2017 Undergraduate Student Survey Results

June 2017

Prepared by the Office of Planning & Institutional Research



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REPORT SUMMARY

The 2016 *Undergraduate Student Survey* (USS) was administered to sophomores and juniors in April 2017. The USS is a complementary survey to the *Graduating Student Survey* (GSS) and was first administered in 2015. This survey report includes the questions' ratings from last year.

Two questions on this survey also appear on the GSS. They are:

- 1. If you were to start all over again, would you attend TAMU-CC?
- 2. Would you recommend TAMU-CC to a prospective student?

Demographics

A total of 4,001 students were invited to take the survey. A total of 605 students opened the survey, but only 580 students answered at least one question and are considered respondents, for a response rate of 14% compared to 18% last year. Male students are underrepresented in the respondent population. While males are 41% of the population, only 28% responded to the survey.

Nearly three hundred fewer students responded to the survey this year compared to last year. PIR was made aware of many more surveys on the campus this spring. It is likely this contributed to the much lower participation rate.

KEY FINDINGS

Campus Experiences

The items receiving the **highest** ratings of combined satisfaction (*Very Satisfied* responses added with the *Satisfied* responses) in campus experiences are as follows:

- The ease of dropping/adding courses (94%)
- The safety of recreational sports facilities (99%)
- The cleanliness of recreational sports facilities and equipment (98%)
- The overall condition of University grounds and landscaping (96%)
- The helpfulness of the staff at the mail center (96%)
- The ability to find materials in the library to complete class assignments (95%)

The items receiving the **lowest** ratings of satisfaction in general experiences, under the recommended 75%, are as follows:

- The quality of the food in the Dining Hall (69%)
- The availability of channels for expressing student complaints (72%)
- The quality of service in Campus Copies (73% down 17% from last year)

Campus Offices

Generally, 90% of students are satisfied with campus offices. All campus offices listed below received a combined satisfaction score over 90% for Courtesy and 89% or higher for Helpfulness.

- Admissions & Records
 Courtesy
 Helpfulness
 (96%)
 (96%)
- Veteran's Affairs (97%) (99%)
- University Bookstore (96%) (95%)
- Cashier's (Business) Office (94%) (92%)
- Financial Assistance Office (90%) (89%)
- University Police (90%) (90%)

Campus Services

The combined satisfaction scores for campus services:

- SAIL Online Portal (85%) a decrease of 9%
- Bell Library (97%)
- Campus Copies Office (66%) a decrease of 20%
- CASA (tutoring) (92%)
- Disability Services (92%)
- University Center (98%)
- Counseling Center (93%)
- Health Center (88%)
- Campus Dining Options (75%)
- Recreational Sports Facilities (96%)

The Campus Copies score fell precipitously from last year, a full 20%. SAIL online also showed a very sharp drop in satisfaction from previous years. Campus Dining Options improved 2%, but a quarter of the students are not satisfied with the dining options.

Noteworthy items

- Participation by College of Business students was down somewhat from their usual rate of participation.
- Many students noted that classes in their major were closed when they went to register (72 marked "always" and 115 marked "often", a total of 37%). Another 267 students (40%) said classes were closed "about half the time" or "sometimes".
- Satisfaction with the quality of service in Campus Copies decreased 17% since last year.
- The satisfaction with the web registration process (76%) decreased 14% in two years. It was 84% in 2016 and 90% in 2015.
- Over 90% of students are satisfied with the bus service to campus: Route 5 (94%), Momentum shuttle (92%), Route 37 (91%), and the Wave #63 (90%).
- Other than the items noted here, and two items that decreased by 5%, the level of satisfaction with all other items was within 1-3% of last year's ratings.

About the response numbers:

Respondents did not necessarily answer all questions on the survey. Therefore, the total number of responses for a question will not necessarily match other questions.

About percentages:

Valid percent means the percentage based on the number of people who answered the question, not the percentage of all the people who answered any question. Percentages are rounded to the nearest whole number, except when less than 1% in which case the exact percentage is reported.

Demographics

Respondents

Gender	Student Count	Valid Percent		
Female	410	71%		
Male	163	28%		
Non- Binary	5	1%		
Not Identified	2	.3%		

Class Level	Student Count	Percent		
Junior	412	74%		
Sophomore	143	36%		

Entire Pool of Students

Gender	Student Count	Percent
Female	2352	59%
Male	1674	41%
Total	4000	100%

Respondents

College	Student Count	Valid Percent
Business	77	13%
Education	66	11%
Liberal Arts	176	30%
Nursing & Health Sciences	95	16%
Science & Engineering	166	29%
Total	580	100%

Parent graduated from college	Student Count	Valid Percent
Mother graduated	244	42%
Father graduated	190	33%
Both parents graduated	129	22%
Students with one or both	305	53%

Entire Pool of Students

College	Student Count	Valid Percent
Business	683	17%
Education	478	12%
Liberal Arts	1090	27%
Nursing and Health Sciences	714	18%
Science and Engineering	1035	26%
Total	4023	100%

Campus Experiences

The following questions were open for response to all students. The questions were constructed to ascertain satisfaction with general experiences on the TAMU-CC campus. The *Very Satisfied* responses have been added with the *Satisfied* responses to give the *Combined Satisfaction* score.

Usage items aim to provide some general insight on how often the services are used. The question reads: *Please indicate how satisfied you are with the following offices/services. Additionally, please indicate how often you use the following offices or campus services.*

Note: The 2016 scores are from the 2015-16 Graduating Student Survey.

	Courtesy		Helpfulness		Usage		
	#	Valid %	#	Valid %	-	#	Valid %
Very Satisfied	133	36	111	41	Never	179	35
Satisfied	221	60	151	55	1- 4 times per year	304	60
Dissatisfied	13	3	7	3	5 to 10 times per year	20	4
Very Dissatisfied	3	1	4	1	11 or more times per year	7	1
Total	370	100	273	100		510	100
Combined Satisfaction		96%		96%			
2016 Score		96%		95%			

Admissions & Records

Veteran's Affairs

	Co	Courtesy Helpfulness		lpfulness	Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	79	48	59	57	Never	413	81
Satisfied	81	49	44	42	1- 4 times per year	70	14
Dissatisfied	3	2	1	1	5 to 10 times per year	22	4
Very Dissatisfied	1	1	0	0	11 or more times per year	3	1
Total	164	100	104	100		508	100
Combined Satisfaction		0.70/		000/			
Combined Satisfaction		97%		99%			
2016 Score		94%		89%			

Cashier's (Business) Office

	Co	ourtesy	Help	ofulness	Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	132	33	105	34	Never	140	28
Satisfied	243	61	176	58	1- 4 times per year	329	65
Dissatisfied	21	5	16	5	5 to 10 times per year	28	5
Very Dissatisfied	5	1	8	3	11 or more times per year	9	2
Total	401	100	305	100		506	100
Combined Satisfaction		94%		92%			
2016 Score		92%		92%			

Financial Assistance Office

	Co	urtesy	Help	ofulness	Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	135	34	112	38	Never	153	30
Satisfied	217	56	145	49	1- 4 times per year	277	55
Dissatisfied	26	7	23	8	5 to 10 times per year	59	12
Very Dissatisfied	13	3	14	5	11 or more times per year	18	3
Total	391	100	294	100		507	100
Combined Satisfaction		90%		89%			
2016 Score		91%		87%			

University Police

	Co	urtesy	Help	ofulness	Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	106	38	75	37	Never	345	68
Satisfied	148	52	109	53	1- 4 times per year	155	30
Dissatisfied	14	5	12	6	5 to 10 times per year	3	1
Very Dissatisfied	14	5	9	4	11 or more times per year	5	1
Total	282	100	205	100		508	100
Combined Satisfaction		90%		90%			
2016 Score		91%		89%			

University Bookstore

	Co	ourtesy	Help	ofulness	Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	164	36	130	38	Never	62	12
Satisfied	267	60	192	57	1- 4 times per year	307	60
Dissatisfied	16	3	12	4	5 to 10 times per year	100	20
Very Dissatisfied	5	1	5	1	11 or more times per year	42	8
Total	452	100	339	100		715	100
Combined Satisfaction		96%		95%			
2016 Score		94%		95%			

SAIL Online Portal

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	182	34	Never	8	2
Satisfied	277	51	1- 4 times per year	34	9
Dissatisfied	77	14	5 to 10 times per year	66	17
Very Dissatisfied	4	1	11 or more times per year	288	73
Total	540	100		396	100
Combined Satisfaction		85%	9% drop from last year		
2016 Score		94%			

Bell Library (ability to find materials)

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	206	43	Never	25	6
Satisfied	258	53	1- 4 times per year	74	19
Dissatisfied	17	3	5 to 10 times per year	86	22
Very Dissatisfied	2	0	11 or more times per year	210	53
Total	483	100		395	100
Combined Satisfaction		97%	1		
2016 Score		96%			

Campus Copies

Satisfaction with the office/services			Usage		
		Valid			
	#	%	1	#	Valid %
Very Satisfied	67	22	Never	204	52
Satisfied	134	44	1- 4 times per year	102	26
Dissatisfied	57	19	5 to 10 times per year	38	10
Very Dissatisfied	44	15	11 or more times per year	46	12
Total	302	100		390	100
Combined Satisfaction		66%	20% drop from last year		
2016 Score		86%			

Tutoring/CASA (Center for Academic Excellence)

Satisfaction with the offi	ce/services		Usage		
		Valid			
	#	%		#	Valid %
Very Satisfied	121	36	Never	165	42
Satisfied	188	56	1- 4 times per year	138	35
Dissatisfied	19	5	5 to 10 times per year	53	13
Very Dissatisfied	10	3	11 or more times per year	38	10
Total	338	100		394	100
Combined Satisfaction		92%			
2016 Score		90%			

Disability Services

Satisfaction with the of	fice/services		Usage		
		Valid			
	#	%		#	Valid %
Very Satisfied	55	42	Never	342	88
Satisfied	69	52	1- 4 times per year	29	7
Dissatisfied	6	5	5 to 10 times per year	4	1
Very Dissatisfied	2	1	11 or more times per year	14	4
Total	132	100		389	100
Combined Satisfaction		92%			
2016 Score		97%			

University Center

Satisfaction with the offi	ce/services		Usage		
	#	Valid %		#	Valid %
Very Satisfied	193	40	Never	33	8
Satisfied	275	58	1- 4 times per year	73	19
Dissatisfied	8	2	5 to 10 times per year	72	18
Very Dissatisfied	1	0	11 or more times per year	215	55
Total	477	100		393	100
Combined Satisfaction		98%	1		
2016 Score		98%			

Counseling Center

Satisfaction with the offi	ce/service	s	Usage		
	#	Valid %		#	Valid %
Very Satisfied	88	38	Never	276	70
Satisfied	125	55	1- 4 times per year	79	20
Dissatisfied	10	4	5 to 10 times per year	21	5
Very Dissatisfied	6	3	11 or more times per year	18	5
Total	229	100		394	100
Combined Satisfaction		93%			
2016 Score		94%			

Health Center

Satisfaction with the offi	ce/services		Usage		
	#	Valid	-	#	Valid 9/
	#	%	1	#	Valid %
Very Satisfied	92	34	Never	232	56
Satisfied	147	54	1- 4 times per year	128	31
Dissatisfied	25	9	5 to 10 times per year	35	8
Very Dissatisfied	6	2	11 or more times per year	20	5
Total	270	100		415	100
Combined Satisfaction		88%			
2016 Score		90%			

Recreational Sports Facilities

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	117	43	Never	199	51
Satisfied	170	53	1- 4 times per year	70	18
Dissatisfied	11	3	5 to 10 times per year	37	9
Very Dissatisfied	1	1	11 or more times per year	87	22
Total	396	100		393	100
Combined Satisfaction		96%			
2016 Score		96%			

Campus Dining Options

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	88	24	Never	128	32
Satisfied	189	51	1- 4 times per year	54	14
Dissatisfied	58	16	5 to 10 times per year	50	13
Very Dissatisfied	33	9	11 or more times per year	163	41
Total	368	100		395	100
Combined Satisfaction		75%			
2016 Score		73%			

General Experiences

For the following section, the question asked was: *Please indicate the extent of your satisfaction with the following processes/procedures.*

The Very Satisfied responses have been added with the Satisfied responses to give the Combined Satisfaction score.

The web registration process.

	Responses	Valid Percen	t Combined Satisfaction
Very Satisfied	143	29	
Satisfied	237	47	76%
Dissatisfied	66	13	
Very Dissatisfied	53	11	
Total	499	100%	
2016 Combined Satisfa	action: 84%	2012 - 90%	down 14% from two years ago

The walk-up registration process.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	106	38	
Satisfied	143	52	90%
Dissatisfied	20	7	
Very Dissatisfied	8	3	
Total	277	100%	

2016 Combined Satisfaction: 89%

The ease of dropping/adding courses.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	213	44	
Satisfied	244	50	94%
Dissatisfied	24	5	
Very Dissatisfied	3	1	
Total	484	100%	

2016 Combined Satisfaction: 97%

The fee payment process.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	117	25	
Satisfied	276	59	84%
Dissatisfied	62	13	
Very Dissatisfied	12	3	
Total	467	100%	

2016 Combined Satisfaction: 81%

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The billing procedures.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	123	26	
Satisfied	293	62	88%
Dissatisfied	48	10	
Very Dissatisfied	11	2	
Total	475	100%	

2016 Combined Satisfaction: 85%

The hours of operation of the Cashier's (Business) office.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	98	24	
Satisfied	266	64	88%
Dissatisfied	43	10	
Very Dissatisfied	8	2	
Total	415	100%	

2016 Combined Satisfaction: 91%

The timeliness of financial assistance award announcements.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	110	25	
Satisfied	251	57	82%
Dissatisfied	57	13	
Very Dissatisfied	19	4	
Total	437	100%	

2016 Combined Satisfaction: 81%

The First Year Learning Community program.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	88	29	
Satisfied	153	51	80%
Dissatisfied	39	13	
Very Dissatisfied	22	7	
Total	302	100%	

2016 Combined Satisfaction: 82%

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	186	37	
Satisfied	226	45	82%
Dissatisfied	54	11	
Very Dissatisfied	35	7	
Total	501	100%	

The overall quality of Academic Advising you have received at this campus.

2016 Combined Satisfaction: 84%

The effectiveness of tutoring services provided by CASA.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	116	34	
Satisfied	182	54	88%
Dissatisfied	31	9	
Very Dissatisfied	10	3	
Total	339	100%	

2016 Combined Satisfaction: 88%

The quality of service in Campus Copies.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	79	26	
Satisfied	143	47	73%
Dissatisfied	46	15	
Very Dissatisfied	33	11	
Total	301	100%	
	001		

2016 Combined Satisfaction: 90% *down 17% from last year*

The helpfulness of the staff at the mail center.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	89	36	
Satisfied	150	60	96%
Dissatisfied	6	2	
Very Dissatisfied	4	2	
Total	249	100%	

2016 Combined Satisfaction: 95%

14

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	97	42	
Satisfied	122	52	94%
Dissatisfied	7	3	
Very Dissatisfied	7	3	
Total	233	100%	

The quality of care offered by the Counseling Center.

2016 Combined Satisfaction: 94%

The quality of care offered by the Health Center.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	98	35	
Satisfied	153	55	90%
Dissatisfied	19	7	
Very Dissatisfied	6	2	
Total	276	100%	

2016 Combined Satisfaction: 92%

The availability of channels for expressing student complaints.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	63	23	
Satisfied	137	49	72%
Dissatisfied	47	17	
Very Dissatisfied	30	11	
Total	277	100%	

2016 Combined Satisfaction: 72%

The fairness of ACADEMIC misconduct disciplinary process.

Responses	Valid Percent	Combined Satisfaction
78	28	
183	66	94%
12	4	
3	1	
276	100%	
	78 183 12 3	78 28 183 66 12 4 3 1

2016 Combined Satisfaction: 94%

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	130	32	
Satisfied	257	62	94%
Dissatisfied	20	5	
Very Dissatisfied	5	1	
Total	412	100%	
Not applicable	292		

The fairness of student disciplinary procedures administered under the Student Code of Conduct.

2016 Combined Satisfaction: 94%

The quality of equipment in computer labs.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	137	30	
Satisfied	275	61	91%
Dissatisfied	29	6	
Very Dissatisfied	8	2	
Total	449	100%	

2016 Combined Satisfaction: 91%

The accessibility of computer labs.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	142	32	
Satisfied	270	60	92%
Dissatisfied	29	6	
Very Dissatisfied	8	2	
Total	449	100%	

2016 Combined Satisfaction: 92%

The ability to find materials in the library to complete class assignments.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	135	32	
Satisfied	264	63	95%
Dissatisfied	17	4	
Very Dissatisfied	4	1	
Total	420	100%	

2016 Combined Satisfaction: 95%

16

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	63	22	
Satisfied	147	47	69%
Dissatisfied	68	21	
Very Dissatisfied	40	11	
Total	318	100%	

The quality of the food in the Dining Hall.

2016 Combined Satisfaction: 69%

The overall condition of classrooms on campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	118	24	
Satisfied	320	65	89%
Dissatisfied	46	9	
Very Dissatisfied	5	1	
Total	489	100%	

2016 Combined Satisfaction: 92%

The overall condition of University grounds and landscaping.

Responses	Valid Percent	Combined Satisfaction
218	44	
258	52	96%
18	3	
4	1	
498	100%	
	218 258 18 4	218 44 258 52 18 3 4 1

2016 Combined Satisfaction: 97%

The quality of equipment in science labs.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	97	28	
Satisfied	196	56	80%
Dissatisfied	48	14	
Very Dissatisfied	9	2	
Total	350	100%	

2016 Combined Satisfaction: 85%

17

93	34	
147	53	87%
27	10	
10	3	
277	100%	
	147 27 10	147532710103

The responsiveness of University Police.

2016 Combined Satisfaction: 92%

The overall safety of the campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	162	34	
Satisfied	280	60	94%
Dissatisfied	23	5	
Very Dissatisfied	5	1	
Total	470	100%	

2016 Combined Satisfaction: 95%

The cleanliness of recreational sports facilities and equipment

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	144	42	
Satisfied	192	56	98%
Dissatisfied	8	2	
Very Dissatisfied	1	0	
Total	345	100%	
Not applicable	156		

2016 Combined Satisfaction: 98%

The safety of recreational sports facilities.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	141	42	
Satisfied	193	57	99%
Dissatisfied	3	1	
Very Dissatisfied	2	0	
Total	339	100%	
Not applicable	162		

2016 Combined Satisfaction: 99%

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	96	30	
Satisfied	166	52	82%
Dissatisfied	36	11	
Very Dissatisfied	19	6	
Total	317	100%	
Not applicable	184		

The contribution of intercollegiate athletic programs to your sense of school spirit.

2016 Combined Satisfaction: 84%

Bike lanes leading to campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	65	27	
Satisfied	140	59	86%
Dissatisfied	25	10	
Very Dissatisfied	9	4	
Total	239	100%	
Not applicable	261		

2016 Combined Satisfaction: 83%

On campus bike pathways.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	67	27	
Satisfied	143	59	86%
Dissatisfied	18	7	
Very Dissatisfied	16	7	
Total	244	100%	
Not applicable	257		

2016 Combined Satisfaction: 82%

Your sense of pride about the campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	130	29	
Satisfied	264	59	88%
Dissatisfied	42	9	
Very Dissatisfied	13	3	
Total	449	100%	
Not applicable	50		

2016 Combined Satisfaction: 87%

Bus Service

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	45	39	
Satisfied	66	56	95%
Dissatisfied	4	3	
Very Dissatisfied	2	2	
Total	117	100%	
Not applicable	380		
2016 Combined Satisfa	action: 94%		

City bus route #5 to campus.

City bus route #37 to campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	49	38	
Satisfied	67	52	90%
Dissatisfied	8	6	
Very Dissatisfied	4	3	
Total	128	100%	
Not applicable	372		

2016 Combined Satisfaction: 91%

The Wave #63 shuttle bus service.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	53	38	
Satisfied	73	52	90%
Dissatisfied	8	6	
Very Dissatisfied	6	4	
Total	140	100%	
Not applicable	361		

2016 Combined Satisfaction: 90%

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	56	44	
Satisfied	64	50	94%
Dissatisfied	3	2	
Very Dissatisfied	5	4	
Total	128	100%	
Not applicable	371		

Momentum #60 shuttle bus service.

2016 Combined Satisfaction: 92%

Extracurricular Involvement

The following questions were open for response to all students. The questions were constructed to ascertain student involvement in extracurricular activities.

Are you actively involved in any student organizations at TAMU-CC?

	Responses	Valid Percent
Yes	233	46%
No	269	54%
Total	502	100%
2016 Vas raspansa	110/	

2016 Yes response: 41%

Please indicate to what extent being involved in a student organization has made you feel more connected to campus.

	Responses	Valid Percent	At least a moderate amount
A great deal	93	40	
A lot	53	23	85%
A moderate amount	51	22	
A little	30	13	
Not at all	5	2	
Total	232	100%	

New in 2017

If a student chose No for a response to involvement in any student organizations, they were asked: Why not?

	Responses	Valid Perce
I didn't have time	148	55
Nothing interested me	52	19
I didn't know about these organizations	39	15
What I wanted wasn't offered or available	7	3
I didn't like what I experienced when I tried it	7	3
Other	14	5
	395	100%

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"Other" responses	(shown as written by respondents)		
E-Line			
Personal reasons			
I work full time			
I live in Aransas Pass			
having a fulltime job to pay for school and bills and th	ere's no football team		
Lack of time, expenses of parking on campus, meeting only small interest in some groups, most groups I have			
the only organizations i was interested either had craz looked it up	y meeting time or seemed abandoned when i		
I am introverted and prefer to stay to myself.			
I do not live on campus			
To lazy			
I can't afford to join a club and don't have time			
i dont have time because i live out of time and work full time			
I don't know how to join these organizations			
GPA			

Educational outcomes or services

Students were asked to indicate the extent of their satisfaction with the following educational outcomes or services at A&M-Corpus Christi.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	188	41	
Satisfied	252	56	97%
Dissatisfied	10	2	
Very Dissatisfied	5	1	
Total	455	100%	

The protection of the right to freedom of expression on campus.

2016 Combined Satisfaction: 97%

Responses	Valid Percent	Combined Satisfaction
173	39	
248	56	95%
18	4	
6	1	
445	100%	
	173 248 18 6	173 39 248 56 18 4 6 1

Learning to appreciate teamwork with diverse groups in settings outside the classroom.

2016 Combined Satisfaction: 95%

Likelihood of Attending/Recommending TAMU-CC

The Office of Planning and Institutional Research recommends a combined probability percentage of 75% or greater for each item.

If you were to start all over again, would you attend TAMU-CC?

	Responses	Valid Percent	Combined Positive
Definitely attend TAMU-CC	213	43	
Probably attend TAMU-CC	201	40	83%
Probably not attend TAMU-CC	68	14	
Definitely not attend TAMU-CC	17	3	
Not attend college at all	2	0	
Total	501	100%	

2016 Combined Probability: 86%

Would you recommend TAMU-CC to a prospective student?

	Responses	Valid Percent	Combined Positive
Definitely recommend	255	51	
Probably recommend	198	40	91%
Probably not recommend	37	7	
Definitely not recommend	9	2	
Total	499	100%	

2016 Combined Probability: 93%

Academic Registration Experiences

The questions below were constructed to ascertain how often respondents encountered courses that were closed when they were registering.

<u> </u>			
	Responses	2017 Valid Percent	2016 Valid Percent
Always	72	14	14
Often	115	23	24
About half the time	65	13	New option
Sometimes	137	27	41
Never	113	22	21
Total	502	100%	100%

How frequently did you encounter closed courses IN in your major when you went to register?

How frequently did you encounter closed courses NOT in your major when you went to register?

	Responses	2017 Valid Percent	2016 Valid Percent
Always	26		6
Often	72		18
About half the time	68		New option
Sometimes	164		45
Never	170		31
Total	500	100%	100%

Learning about Campus Events

The students were asked three questions concerning social media. They were asked to rank order two lists about where they get information about campus events, and then about social media they do not use.

Number of people who chose the item as:	1st choice	2nd choice	3rd choice	Total
Social media	138	110	71	319
Email	144	78	72	294
Fliers/Posters on campus bulletin boards	45	97	116	258
University website	71	75	50	196
Word-of-mouth	54	48	67	169
Sidewalk chalking	22	51	73	146
Brochures	0	12	23	35
iNews	14	19	16	49

Rank order the ways you are most likely to learn about campus events and information.

By far most students get their information most often from social media or email; campus bulletin boards and the university website are also strong information sources. Sidewalk chalking and word-of-mouth reach are somewhat effective, while brochures and iNews do not seem to be very effective.

Number of people who chose the item as:	1st choice	2nd choice	3rd choice	Total
Facebook	233	86	90	409
Instagram	118	140	91	349
Twitter	111	65	92	268
Snapchat	83	79	128	290
Google+	26	31	88	145
YouTube	26	38	77	141
Yik Yak	6	15	77	98
LinkedIn	6	14	72	92
Flickr	2	5	86	93
Tagged	6	8	73	87
Tumbler	6	6	78	90
Myspace	3	4	117	78

Rank the top three social media you use to learn about campus events and programs.

Number of people who do not use the following:

Yik Yak moved up two spaces from last year.

Tagged	475
Flickr	474
Myspace	472
Yik Yak	415
Tumbler	398
LinkedIn	376
Google+	350
Twitter	217
Instagram	117
Snapchat	99
YouTube	98
Facebook	66

Comments

Students were offered the opportunity to leave comments. Certain things came up repeatedly, most notably parking, dining, advising, as well as facilities and CASA. A summary of the comments in these areas is below. All student comments begin at the bottom of page 27.

Comments appear as written by the students.

29 respondents said things like this, "I've missed class on a couple occasions because the parking sucks. I can't believe y'all took out that entire parking lot to build something else."

Dining

Parking

- The line for the food truck is always very long and it would be helpful if the dining hall could stay open until 9 on weekdays to help accommodate the students with late classes and balance out the wait times for the food truck, which is the only on campus food option available after 9.
- Dining meal plans should be opened to all dining facilities, not just for the dining hall or food truck and meals should be surveyed by the students to offer what student requests because so much food is being wasted and thrown out.
- meal trades should be a thing again. Too expensive to not have that be an option
- vegetarian/vegan food options all over campus (that don't suck... a smoothie bar would be so nice)
- Food quality was sacrificed to offer a "better value." Now we have bad food that costs too much.
- Lack of food options
- The food plan is completely disgusting and is the main reason I'm leaving this place. The fact I have them a doctors note saying I wasn't able to do a meal yet the school forced me just to put money in their pockets. I told them I wasn't willing to do it yet they still added it to my account and I have to actually pay for not using it. I will gladly transfer and will definitely tell people NOT to attend this campus where you can obviously tell it's about money. And not about the best interest of the student.
- add more dining options
- Please bring back the meal trades.
- I wish that the school did not force students that live in dorms to have a specific meal plan. As well as forcing students to choose the most expensive meal plans.
- The meal plan for on campus students this year was rough since yall took away meal trades. The dining hall became over-packed and the lines were to long and slow and so many people never had time to eat.
- The only complaint I have of this campus is the quality of the food in the dining hall
- Some of the employees in the dining hall are unfriendly. The food isn't very tasty either, and they usually serve the same thing more than once in a week. This definitely isn't a priority to fix over other things on campus but I lived on campus for 4 semesters and I hated having to pay for food that made me sick to think about.
- There should be more improve food in the dinning hall. We pay so much money for crappy food. It needs improvement!
- Also, I love the dining hall, but it would be nice to have some more of a variety in the Grab-and-Go area, it seems like they serve the same type of food for days in a row sometimes. Sometimes the food is great! But, also, sometimes the food is completely lacking.
- The dining hall food is really expensive. I can't afford to eat on this campus except for subway and Im really sick of subway. Why is everything so expensive?
- Bring back Meal Exchanges/trades PLEASE.
- money that was supposed to be used on rent was used on a very LOW quality dining facility that I could not even utilize properly due to their time schedules and poor food quality as well as strict rules that did not allow us to take our food with us. It was not until about 1 year that they instilled the to-go option, which still does not have proper variety for those diabetic or allergic to certain foods. This is extremely

unacceptable to force students to pay for a LOW quality dining facility, that many have experienced food poisoning.

• Bring back the meal swipes for all on-campus food places

Advising

- Katherine Fischer is the BEST Academic Adviser! I have had many advisers because I have changed my major 5 times, and she is hands down the best. She is so understanding and super helpful and has navigated be towards the path of graduation!
- The academic advisors are AWFUL. I have now been a part of two different colleges here and while the advisors in the college of business are not super helpful, the advisors in the college of science and engineering are severely lacking in all aspects. On multiple occassions I went to the advisors in that college and left feeling even more helpless and confused, I finished with a 3.2 GPA that year there was no reason I should have left feeling like there was no hope for me.
- The academic advisors are the most helpful people on campus. And they make me feel comfortable and wanting to see them every semester.
- My nursing advisor was not very helpful nor was she the most positive person. I also feel for walkins the nursing advisor should offer more times and be more flexible or willing to stay late since they have so many come in and have a very small window.
- like my academic adviser to not screw me over in making my schedule as a freshman because I have no had to enroll in two courses I did not need, and have to lose my summer to take classes I do need that should have been taking care of long ago.
- I mean, I dont' know if I would come here again because my advisor is never available. I don't know what I am supposed to be taking and we just end up taking the classes together with my friends. I sort of know what psych classes to take but its confusing after that.

Facilities

- Biggest complaint is smelly classrooms due to old carpets. It's distracting and disgusting.
- The library needs more janitorial staff especially around finals week. It becomes so nasty it is not conducive for learning.
- Several classrooms are in serious need to maintenance. Some have poor smelling air vents or creaking chairs that make it difficult to hear the professor even if everyone does their best to stay completely still.
- There's racist graffiti in the women's bathroom in the Center for Instruction.

CASA

- Would benefit if CASA was open later. I am a full time student and also work full time and CASA closes before i make to campus. I would use their services if they were open later.
- There are a few good people here that go out of there way for the student CASA and TRIO;
- CASA had great tutors when I was a freshman; however, now when I recommend them to freshman, they say it is not helpful at all.

Comments Section 1:

Students were asked to provide any comments they would like to add about their overall educational experience at Texas A&M University-Corpus Christi.

Comments appear as written by the students. In negative comments, names have been replaced with ***.

College of Business Students

Some professors are not helpful or do not engage with students at all; professors I have had this year have been very accommodating to my sudden family emergency

Overall I have had a positive and smooth experience as a business student. When it comes to my core class teachers - they are tough but fair.

When it comes to basic core classes not related to my major, but required: at least 1 professor from each semester is unfair should revamp the way they do their courses.

We need more study rooms and a better library. The only place i find peaceful to study is the Corpus Christi Hall 1st floor.

The cashiers at the business office and the representatives in the FA kiosk are always rude and have an attitude. I always dread going int there. Campus copies computers are sooooo slow. Literally have been in there 30 minutes to print one copy. I have had issues with it printing the wrong documents and having to sped more money for more copies and having to wait even longer. The student works in the mail services need to learn about customer service. I have gone there quite a few times, walked up to the window, and have literally stood there waiting for a minute for the students to stop messing round and chit chatting, until they finally notice that I am standing there waiting for assistance.

The computer lab in the O Connar building should be open on the weekends. For security reasons, maybe there should be a student worker who is there to monitor students and making sure they aren't doing what they are not supposed to. I know this will cost money to do, but as a COB student these computers need to be accessed more often. In some of the classes I have taken, the programs that we need to use in the class are only programmed in the COB computers, they aren't programmed in the library or CCH labs. Some of us students are busy with work and classes during the week, we come to school/library on the weekends to do homework, but it is such a disadvantage and inconvenience when I can't do homework because the computer labs that I need to complete my work is closed.

Overall, I have enjoyed most of the classes I have taken, and I love the advantage of SI Sessions. The Seminar professors are easy to talk to and very helpful for every aspect. Meeting with advisors is easy and they, too, are helpful when it comes to planning your next semester.

Parking is the only thing I would rank below average. It straight up sucks finding a parking spot. I pay a lot of money for a permit n always have trouble funding s free available space without getting here an hour- 1.5 hrs early.

lit

I think that there should be more online courses offer for Business majors.

The overall attitude of the university is not as welcoming as it should be. You are offering students a chance of a lifetime to come here and it should be an exciting adventure. I realize people don't always have a happy demeanor, but come on, at least, be courteous and excited that you have a wonderful job and you see that special sign on everyone that comes to Texas A&M "How can I help you make a difference?". You smile, I'll smile. I see empty shells of people walking through and some of us looked forward to coming here, and to tell you the truth, I think to myself sometimes that I made the wrong decision. I don't want that for someone else. I want them to feel excited and eager to learn and this university should do that for all its students, not a certain few. There are a few good people here that go out of there way for the student - CASA and TRIO; Professor Zebda; Professor Allen; Mr. Ruiz in Financial Aid; the gentleman who sits at the Financial Aid computer; and Professor Reed - to name a few.

Dining meal plans should be opened to all dining facilities, not just for the dining hall or food truck and meals should be surveyed by the students to offer what student requests because so much food is being wasted and thrown out. There should be more programs for older students who attend Texas A&M.

We need more parking it is affecting my education at the university!!!!!!!

It has been a great experience!

It was pretty good but honestly, I don't really feel like I learned much and would have preferred more "hands on" experience in class to prepare for jobs in my field of study.

My overall educational experience at TAMU-CC has been great !

I absolutely love being an Islander. The only thing I don't like is the parking LOL!

Instructors are knowlegable and amazing

The food plan is completely disgusting and is the main reason I'm leaving this place. The fact I have them a doctors note saying I wasn't able to do a meal yet the school forced me just to put money in their pockets. I told them I wasn't willing to do it yet they still added it to my account and I have to actually pay for not using it. I will gladly transfer and will definitely tell people NOT to attend this campus where you can obviously tell it's about money. And not about the best interest of the student.

This school does a very poor job of making students feel like they are anything more than a number. The process this school put me through to return to the university was horrible and I currently have an acceptance letter to another university I am seriously considering. The financial aid office needs to alert students if there is an issue with their financial aid, so that students dont recieve an email the day before classes start that they have lost all of their classes. The academic advisors are AWFUL. I have now been a part of two different colleges here and while the advisors in the college of business are not super helpful, the advisors in the college of science and engineering are severely lacking in all aspects. On multiple occassions I went to the advisors in that college and left feeling even more helpless and confused, I finished with a 3.2 GPA that year there was no reason I should have left feeling like there was no hope for me. This is a very nice university with very nice educators who truly care for students, but the administrative staff in my opinion will run this school into the ground.

Its a great school.

It is very difficult as a student graduating with dual major in two separate colleges. Philosophy courses are extremely hard to plan around while also taking other classes.

The professors do a great job preparing the students. However when you need help in the class it can be hard to find the help you need at CASA. There is little one on one time with the instructor at CASA.

I love TAMUCC.

Need a football team

My professors were amazing and very helpful, I feel like I have a good understanding of my major and will definitely be keeping contact with most if not all of my professors

College of Education Students:

I love TAMU-CC! The staff and professors are always amazing and treat everyone equally and fairly. The only thing I would change would be to add more dining options.

Have really enjoyed my journey with TAMUCC should have came years ago.

Would benefit if CASA was open later. I am a full time student and also work full time and CASA closes before i make to campus. I would use their services if they were open later.

I liked it a lot

Wish there were more than just one class open for education courses, that seated more than just 20 students.

I've missed class on a couple occasions because the parking sucks. I can't believe y'all took out that entire parking lot to build something else. Also, NOBODY in the business office has a clue what they are talking about. They have been the worst part about my college experience thus far.

I would've really liked to have more class offerings. There were very few classes for my major in the morning. By the time I was able to register none of the morning classes were available.

The professors really care if you pass, that's refreshing coming from a separate university where they really didn't care.

I've enjoyed my experience here at TAMUCC. I've enjoyed being in the community and my classes as well.

My experience hasn't been too awful, but definitely not great. The majors offered here are not very accommodating, as in there's not many options that meet my specific academic needs

We need a football team

I think that more class sections should be offered in the education major courses. Especially the ones that are required for field- basing and clinical teacher. It is too often that these important classes are only offered once in each semester and it has made me behind in me degree. This needs to be addressed.

The reason I would not attend TAMU-CC is not because of the school, but the city.

College of Liberal Arts Students:

Add more laundry rooms

I mean, I dont' know if I would come here again because my advisor is never available. I don't know what I am supposed to be taking and we just end up taking the classes together with my friends. I sort of know what psych classes to take but its confusing after that. The professors are pretty good and I like that they all get to know us but it's really hard to keep up with it all. the financial aid situation has been confusing and every time I have no idea what I'm getting or anything. I know we are supposed to be on our own but sometimes we need some help to figure this stuff out

Great Learning experience but prices for everything on campus is too high

Offer more online classes.

pretty good. could be better though

The teachers and staff here are absolutely wonderful. I love everything about the educational sector of TAMU-CC. I wouldn't want to obtain my degree from any other college. Thank you so much for providing me with a great path to my future.

I would advise that the lab instructors designated to the math department be fluent in English. This is the second time that I have had an instructor that I could not understand in a class that was designed to HELP me.

Classes move pretty fast but if you are willing to work hard and do what your professor asks you to then you are sure to be successful. These professors go above and beyond to teach you everything they can about the course and about real life.

TAMU-CC is the perfect size, not to big and not to small. I get the university experience while also feeling like the university is my home. I love it here!

the school is great and the campus is BEAUTIFUL.

the only slightly negative comments that i have are the lack of scholarship opportunities for some students. I would love to be more involved and have a more active social presence on campus, but the only way that i can responsibly make it through school is if i work full time. my other option is to take out any and all loans offered to me, but again, I don't think that would be the most responsible option.

the other issue that i have is the lack of a football program. this is Texas. we love our football! the only explanation that i have been hearing to explain our lack of a football program, is low student enrollment. if i am not mistaken we're at roughly 12,000 students. there are junior colleges with less students that still have football teams. i'm not going to pretend to know the politics behind it, but i do know that with a football team, comes increased school spirit. with increased school spirit, comes increased student enrollment. and with increased student enrollment, comes more school income and funding. i have been paying a bit of attention to how much we rely on the government funding that we annually receive to be able to afford some of our programs, and this could be a real economy booster. sure, we would take a hit in the beginning, but give it five years, and we would start seeing a positive turnaround

The education is very well and helps me to expand my knowledge

I don't like the emails that are from the campus that talk about pointless things. If it's a safety notification or campus update yes, but I don't care about programs or activities on campus and if I did, I'd look into it. I don't want them emails sent to me every week.

My education here has been slow and steady, the only thing I wish to voice, is the fact that I should have been done 1 year ago, but do to an assumption of my skills. I am still here.

it was great

I had friends and a great social network here in Corpus Christi that were tide to TAMU-CC. They are the only positive thing. Like any 4-year university within the United States is it a rip off. I first went to Del Mar College and they have free parking, free printing, and their tuition is a quarter of the one at TAMU-CC, while offering smaller classes, and great services to ensure that Students feel welcomed, wanted and at the right place to grow. Furthermore, their food option is good enough by also being half the price of the dining options on TAMU-CC campus. I don't know about the politics behind it all... but something is completely wrong and instead of constantly increasing tuition and fees, paying for

services I have not the slightest intention to use such as the recreation center, which I could have services off campus for \$10 a month (\$40 a semester) instead of \$400....

The whole mind set of having the whole student body struggle to make their meets end by taking out loans and ending up in crazy dept, is what's wrong with the United States. And if nobody speaks up and tries to change anything it will only get worse... but I thank you for the inside I was able to get and I am sorry for the opinions that have formed because of it... I can just pray that one day people within all the levels and positions get their humanity back and start carrying for one another and not just themselves to keep or get a high paying job of the cost of other people's misfortune and its use of systemic corruption...

But I am glad that even with all the corruptness that sociology is still allowed to be taught and that some students still learn to think critically and get some true information that is not biased. Yet I am not happy with the class options for Sociology students. And I wish the 'rotating system' would be updated, so students can better plan their college career.

The price continues to go up while the quality of education continues to go down

Things that need work: WiFi speed/reliability, vegetarian/vegan food options all over campus (that don't suck... a smoothie bar would be so nice), more spaces to study (the best place to study is the O'Connor second floor but we need more areas like this, clean quiet and productive).

The educational experience has been great. However, seeing cats & skunks roaming around the campus is a total downfall.

I think the prices for parking permits should be cheaper.

Love it here

Parking fees are astronomical especially since the school keeps decreasing the number of available on site parking spaces in order to build new buildings. The process to receive funding for student organizations deters my organizations from being able to promote school spirit.

More CJ classes

ADDRESS RACISM.

Outstanding!!!! Keep up the good work.

The education of TAMU-CC is growing, and over time it will continue to get better and better. The teachers care about their students and work hard to get the subjects taught to their students as best they can.

I have struggled for 7 years to find the right environment for me to flourish in academically. I wanted to find a place that cherished and promoted not just a healthy learning environment, but a sense of community and belonging. I desperately wanted to feel like I mattered. I wish I had know about TAMUCC when I first had graduated highschool.

I have done a great deal on this campus. Including being heavily involved in my dept., I have served on the Island Waves staff, I have been a member of various clubs and organizations, I have worked on campus in the MARCOM dept. On the piece about would I recommend a student to come here, I put probably not because unless they were coming here to be apart of the theatre program, a program in which the professors work above and beyond to get half the recognition of any other dept., I would say no.

And the reason why is on campus housing is shit, your accessible food options (or lack there of) are shit, your lighting at night around campus is shit (very unsafe, people have been mugged on campus!), you parking is shit (i already pay

enough for this university and you want me to pay extra for a parking pass so i can park in a spot that doesn't exist), your health center is shit (they see 1 person every hour and a half and take a two hour lunch break. And usually they'll just refer you to a real doctor or clinic, rendering them an incompetent, pointless waste of time and financial expenditure for this university), and your "campus copies" (I assume your referring to the ability to make copies on campus, or lack thereof since you took away free printing, along with parking, along with meal swipes, along with etc, etc, etc) is... you guessed it, shit.

I'm sorry for my profanity and bluntness, but i genuinely wish i could say "Yes, I would recommend someone come here for schooling." However, the truth is someone could go to Texas state, Texas Tech, Sam Houston, U. of Houston, for about the same price, more or less, and actually get what they're paying for. And the only reason I haven't transferred is because luckily, the one thing you got going for you is you have hired quality professors in the arts dept. who do more for this campus then the actual higher ups do. Thank you, please take all of what I have said into consideration.

Good

So far I'm loving my experience at TAMU-CC. The counseling center has made a huge difference in my experience here. They helped me find a major I enjoy and pursue. They have also helped me with family and friend issues as well. Overall I would love to give a lot of credit to the counseling center for helping me out.

This semester my learning experience has grown to know the campus and teaching methods.

The English professors are excellent. They are knowledgeable and passionate about the material they teach, and I always walk out of class feeling like I learned or experienced something new.

The department of Communications, specifically the Media Production Department, changed their entire course catalog over from the COMM course name under MEDA, and neglected to let any of their students know. They also changed the availability of these classes from every semester, to once a year, again without letting any students know. It's understandable, considering there's only one academic advisor for the entire department of Communications. Please have more academic advisors for the College of Liberal Arts.

The professors are pretty great; have never had a difficult professor here.

I am very satisfied with what the univeristy has to offer as well as the professors.

Group projects need something that is lacking, just cannot put my finger on it. They feel just like Delmar and I just dread them because of lack of cooperation, dependability, and no teeth to those who are not pulling their weight.

I wish there were more parking options. Ever since the beginning of TAMUCC's development of the upcoming research center, parking has been difficult.

College of Nursing and Health Sciences Students:

Could have been better at a different college

Overall, not satisfied that the requirements for my degree changed and I was not aware of these changes which caused me more time and money that I did not need to spend.

The eLine program for the nursing school is unfair and majority of the cohort feels neglected.

As an online student, I find it unfair and ridiculous that I am charged campus university fees for things such as the sports campus and resources there when I live in San Antonio and have no way to use these things. It's a rip off that we only get a small discount for "distance education" but then get charged 10 different eline/distance learning fees when honesty your online nursing program is horrible I wouldn't recommend it to anyone.

I need more parking. And I need professors to not shove their liberal ideas and agendas down my throat, or the throats of my peers. "What gender do you IDENTIFY as?" is not okay. I also do not want to hear the complaints of my teachers about the presidential election, and now our president. It makes me angry that they are forcing their political ideals upon their students, and when write papers/make speeches/etc we cannot express a conflicting (conservative/republican) opinion to our professors otherwise we get a bad grade. That is NOT right.

The overall organization of the nursing program is nothing short of utter chaos. Several of the professors are more interested in their own personal educational endeavors than the success of the students. I am an E-line student and have taken MANY online classes but never have I been told that I am expected to teach myself independently. Further, the students are ridiculed when assignments are not to the professors "perfection". I am grateful for the clinical experiences that I had coming into the program however I would never set up future students for the guaranteed failure that accompanies your program. Sadly, I have spoken with many former students and all have expressed similar concerns, which means that my complaint will likely fall on deaf ears. Nursing school is stressful enough without the added stress created by your professors, clinical placement coordinator, financial aid office, and rent-a-cop issuing parking tickets for the students who have to come to campus (from out of town) 1-2 times a semester for skills check-offs. These experiences would probably account for your large transfer rate...

Parking is horrible at the University. I pay money for a parking pass every year and half the time cannot find parking. MORE PARKING SPOTS NEEDED.

TAMU-CC has been a good school. The chemistry department is lacking and labs were a mess with too few supplies.

The food court in the UC is not ready to serve when they open and are often still putting food out. The salad bar and soups are great, but some of the other vendors should work on their customer service skills. During the peak lunch hour there is not enough staff which leads to long lines.

The selection of material at the library is extensive and helpful in fulfilling academic requirements. The library needs more janitorial staff especially around finals week. It becomes so nasty it is not conducive for learning. There need to be more meeting spaces for large groups that closed off.

It has been a wonderful experience. I am a non-traditional student, and I have been treated as an equal.

Love the university but we definitely need massage chairs tanning beds and have whips to clean the equipment on the rec center instead of those white towels because sometimes they don't get changed out and they are all dirty

There doesn't seem to be enough teachers or classes available for most majors. Our sole purpose for attending TAMUCC is for an education. If you severely underestimate how many staff members you need and students are having to take a semester off or BS a semester because you don't have the tools to help us graduate, why are we even at your school? Students should not have to suffer because you are not providing enough resources.

Very happy with my major-specific instructors and most of my core instructors. CASA had great tutors when I was a freshman; however, now when I recommend them to freshman, they say it is not helpful at all.

Please bring back the meal trades.

Very, very pleased with the professors provided in the nursing program.

Please update the university website and make it more accessible and easier to navigate!!

The university should put in place a transfer student program to get to know organizations, the campus, and people. as transfer students they miss out on things like aloha days and need to get engaged and love the campus and activities just as if they would have started as freshmen.

I personally have enjoyed my time at this school.

Great experience at TAMUCC

My overall experience at TAMUCC has been great! The people are friendly, and the professors are great (usually). I love the fact that there is a beach nearby and that there is a relaxed atmosphere. I'm an Island Ambassador, so I'm always talking up the school.

my overall experience was great I enjoyed the quality of professors I had this year.

Friendly people everywhere

It hasn't been a great time this year! I wouldn't change anything about it even if I could!!

College of Science and Engineering Students:

I loved the idea of the school when I was coming in as a Freshman, but as my education progressed the university hasn't seem to help me meet my goals. I am a Biomedical sciences major and my advisor straight up told me I wasn't capable of obtaining my goal of going to medical school the first time I saw him, There is a huge lack in variety in options for class times and professors, so if you have to work shame on you, and if there is a professor that has a history of having a class average with D's sorry, you will just have to pay the extraneous amount of money to take it again...with the same person to fail again.

You won't be able to get the hours to be able to afford in the overpriced apartment you live in so you don't have to drive over 30 minutes to campus. I am having to transfer schools because TAMU-CC just isn't meeting my standards of what I believe education should be. Now granted, I have had some amazing professors, and I think the SI program is so beneficial, but overall coming to this university upsets me. And also, I personally believe that they are accepting people to quickly, because there are not enough resources such as class space to suit everyones needs. When I first entered there were only 10K enrolled at the island, but now there are 15K only a year later. I don't think the admissions office realizer were physically limited in size to be able to give every student what they need when you multiplied the original student population by 1.5 in a year.

Overall, my educational experience has been great! Especially in the Science department.

Kinda sucks

I had a professor this last year who was really awful to me so I reported it and the way the report was handled just sickens me. The head of the biology department took the teachers side on everything, even though I wasn't the only one that felt that way about him and other students had complained about him as well. *** was EXTREMELY rude to me and even prevented from walking out of the office. The things I was told by *** is something a student should NEVER

hear from someone that they're paying to get an education from. I'm surprised that she got that far up in her career with the way she talks to students. I had a great first year but the second year is, honestly, making me second guess finishing my education here. Knowing that *** is head of the department of science and will take up any complaints that are put in, and that I have to put up with her for the next year and a half... I just don't know if I can handle it.

The academic advisors are the most helpful people on campus. And they make me feel comfortable and wanting to see them every semester.

I just don't like the smoking on campus because you offer campus tours that sometimes have young children and they're being introduced to smoking in an educational setting against their will.

The campus copies computers are ridiculously slow. It takes half an hours to print one paper.

We need more focus on electrical engineering. It is the study of the future, and we don't want to be left behind because of all the business kids.

I feel many of the professors here in the engineering department are here for a paycheck and when it comes to actually teaching they use the materials provided by the textbook or other past teachers. I always seem to find myself in a class with a "visiting professor" who doesn't know the topic well enough to teach. This is not always the case of coarse but I feel the engineering department needs a boost in resources and professor involvement. The courses that are required don't line up with other universities and I feel that some of the engineering courses are very repetitive and a waste of time and money. Overall I don't think our engineering program will prepare me enough for the real world.

There should be more housing options around campus.

The quality of the Science departments (especially chemistry department) is quite embarrassing... I know that they are getting a masters program here next Fall. As one of the top Chemistry students on campus, I think I have the right to say that any student that even has a thought of pursuing a degree here for science (especially chemistry) I will definitely tell them to go elsewhere, unless they want to do something in the marine biology field, because the quality of instructors, equipment, labs are not up to par of what they actually should be.

It's an ok university

I have really enjoyed is so far.

There are not a lot of classes offered online for biology majors. This would allow for more oppurtunity's for students to get close to graduating. Usually after the seniors all of my biology major classes are taken up and sometimes I cant take that perticual class till the following year, which gets irritating because I am trying to graduate. Offering more online classes for Biology majors will help relieve this issue.

Computer Science track is really bad at the moment. Many teachers that don't fully understand what they are teaching, and poor excuse of leadership. The direction the major the taking has me very dissatisfied. Less PowerPoint/lectures presentations, more hands on. Shouldn't have let Steve leave.

One of the main concerns I have at this moment is the parking

The TA (teacher assistance) system here need to be look at again. Some TA do not help at all. It is like they are getting payed for nothing.

LOVE the undergraduate research opportunities, love that a number of my classes went on field/ camping trips

Some professors are terrible. Like, theyre the worst. BUT i have had more good experiences than bad at this school with knowledgable, approachable professors.

Engineering department needs more options for professors. There is typically only one professor for a particular class. Also, the scheduling is horrendous. Many engineering students encounter conflicts in schedules because of other required engineering courses. Either fix these conflicts or get more professors.

this school has its ups and downs. At least give us 10 free copies.

Why have courses listed in the catolog like marine mammology even though you no longer have it

The overall educational experience is decent.

Biggest complaint is smelly classrooms due to old carpets. It's distracting and disgusting.

Sail is awful when registering for classes. It needs to be reconfigured to be able to support a mass login by a large number of the student population when it gets to be registration time.

The line for the food truck is always very long and it would be helpful if the dining hall could stay open until 9 on weekdays to help accommodate the students with late classes and balance out the wait times for the food truck, which is the only on campus food option available after 9.

Great professors and suplimental instructors. Please don't get rid of the SI face-to-face program!!!

I wish more courses were offered year round, especially science courses, but I get we're a small growing school so that may be hard to accommodate

My time here has been enjoyable. I have very few issues with this college. I am a bit annoyed with how early everything closes. I am also frustrated by the fact that I have to go home 4-6 hours before the library on campus closes or walk home. I have to use the bus and the last one leaves campus towards my apartment at 9, or 7 on the weekends.

More transparency overall. Course was added to COSC Capstone requirements (pre-req) without any notification beforehand. More weight should be added to professor evaluations.

Most of the professors I have had have been extremely smart, informed, caring, and truly wanted their students to pass their class.

I really do love it here. But I think there's still much room for improvement.

love it!

Good

Engineering department need more faculty and Staff for Electrical Engineering, CLASSSES FOR ELECTRICAL ENGINEERING should be offer all year around (Fall and Spring) not just 1 time semester like now.

meal trades should be a thing again. Too expensive to not have that be an option

I really enjoyed my time at TAMUCC, in would only request that they are more careful and mindful hiring new professors. We pay A LOT for this classes and when they hire some useless, not knowledgeable person, it sets us up for failure, a bad experience and we end up having to retake classes and waste time and more money

Do you even read these types of things? If so, why don't you do anything about the responses from the Course evaluations? There are multiple people who complain about certain professors, and yet they still are allowed to teach the courses that are required for our major. Please do something about this. I am specifically talking about Professor ***. She teaches COSC *** and she needs to retire or be fired immediately.

Food quality was sacrificed to offer a "better value." Now we have bad food that costs too much. Also FIX THE PARKING.

Comments Section 2:

There was a final opportunity for students to leave comments about anything else. Students were asked:

Is there anything else you would like us to know?

College of Business Students:

Katherine Fischer is the BEST Academic Adviser! I have had many advisers because I have changed my major 5 times, and she is hands down the best. She is so understanding and super helpful and has navigated be towards the path of graduation!

Please clean up the huge pile of marshy residue that formed in the crack next to the foodtruck in front of the barricades. That shit is nasty and It's ridiculous that the students have to either step over it or find an alternate route to their room or classes.

There should be more improve food in the dinning hall. We pay so much money for crappy food. It needs improvement!

PARKING IS HORRIBLE. It's a real problem. Students are coming to class late because of it. CAN WE GET SOME MORE PARKING LOTS??

Certain people have been classified disabled and some of us don't want that label yet because we still believe that we can be normal though our bodies don't agree. I have trouble walking and its difficult sometimes to walk from one side of the campus to the other. It would be nice to have a few of those campus golf carts issue rides to students like me without charging. How I wish this university offered a shuttle service, like the train at the San Antonio zoo, which would be wonderful especially for transporting and showing the university and campus to incoming future prospective students and their families. This would also provide safety to students getting to their vehicles or dorm/housing safely in the late/early morning hours. It's just an idea, haven't worked out the bugs on it yet.

Ya we need more parking it's ridiculous!!!

More parking please!

No there is not.

I take online classes so I do not visit the campus often but when I do the parking is horrible. There is limited parking and it makes it very difficult to do what I need to do. So because of that I avoid going to the campus as much as possible. I would also like for the online classes to be more uniform. Each class that I have taken has been different in the way the assignments are set up on blackboard. It makes it very difficult and it would make things a lot easier if the professors would set things up the same way each class.

SHAKAS UP!!!

Break / study rooms are perfect for quiet studying or relaxing.

The price of copies and parking passes is rediculous considering the price of tuition and the amount of parking spaces on campus

Love this school.

The scholarship, financial aid, and business offices need to communicate better. Every single semester I have been told that I am going to get dropped from my classes because of a miscommunication between these offices that is not fixed until half an hour before the payment deadline. It is frustrating for me to be running between these offices trying to fix something that is not my fault. I am a student that works hard to get scholarships and do not appreciate having to put in extra work to ensure that my scholarships are being awarded correctly.

The school is great, but registration can be improved. Many classes you need for the major requirements are not offered every semester and sail always crashes.

Corpus Christi is boring!!! Needs more stuff to do around the city

It's a pain trying to find parking

I put disaffiliated under the health care cater because there is not enough staff/resources. I tried to make an appointment and they had to encourage me to go to a private doctor because they couldn't fit me in. I would like to see more of the same quality care available to students.

Also, as everyone knows, parking is a problem and permits are way to expensive. I also have a big problem with the bus stopping at night. I have given so many rides to friends that stayed to late at night because they can't ride the bus to their car. This also prevents me from buying the momentum parking pass because I stay after the bus stops 3/5 days of the work week

Instead of building more housing and giving away the only pieces of land we have to build on I suggest you build a football stadium, more students will be willing to come to this school more students will have pride for our school and the revenues that would pour in from attendees will make more than enough money over the next years to do more expansion through out the school. Also with more money coming in TAMUCC could work with the City of Corpus Christi and build it back to the way it use to be (i.e., building up downtown area). I know that the regents at College Station have denied us the team because Kingsville is so close but I think for the better of this school and the city of Corpus Christi a football team SHOULD be something to consider.

College of Education Students:

Fix the Wi-Fi on campus it is sometimes awful at best

PLEASE ENSURE PARKING LOT LIGHTS AND CAMPUS LIGHTING IS ALWAYS PROPERLY MAINTAINED. IT IS A SAFETY CONCERN THAT HAS BEEN ADDRESSED ON NUMEROUS OCCASIONS WITH CAMPUS POLICE.

I am a single mom and sometimes I have to take my child to class with me. Never has anyone been rude or told me he can't be there, everyone is real nice about it, students and faculty. Very reassuring that I can finish what I started aside from having a child to care for. :)

Please keep the momentum #60 shuttle running in the summer! The parking permit is too expensive as is tuition with all the extra charges.

No great school

The people in the business office are highly unqualified. They have entirely too many "I don't know" or "go ask them" responses. It's absurd.

The only complaint I have of this campus is the quality of the food in the dining hall and the on campus housing is way too expensive.

I'm transferring so peace out

College of Liberal Arts Students:

Bring back the meal swipes for all on-campus food places

The dining hall food is really expensive. I can't afford to eat on this campus except for subway and Im really sick of subway. Why is everything so expensive? Also, why does it take so long for someone to answer when you call the round bulding.? I just don't have the time to wait. This campus is so pretty but a lot of what goes on her really sucks.

Lowering prices on campus stuff

My major is criminal justice and it would be nice to review future options for online couses and couses that are required ie research methods a little later in the evening to accommodate working students.

WE NEED NEW ORGANIC LAB EQUIPMENT THOSE LABS ARE HORRIBLE!! WE NEED CHEMISTRY EQUIPMENT

Some of the employees in the dining hall are unfriendly. The food isn't very tasty either, and they usually serve the same thing more than once in a week. This definitely isn't a priority to fix over other things on campus but I lived on campus for 4 semesters and I hated having to pay for food that made me sick to think about.

I would update the microphones and speakers in all large lectures.

The parking at school is absolutely terrible. It takes about thirty minutes to find a parking spot that is miles away from where your class is. If we had more parking availability I honestly believe school attendance would drastically increase.

In the library, there should be signs that advise students not to talk on the phone. Its annoying when youre trying to work

The campus is in a beautiful location but the university itself could use some fixing up, especially the classrooms. Also, more food options and MORE PARKING would be excellent!!! More advertisements for the games would be great too. I sometimes feel a lack of school spirit.



that was probably one of the longer "additional comments" written, but I just really would love for us to have a football program

I LOVE MY ISLANDERS!

I wish that the school did not force students that live in dorms to have a specific meal plan. As well as forcing students to choose the most expensive meal plans.

University health center should use CPL labs for their lab work. It's a texas based company. Labcorp and quest are not. CPL keeps clinical laboratory scientist in Texas. That is a program in this campus. Call ***to set up an account. He will do a bid to save the campus money.

Stop increasing and start by caring for the students already attending the university and not just the fortune that can be made by increasing tuition and adding more students... And seriously why can't there be free parking???

Please do something about the awful stench of the dining hall dumpsters. I gag EVERY TIME I walk home.

The university really needs to get rid of the cats & skunks that roam the campus. These animals lessen the university experience & give an unsantitary feel to the campus. These animals are nasty & should Not be on campus.

More nice people in financial aid

Bring back Meal Exchanges/trades PLEASE.

This campus is unsafe for people of color.

I would like for the campus to have a juried art show like Del Mar, it would give the art students a chance to compete and put the achievement on their resume. It could create a buzz about art among the students on campus. It would be an overall great experience for everyone!

Intermixing Western Civ for an English Major is probably not the best idea across the board, maybe for a Education concentration in English or Literary Studies, but not all English Majors plan on analyzing 19th century British/ European literature. In fact I am wanting to focus more on Linguistics and Creative writing. Something to consider since History is a completely difference academic discipline and students don't typically want to be forced to pay for a class that they will potentially fail due to drastically and dramatically different writing practices.

I think what I previously said just about covers it.

The landscaping of trees and shrubs are trimmed to far. The extreme cutting back effects biodiversity and living conditions for biological life forms on our campus. The management of the landscaping should be replaced with a competent company that understands the beauty not destruction of the natural world. They also need to be educated professionally in landscaping not just cutting and trimming work. The slash and cut to the bottom looks like the campus is in a third world country. Examples are the Hector Garcia Plaza and O'Connor building of terrible management and planning.

Keep up the good work and thanks for not letting me regret my pick in college.

Parking on campus is awful. Last semester, I was generally able to find parking near my classes with a 10-15 minute search. This semester, I either spend 20+ minutes looking for a parking spot or park in the furthest lot and walk 10 minutes to and from my classes. I paid for a year-round general parking pass, and think that the cost of the parking garage pass is outrageous.

The Media Production department of the College of Liberal Arts is failing me as a student. The lack of class and proper learning is barring me from gaining the experience and necessary tools to learn about Media Production. If I had a choice in choosing where I went to college without financial struggle, I would not have gone here. The Media Production department fails it's students.

There's racist graffiti in the women's bathroom in the Center for Instruction.

I know one should go to class anyways and I don't know how much control you have over what professors take as a grade, but attendance should not be one of them. Maybe it helps you retain more students I am not sure, but to miss one over their allotted absences, usually five, and to be dropped a whole letter grade because of it is kind of ridiculous.

I am very happy i decided to attend here.

I would like more announcements and info on voting and elections taking place, national, state, city and others.....where were the voting booths and signs this year?????

College of Nursing and Health Sciences Students:

if there is going to be less parking, then lower the prices of the parking permits, there is no reason to overcharge students for parking if one can not find parking, this then leads students to not attend class and then not having access to material that they need to succeed, this then would result in them withdrawing from school or dropping out and will look bad for the university.

Also, why charge us so much for printing and only having one printer in the library that has color, also why charge for scanning? Am I not paying thousands of dollars already to be charged for prints????

Financial aid needs to be gone over more extensively and the students need to be informed on how the school does financial aid for the summer. Not all universities and colleges use the school year to include the summer aid. Most use a separate application.

Therapeutic communications is a completely useless class for nursing, I already took psychology, and it's a waste of time. We don't learn anything useful and all we work on is assignments about how we feel about ourselves and others like we're 7 years old.

Track needs to be safer

I'd like to not have so many fees built into my tuition every semester, and I'd like my academic adviser to not screw me over in making my schedule as a freshman because I have no had to enroll in two courses I did not need, and have to lose my summer to take classes I do need that should have been taking care of long ago.

The overall organization of the nursing program is nothing short of utter chaos. Several of the professors are more interested in their own personal educational endeavors than the success of the students. I am an E-line student and have taken MANY online classes but never have I been told that I am expected to teach myself independently. Further, the students are ridiculed when assignments are not to the professors "perfection".

I am grateful for the clinical experiences that I had coming into the program however I would never set up future students for the guaranteed failure that accompanies your program. Sadly, I have spoken with many former students and all have expressed similar concerns, which means that my complaint will likely fall on deaf ears. Nursing school is

stressful enough without the added stress created by your professors, clinical placement coordinator, financial aid office, and rent-a-cop issuing parking tickets for the students who have to come to campus (from out of town) 1-2 times a semester for skills check-offs. These experiences would probably account for your large transfer rate...

More parking lots.

Older students like myself would appreciate a shuttle from class to class on occasion.

The parking on this campus is utterly ridiculous. The fact that you would take out an entire parking lot to put a building there makes no sense to me. At least replace the parking lot you took?! There is no good reason students should have to drive around for 30 minutes (THAT IS NOT AN EXAGGERATION) looking for a spot, have to stalk another student to their car for a chance at an empty space, and be late to class (which has happened to myself and so many of my peers, i can't even count) when we are paying EIGHTY DOLLARS for your CHEAPEST parking permits. You say you have enough parking for everyone, but that is only if everyone uses up the expensive spots. You should be providing enough parking spots for everyone to get the cheapest parking permit available, if that is what they wanted. Or at least get close and/or stop jacking up the prices. Underprepared for you students.

Also, I have never EVER been in/worked with an establishment that was so unprofessional as the TAMUCC business office/financial aid office. First off, you can't even sit down with a finacial aid advisor, you have to wait in line and stand at a freaking window for a minute and a half with someone that doesn't really know what they're talking about. Everytime I go in there, I get sent back and forth and back and forth repeatedly because the workers only know how to do ONE speccific task each. I'm convinced not a sole in those offices are even qualified to be working there, and if they are, they could have fooled me. Not to be rude, but I personally think this school needs to get it's crap together. There's no reason that a student shouldn't be able to schedule an appointment with someone in financial aid, and get it all taken care of right then and there without being sent on a wild goose chase.

Expand the recreational center and more parking lots!

Get our athletics teams to throw the correct shake like honestly most of them do it wrong and it's annoying.

Also tell *** to strip out all of the nonfunctional laptops in campus copies like I can never print anything in a timely manner in there

When event are happening I think more fliers and more emails need to go out. There have been some events I have missed due to not getting the information on time.

My nursing advisor was not very helpful nor was she the most positive person. I also feel for walkins the nursing advisor should offer more times and be more flexible or willing to stay late since they have so many come in and have a very small window.

Maybe having more patrol or lighting at the parking lot aside from the garage or the new lot next to the garage.

I'm glad that you're giving out surveys to get feedback. I really love that this university always asks for feedback so that they can make TAMUCC even better.

The cats around campus make me feel like the campus is dirty.

College of Science and Engineering Students:

There were a few incidents when i first came in as a freshman that were tremendously off-putting about the University. First, due to the fact my parent is a military service member, I had to sign my lease a few months in advance to my arrival. With that, there was no warning in writing or anything of the sort that i would be REQUIRED to buy a meal plan.

Coming from Germany with no knowledge of the city, I could not just find another place to live last minute. This set my finances way back, money that was supposed to be used on rent was used on a very LOW quality dining facility that I could not even utilize properly due to their time schedules and poor food quality as well as strict rules that did not allow us to take our food with us. It was not until about 1 year that they instilled the to-go option , which still does not have proper variety for those diabetic or allergic to certain foods.

This is extremely unacceptable to force students to pay for a LOW quality dining facility, that many have experienced food poisoning. Additionally, I feel a USO on campus would be great for military members and family to be included and be helped since many are here on their own.

The science program isn't that well. A lot of the professors give too much work and don't teach well. The labs need to be maintained better, have better equipment.

I would like this issue with *** (the above issue) fixed if at all possible. I was really happy with this school until I turned in a complaint about a professor. If they don't want us to complain about professors then they shouldn't have it where we can file a complaint. *** easily sided with the professor and refused to hear my side of the story after talking with said professor and didn't want to deal with the issue anymore so she resided to getting an attitude with me and treating me like s**t, in front of the professor and a student out in the hall way. Not only was it embarrassing, I was sickened by the way the whole process was handled. I can't file a complaint about *** because she'll be the one to receive it, so I don't know what to do but I would like the issue handled.

The professors are great people who ultimately want to see their students learn and succeed and embrace the information that they're showing you.

Financial aid office is honestly poorly trained. They give one word answers to questions and purposefully only reply to emails on Fridays.

They fucking suck at communicating properly.

Yeah you know I actually believe but had I came to your school as a freshman rather than as a junior I would have not only fall in love with the school but I probably would have fallen in love with Corpus Christi and South Texas. However I was a freshman at Angelo State University that's cool I had a beautiful campus lots of things to do I love the area but I got home sick and rather than just growing up and getting over it. I chickened out and went home and went to a junior college called pjc in Paris Texas. Got all of my Basics finished up there took about two years decided to go to Texas A&M Commerce tamuc. There I met the love of my life or so I thought at the time had a good job I was a student intern for Daisy Dairy never letting me run the greenhouse learning all the ropes while getting payed student internship.

Then I lost the girlfriend and about two months later lost a good job, they laid me off. Took a semester off and I moved Rockport Texas I had nothing else to lose. Bought a camper before I move down here got it pulled down have \$50 and quarters in my pocket that's it when I showed up with no job. Quickly got a job working for stripes, where I busted my ass day in and day out to get back up on my feet. At the time I was also working a part-time job at my RV park to pay for my rent and electricity. Shortly after I got a job I wrecked and totaled my truck. My best friend just moved in with me thank goodness I still had a ride to work. Most or short bought a car right before the smester stated. That' why I registered so late 2016.

Now I'm going to your school and while I was going this last semester I've been going for 2 semesters now. This particular semester however I lost my job at stripes I quit Stripes to go to work at Ace Hardware put the job at Ace Hardware fell through. I did not have a lot in savings at the time I just spent it to go home and see my family for Christmas. I struggled driving from Rockport to Corpus to class as money stretch then. I ended up missing quite a bit of

class simply because I did not have the gas to get there. And it's seriously it hurt me this semester. Now I've gotten a better job working for an RV park making 11 an hour working full-time. The semester probably is going to hurt me really hard academically my GPA is probably going to suffer and not much I can do about it. However this summer I'll just save up from this good job and I'll be all right next semester. I have never used financial aid but I could seriously use it if at all possible I have been doing this on my own without any help for about 4 years now. Done pretty good up until now anyway I just thought I was going to tell you all my story. I'm using the speakerphone on my phone to type this I'm driving.

The meal plan for on campus students this year was rough since yall took away meal trades. The dining hall became over-packed and the lines were to long and slow and so many people never had time to eat.

Several classrooms are in serious need to maintenance. Some have poor smelling air vents or creaking chairs that make it difficult to hear the professor even if everyone does their best to stay completely still. A significant number of classrooms, also, forgo walk space in order to make room for seats and more students. Sitting crammed into a small room is not a fantastic learning environment and should be reconsidered. Relocating a class to a more suitable room would be ideal.

The registration process is repeatedly agitating. The online registration usually works well, but it has a tendency to crash or kick people out mid-session. The biggest complaint I have about TAMUCC is the lack of courses offered specific to my interest.

There is an extreme under representation of plant classes, botany based professors, and other specialists. Courses listed in the course catalog, like Toxic and Therapeutic Plants, haven't been offered since I have been here.

Additionally, the class schedules are ill conceived. Upper level classes that are only offered in the fall or spring of even or of odd numbered years are extremely aggravating, especially when there is no promise that that course will even make.

As an upperclassman who had been trying to have a steady schedule planned out and has had to forgo classes of my personal interest in order to take required courses that do not interest me, these problems are immense. I hope others have given the same feedback and that steps are taken to offer more classes more regularly.

Please recruit higher caliber chemistry instructors. Please stop recruiting computer science students to teach chemistry labs. It's probably one of the biggest things you could do to ruin a student's future at being apart of any STEM fields. Because not only does the students not know what the lab is about (certainly not the theories behind it) but the TA themselves don't know what the lab is about. Some barely know how to follow a list of instructions, and as soon as you ask them anything about the theory behind the lab... oh forget about it.

The parking situation is horrid. Takes at least 20 minutes to find a parking space

The group assignments outside of class are out of control.

We pay to much for printing services and don't receive enough free prints, which are not really free because we pay for them in our tuition. When I went to Texas State and West Texas A&M University's we received for then just 15.00 dollars in free printing. We got closed to 1500 free prints for the year.

I really like the improvement of the campus grounds. Only thing I don't like is when the groundskeepers cut all the grass/bushes between the CCH and HR.

I think the campus is safe overall, however there have been cases with homeless people wondering onto campus as well as the whole "almost stabbing" / robbery that happened on the trail. I think some improvements could be made to make the students feel safer while also making sure students don't feel trapped.

Also, I love the dining hall, but it would be nice to have some more of a variety in the Grab-and-Go area, it seems like they serve the same type of food for days in a row sometimes. Sometimes the food is great! But, also, sometimes the food is completely lacking.

The availability of upper level biology classes is terrible, makes it harder to graduate.

Your registration process is SO COMPLICATED. there are too many steps involved, and the lab safety courses are excessive. Why not do a safety training day the first day of lab after they talk to us about the syllabus? the course is awful, and trying to find them and the correct one is SO FRUSTRATING when registering for classes. overall registration system needs updating.

sexual assault happens here more then you think. its not a safe place for freshman. especially ones that were sheltered all through high school.

We need wider bike lanes. I've seen other students and I almost hit by cars. Also crack down on texting and driving. It's the biggest reason for close calls and hits

there needs to be more safe designated parking for motorcycles. I can not count how many times I have gone to pull into a parking space and there was a motorcycle parked in that space that was not visible until the last second

Please fix the way we do registration. Every time we even attempt to log into sail it freezes. It is frustrating as well when you try to register for different semesters (summer I, II, or the fall) and you have to go back to select the different semesters. It always freezes again and takes way too long. I understand that they are thousands of students trying to register at once, but other schools have more students and don't have this problem.

PLEASE MAKE THE LIBRARY OPEN 24 HOURS ALL SEMESTER!!! This would save me and other students from spending all nighters at creepy dinners! Other universities have this (I've checked) so I know it's possible! I'll personally staff it myself if I have to!

The events on campus are very fun

Trying to pass a certain class the third or fourth time is much harder than the first or second. In my case it's chemistry 2. You get tired of it and start to give up on it. Please tell students to try their very best to pass a class.

I think the roads leading to/from UC/PAC parking lots to Ocean Drive are too bumpy because of the pot holes, and parking is becoming sort of an issue too

The parking situation at this school isn't very great. The parking lot behind Bay Hall/other lots NEED to have the lines repainted. My brand new car has at least 4 chips in the paint due to other students negligence to park correctly, and I have a strong feeling its because the lines are essentially non existent. Its enough that I have to get to school extra early to find a decent parking, but now I have to hope and pray that my car won't get vandalized by other students who don't know how to park properly. It's very upsetting because I have to pay to detail my car's paint. I think students should be ticketed for parking incorrectly. Its ridiculous to see how some people don't try to straighten out. I always see UPD in the lots and giving out tickets to students for no permit, but I think that the parking correctly concept should be enforced.

Need to put more Programing related to Electrical Engineering, I have hard time following and figure out programing part of the MAchine Vision.

Whenever class registration first opens up at midnight, it takes an hour to complete simply because sail keeps crashing. Very frustrating

Love the campus.

No seriously, the parking sucks.

Survey Instrument

2017 USS - Undergraduate Student Survey

We would appreciate getting your feedback about your experiences while at Texas A&M University – Corpus Christi. We use the data from this survey to make changes and improvements.

The following questions are for data-collection and institutional research purposes only. Participation in this study is strictly voluntary and in no way affects your status at Texas A&M University-Corpus Christi. The Office of Planning & Institutional Research will ensure that your responses are completely confidential and will only be reported in the aggregate.

For further information regarding this study or your confidentiality, please contact Katharine Mason in the office of Planning and Institutional Research at 825-2242, or katharine.mason@tamucc.edu

Q2 In this section we collect some demographic information that lets us examine if the respondents are similar to the overall population of students. For instance, does one gender respond more answer than the other? Does college or class level make a difference in responses? ... and so forth.

Q3 Gender

Male (1) Female (2) Gender Non-binary (3) Prefer not to identify (4)

Q4 Race/Ethnicity

Hispanic/Latino (1) White (2) Black or African American (3) Asian (4) American Indian or Alaska Native (5) Native Hawaiian or Other Pacific Islander (6) Multi-racial (7) Other (8) _____ Q5 Did your mother (or female legal guardian) graduate from college?

yes (1) No (2)

Q6 Did your father (or male legal guardian) graduate from college?

yes (1) No (2)

Q7 Your class level:

Sophomore (1) Junior (2)

Q8 College you are in:

Business (1) Education & Human Development (2) Liberal Arts (3) Nursing and Health Sciences (4) Science and Engineering (5)

Display This Question:

If College you are in: Business Is Selected

Q9 Department you are in:

- O Accounting, Finance, and Business Law (1)
- O Decision Sciences and Economics (2)
- Management and Marketing (3)

Display This Question:

If College you are in: Business Is Selected

Q10 Your Major:

- Accounting (1)
- O Economics (2)
- O Finance (3)
- General Business (4)
- O Management (5)
- O Management Information Systems (6)
- **O** Marketing (7)
- O Undecided (8)

Display This Question:

If College you are in: Education Is Selected

- Q11 Department you are in:
- Educational Leadership (1)
- Curriculum and Instruction (2)
- Counseling and Educational Psychology (3)
- O Distance Education (4)
- **O** Teacher Education (5)
- O Kinesiology (6)
- Military Science (7)
- O Undecided (8)

Display This Question:

If Department you are in: Kinesiology Is Selected

- Q12 Program you are in:
- Athletic Training (1)
- Interdisciplinary Studies (2)
- C Kinesiology (3)
- O Undecided (4)

Display This Question:

If College you are in: Education Is Selected

Q13 Your Major:

- O Athletic Training (1)
- EC-6 Reading (2)
- EC-6 Bilingual (3)
- O Grades 4-8 Mathematics (4)
- O EC-12 Special Education (5)
- O Kinesiology (6)
- Military Science Program (7)
- O Undecided (8)

Display This Question:

If College you are in: Liberal Arts Is Selected

Q14 Department you are in:

- O Art (1)
- O Communication & Media (2)
- Dance & Theatre (3)
- O English (4)
- Humanities (5)
- O Music (6)
- O Psychology & Sociology (7)
- O Social Sciences (8)
- Undecided (10)

Display This Question:

If College you are in: Liberal Arts Is Selected

- Q15 Your Major:
- O Applied Sciences (1)
- O Art (2)
- Communication (3)
- Criminal Justice (4)
- O Economics (5)
- O English (6)
- O Graphic Design (17)
- O History (7)
- O Music (8)
- Philosophy (9)
- Political Science (10)
- Psychology (11)
- Sociology (12)
- O Spanish (13)
- O Theatre (14)
- O University Studies (15)
- O Undecided (16)

Display This Question:

If College you are in: Nursing and Health Sciences Is Selected

Q16 Program you are in:

- O BSN in Nursing (1)
- **O** BSHS in Health Science (2)

Display This Question:

If College you are in: Science and Engineering Is Selected

Q17 Department you are in:

- Computing Sciences (1)
- Engineering (2)
- Life Sciences (3)
- **O** Mathematics & Statistics (4)
- O Physical & Environmental Sciences (5)

Display This Question:

If College you are in: Science and Engineering Is Selected

Q18 Your Major:

- Atmospheric Sciences (18)
- O Biology (1)
- O Biomedical Sciences (2)
- O Chemistry (3)
- O Coastal & Marine System Science (4)
- O Computer Science (5)
- **O** Electrical Engineering (6)
- Environmental Science (7)
- Fisheries & Mariculture (8)
- Geographic Information Science (9)
- O Geology (10)
- Geospatial Computing Science (19)
- Geospatial Surveying Engineering (11)
- O Marine Biology (12)
- O Mathematics (13)
- **O** Mechanical Engineering (14)
- Mechanical Engineering Technology (15)
- O Physics (16)
- Undecided (17)

	1		I	
Admissions & Records (1)	О	О	О	O
Office of Veteran's Affairs (2)	О	О	О	О
Cashier's (Business) Office (3)	О	О	О	O
Financial Assistance Office (4)	о	О	о	O
University Police (5)	О	О	О	О
University Bookstore (6)	о	0	О	o

Q19 How often do you utilize/contact the following offices in an average academic year?

	Very Satisfi ed (1)	Satisfi ed (2)	Dissatisf ied (3)	Very Dissatisf ied (4)	Not Applica ble (5)	Very Satisfi ed (1)	Satisfi ed (2)	Dissatisf ied (3)	Very Dissatisf ied (4)	Not Applica ble (5)
Admissi ons & Records (1)	О	О	О	O	О	О	О	O	О	O
Office of Veteran' s Affairs (2)	О	О	О	О	О	О	О	O	О	O
Cashier' s (Busines s) Office (3)	О	О	O	O	О	О	О	O	O	о
Financia l Assistan ce Office (4)	Ο	Ο	O	O	О	O	O	O	O	O
Universi ty Police (5)	О	О	О	О	О	0	0	О	О	о
Universi ty Booksto re (6)	О	О	О	О	О	О	О	О	О	О

Q20 Please let us know how satisfied you are with both the courtesy and the helpfulness of the following offices.

	Very Satisfie d (1)	Satisfie d (2)	Dissatisfie d (3)	Very Dissatisfie d (4)	Not Applicabl e (5)	Neve r (1)	1-4 time s per year (2)	5-10 time s per year (3)	11 or more time s per year (4)
SAIL Online Portal (1)	О	О	О	О	o	0	0	0	О
Bell Library (2)	o	o	O	O	O	o	o	o	ο
Campus Copies (3)	О	О	o	o	o	0	0	0	о
Tutoring/CAS A (Center for Academic Student Achievement) (4)	О	О	0	0	0	0	0	0	О
Disability Services (5)	О	О	o	o	o	•	o	ο	o
University Center (6)	О	О	o	o	o	•	o	o	o
Counseling Center (7)	О	О	o	o	o	0	ο	ο	o
Health Center (8)	О	О	o	o	o	ο	ο	ο	o
Recreational Sports (9)	О	О	o	o	o	o	o	o	o
Campus dining options (10)	o	o	о	о	o	о	o	o	О

Q21 Please indicate how satisfied you are with the following offices/services. Additionally, please indicate how often you use the office/service.

Q22 Please indicate the extent of your satisfaction with the following processes/services/program.

					I
The web registration process (1)	0	0	0	0	O
The walk-up registration process (2)	О	O	0	O	O
The ease of dropping/adding courses (3)	О	О	О	О	O
The fee payment process (4)	О	0	0	0	O
The billing procedures (5)	О	0	0	0	О
The hours of operation of the Cashier's (Business) office (6)	О	O	O	O	О
The timeliness of financial assistance award announcements (7)	О	O	O	O	O
The First Year Learning Community program (8)	О	О	О	О	O
The overall quality of Academic Advising you have received at this campus (9)	О	O	O	O	O
The effectiveness of tutoring services provided by CASA (10)	О	O	0	0	о

The quality of service in Campus Copies (1)	0	О	O	0	о
The helpfulness of the staff at the mail center (2)	0	О	0	0	О
The quality of care offered by the Counseling Center (3)	О	О	О	О	O
The quality of care offered by the Health Center (4)	O	О	O	O	o
The availability of channels for expressing student complaints (5)	О	О	О	О	О
The fairness of student disciplinary procedures administered under the Student Code of Conduct (6)	O	О	О	О	O
The fairness of ACADEMIC misconduct disciplinary process (7)	0	О	О	O	О

Q23 Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC.

Display This Question:

If..*Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC*. The fairness of student disciplinary procedures administered under the Student Code of Conduct - **Dissatisfied** Is Selected

Or...Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC. The fairness of student disciplinary procedures administered under the Student Code of Conduct - Very Dissatisfied Is Selected

Q24 Please explain why you were dissatisfied with the fairness of the disciplinary procedures.

Q25 How frequently did you encounter courses closed when you went to register?

Courses in your major (1)	О	О	О	О	О
Courses NOT in your major (2)	0	0	0	0	о

Q26 Please indicate the extent of your satisfaction with the following aspects of the campus.

The quality of					
equipment in computer labs (1)	O	O	О	O	O
The accessibility of computer labs (2)	0	0	О	•	О
The ability to find materials in the library to complete class assignments (3)	0	О	О	0	Э
The quality of the food in the Dining Hall (4)	O	0	О	0	O
The overall condition of classrooms on campus (5)	O	О	О	o	O
The overall condition of the university grounds and landscaping (6)	0	о	О	0	O
The quality of equipment in science labs (7)	O	О	О	0	O
The responsiveness of University Police (8)	O	О	О	o	O
The overall safety of the campus (9)	O	O	O	O	O

		1			I
The cleanliness of recreational sports facilities and equipment (1)	0	0	0	0	О
The safety of recreational sports facilities (2)	O	O	О	о	о
The contribution of intercollegiate athletic programs to your sense of school spirit (3)	О	0	о	O	Э
Bike lanes leading to campus (4)	O	O	О	O	O
On campus bike pathways (5)	O	O	О	O	o
Your sense of pride about the campus (6)	О	О	О	О	o
City bus route #5 to campus (7)	О	O	О	O	o
City bus route #37 to campus (8)	О	O	О	O	o
The Wave #63 Shuttle bus service (9)	O	O	О	O	o
Momentum #60 Shuttle bus service (10)	0	0	О	0	О

Q27 Please indicate the extent of your satisfaction with the following aspects of the campus.

Q28 Are you actively involved in any student organizations at TAMU-CC? (Student organizations include academic or career clubs, student government, publications, religious clubs, special interest clubs, sports clubs, Greek organizations, etc.)

Yes (1) No (2)

Display This Question If... Are you actively involved in any student organizations at TAMU-CC? (Student organizations incl... **Yes** Is Selected

Q29 Please indicate to what extent being involvement in a student organization has made you feel more connected to campus.

A great deal (1) A lot (2) A moderate amount (3) A little (4) Not at all (5)

Display This Question If... Are you actively involved in any student organizations at TAMU-CC? (Student organizations include academic or career clubs, student government, publications, religious clubs, special i... **No** Is Selected

Q30 If no, why not?

I don't have time (1) Nothing interested me (2) I didn't know about these organizations (3) What I was interested in wasn't offered or available (4) I didn't like what I experienced when I tried an organization (5) Other (6) _____ Q31 Please indicate the extent of your satisfaction with the following educational outcomes at TAMU-CC.

The protection of the right to freedom of expression on campus (1)	0	О	0	О	О
Learning to appreciate teamwork with diverse groups in settings outside the classroom (2)	0	0	О	0	O

Q32 If you were to start college all over again, would you attend TAMU-CC?

Definitely would (1) Probably would (2) Probably would not (3) Definitely would not (4) I would not attend college at all (5)

Q33 Would you recommend TAMU-CC to a prospective student?

Definitely would (1) Probably would (2) Probably would not (3) Definitely would not (4)

Q34 Please rank order the ways you are most likely to learn about campus events and information. (Move the most likely to the top.)

- _____ University website (1)
- _____ Social media (2)
- _____ Fliers/Posters on campus bulletin boards (3)
- _____ Brochures (4)
- _____ Sidewalk chalking (5)
- ____ Word of mouth (6)
- _____ Email (7)
- _____ iNews (8)

Q35 Rank the top three social media you use to learn about campus events and programs. Only mark a first, second, and third choice. Leave the rest blank.

Facebook (1)	Ο	O	O
Flickr (2)	0	0	О
Google+ (3)	0	0	О
Instagram (4)	0	0	О
LinkedIn (5)	0	0	О
Myspace (6)	Ο	О	О
Snapchat (7)	Ο	Ο	О
Tagged (8)	Ο	Ο	О
Tumbler (9)	Ο	Ο	О
Twitter (10)	Ο	Ο	О
YouTube (11)	0	Ο	О
Yik Yak (12)	0	0	O

Q36 Mark social media you do not use.

Facebook (1) Flickr (2) Google+ (3) Instagram (4) LinkedIn (5) Myspace (6) Snapchat (7) Tagged (8) Tumbler (9) Twitter (10) YouTube (11) Yik Yak (12)

Q37 Please use the space below to provide any comments you would like to add about your overall educational experience at TAMU-CC.

Q38 Is there anything else you would like us to know?

Q39 This is the end of the survey. We greatly appreciate that you shared your opinions!