

# 2020 Undergraduate Student Survey Results

*March 2020*

Prepared by the Office of Planning &  
Institutional Research



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## REPORT SUMMARY

The 2020 *Undergraduate Student Survey* (USS) was administered to sophomores and juniors in April 2020. The USS is a complementary survey to the *Graduating Student Survey* (GSS) and was first administered in 2015. This survey report includes the questions' ratings from last year.

Two questions on this survey also appear on the GSS. They are:

1. If you were to start all over again, would you attend TAMU-CC?
2. Would you recommend TAMU-CC to a prospective student?

### Demographics

A total of 4,001 students were invited to take the survey. A total of 697 students opened the survey, but only 672 students answered at least one question and are considered respondents, for a response rate of 16% compared to 14% last year. Male students are underrepresented in the respondent population. While males are 41% of the population, only 27% responded to the survey.

## KEY FINDINGS

### General Campus Experiences

The items receiving the **highest** ratings of combined satisfaction (*Very Satisfied* responses added with the *Satisfied* responses), above 90%, in campus experiences are as follows:

- The fairness of ACADEMIC misconduct disciplinary process (93%)
- The fairness of student disciplinary procedures (*under Code of Conduct*) (94%)
- The quality of equipment in computer labs (96%)
- The accessibility of computer labs (99%)
- The helpfulness of the staff at the mail center (94%)
- The cleanliness of recreational sports facilities and equipment (63%)
- The overall condition of University grounds and landscaping (94%)
- The adequacy of sidewalks on campus (80%)
- The safety of recreational sports facilities (98%)
- The cleanliness of campus facilities (90%)

The items receiving the **lowest** ratings of satisfaction in general experiences, under the recommended 75%, are as follows:

- The quality of the food in the Dining Hall (73%)
- The price of printing/copying on campus (72%)
- Nearly 40% of the students *who live on campus* are dissatisfied or very dissatisfied with the quality of food in the Dining Hall.

## Campus Offices

Generally, 90% of students are satisfied with campus offices. All campus offices listed below received a combined satisfaction score over 90% for Courtesy and 89% or higher for Helpfulness.

	Courtesy	Helpfulness
• Admissions & Records	(94%)	(99%)
• Veteran's Affairs	(90%)	(95%)
• University Bookstore	(93%)	(97%)
• Cashier's (Business) Office	(97%)	(11%)
• Financial Assistance Office	(93%)	(95%)
• University Police	(91%)	(90%)

## Campus Services

The combined satisfaction scores for campus services:

- SAIL Online Portal (94%)
- Bell Library (97%)
- Campus Copies Office (72%)
- CASA (tutoring) (86%)
- Disability Services (89%)
- University Center (95%)
- Counseling Center (87%)
- Health Center (90%)
- Dining Hall (78%)
- Other Campus Food Businesses (89%)
- Recreational Sports Facilities (90%)

## Campus Events

The combined satisfaction scores for campus services:

- Student Activities and Events (86%)
- Islander Athletic Events (*everyone*) (85%)
- Islander Athletic Events (*attendees*) (94%)

Strangely, 40 people who said they never attended Islander Athletic Events rated their satisfaction with it. Those people were removed for the attendee calculation.

### **About the response numbers:**

*Respondents did not necessarily answer all questions on the survey. Therefore, the total number of responses for a question will not necessarily match other questions.*

### **About percentages:**

*Valid percent means the percentage based on the number of people who answered the question, not the percentage of all the people who answered any question. Percentages are rounded to the nearest whole number, except when less than 1% in which case the exact percentage is reported.*

## Demographics

Respondents		
Gender	Student Count	Valid Percent
Female	101	68%
Male	47	32%
Non-Binary	0	0%
Not Identified	0	0%

Respondents		
Class Level	Student Count	Percent
Junior	59	41%
Sophomore	86	59%

Entire Pool of Students		
Gender	Student Count	Percent
Female	2508	62%
Male	1555	38%
<i>Total</i>	<i>4063</i>	<i>100%</i>

### Respondents

College	Student Count	Valid Percent
Business	19	13%
Education	23	15%
Liberal Arts	38	26%
Nursing & Health Sciences	23	15%
Science & Engineering	40	27%
University College	6	4%
<i>Total</i>	<i>149</i>	<i>100%</i>

### Entire Pool of Students

College	Student Count	Valid Percent
Business	690	17%
Education	463	12%
Liberal Arts	941	27%
Nursing and Health Sciences	762	18%
Science and Engineering	1064	26%
<i>Total</i>	<i>4063</i>	<i>100%</i>

Parent graduated from college	Student Count	Valid Percent
Mother graduated	79	53%
Father graduated	71	48%
<i>Both parents graduated</i>	<i>148</i>	<i>100%</i>

# Years	# of Students
1	28
2	19
3	10
4	1

How many years have you lived on campus (either at Miramar or Momentum campus)?

#	%	Race
1	1	American Indian or Alaska Native
3	2	Asian
4	3	Black or African American
77	52	Hispanic/Latino
0	0	Native Hawaiian or Other Pacific Islander
58	39	White
5	3	Multi-racial
0	0	Other

## Campus Experiences

The following questions were open for response to all students. The questions were constructed to ascertain satisfaction with general experiences on the TAMU-CC campus. The *Very Satisfied* responses have been added with the *Satisfied* responses to give the *Combined Satisfaction* score.

Usage items aim to provide some general insight on how often the services are used. The question reads: *Please indicate how satisfied you are with the following offices/services. Additionally, please indicate how often you use the following offices or campus services.*

## Admissions & Records

	Courtesy		Helpfulness		Usage	
	#	Valid %	#	Valid %	#	Valid %
Very Satisfied	32	36	32	46	Never	30 26
Satisfied	52	58	37	53	1- 4 times per year	79 68
Dissatisfied	2	2	0	0	5 to 10 times per year	6 5
Very Dissatisfied	4	4	1	1	11 or more times per year	1 1
<b>Total</b>	90	100	70	100		116 100

## Veteran's Affairs

	Courtesy		Helpfulness		Usage	
	#	Valid %	#	Valid %	#	Valid %
Very Satisfied	8	27	10	43	Never	97 87
Satisfied	19	63	12	52	1- 4 times per year	11 10
Dissatisfied	2	7	1	4	5 to 10 times per year	2 2
Very Dissatisfied	1	3	0	0	11 or more times per year	1 1
<b>Total</b>	30	100	23	100		111 100

### Cashier's (Business) Office

	Courtesy		Helpfulness		Usage	#	Valid %
	#	Valid %	#	Valid %			
Very Satisfied	22	38	4	4	Never	41	47
Satisfied	34	59	2	7	1- 4 times per year	62	54
Dissatisfied	2	3	19	63	5 to 10 times per year	5	4
Very Dissatisfied	0	0	22	31	11 or more times per year	0	0
<b>Total</b>	<b>58</b>	<b>100</b>	<b>72</b>	<b>100</b>		<b>114</b>	<b>100</b>

### Financial Assistance Office

	Courtesy		Helpfulness		Usage	#	Valid %
	#	Valid %	#	Valid %			
Very Satisfied	31	39	30	47	Never	29	33
Satisfied	43	54	31	48	1- 4 times per year	69	60
Dissatisfied	4	5	3	5	5 to 10 times per year	13	11
Very Dissatisfied	2	3	0	0	11 or more times per year	0	0
<b>Total</b>	<b>80</b>	<b>100</b>	<b>64</b>	<b>100</b>		<b>115</b>	<b>100</b>

### University Police

	Courtesy		Helpfulness		Usage	#	Valid %
	#	Valid %	#	Valid %			
Very Satisfied	18	31	18	38	Never	69	61
Satisfied	35	60	25	52	1- 4 times per year	44	39
Dissatisfied	3	5	5	10	5 to 10 times per year	0	0
Very Dissatisfied	2	3	0	0	11 or more times per year	0	0
<b>Total</b>	<b>58</b>	<b>100</b>	<b>48</b>	<b>100</b>		<b>113</b>	<b>100</b>

### University Bookstore

	Courtesy		Helpfulness		Usage	#	Valid %
	#	Valid %	#	Valid %			
Very Satisfied	37	40	32	46	Never	17	15
Satisfied	49	53	36	51	1- 4 times per year	71	62
Dissatisfied	4	4	2	3	5 to 10 times per year	20	17
Very Dissatisfied	2	2	0	0	11 or more times per year	7	6
<b>Total</b>	<b>92</b>	<b>100</b>	<b>70</b>	<b>100</b>		<b>115</b>	<b>100</b>

### SAIL Online Portal

Satisfaction with the office/services

Usage

	#	Valid %		#	Valid %
Very Satisfied	43	38	Never	0	0
Satisfied	59	52	1- 4 times per year	13	14
Dissatisfied	7	6	5 to 10 times per year	10	11
Very Dissatisfied	5	4	11 or more times per year	70	75
<b>Total</b>	<b>114</b>	<b>100</b>		<b>93</b>	<b>100</b>

### Bell Library (ability to find materials)

Satisfaction with the office/services

Usage

	#	Valid %		#	Valid %
Very Satisfied	46	43	Never	5	5
Satisfied	58	54	1- 4 times per year	21	23
Dissatisfied	1	1	5 to 10 times per year	21	23
Very Dissatisfied	3	3	11 or more times per year	46	49
<b>Total</b>	<b>108</b>	<b>100</b>		<b>93</b>	<b>100</b>

### Campus Copies

Satisfaction with the office/services

Usage

	#	Valid %		#	Valid %
Very Satisfied	126	37	Never	43	47
Satisfied	35	35	1- 4 times per year	22	24
Dissatisfied	8	12	5 to 10 times per year	6	7
Very Dissatisfied	4	6	11 or more times per year	20	22
<b>Total</b>	<b>67</b>	<b>100</b>		<b>91</b>	<b>100</b>

### Tutoring/CASA (Center for Academic Excellence)

Satisfaction with the office/services

Usage

	#	Valid %		#	Valid %
Very Satisfied	36	45	Never	30	33
Satisfied	33	41	1- 4 times per year	28	31
Dissatisfied	9	11	5 to 10 times per year	18	20
Very Dissatisfied	2	3	11 or more times per year	15	16
<b>Total</b>	<b>80</b>	<b>100</b>		<b>91</b>	<b>100</b>



## Disability Services

Satisfaction with the office/services	Valid		Usage	Valid %	
	#	%		#	%
Very Satisfied	9	32	Never	81	89
Satisfied	16	57	1- 4 times per year	3	3
Dissatisfied	2	7	5 to 10 times per year	2	2
Very Dissatisfied	1	4	11 or more times per year	5	5
<b>Total</b>	<b>28</b>	<b>100</b>		<b>91</b>	<b>100</b>

## University Center

Satisfaction with the office/services	Valid		Usage	Valid %	
	#	%		#	%
Very Satisfied	47	45	Never	8	9
Satisfied	52	50	1- 4 times per year	18	20
Dissatisfied	3	3	5 to 10 times per year	17	19
Very Dissatisfied	2	2	11 or more times per year	48	53
<b>Total</b>	<b>104</b>	<b>100</b>		<b>91</b>	<b>100</b>

## Counseling Center

Satisfaction with the office/services	Valid		Usage	Valid %	
	#	%		#	%
Very Satisfied	27	48	Never	52	60
Satisfied	22	39	1- 4 times per year	27	31
Dissatisfied	3	5	5 to 10 times per year	4	5
Very Dissatisfied	4	7	11 or more times per year	4	5
<b>Total</b>	<b>56</b>	<b>100</b>		<b>87</b>	<b>100</b>

## Health Center

Satisfaction with the office/services	Valid		Usage	Valid %	
	#	%		#	%
Very Satisfied	29	50	Never	55	63
Satisfied	23	40	1- 4 times per year	28	32
Dissatisfied	4	7	5 to 10 times per year	2	2
Very Dissatisfied	2	3	11 or more times per year	3	3
<b>Total</b>	<b>58</b>	<b>100</b>		<b>88</b>	<b>100</b>

## Recreational Sports Facilities

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	25	42	Never	51	58
Satisfied	29	48	1- 4 times per year	13	15
Dissatisfied	3	5	5 to 10 times per year	9	10
Very Dissatisfied	3	5	11 or more times per year	15	17
<b>Total</b>	<b>60</b>	<b>100</b>		<b>88</b>	<b>100</b>

## Dining Hall

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	18	30	Never	46	52
Satisfied	29	48	1- 4 times per year	16	18
Dissatisfied	8	13	5 to 10 times per year	3	3
Very Dissatisfied	6	10	11 or more times per year	24	27
<b>Total</b>	<b>61</b>	<b>100</b>		<b>89</b>	<b>100</b>

## Other Campus Food Businesses

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	33	38	Never	18	20
Satisfied	44	51	1- 4 times per year	16	17
Dissatisfied	8	9	5 to 10 times per year	16	17
Very Dissatisfied	1	1	11 or more times per year	42	46
<b>Total</b>	<b>86</b>	<b>100</b>		<b>92</b>	<b>100</b>

## Student Activities and Events

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	34	42	Never	29	32
Satisfied	36	44	1- 4 times per year	31	34
Dissatisfied	5	6	5 to 10 times per year	13	14
Very Dissatisfied	6	7	11 or more times per year	18	20
<b>Total</b>	<b>81</b>	<b>100</b>		<b>91</b>	<b>100</b>

**Islander Athletic Events** - *A large number who responded said they never attended these events*

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	27	40	Never	40	44
Satisfied	30	45	1- 4 times per year	32	36
Dissatisfied	5	7	5 to 10 times per year	7	8
Very Dissatisfied	5	7	11 or more times per year	11	12
<b>Total</b>	<b>67</b>	<b>100</b>		<b>90</b>	<b>100</b>

**Islander Athletic Events** - *stats for those who attended Athletic Events*

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	66	35			
Satisfied	112	59	1- 4 times per year	108	57
Dissatisfied	11	6	5 to 10 times per year	48	25
Very Dissatisfied	2	1	11 or more times per year	35	18
<b>Total</b>	<b>191</b>	<b>100</b>		<b>395</b>	<b>100</b>

**General Experiences**

For the following section, the question asked was: *Please indicate the extent of your satisfaction with the following processes/procedures.*

The *Very Satisfied* responses have been added with the *Satisfied* responses to give the *Combined Satisfaction* score.

**The web registration process.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	29	26	
Satisfied	68	60	86%
Dissatisfied	13	12	
Very Dissatisfied	3	2	
<b>Total</b>	<b>113</b>	<b>100%</b>	

### The walk-up registration process.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	16	30	
Satisfied	30	55	85%
Dissatisfied	5	9	
Very Dissatisfied	3	6	
<i>Total</i>	<i>54</i>	<i>100%</i>	

### The ease of dropping/adding courses.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	44	44	
Satisfied	46	46	90%
Dissatisfied	6	6	
Very Dissatisfied	4	4	
<i>Total</i>	<i>100</i>	<i>100%</i>	

### The fee payment process.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	25	26	
Satisfied	60	61	87%
Dissatisfied	9	9	
Very Dissatisfied	4	4	
<i>Total</i>	<i>98</i>	<i>100%</i>	

### The billing procedures.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	27	27	
Satisfied	60	60	87%
Dissatisfied	9	9	
Very Dissatisfied	4	4	
<i>Total</i>	<i>100</i>	<i>100%</i>	

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**The hours of operation of the Cashier's (Business) office.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	22	26	
Satisfied	59	70	96%
Dissatisfied	3	4	
Very Dissatisfied	0	0	
<i>Total</i>	<i>84</i>	<i>100%</i>	

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**The timeliness of financial assistance award announcements.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	24	26	
Satisfied	58	61	87%
Dissatisfied	11	12	
Very Dissatisfied	1	1	
<i>Total</i>	<i>94</i>	<i>100%</i>	

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**The First Year Learning Community program.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	23	28	
Satisfied	35	43	71%
Dissatisfied	13	16	
Very Dissatisfied	11	13	
<i>Total</i>	<i>82</i>	<i>100%</i>	

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**The overall quality of Academic Advising you have received at this campus.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	42	39	
Satisfied	43	40	79%
Dissatisfied	15	14	
Very Dissatisfied	8	7	
<i>Total</i>	<i>108</i>	<i>100%</i>	

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**The effectiveness of tutoring services provided by CASA.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	39	50	
Satisfied	33	42	89%
Dissatisfied	6	8	
Very Dissatisfied	0	0	
<i>Total</i>	<i>79</i>	<i>100%</i>	

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**The hours and days of the Dining Hall food service.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	19	32	
Satisfied	28	47	79%
Dissatisfied	11	18	
Very Dissatisfied	2	3	
<i>Total</i>	<i>60</i>	<i>100%</i>	

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**The hours and days of the other campus food locations (NOT Dining Hall).**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	29	32	
Satisfied	49	54	86%
Dissatisfied	10	11	
Very Dissatisfied	2	2	
<i>Total</i>	<i>90</i>	<i>100%</i>	

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**The helpfulness of the staff at the mail center.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	27	47	
Satisfied	27	47	94%
Dissatisfied	3	5	
Very Dissatisfied	0	0	
<i>Total</i>	<i>57</i>	<i>100%</i>	

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**The availability of printing/copying on campus.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	30	35	
Satisfied	42	49	84%
Dissatisfied	11	13	
Very Dissatisfied	3	3	
<i>Total</i>	<i>86</i>	<i>100%</i>	

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*New in 2018*

**The price of printing/copying on campus.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	20	23	
Satisfied	40	46	69%
Dissatisfied	16	18	
Very Dissatisfied	11	13	
<i>Total</i>	<i>87</i>	<i>100%</i>	

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**The quality of care offered by the Counseling Center.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	22	47	
Satisfied	20	43	90%
Dissatisfied	3	6	
Very Dissatisfied	2	4	
<i>Total</i>	<i>47</i>	<i>100%</i>	

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**The quality of care offered by the Health Center.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	26	55	
Satisfied	16	34	89%
Dissatisfied	2	4	
Very Dissatisfied	3	6	
<i>Total</i>	<i>47</i>	<i>100%</i>	

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**The availability of channels for expressing student complaints.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	14	23	
Satisfied	31	52	75%
Dissatisfied	8	13	
Very Dissatisfied	7	12	
<i>Total</i>	<i>60</i>	<i>100%</i>	

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**The fairness of ACADEMIC misconduct disciplinary process.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	21	34	
Satisfied	37	60	94%
Dissatisfied	4	6	
Very Dissatisfied	0	0	
<i>Total</i>	<i>62</i>	<i>100%</i>	

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**The fairness of student disciplinary procedures administered under the Student Code of Conduct.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	22	34	
Satisfied	38	59	95%
Dissatisfied	3	5	
Very Dissatisfied	1	2	
<i>Total</i>	<i>64</i>	<i>100%</i>	

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**The quality of equipment in computer labs.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	27	30	
Satisfied	59	66	96%
Dissatisfied	3	3	
Very Dissatisfied	1	1	
<i>Total</i>	<i>90</i>	<i>100%</i>	

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**The accessibility of computer labs.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	33	37	
Satisfied	56	62	99%
Dissatisfied	1	1	
Very Dissatisfied	0	0	
<i>Total</i>	<i>90</i>	<i>100%</i>	

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**The ability to find materials in the library to complete class assignments.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	24	25	
Satisfied	65	68	93%
Dissatisfied	2	2	
Very Dissatisfied	5	5	
<i>Total</i>	<i>96</i>	<i>100%</i>	

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**The quality of the food in the Dining Hall.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	10	15	
Satisfied	32	48	63%
Dissatisfied	13	19	
Very Dissatisfied	12	18	
<i>Total</i>	<i>67</i>	<i>100%</i>	

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**The quality of the food in other campus dining locations.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	30	32	
Satisfied	56	60	92%
Dissatisfied	6	6	
Very Dissatisfied	2	2	
<i>Total</i>	<i>94</i>	<i>100%</i>	

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**The overall condition of classrooms on campus.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	23	22	
Satisfied	69	66	88%
Dissatisfied	9	9	
Very Dissatisfied	3	3	
<i>Total</i>	<i>104</i>	<i>100%</i>	

**The overall condition of University grounds and landscaping.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	46	44	
Satisfied	52	50	94%
Dissatisfied	5	5	
Very Dissatisfied	1	1	
<i>Total</i>	<i>104</i>	<i>100%</i>	

**The quality of equipment in science labs.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	17	23	
Satisfied	47	64	87%
Dissatisfied	6	8	
Very Dissatisfied	3	4	
<i>Total</i>	<i>73</i>	<i>100%</i>	

**The responsiveness of University Police.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	15	25	
Satisfied	35	58	83%
Dissatisfied	8	13	
Very Dissatisfied	2	3	
<i>Total</i>	<i>60</i>	<i>100%</i>	

**The overall safety of the campus.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	35	34	
Satisfied	53	52	86%
Dissatisfied	13	13	
Very Dissatisfied	1	1	
<i>Total</i>	<i>102</i>	<i>100%</i>	

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**The cleanliness of campus facilities (please note problem area/s.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	37	41	
Satisfied	45	49	90%
Dissatisfied	5	5	
Very Dissatisfied	4	4	
<i>Total</i>	<i>91</i>	<i>100%</i>	

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**The cleanliness of recreational sports facilities and equipment.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	23	37	
Satisfied	37	59	96%
Dissatisfied	1	2	
Very Dissatisfied	1	2	
<i>Total</i>	<i>62</i>	<i>100%</i>	

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*New in 2018*

**The safety of recreational sports facilities.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	26	42	
Satisfied	36	58	100%
Dissatisfied	0	0	
Very Dissatisfied	0	0	
<i>Total</i>	<i>62</i>	<i>100%</i>	

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**The contribution of intercollegiate athletic programs to your sense of school spirit.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	16	29	
Satisfied	30	55	84%
Dissatisfied	6	11	
Very Dissatisfied	3	5	
<i>Total</i>	<i>55</i>	<i>100%</i>	

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**Bike lanes leading to campus.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	9	20	
Satisfied	27	59	79%
Dissatisfied	6	13	
Very Dissatisfied	4	9	
<i>Total</i>	<i>46</i>	<i>100%</i>	

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**On-campus bike pathways.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	11	22	
Satisfied	30	60	82%
Dissatisfied	6	12	
Very Dissatisfied	3	6	
<i>Total</i>	<i>50</i>	<i>100%</i>	

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**The adequacy of sidewalks on campus.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	28	34	
Satisfied	49	59	93%
Dissatisfied	3	4	
Very Dissatisfied	3	3	
<i>Total</i>	<i>96</i>	<i>100%</i>	

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### Your sense of pride about the campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	34	38	
Satisfied	45	45	83%
Dissatisfied	4	4	
Very Dissatisfied	7	7	
<i>Total</i>	<i>90</i>	<i>100%</i>	

## Bus Service

### City bus route #5 to campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	8	35	
Satisfied	12	52	87%
Dissatisfied	1	4	
Very Dissatisfied	2	9	
<i>Total</i>	<i>23</i>	<i>100%</i>	

### City bus route #37 to campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	9	36	
Satisfied	15	60	96%
Dissatisfied	0	0	
Very Dissatisfied	1	4	
<i>Total</i>	<i>96</i>	<i>100%</i>	

### The Wave #63 shuttle bus service.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	5	24	
Satisfied	15	71	95%
Dissatisfied	0	0	
Very Dissatisfied	1	5	
<i>Total</i>	<i>21</i>	<i>100%</i>	

### Momentum #60 shuttle bus service.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	7	27	
Satisfied	17	65	94%
Dissatisfied	1	4	
Very Dissatisfied	1	4	
<i>Total</i>	<i>26</i>	<i>100%</i>	

### Extracurricular Involvement

The following questions were open for response to all students. The questions were constructed to ascertain student involvement in extracurricular activities.

#### Are you actively involved in any student organizations at TAMU-CC?

	Responses	Valid Percent
Yes	49	48%
No	53	52%
<i>Total</i>	<i>102</i>	<i>100%</i>

#### Please indicate to what extent being involved in a student organization has made you feel more connected to campus.

	Responses	Valid Percent	At least a moderate amount
A great deal	14	29	
A lot	10	21	50%
A moderate amount	11	23	
A little	11	23	
Not at all	2	3	
<i>Total</i>	<i>48</i>	<i>100%</i>	

#### If a student chose *No* for a response to involvement in any student organizations, they were asked: Why not?

	Responses	Valid Percent
I didn't have time	31	61
Nothing interested me	7	14
I didn't know about these organizations	6	12
What I wanted wasn't offered or available	1	1
I didn't like what I experienced when I tried it	0	0
Other	6	12
	51	100%

**"Other" responses**

*(shown as written by respondents)*

## Educational outcomes or services

Students were asked to indicate the extent of their satisfaction with the following educational outcomes or services at A&M-Corpus Christi.

### The protection of the right to freedom of expression on campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	30	34	
Satisfied	49	56	90%
Dissatisfied	6	7	
Very Dissatisfied	2	2	
<i>Total</i>	<i>87</i>	<i>100%</i>	

### Learning to appreciate teamwork with diverse groups in settings outside the classroom.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	31	34	
Satisfied	52	58	92%
Dissatisfied	3	3	
Very Dissatisfied	4	5	
<i>Total</i>	<i>90</i>	<i>100%</i>	

## Likelihood of Attending/Recommending TAMU-CC

The Office of Planning and Institutional Research recommends a combined probability percentage of 75% or greater for each item.

### If you were to start all over again, would you attend TAMU-CC?

	Responses	Valid Percent	Combined Positive
Definitely attend TAMU-CC	41	42	
Probably attend TAMU-CC	42	43	85%
Probably not attend TAMU-CC	6	6	
Definitely not attend TAMU-CC	9	9	
Not attend college at all	0	0	
<i>Total</i>	<i>98</i>	<i>100%</i>	

### Would you recommend TAMU-CC to a prospective student?

	Responses	Valid Percent	Combined Positive
Definitely recommend	46	46	
Probably recommend	38	38	84%
Probably not recommend	8	8	
Definitely not recommend	7	7	
<i>Total</i>	<i>99</i>	<i>100%</i>	

### Academic Registration Experiences

The questions below were constructed to ascertain how often respondents encountered courses that were closed when they were registering.

#### How frequently did you encounter closed courses IN in your major when you went to register?

	Responses	2020 Valid Percent
Always	6	6
Often	14	13
About half the time	17	16
Sometimes	37	35
Never	33	31
<i>Total</i>	<i>107</i>	<i>100%</i>

#### How frequently did you encounter closed courses NOT in your major when you went to register?

	Responses	2020 Valid Percent
Always	1	1
Often	15	14
About half the time	8	8
Sometimes	41	39
Never	39	38
<i>Total</i>	<i>104</i>	<i>100%</i>

### Learning about Campus Events

The students were asked three questions concerning social media. They were asked to rank order two lists about where they get information about campus events, and then about social media they do not use.



**How likely are you to learn about campus events and information from the following sources?**

	<b>Extremely Likely</b>	<b>Somewhat Likely</b>	<b>Somewhat Unlikely</b>	<b>Extremely Unlikely</b>
Brochures	17	39	20	20
Email	56	35	5	1
Facebook	19	18	19	41
Flickr	5	6	9	77
Fliers/Posters on bulletin boards	25	30	23	20
Google+	6	9	9	73
iNews	36	31	12	17
Instagram	17	34	11	35
LinkedIn	6	6	10	72
Myspace	6	5	6	80
Sidewalk Chalking	33	40	10	13
Snapchat	15	25	12	45
Tagged	10	7	9	71
Tumblr	7	5	9	75
Twitter	18	23	8	48
University Website	25	30	23	20
Word of Mouth	33	35	17	10
You Tube	12	12	15	57

By far most students get their information most often from email; iNews, Sidewalk chalking, word-of-mouth, university website, and fliers/posters on bulletin boards are also strong information sources. Facebook, Twitter, Instagram, brochures, Snapchat and YouTube are somewhat effective, while Flickr, Google+, LinkedIn, Myspace, Tagged, and Tumblr have a limited reach.

**How often do you use these social media to learn about campus events and programs?**

	<b>Daily</b>	<b>Weekly</b>	<b>Almost never</b>	<b>No Account</b>
Facebook	16	16	39	24
Flickr	0	1	8	85
Google+	4	8	26	56
Instrgram	23	21	29	21
LinkedIn	3	3	22	65
Myspace	2	2	10	79
Snapchat	22	13	40	19
Tagged	1	4	9	78
Tumblr	1	1	15	75
Twitter	13	13	38	29
You Tube	13	13	38	29

**Number of people who do not use the following:**

Facebook	28
Flickr	87
Google+	69
Instagram	19
LinkedIn	70
Myspace	85
Snapchat	19
Tagged	86
Tumblr	81
Twitter	29
YouTube	21
TOTAL	594

## **Survey Instrument**

### **2017 USS - Undergraduate Student Survey**

We would appreciate getting your feedback about your experiences while at Texas A&M University – Corpus Christi. We use the data from this survey to make changes and improvements.

The following questions are for data-collection and institutional research purposes only. Participation in this study is strictly voluntary and in no way affects your status at Texas A&M University-Corpus Christi. The Office of Planning & Institutional Research will ensure that your responses are completely confidential and will only be reported in the aggregate.

For further information regarding this study or your confidentiality, please contact Katharine Mason in the office of Planning and Institutional Research at 825-2242, or [katharine.mason@tamucc.edu](mailto:katharine.mason@tamucc.edu)

Q2 In this section we collect some demographic information that lets us examine if the respondents are similar to the overall population of students. For instance, does one gender respond more answer than the other? Does college or class level make a difference in responses? ... and so forth.

Q3 Gender

- Male (1)
- Female (2)
- Gender Non-binary (3)
- Prefer not to identify (4)

Q4 Race/Ethnicity

- Hispanic/Latino (1)
- White (2)
- Black or African American (3)
- Asian (4)
- American Indian or Alaska Native (5)
- Native Hawaiian or Other Pacific Islander (6)
- Multi-racial (7)
- Other (8) \_\_\_\_\_

Q5 Did your mother (or female legal guardian) graduate from college?

- yes (1)
- No (2)

Q6 Did your father (or male legal guardian) graduate from college?

- yes (1)
- No (2)

Q7 Your class level:

- Sophomore (1)
- Junior (2)

Q8 College you are in:

- Business (1)
- Education & Human Development (2)
- Liberal Arts (3)
- Nursing and Health Sciences (4)
- Science and Engineering (5)

Q9 How many years have you lived on campus (either at Miramar or Momentum campus)?

- 1
- 2
- 3
- 4
- None

Display This Question:

If College you are in: Business Is Selected

Q9 Department you are in:

- Accounting, Finance, and Business Law (1)
- Decision Sciences and Economics (2)
- Management and Marketing (3)

Display This Question:

If College you are in: Business Is Selected

Q10 Your Major:

- Accounting (1)
- Economics (2)
- Finance (3)
- General Business (4)
- Management (5)
- Management Information Systems (6)
- Marketing (7)
- Undecided (8)

Display This Question:

If College you are in: Education Is Selected

Q11 Department you are in:

- Educational Leadership (1)
- Curriculum and Instruction (2)
- Counseling and Educational Psychology (3)
- Distance Education (4)
- Teacher Education (5)
- Kinesiology (6)
- Military Science (7)
- Undecided (8)

Display This Question:

If Department you are in: Kinesiology Is Selected

Q12 Program you are in:

- Athletic Training (1)
- Interdisciplinary Studies (2)
- Kinesiology (3)
- Undecided (4)

Display This Question:

If College you are in: Education Is Selected

Q13 Your Major:

- Athletic Training (1)
- EC-6 Reading (2)
- EC-6 Bilingual (3)
- Grades 4-8 Mathematics (4)
- EC-12 Special Education (5)
- Kinesiology (6)
- Military Science Program (7)
- Undecided (8)

Display This Question:

If College you are in: Liberal Arts Is Selected

Q14 Department you are in:

- Art (1)
- Communication & Media (2)
- Dance & Theatre (3)
- English (4)
- Humanities (5)
- Music (6)
- Psychology & Sociology (7)
- Social Sciences (8)
- Undecided (10)

Display This Question:

If College you are in: Liberal Arts Is Selected

Q15 Your Major:

- Applied Sciences (1)
- Art (2)
- Communication (3)
- Criminal Justice (4)
- Economics (5)
- English (6)
- Graphic Design (17)
- History (7)
- Music (8)
- Philosophy (9)
- Political Science (10)
- Psychology (11)
- Sociology (12)
- Spanish (13)
- Theatre (14)
- University Studies (15)
- Undecided (16)

Display This Question:

If College you are in: Nursing and Health Sciences Is Selected

Q16 Program you are in:

- BSN in Nursing (1)
- BSHS in Health Science (2)

Display This Question:

If College you are in: Science and Engineering Is Selected

Q17 Department you are in:

- Computing Sciences (1)
- Engineering (2)
- Life Sciences (3)
- Mathematics & Statistics (4)
- Physical & Environmental Sciences (5)

Display This Question:

If College you are in: Science and Engineering Is Selected

Q18 Your Major:

- Atmospheric Sciences (18)
- Biology (1)
- Biomedical Sciences (2)
- Chemistry (3)
- Coastal & Marine System Science (4)
- Computer Science (5)
- Electrical Engineering (6)
- Environmental Science (7)
- Fisheries & Mariculture (8)
- Geographic Information Science (9)
- Geology (10)
- Geospatial Computing Science (19)
- Geospatial Surveying Engineering (11)
- Marine Biology (12)
- Mathematics (13)
- Mechanical Engineering (14)
- Mechanical Engineering Technology (15)
- Physics (16)
- Undecided (17)



Q20 How often do you utilize/contact the following offices in an average academic year?

	Never (1)	1-4 times per year (2)	5-10 times per year (3)	11 or more times per year (4)
Admissions & Records (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office of Veteran's Affairs (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cashier's (Business) Office (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial Assistance Office (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Police (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Bookstore (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q21 Please let us know how satisfied you are with both the courtesy and the helpfulness of the following offices.

	To what extent are you satisfied with the courtesy of the personnel in these offices?					To what extent are you satisfied with the helpfulness of the personnel in these offices?				
	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
Admissions & Records (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office of Veteran's Affairs (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cashier's (Business) Office (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial Assistance Office (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Police (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Bookstore (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q22 Please indicate how satisfied you are with the following offices/services. Additionally, please indicate how often you use the office/service.

	Please indicate the extent of your satisfaction with the office/service.					How often do you utilize the office/service in an academic year?				
	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)	Never (1)	1-4 times per year (2)	5-10 times per year (3)	11 or more times per year (4)	



SAIL Online Portal (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bell Library (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campus Copies (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tutoring/CASA (Center for Academic Student Achievement) (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disability Services (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Center (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counseling Center (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health Center (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreational Sports (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dining Hall (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other campus food businesses (13)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student activities and events (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Islander Athletic events (12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q23 Please indicate the extent of your satisfaction with the following processes/services/program.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The web registration process (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The walk-up registration process (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ease of dropping/adding courses (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The fee payment process (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The billing procedures (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The hours of operation of the Cashier's (Business) office (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The timeliness of financial assistance award announcements (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The First Year Learning Community program (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall quality of Academic Advising you have received at this campus (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The effectiveness of tutoring services provided by CASA (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The hours and days of the Dining Hall food service (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The hours and days of the other campus food locations (NOT Dining Hall) (12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q24 Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The helpfulness of the staff at the mail center (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The availability of printing/copying on campus (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The price of printing/copying on campus (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of care offered by the Counseling Center (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of care offered by the Health Center (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The availability of channels for expressing student complaints (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The fairness of ACADEMIC misconduct disciplinary process (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The fairness of student disciplinary procedures administered under the Student Code of Conduct (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Display This Question:

If Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC. = The fairness of student disciplinary procedures administered under the Student Code of Conduct [ Dissatisfied is selected]

Or Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC. = The fairness of student disciplinary procedures administered under the Student Code of Conduct [ Very Dissatisfied is selected ]

Q25 Please explain why you were dissatisfied with the fairness of the disciplinary procedures.

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Q26 How frequently did you encounter courses closed when you went to register?

	Always (1)	Often (2)	About half the time (3)	Sometimes (4)	Never (5)
Courses in your major (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courses NOT in your major (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q27 Please indicate the extent of your satisfaction with the following aspects of the campus.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The quality of equipment in computer labs (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The accessibility of computer labs (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ability to find materials in the library to complete class assignments (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of the food in the Dining Hall (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of the food in other campus dining locations (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall condition of classrooms on campus (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall condition of the university grounds and landscaping (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of equipment in science labs (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The responsiveness of University Police (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall safety of the campus (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of campus facilities (please note problem area/s) (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Display This Question:

If Please indicate the extent of your satisfaction with the following aspects of the campus. = Cleanliness of campus facilities  
(please note problem area/s) [ Dissatisfied is selected ]

And Please indicate the extent of your satisfaction with the following aspects of the campus. = Cleanliness of campus facilities  
(please note problem area/s) [ Very Dissatisfied is selected ]

Q28 What are the location/s that are not clean?

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Q29 Please indicate the extent of your satisfaction with the following aspects of the campus.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The cleanliness of recreational sports facilities and equipment (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The safety of recreational sports facilities (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The contribution of intercollegiate athletic programs to your sense of school spirit (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bike lanes leading to campus (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On campus bike pathways (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your sense of pride about the campus (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City bus route #5 to campus (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City bus route #37 to campus (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Wave #63 Shuttle bus service (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Momentum #60 Shuttle bus service (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The adequacy of sidewalks on campus (If dissatisfied, where else are they needed?) (12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Display This Question:

If Please indicate the extent of your satisfaction with the following aspects of the campus. = The adequacy of sidewalks on campus (If dissatisfied, where else are they needed?) [ Dissatisfied is selected]  
And Please indicate the extent of your satisfaction with the following aspects of the campus. = The adequacy of sidewalks on campus (If dissatisfied, where else are they needed?) [ Very Dissatisfied is selected]

Q30 Where do you thing sidewalks should be added?

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End of Block: Campus Services

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Start of Block: Around Campus

Q31 Are you actively involved in any student organizations at TAMU-CC? (Student organizations include academic or career clubs, student government, publications, religious clubs, special interest clubs, sports clubs, Greek organizations, etc.)

- Yes (1)
- No (2)

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Display This Question:

If Are you actively involved in any student organizations at TAMU-CC? (Student organizations incl... = Yes is selected

Q32 Please indicate to what extent being involvement in a student organization has made you feel more connected to campus.

- A great deal (1)
  - A lot (2)
  - A moderate amount (3)
  - A little (4)
  - Not at all (5)
-

Display This Question:

If Are you actively involved in any student organizations at TAMU-CC? (Student organizations incl... = No is selected

Q33 If no, why not?

- I don't have time (1)
- Nothing interested me (2)
- I didn't know about these organizations (3)
- What I was interested in wasn't offered or available (4)
- I didn't like what I experienced when I tried an organization (5)
- Other (6) \_\_\_\_\_

Q34 Please indicate the extent of your satisfaction with the following educational outcomes at TAMU-CC.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	N/A (5)
The protection of the right to freedom of expression on campus (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning to appreciate teamwork with diverse groups in settings outside the classroom (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q35 If you were to start college all over again, would you attend TAMU-CC?

- Definitely would (1)
- Probably would (2)
- Probably would not (3)
- Definitely would not (4)
- I would not attend college at all (5)

Q36 Would you recommend TAMU-CC to a prospective student?

- Definitely would (1)
- Probably would (2)
- Probably would not (3)
- Definitely would not (4)

Q37 How likely are you to learn about campus events and information from the following sources?

	Extremely likely (39)	Somewhat likely (40)	Somewhat unlikely (42)	Extremely unlikely (43)
University Website (12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fliers/Posters on campus bulletin boards (13)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Brochures (14)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sidewalk chalking (15)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Word of mouth (16)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Email (17)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
iNews - (Thursday events email) (18)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facebook (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Flickr (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Google+ (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Instagram (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LinkedIn (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Myspace (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snapchat (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tagged (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tumblr (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Twitter (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
YouTube (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Q38 How often do you use these social media to learn about campus events and programs?

	Daily (11)	Weekly (13)	Almost never (14)	No account (16)
Facebook (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Flickr (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Google+ (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Instagram (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LinkedIn (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Myspace (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snapchat (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tagged (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tumblr (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Twitter (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
YouTube (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q39 Is there a different platform that you wish had campus event information? If so please tell us where you would like to see campus event information.

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Q40 Mark social media you do not use.

- Facebook (1)
- Flickr (2)
- Google+ (3)
- Instagram (4)
- LinkedIn (5)
- Myspace (6)
- Snapchat (7)
- Tagged (8)
- Tumblr (9)
- Twitter (10)
- YouTube (11)

Q41 Please use the space below to provide any comments you would like to add about your overall educational experience at TAMU-CC.

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Q42 Is there anything else you would like us to know?

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Q43 This is the end of the survey. We greatly appreciate that you shared your opinions!

End of Block: Around Campus