Definitely not attend TAMU-CC | 22 | 2.8 | 99.6 |
| Not attend college at all | 3 | 0.4 | 100.0 |
| Total | 793 | 100.0 |  |
| Missing | 16 |  |  |

2008 Combined Probability:
Change in Probability:
Statistical Significance:
89.1\%
-0.6
No: $p=.054$
68. Would you recommend TAMU-CC to a prospective student?

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Definitely recommend | 430 | 54.3 | 54.3 |
| Probably recommend | 308 | 38.9 | 93.2 |
| Probably not recommend | 38 | 4.8 | 98.0 |
| Definitely not recommend | 16 | 2.0 | 100.0 |
| Total | 792 | 100.0 |  |
| Missing | 17 |  |  |
| 2008 Combined Probability: <br> Change in Probability: <br> Statistical Significance: | $\mathbf{9 3 . 4 \%}$ | $\mathbf{- 0 . 2 \%}$ |  |
| No: $\mathbf{p = . 0 9 9}$ |  |  |  |

## Academic Registration Experiences

The following questions were open for response to all students. The questions were constructed to ascertain how often respondents encountered courses that were closed when they were registering.
69. How frequently did you encounter courses NOT in your major that were closed when you went to register?

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Always | 7 | 0.9 | 0.9 |
| Often | 82 | 10.4 | 11.3 |
| Sometimes | 282 | 35.9 | 47.2 |
| Never | 415 | 52.8 | 100.0 |
| Total | 786 | 100.0 |  |
| Missing | 23 |  |  |
| 2008 "Never" Responses: Change in "Never" Responses: Statistical Significance: |  |  |  |

70. How frequently did you encounter courses IN your major that were closed when you went to register?

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Always | 32 | 4.0 | 4.0 |
| Often | 119 | 15.0 | 19.1 |
| Sometimes | 299 | 37.8 | 56.9 |
| Never | 341 | 43.1 | 100.0 |
| Total | 791 | 100.0 |  |
| Missing | 18 |  |  |
| 2008 "Never" Responses:   <br> Change in "Never" Responses: $\mathbf{3 4 . 9 \%}$ <br> Statistical Significance: Y.2\% <br> Yes: $\mathbf{< . 0 0 1}$ |  |  |  |

## Academic Major Experiences

The following questions were open for response to all students. The questions were constructed to ascertain student satisfaction with experiences within their major. The Office of Planning and Institutional Effectiveness recommends a combined satisfaction rating of $75 \%$ or greater for each item. Combined satisfaction is found by combining the percentage scores received for "Very Satisfied" and "Satisfied" responses, as these options indicate a positive rating by the respondents. "Not applicable" responses are not included in the valid percentages listed on the tables to allow for a more accurate reflection of satisfaction ratings received.
71. The interest of faculty in your major in the welfare of students.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 401 | 51.9 | 51.9 |
| Satisfied | 326 | 42.2 | 94.0 |
| Dissatisfied | 39 | 5.0 | 99.1 |
| Very Dissatisfied | 7 | 0.9 | 100.0 |
| Total | 773 | 100.0 |  |
| Not applicable | 8 |  |  |
| Missing | 28 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{9 5 . 2 \%}$ <br> $\mathbf{- 1 . 2 \%}$ <br> No: $\mathbf{p}=. \mathbf{1 4 5}$ |  |  |  |

72. The quality of instruction in your major.

| \|l|l|l| Frequency Valid Percent <br> Very Satisfied 410 52.4 <br> Satisfied 319 40.8 <br> Dissatisfied 41 5.2 <br> Very Dissatisfied 12 1.5 <br> Total 782 100.0 <br> Not applicable 1  <br> Missing 26 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{9 3 . 6 \%}$ <br> $\mathbf{- 0 . 4 \%}$ <br> No: $\mathbf{p}=.185$ |
| :--- |

73. The academic challenge of course work in your major.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 378 | 48.5 | 48.5 |
| Satisfied | 348 | 44.7 | 93.2 |
| Dissatisfied | 45 | 5.8 | 99.0 |
| Very Dissatisfied | 8 | 1.0 | 100.0 |
| Total | 779 | 100.0 |  |
| Not applicable | 1 |  |  |
| Missing | 29 |  |  |
| 2008 Combined Satisfaction:  <br> Change in Satisfaction: $\mathbf{9 3 . 9 \%}$ <br> Statistical Significance:$\mathbf{- 0 . 7 \%}$ <br> No: $\mathbf{p}=.778$ |  |  |  |

74. The mutual respect between students and faculty in your major.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 413 | 53.0 | 53.0 |
| Satisfied | 324 | 41.6 | 94.6 |
| Dissatisfied | 37 | 4.7 | 99.4 |
| Very Dissatisfied | 5 | 0.6 | 100.0 |
| Total | 779 | 100.0 |  |
| Not applicable | 1 |  |  |
| Missing | 29 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

75. The preparation of faculty in your major for their courses.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 407 | 52.4 | 52.4 |
| Satisfied | 323 | 41.6 | 94.0 |
| Dissatisfied | 37 | 4.8 | 98.7 |
| Very Dissatisfied | 10 | 1.3 | 100.0 |
| Total | 777 | 100.0 |  |
| Not applicable | 2 |  |  |
| Missing | 30 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{9 5 . 1 \%}$ <br> $\mathbf{- 1 . 1 \%}$ <br> No: $\mathbf{p}=.488$ |  |  |  |

76. The frequency that required courses are offered in your major.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 237 | 30.4 | 30.4 |
| Satisfied | 360 | 46.2 | 76.5 |
| Dissatisfied | 141 | 18.1 | 94.6 |
| Very Dissatisfied | 42 | 5.4 | 100.0 |
| Total | 780 | 100.0 |  |
| Not applicable | 2 |  |  |
| Missing | 27 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

77. The opportunities to interact with faculty in your major outside of class.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 348 | 46.3 | 46.3 |
| Satisfied | 335 | 44.5 | 90.8 |
| Dissatisfied | 65 | 8.6 | 99.5 |
| Very Dissatisfied | 4 | 0.5 | 100.0 |
| Total | 752 | 100.0 |  |
| Not applicable | 28 |  |  |
| Missing | 29 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

78. The appropriateness and fairness of the grading practices in your major.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 373 | 47.9 | 47.9 |
| Satisfied | 365 | 46.9 | 94.7 |
| Dissatisfied | 32 | 4.1 | 98.8 |
| Very Dissatisfied | 9 | 1.2 | 100.0 |
| Total | 779 | 100.0 |  |
| Not applicable | 2 |  |  |
| Missing | 28 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  |  |  |

79. The feedback from faculty in your major on your academic progress.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 364 | 47.2 | 47.2 |
| Satisfied | 349 | 45.2 | 92.4 |
| Dissatisfied | 44 | 5.7 | 98.1 |
| Very Dissatisfied | 15 | 1.9 | 100.0 |
| Total | 772 | 100.0 |  |
| Not applicable | 4 |  |  |
| Missing | 33 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{9 0 . 4 \%}$ <br> +2.0\% <br> No: $\mathbf{p}=.263$ |  |  |  |

80. The variety of advanced course offerings in your major.

|  | Frequency | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: |
| Very Satisfied | 276 | 36.5 | 36.5 |
| Satisfied | 348 | 46.0 | 82.5 |
| Dissatisfied | 104 | 13.8 | 96.3 |
| Very Dissatisfied | 28 | 3.7 | 100.0 |
| Total | 756 | 100.0 |  |
| Not applicable | 27 |  |  |
| Missing | 26 |  |  |
| 2008 Combined Satisfaction: Change in Satisfaction: Statistical Significance: |  | $\text { No: } p=.113$ |  |

81. The helpfulness of your faculty advisor.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 371 | 48.8 | 48.8 |
| Satisfied | 309 | 40.7 | 89.5 |
| Dissatisfied | 46 | 6.1 | 95.5 |
| Very Dissatisfied | 34 | 4.5 | 100.0 |
| Total | 760 | 100.0 |  |
| Not applicable | 20 |  |  |
| Missing | 29 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{8 5 . 0 \%}$ <br> +4.5\% <br> No: $\mathbf{p = . 0 5 2}$ |  |  |  |

82. The availability of your faculty advisor.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 352 | 46.2 | 46.2 |
| Satisfied | 325 | 42.7 | 88.8 |
| Dissatisfied | 57 | 7.5 | 96.3 |
| Very Dissatisfied | 28 | 3.7 | 100.0 |
| Total | 762 | 100.0 |  |
| Not applicable | 19 |  |  |
| Missing | 28 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{9 1 . 4 \%}$ <br> $\mathbf{- 2 . 6 \%}$ <br> No: $\mathbf{p = . 6 9 3}$ |  |  |  |

83. The preparation in your major for your first career job.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 259 | 38.5 | 38.5 |
| Satisfied | 336 | 49.9 | 88.4 |
| Dissatisfied | 63 | 9.4 | 97.8 |
| Very Dissatisfied | 15 | 2.2 | 100.0 |
| Total | 673 | 100.0 |  |
| Not applicable | 105 |  |  |
| Missing | 31 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:$\mathbf{9 1 . 5 \%}$ <br> $\mathbf{l - 3 . 1 \%}$ <br> No: $\mathbf{p}=.253$ |  |  |  |

84. The preparation in your major for continuing education.

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Very Satisfied | 302 | 42.2 | 42.2 |
| Satisfied | 353 | 49.4 | 91.6 |
| Dissatisfied | 47 | 6.6 | 98.2 |
| Very Dissatisfied | 13 | 1.8 | 100.0 |
| Total | 715 | 100.0 |  |
| Not applicable | 64 |  |  |
| Missing | 30 |  |  |
| 2008 Combined Satisfaction: <br> Change in Satisfaction: <br> Statistical Significance:91.6\% <br> No change <br> No: $\mathbf{=}=\mathbf{1 4 3}$ |  |  |  |

85. Would you recommend to someone with similar interests to study in the same major at TAMU-CC?

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Definitely yes | 433 | 55.2 | 55.2 |
| Probably yes | 277 | 35.3 | 90.6 |
| Probably no | 55 | 7.0 | 97.6 |
| Definitely no | 19 | 2.4 | 100.0 |
| Total | 784 | 100.0 |  |
| Missing | 25 |  |  |

2008 Combined "Yes": 90.4\%
Change in "Yes": $\quad+0.2 \%$
Statistical Significance: No: $\mathbf{p}=.711$
86. If you were starting all over, would you major in the same program again?

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Definitely yes | 497 | 63.4 | 63.4 |
| Probably yes | 191 | 24.4 | 87.8 |
| Probably no | 78 | 9.9 | 97.7 |
| Definitely no | 18 | 2.3 | 100.0 |
| Total | 784 | 100.0 |  |
| Missing | 25 |  |  |
| 2008 Combined "Yes": <br> Change in "Yes": <br> Statistical Significance: $\quad$85.5\% <br> +2.3\% <br> No: $\mathbf{p}=.212$ |  |  |  |

## Employment Information

The following questions were open for response to all students. The questions were constructed to ascertain post-graduation plans of the respondents.
87. What is MOST LIKELY to be your PRINCIPAL activity upon graduation?

|  | Frequency | Valid <br> Percent | Cumulative <br> Percent |
| :--- | :--- | :--- | :--- |
| Employment, full-time paid | 556 | 70.3 | 70.3 |
| Employment, part-time paid | 17 | 2.1 | 72.4 |
| Graduate or professional school, full-time | 136 | 17.2 | 89.6 |
| Graduate or professional school, part-time | 35 | 4.4 | 94.1 |
| Additional undergraduate course work | 6 | 0.8 | 94.8 |
| Military service | 6 | 0.8 | 95.6 |
| Volunteer activity (e.g. Peace Corps) | 6 | 0.8 | 96.3 |
| Starting or raising a family | 3 | 0.4 | 96.7 |
| Other, please specify | 26 | 3.3 | 100.0 |
| Total | 791 | 100.0 |  |
| Missing | 18 |  |  |

88. To what extent is your job related to your major or area of study at TAMU-CC?

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Directly related | 438 | 56.2 | 56.2 |
| Somewhat related | 176 | 22.6 | 78.7 |
| Not at all related | 48 | 6.2 | 84.9 |
| Not applicable | 118 | 15.1 | 100.0 |
| Total | 780 | 100.0 |  |
| Missing | 29 |  |  |

## 2008 Responses:

Directly Related (51.6\%)
Somewhat related (21.8\%)
Not at all related (9.2\%)
Not applicable (17.4\%)
89. Where is your job located?

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| In the Coastal Bend region | 361 | 46.8 | 46.8 |
| In Texas, outside the Coastal Bend | 158 | 20.5 | 67.3 |
| Outside of Texas | 53 | 6.9 | 74.2 |
| Not applicable | 199 | 25.8 | 100.0 |
| Total | 771 | 100.0 |  |
| Missing | 38 |  |  |

2008 Responses:
In the Coastal Bend region (50.8\%)
In Texas, outside the Coastal Bend (18.2\%)
Outside of Texas (6.9\%)
Not applicable (24.1\%)
90. If you have accepted a position of employment following graduation, or are currently employed, what is/will be your salary range per year?

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Under $\$ 20,000$ | 48 | 6.7 | 6.7 |
| $\$ 20,000$ to $\$ 29,999$ | 37 | 5.1 | 11.8 |
| $\$ 30,000$ to $\$ 39,999$ | 106 | 14.7 | 26.5 |
| $\$ 40,000$ to $\$ 49,999$ | 117 | 16.3 | 42.8 |
| $\$ 50,000$ to $\$ 59,999$ | 57 | 7.9 | 50.7 |
| $\$ 60,000$ to $\$ 69,999$ | 23 | 3.2 | 53.9 |
| $\$ 70,000$ or above | 47 | 6.5 | 60.4 |
| Not applicable | 285 | 39.6 | 100.0 |
| Total | 720 | 100.0 |  |
| Missing | 89 |  |  |

91. Have you applied to graduate or professional school?

|  | Frequency | Valid Percent | Cumulative Percent |
| :--- | :--- | :--- | :--- |
| Yes, I have applied | 201 | 26.1 | 26.1 |
| Not yet, I plan to apply | 352 | 45.8 | 71.9 |
| No, I am not planning <br> to apply | 216 | 28.1 | 100.0 |
| Total | 769 | 100.0 |  |
| Missing | 40 |  |  |

## 2008 Responses:

Yes, I have applied (50.8\%)
Not yet, I plan to apply (18.2\%)
No, I do not plan to apply (6.9\%)
Undecided (24.1\%)

# Graduating Student Survey Questionnaire 



## The Island University <br> Graduating Student Survey <br> Texas A\&M University-Corpus Christi

Press "Next" button at the bottom of the page if you wish to skip this section.

Now that you are graduating, please indicate the level of impact your experiences at TAMU-CC have had on your attainment of the following.


The Island University
Graduating Student Survey Texas A\&M University-Corpus Christi

Press "Next" button at the bottom of the page if you wish to skip this section.
Please let us know how satisfied you are with the following entities or processes at TAMU-CC.

|  | Very Satisfied | Satisfied | Dissatisfied | Very <br> Dissatisfied | Not Applicable |
| :---: | :---: | :---: | :---: | :---: | :---: |
| The courtesy of personnel at the office of Admissions and Records | 0 | 0 | 0 | $\bigcirc$ | 0 |
| The helpfulness of personnel at the office of Admissions and Records | $\bigcirc$ | 0 | 0 | $\bigcirc$ | 0 |
| The knowledge of personnel at the Office of Admissions and Records | 0 | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | 0 |
| The courtesy of personnel at the Office of Veteran's Affairs | 0 | O | 0 | 0 | 0 |
| The helpfulness of personnel at the Offioe of Veteran's Affairs | $\bigcirc$ | O | O | O | $\bigcirc$ |
| The knowledge of personnel at the Office of Veteran's Affairs | $\bigcirc$ | O | 0 | $\bigcirc$ | 0 |
| The courtesy of personnel at the Cashier's (Business) Office | $\bigcirc$ | O | 0 | O | 0 |
| The helpfulness of personnel at the Cashier's (Business) Office | 0 | 0 | 0 | 0 | 0 |
| The hours of operation of the Cashier's (Business) office | O | $\bigcirc$ | O | $\bigcirc$ | 0 |
| The courtesy of personnel in the Financial Assistance offioe | O | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | 0 |
| The helpfulness of personnel in the Financial Assistance office | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | 0 |
| The timeliness of financial assistance award announcements | 0 | 0 | 0 | O | O |
| The Web registration process | 0 | 0 | 0 | $\bigcirc$ | 0 |
| The walk-up registration process | $\bigcirc$ | 0 | 0 | $\bigcirc$ | 0 |
| The drop/add polioy | 0 | 0 | 0 | 0 | 0 |
| The fee payment process | $\bigcirc$ | O | 0 | $\bigcirc$ | 0 |
| The billing policy | $\bigcirc$ | 0 | $\bigcirc$ | O | O |
| The quality of equipment in computer labs | O | O | O | O | 0 |
| The scosssibility of computer labs | O | 0 | 0 | 0 | 0 |
| The overall condition of University grounds and landscaping | O | O | O | $\bigcirc$ | 0 |



The Office of Planning and Institutional Effectiveness
Prepared by T. Ybarra, August 2009


Press "Next" button at the bottom of the page if you wish to skip this section.
Please let us know how satisfied you are with the following entities or processes at TAMU-CC.

|  | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Not Applicable |
| :---: | :---: | :---: | :---: | :---: | :---: |
| The overall comfort of the University Center as a place for students to spend their leisure time | 0 | 0 | 0 | 0 | 0 |
| The quality of care offered by the Counseling Center | 0 | 0 | $\bigcirc$ | $\bigcirc$ | 0 |
| The quality of care offered by the Health Center | O | O | 0 | O | 0 |
| Career Services assistance in finding part-time employment on or off campus | 0 | 0 | 0 | $\bigcirc$ | 0 |
| Career Services assistance in finding employment after graduation | 0 | 0 | 0 | 0 | 0 |
| The variety of Recreational Sports activities, including intramurals, fitness and wellness programs, sports clubs, aquatics, and open recreation | 0 | 0 | 0 | $\bigcirc$ | 0 |
| The quality of Recreational Sports facilities | 0 | 0 | 0 | 0 | 0 |
| The availability of channels for expressing student complaints | $\bigcirc$ | 0 | 0 | $\bigcirc$ | 0 |
| The faimess of student disciplinary procedures | 0 | 0 | 0 | 0 | 0 |
| The protection of the right to freedom of expression on campus | O | $\bigcirc$ | 0 | $\bigcirc$ | 0 |
| Learning to appreciate teamwork and diversity in settings outside the dsssroom | 0 | 0 | 0 | 0 | 0 |
| Your sense of pride about the campus | $\bigcirc$ | 0 | 0 | $\bigcirc$ | 0 |
| The quality of Core Curriculum as a component of your education | O | 0 | 0 | 0 | 0 |
| Your financial investment (tuition and fees) in your education here | $\bigcirc$ | 0 | 0 | $\bigcirc$ | 0 |
| Your overall education at TAMU-CC | 0 | 0 | 0 | 0 | 0 |

[^0]The Office of Planning and Institutional Effectiveness
Prepared by T. Ybarra, August 2009

| Theisiand University | Graduating Student Survey |
| :---: | :---: |
|  | Texas A\&M University-Corpus Christi |

Press "Next" button at the bottom of the page if you wish to skip this section.

Were you actively involved in any student organizations during your career at TAMU-CC? (Student organizations include academic or career clubs, student government, publications, religious clubs, special interest clubs, sports clubs, Greek organizations, etc.)
OYes
Ono

If no, why not? (Please select all that apply)

```
\(\square\) I didn't have time
\(\square\) Nothing interested me
\(\square\) I didn't know about these organizations
```

$\square$ What I was interested in wasn't offered or availableI didn't like what I experienced
$\square$ Other

If you were to start all over again, would you attend TAMU-CC?

Would you recommend TAMU-CC to a prospective student?


How frequently did you encounter courses NOT in your major that were closed when you went to register?


How frequently did you encounter courses $\mathbb{N}$ your major that were closed when you went to register?


## The Isand University <br> Graduating Student Survey <br> Texas A\&M University-Corpus Christi

Press "Next" button at the bottom of the page if you wish to skip this section.
How satisfied are you with the following statements about your Major?

|  | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Not applicable |
| :---: | :---: | :---: | :---: | :---: | :---: |
| The interest of faculty in your major in the welfare of students | 0 | 0 | $\bigcirc$ | $\bigcirc$ | 0 |
| The quality of instruction in your major | 0 | 0 | O | 0 | 0 |
| The academic challenge of course work in your major | 0 | $\bigcirc$ | 0 | O | 0 |
| The mutual respect between students and faculty in your major | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | O | $\bigcirc$ |
| The preparation of faculty in your major for their courses | 0 | $\bigcirc$ | $\bigcirc$ | 0 | 0 |
| The frequency that required courses are offered in your major | O | 0 | $\bigcirc$ | 0 | 0 |
| The opportunities to intersct with faculty in your major outside of class | 0 | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| The appropriateness and fairness of the grading practices in your major | O | 0 | $\bigcirc$ | 0 | 0 |
| The feedback from faculty in your major on your academio progress | 0 | 0 | 0 | 0 | 0 |
| The variety of advanced course offerings in your major | O | 0 | $\bigcirc$ | 0 | O |
| The helpfulness of your faculty advisor | 0 | 0 | $\bigcirc$ | 0 | 0 |
| The availability of your faculty advisor | 0 | 0 | O | 0 | 0 |
| The preparation in your major for your first career job | 0 | 0 | 0 | 0 | 0 |
| The preparation in your major for continuing education | 0 | 0 | O | 0 | 0 |

Would you recommend to someone with similar interests to study in the same major at TAMU-CC?

If you were starting all over, would you major in the same program again?


The Office of Planning and Institutional Effectiveness
Prepared by T. Ybarra, August 2009

2
Press "Next" button at the bottom of the page if you wish to skip this section.

What is MOST LIKELY to be your PRINCIPAL activity upon graduation?
Omployment, full-time paid
O Employment, part-time paid
Graduate or professional school, full-time
O Graduate or professional school, part-time
O Additional undergraduate course work
O Military service
O Volunteer activity (egg. Peace Corps)
O Starting or raising a family
Other, please specify


To what extent is your job related to your major or area of study at TAMU-CC?


Where is your job located?

If you have accepted a position of employment following graduation, or are currently employed, what is/will be your salary range per year?


Have you applied to graduate or professional school?
Ores, I have applied
ONot yet, I plan to apply
ONo, I am not planning to apply

Thank you for completing the online Graduating Student Survey.
Finish $\theta \theta \theta \theta \theta \theta \theta \theta \theta \theta \quad$ Sa mover

Thank you for completing the online evaluation survey.

Your responses have been saved and will be kept strictly confidential, and will be reported only in the aggregate.


You may now close out your browser.


[^0]:    Next
    
    Wh sive

