# 2016 Undergraduate Student Survey Results

# June 2016

Prepared by the Office of Planning & Institutional Research



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# **REPORT SUMMARY**

The 2016 *Undergraduate Student Survey* (USS) was administered to sophomores and juniors in April 2016. The USS is a complementary survey to the *Graduating Student Survey* (GSS) and was first administered in 2015. This survey report includes the questions' ratings from last year.

Two questions on this survey also appear on the GSS. They are:

- 1. If you were to start all over again, would you attend TAMU-CC?
- 2. Would you recommend TAMU-CC to a prospective student?

#### Demographics

A total of 4,023 students were invited to take the survey. A total of 898 students opened the survey, but only 720 students answered at least one question and are considered respondents, for a response rate of 18%. Male students are underrepresented in the respondent population. More than twice as many females as males responded to the survey

#### **KEY FINDINGS**

#### **Campus Experiences**

The items receiving the **highest** ratings of combined satisfaction (*Very Satisfied* responses added with the *Satisfied* responses) in campus experiences are as follows:

- The ease of dropping/adding courses (94%)
- The safety of recreational sports facilities (99%)
- The cleanliness of recreational sports facilities and equipment (98%)
- The overall condition of University grounds and landscaping (97%)
- The overall safety of the campus (95%)
- The helpfulness of the staff at the mail center (95%)
- The ability to find materials in the library to complete class assignments (95%)

The items receiving the **lowest** ratings of satisfaction in general experiences, under the recommended 75%, are as follows:

- The quality of the food in the Dining Hall (69% -up 9% from last year)
- The availability of channels for expressing student complaints (72% -an 8% improvement)

#### **Campus Offices**

Generally, 90% of students are satisfied with campus offices. All campus offices listed below received a combined satisfaction score over 90% for Courtesy and 89% or higher for Helpfulness.

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		Courtesy	Helpfulness
٠	Admissions & Records	(96%)	(95%)
٠	Veteran's Affairs	(94%)	(89%)
٠	University Bookstore	(94%)	(95%)
٠	Cashier's (Business) Office	(91%)	(92%)
٠	Financial Assistance Office	(91%)	(89%)
٠	University Police	(91%)	(89%)

#### **Campus Services**

The following campus services received a combined satisfaction score of 90% or more.

- SAIL Online Portal (94%)
- Bell Library (96%)
- CASA (tutoring) (90%)
- Disability Services (97%)
- Counseling Center (94%)
- Health Center (90%)
- University Center (98%)
- Recreational Sports Facilities (96%)

Campus Copies scored 86%, a 1% improvement over last year's score. While Campus Dining Options had the lowest satisfaction score, 73%, their score was 14% higher than last year. Last year many students were very dissatisfied because of no dining options in the University Center (UC) as it was closed for renovation. Still, over a quarter of the students are not satisfied with the dining options.

#### **Noteworthy items**

- Many students noted that classes in their major were closed when they went to register (91 marked "always" and 159 marked "often" a total of 38%). Another 267 students (41%) said they were closed "sometimes".
- The contribution of intercollegiate athletic programs to your sense of school spirit, increased from 76%, to 84%.
- The availability of channels for expressing student complaints markedly increased from 64% in 2015 to 72% this year.
- The contribution of intercollegiate athletic programs to your sense of school spirit increased 8% from 76% in 2015 to 84% this year.
- Over 90% of students are satisfied with the bus service to campus: Route 5 (94%), Momentum shuttle (92%), Route 37 (91%), and the Wave #63 (90%).
- The satisfaction with the web registration process decreased to 84% from 90% in 2015.

#### About the response numbers:

Respondents did not necessarily answer all questions on the survey. Therefore, the total number of responses for a question will not necessarily match other questions.

#### About percentages:

Valid percent means the percentage based on the number of people who answered the question, not the percentage of all the people who answered any question. Percentages are rounded to the nearest whole number, except when less than 1% in which case the exact percentage is reported.

# Demographics

#### Respondents

Gender	Student Count	Valid Percent		
Female	445	62%		
Male	208	29%		
Unknown	67	9%		
Total	720	100%		

#### Respondents

#### **Entire Pool of Students**

Gender	Student Count	Percent
Female	2326	58%
Male	1697	42%
Total	4023	100%

#### **Entire Pool of Students**

College	Student Count	Valid Percent
Business	478	12%
Education	523	13%
Liberal Arts	1160	29%
Nursing and Health Sciences	708	17%
Science and Engineering	1157	29%
Total	4023	100%

Parent graduated from college	Student Count	Valid Percent
Mother graduated	289	43%
Father graduated	250	37%
Both parents graduated	172	26%
Total	667	-

College	Student Count	Valid Percent
Business	103	14%
Education	77	11%
Liberal Arts	213	29%
Nursing & Health Sciences	108	15%
Science & Engineering	224	31%
Total	725	100%

# **Campus Experiences**

The following questions were open for response to all students. The questions were constructed to ascertain satisfaction with general experiences on the TAMU-CC campus. The *Very Satisfied* responses have been added with the *Satisfied* responses to give the *Combined Satisfaction* score.

Usage items aim to provide some general insight on how often the services are used. The question reads: *Please indicate how satisfied you are with the following offices/services. Additionally, please indicate how often you use the following offices or campus services.* 

Note: The 2015 scores are from the 2014-15 Graduating Student Survey.

	Co	ourtesy	Helpfulness		Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	169	32	152	35	Never	238	33
Satisfied	335	64	259	60	1- 4 times per year	424	60
Dissatisfied	12	2	13	3	5 to 10 times per year	46	6
Very Dissatisfied	5	1	7	2	11 or more times per year	4	1
Total	521	100	431	100		712	100
Not applicable	187		171				
Combined Satisfaction		96%		95%			
2015 Score		95%		92%			

#### Admissions & Records

#### **Veteran's Affairs**

	Co	ourtesy	Helpfulness		Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	93	42	73	43	Never	578	81
Satisfied	116	52	78	46	1- 4 times per year	92	13
Dissatisfied	12	5	12	7	5 to 10 times per year	37	5
Very Dissatisfied	3	1	6	4	11 or more times per year	4	1
Total	224	100	169	100		711	100
Not applicable	478	70	429				
Combined Satisfaction		94%		89%			
2015 Score		93%		92%			

## Cashier's (Business) Office

	Courtesy		Helpfulness		Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	161	29	147	32	Never	213	30
Satisfied	347	63	276	60	1- 4 times per year	431	61
Dissatisfied	34	6	30	7	5 to 10 times per year	63	9
Very Dissatisfied	10	2	7	2	11 or more times per year	3	0
Total	552	100	460	100		710	100
Not applicable	153		143				
Combined Satisfaction		92%		92%			
2015 Score		91%		93%			

# **Financial Assistance Office**

	Co	ourtesy	sy Helpfulness		Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	171	33	136	32	Never	247	34
Satisfied	296	58	241	57	1- 4 times per year	373	52
Dissatisfied	29	6	32	8	5 to 10 times per year	80	11
Very Dissatisfied	16	3	17	4	11 or more times per year	16	2
Total	512	100	426	100		716	100
Not applicable	191		177				
Combined Satisfaction		91%		89%			
2015 Score		91%		87%			

#### **University Police**

	Co	ourtesy	Helpfulness		Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	130	35	103	34	Never	489	69
Satisfied	209	56	168	55	1- 4 times per year	209	29
Dissatisfied	23	6	21	7	5 to 10 times per year	10	1
Very Dissatisfied	10	3	12	4	11 or more times per year	3	0
Total	372	100	304	100		711	100
Not applicable	327		298				
Combined Satisfaction		91%		89%			
2015 Score		89%		90%			

## **University Bookstore**

	Co	Courtesy Helpfulness		ofulness	Usage		
	#	Valid %	#	Valid %		#	Valid %
Very Satisfied	237	37	210	39	Never	77	11
Satisfied	363	57	303	56	1- 4 times per year	393	55
Dissatisfied	31	5	24	4	5 to 10 times per year	176	25
Very Dissatisfied	8	1	7	1	11 or more times per year	69	10
Total	639	100	544	100		715	100
Not applicable	65		63				
Combined Satisfaction		94%		95%			
2015 Score		93%		94%			

# **SAIL Online Portal**

Satisfaction with the office/services			Usage		
	#	Valid %		#	Valid %
Very Satisfied	321	46	Never	16	3
Satisfied	337	48	1- 4 times per year	61	10
Dissatisfied	34	5	5 to 10 times per year	93	15
Very Dissatisfied	5	1	11 or more times per year	453	73
Total	697	100		623	100
Not applicable	12				
Combined Satisfaction		94%			
2015 Score		96%			

# Bell Library (ability to find materials)

Satisfaction with the offic		,	Usage		
	#	Valid %		#	Valid %
Very Satisfied	282	43	Never	44	7
Satisfied	351	53	1- 4 times per year	141	23
Dissatisfied	23	3	5 to 10 times per year	144	23
Very Dissatisfied	6	1	11 or more times per year	287	47
Total	662	100		616	100
Not applicable	43				
Combined Satisfaction		96%			
2015 Score		95%			

# **Campus Copies**

Satisfaction with the offi	ce/service		Usage		
	#	Valid %		#	Valid %
Very Satisfied	128	31	Never	295	49
Satisfied	227	55	1- 4 times per year	157	26
Dissatisfied	45	11	5 to 10 times per year	65	11
Very Dissatisfied	10	2	11 or more times per year	84	14
Total	410	100		601	100
Not applicable	290				
Combined Satisfaction		86%			
2015 Score		85%			

# Tutoring/CASA (Center for Academic Excellence)

Satisfaction with the offi	ce/services		Usage		
		Valid			
	#	%		#	Valid %
Very Satisfied	174	38	Never	248	41
Satisfied	239	52	1- 4 times per year	198	32
Dissatisfied	31	7	5 to 10 times per year	95	16
Very Dissatisfied	12	3	11 or more times per year	71	12
Total	456	100		612	100
Not applicable	245				
Combined Satisfaction		90%			
2015 Score		90%			

# **Disability Services**

Satisfaction with the offi	ce/services		Usage		
		Valid	-		
	#	%		#	Valid %
Very Satisfied	85	45	Never	520	86
Satisfied	97	52	1- 4 times per year	42	7
Dissatisfied	5	3	5 to 10 times per year	11	2
Very Dissatisfied	1	1	11 or more times per year	33	5
Total	188	100		606	100
Not applicable	512				
Combined Satisfaction		97%			
2015 Score		92%			

# **University Center**

Satisfaction with the offi	ce/services	5	Usage		
	#	Valid %		#	Valid %
Very Satisfied	307	47	Never	61	10
Satisfied	333	51	1- 4 times per year	124	20
Dissatisfied	11	2	5 to 10 times per year	106	17
Very Dissatisfied	0	0	11 or more times per year	325	53
Total	651	100		616	100
Not applicable	51				
Combined Satisfaction		98%			
2015 Score		84%			

# **Counseling Center**

Satisfaction with the offi	ce/services	5	Usage		
		Valid			14 1: 1.04
	#	%	1	#	Valid %
Very Satisfied	129	43	Never	409	68
Satisfied	154	51	1- 4 times per year	124	21
Dissatisfied	14	5	5 to 10 times per year	47	8
Very Dissatisfied	4	1	11 or more times per year	22	4
Total	301	100		602	100
Not applicable	395				
Combined Satisfaction		94%			
2015 Score		91%			

# **Health Center**

Satisfaction with the of	fice/services		Usage		
		Valid			
	#	%		#	Valid %
Very Satisfied	141	39	Never	346	57
Satisfied	185	51	1- 4 times per year	207	34
Dissatisfied	30	8	5 to 10 times per year	35	6
Very Dissatisfied	9	2	11 or more times per year	23	4
Total	365	100		611	100
Not applicable	335				
Combined Satisfaction		90%			
2015 Score		85%			

# **Recreational Sports Facilities**

Satisfaction with the offic	e/services		Usage		
		Valid	-		
	#	%		#	Valid %
Very Satisfied	171	43	Never	309	51
Satisfied	208	53	1- 4 times per year	88	14
Dissatisfied	13	3	5 to 10 times per year	64	10
Very Dissatisfied	4	1	11 or more times per year	149	24
Total	396	100		610	100
Not applicable	306				
Combined Satisfaction		96%			
2015 Score		95%			

#### **Campus Dining Options**

Satisfaction with the office	ce/services		Usage		
	#	Valid %	-	#	Valid %
Very Satisfied	124	23	Never	171	28
Satisfied	268	50	1- 4 times per year	91	15
Dissatisfied	101	19	5 to 10 times per year	83	14
Very Dissatisfied	42	8	11 or more times per year	266	44
Total	535	100		611	100
Not applicable	168				
Combined Satisfaction		73%			
2015 Score		59%			

# **General Experiences**

For the following section, the question asked was: *Please indicate the extent of your satisfaction with the following processes/procedures.* The *Very Satisfied* responses have been added with the *Satisfied* responses to give the *Combined Satisfaction* score.

# The web registration process.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	245	36	
Satisfied	333	48	84%
Dissatisfied	87	13	
Very Dissatisfied	22	3	
Total	687	100%	
Not applicable	21		

2015 Combined Satisfaction: 90%

# The walk-up registration process.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	169	39	
Satisfied	216	50	89%
Dissatisfied	38	9	
Very Dissatisfied	8	2	
Total	431	100%	
Not applicable	274		

2015 Combined Satisfaction: 89%

#### The ease of dropping/adding courses.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	314	47	
Satisfied	315	47	94%
Dissatisfied	34	5	
Very Dissatisfied	9	1	
Total	672	100%	
Not applicable	35		

2015 Combined Satisfaction: 97%

# The fee payment process.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	159	24	
Satisfied	373	57	81%
Dissatisfied	92	14	
Very Dissatisfied	30	5	
Total	654	100%	
Not applicable	53		

2015 Combined Satisfaction: 82%

# The billing procedures.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	164	25	
Satisfied	404	60	85%
Dissatisfied	78	12	
Very Dissatisfied	22	3	
Total	668	100%	
Not applicable	38		

2015 Combined Satisfaction: 85%

#### The hours of operation of the Cashier's (Business) office.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	141	24	
Satisfied	394	67	91%
Dissatisfied	47	8	
Very Dissatisfied	7	1	
Total	589	100%	
Not applicable	118		

2015 Combined Satisfaction: 89%

#### The timeliness of financial assistance award announcements.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	139	23	
Satisfied	351	58	81%
Dissatisfied	92	15	
Very Dissatisfied	22	4	
Total	604	100%	
Not applicable	103		

2015 Combined Satisfaction: 79%

# The First Year Learning Community program.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	124	29	
Satisfied	226	53	82%
Dissatisfied	49	12	
Very Dissatisfied	25	6	
Total	424	100%	
Not applicable	282		

New question in 2015

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	251	36	
Satisfied	332	48	84%
Dissatisfied	74	11	
Very Dissatisfied	34	5	
Total	691	100%	
Not applicable	17		

# The overall quality of Academic Advising you have received at this campus.

2015 Combined Satisfaction: 86%

#### The effectiveness of tutoring services provided by CASA.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	175	39	
Satisfied	221	49	88%
Dissatisfied	45	10	
Very Dissatisfied	11	2	
Total	452	100%	
Not applicable	253		
Now question in 2016	-		

New question in 2015

### The quality of service in Campus Copies.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	130	32	
Satisfied	235	58	90%
Dissatisfied	37	9	
Very Dissatisfied	4	1	
Total	406	100%	
Not applicable	301		

2015 Combined Satisfaction: 92%

# The helpfulness of the staff at the mail center.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	151	41	
Satisfied	200	54	95%
Dissatisfied	12	3	
Very Dissatisfied	6	2	
Total	369	100%	
Not applicable	337		

2015 Combined Satisfaction: 90%

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	129	43	
Satisfied	152	51	94%
Dissatisfied	13	4	
Very Dissatisfied	4	1	
Total	298	100%	
Not applicable	407		

# The quality of care offered by the Counseling Center.

2015 Combined Satisfaction: 92%

#### The quality of care offered by the Health Center.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	135	39	
Satisfied	184	53	92%
Dissatisfied	24	7	
Very Dissatisfied	7	2	
Total	350	100%	
Not applicable	354		

2015 Combined Satisfaction: 88%

#### The availability of channels for expressing student complaints.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	102	26	
Satisfied	182	46	72%
Dissatisfied	83	21	
Very Dissatisfied	28	7	
Total	395	100%	
Not applicable	308		

2015 Combined Satisfaction: 64%

# The fairness of student disciplinary procedures administered under the Student Code of Conduct.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	135	33	
Satisfied	247	61	94%
Dissatisfied	15	4	
Very Dissatisfied	7	2	
Total	404	100%	
Not applicable	300		

2015 Combined Satisfaction: 91%

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	130	32	
Satisfied	257	62	94%
Dissatisfied	20	5	
Very Dissatisfied	5	1	
Total	412	100%	
Not applicable	292		

# The fairness of ACADEMIC misconduct disciplinary procedures.

2015 Combined Satisfaction: 92%

#### The quality of equipment in computer labs.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	216	35	
Satisfied	345	56	91%
Dissatisfied	38	6	
Very Dissatisfied	15	2	
Total	614	100%	
Not applicable	69		

2015 Combined Satisfaction: 93%

# The accessibility of computer labs.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	237	38	
Satisfied	340	54	92%
Dissatisfied	45	7	
Very Dissatisfied	5	1	
Total	627	100%	
Not applicable	58		

2015 Combined Satisfaction: 91%

# The ability to find materials in the library to complete class assignments.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	203	35	
Satisfied	347	60	95%
Dissatisfied	22	4	
Very Dissatisfied	5	1	
Total	577	100%	
Not applicable	106		

2015 Combined Satisfaction: 92%

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	104	22	
Satisfied	224	47	69%
Dissatisfied	102	21	
Very Dissatisfied	51	11	
Total	481	100%	
Not applicable	202		

#### The quality of the food in the Dining Hall.

2015 Combined Satisfaction: 60% increased 9 points

## The overall condition of classrooms on campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	207	31	
Satisfied	408	61	92%
Dissatisfied	50	7	
Very Dissatisfied	7	1	
Total	672	100%	
Not applicable	8		

2015 Combined Satisfaction: 90%

#### The overall condition of University grounds and landscaping.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	331	49	
Satisfied	323	48	97%
Dissatisfied	14	2	
Very Dissatisfied	8	1	
Total	676	100%	
Not applicable	5		

2015 Combined Satisfaction: 93%

# The quality of equipment in science labs.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	159	33	
Satisfied	251	52	85%
Dissatisfied	53	11	
Very Dissatisfied	16	3	
Total	479	100%	
Not applicable	198		

2015 Combined Satisfaction: 82%

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	141	38	
Satisfied	198	54	92%
Dissatisfied	16	4	
Very Dissatisfied	12	3	
Total	367	100%	
Not applicable	311		

## The responsiveness of University Police.

2015 Combined Satisfaction: 92%

## The overall safety of the campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	252	39	
Satisfied	362	56	95%
Dissatisfied	24	4	
Very Dissatisfied	12	2	
Total	650	100%	
Not applicable	32		

2015 Combined Satisfaction: 96%

#### The cleanliness of recreational sports facilities and equipment

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	229	49	
Satisfied	229	49	98%
Dissatisfied	11	2	
Very Dissatisfied	1	0	
Total	470	100%	
Not applicable	211		

2015 Combined Satisfaction: 97%

# The safety of recreational sports facilities.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	226	49	
Satisfied	227	50	99%
Dissatisfied	3	1	
Very Dissatisfied	1	0	
Total	457	100%	
Not applicable	222		

2015 Combined Satisfaction: 97%

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	137	32	
Satisfied	224	52	84%
Dissatisfied	43	10	
Very Dissatisfied	23	5	
Total	427	100%	
Not applicable	300		

# The contribution of intercollegiate athletic programs to your sense of school spirit.

2015 Combined Satisfaction: 76% increased 8 points

## Bike lanes leading to campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	122	32	
Satisfied	195	51	83%
Dissatisfied	41	11	
Very Dissatisfied	22	6	
Total	380	100%	
Not applicable	300		

2015 Combined Satisfaction: 84%

# On campus bike pathways.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	123	34	
Satisfied	187	52	86%
Dissatisfied	34	9	
Very Dissatisfied	16	4	
Total	360	100%	
Not applicable	317		

2015 Combined Satisfaction: 82%

#### Your sense of pride about the campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	209	34	
Satisfied	326	53	87%
Dissatisfied	55	9	
Very Dissatisfied	20	3	
Total	610	100%	
Not applicable	70		

2015 Combined Satisfaction: 85%

# **Bus Service**

# City bus route #5 to campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	89	49	
Satisfied	82	45	94%
Dissatisfied	7	4	
Very Dissatisfied	4	2	
Total	182	100%	
Not applicable	498		

New in 2015

#### City bus route #37 to campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	79	43	
Satisfied	88	48	91%
Dissatisfied	11	6	
Very Dissatisfied	5	3	
Total	183	100%	
Not applicable	497		
Now in 201E			

New in 2015

#### The Wave #63 shuttle bus service.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	72	40	
Satisfied	90	50	90%
Dissatisfied	11	6	
Very Dissatisfied	7	4	
Total	180	100%	
Not applicable	501		
Now in 2015			

New in 2015

#### Momentum #60 shuttle bus service.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	80	46	
Satisfied	80	46	92%
Dissatisfied	11	6	
Very Dissatisfied	2	1	
Total	173	100%	
Not applicable	506		

2015 Combined Satisfaction: 95%

#### **Extracurricular Involvement**

The following questions were open for response to all students. The questions were constructed to ascertain student involvement in extracurricular activities.

#### Are you actively involved in any student organizations at TAMU-CC?

	Responses	Valid Percent
Yes	282	41%
No	404	59%
Total	686	100%
2015 Yes response:	44%	

If a student chose No for a response to involvement in any student organizations, they were asked:

Why not?

	Responses	Valid Percer
I didn't have time	229	58
Nothing interested me	46	12
I didn't know about these organizations	55	14
What I wanted wasn't offered or available	10	3
I didn't like what I experienced	10	3
Other	45	11
	395	100%

#### "Other" responses

(shown as written by respondents)

Just interested in finishing school.

I've yet to find a group on campus that doesn't have an ulterior motive for me joining. Usually they want my money, not my brain and thats kind of stupid.

#### DEAF

I do not think they are important. nothing interesting YET Im old

I am located in another country.

Too Old.

uphsp (flour bluff student)

I was once a proud member of an organization on campus but since my return to school I went back to their organization as a member. I was dissatisfied with their values so I left and I will never go back to that particular organization again.

I had a falling out with my organization that ended very badly.

Too busy. Can't meet with the organization I used to be involved due to time conflicts

Showed interest too late to be a part of an organization

Mom and dad don't pay for my school so I have to work full time.

meeting times were doing labs times

Unsure how to join an organization

A booklet of all the different organizations with descriptions of what they do would be helpful to choose an organization that best fits the interests of a person.

in other clubs

Waiting for the right time

I didnt like what was offered then I found something I liked but didnt know how to get in it

when I tried to get in to the organization that I liked the people never responded to me

I take online classes only. I am never on campus.

I am a full time employee of TAMUCC and am taking courses towards finishing my BA and do not have any extra time.

I am over 40 and all of the organizations are geared to the younger students

Never heard back from the ones interested in

I don't live on Campus or in Corpus

Still new to the campus and not fully aware of organizations available.

I was a former member of ICA. I had to leave the organization after starting my 2nd job

conflicted with class schedule

I'm shy

Usually forget when they meet

Church activities and live 30 minutes away

might move to a different university so i don't want to get too involved

Non traditional student

Waiting

live out of corpus christi

# **Educational outcomes or services**

Students were asked to indicate the extent of their satisfaction with the following educational outcomes or services at A&M-Corpus Christi.

	Responses	Valid Percent	<b>Combined Satisfaction</b>
Very Satisfied	260	43	
Satisfied	328	54	97%
Dissatisfied	18	3	
Very Dissatisfied	5	1	
Total	611	100%	
Not applicable	56		

#### The protection of the right to freedom of expression on campus.

2015 Combined Satisfaction: 97%

#### Learning to appreciate teamwork with diverse groups in settings outside the classroom.

	Responses	Valid Percent	<b>Combined Satisfaction</b>
Very Satisfied	233	40	
Satisfied	318	55	95%
Dissatisfied	23	4	
Very Dissatisfied	6	1	
Total	580	100%	
Not applicable	86		

2015 Combined Satisfaction: 91%

# Likelihood of Attending/Recommending TAMU-CC

The Office of Planning and Institutional Research recommends a combined probability percentage of 75% or greater for each item.

#### If you were to start all over again, would you attend TAMU-CC?

	Responses	Valid Percent	<b>Combined Satisfaction</b>
Definitely attend TAMU-CC	304	45	
Probably attend TAMU-CC	277	41	86%
Probably not attend TAMU-CC	66	10	
Definitely not attend TAMU-CC	22	3	
Not attend college at all	3	0	
Total	614	100%	

2015 Combined Probability: 87%

/			
	Responses	Valid Percent	<b>Combined Satisfaction</b>
Definitely recommend	372	56	
Probably recommend	249	37	93%
Probably not recommend	39	6	
Definitely not recommend	8	1	
Total	668	100%	

#### Would you recommend TAMU-CC to a prospective student?

2015 Combined Probability: 92%

#### **Academic Registration Experiences**

The questions below were constructed to ascertain how often respondents encountered courses that were closed when they were registering.

# How frequently did you encounter courses IN in your major that were closed when you go to register? If you have not yet selected a major, please mark "Not applicable".

	Responses	2016 Valid Percent	2015 Valid Percent
Always	91	14	16
Often	159	24	26
Sometimes	267	41	34
Never	136	21	25
Total	653	100%	100%
Not applicable	35		

How frequently did you encounter courses NOT in your major that were closed when you went to register? If you have not yet selected a major, please mark "Not applicable".

	Responses	2016 Valid Percent	2015 Valid Percent
Always	35	6	9
Often	110	18	20
Sometimes	267	45	36
Never	188	31	35
Total	600	100%	100%
Not applicable	88		

#### Learning about Campus Events

The students were asked three questions concerning social media. They were asked to rank order two lists about where they get information about campus events, and then about social media they do not use.

Number of people who chose the item as:	1st choice	2nd choice	3rd choice	Total
Social media	161	147	89	397
Email	178	108	100	386
Fliers/Posters on campus bulletin boards	71	116	155	342
University website	136	123	80	339
Sidewalk chalking	34	65	97	196
Word-of-mouth	54	58	73	185
Brochures	7	13	41	61
iNews	13	23	18	54

#### Rank order the ways you are most likely to learn about campus events and information.

By far most students get their information most often from social media or email; campus bulletin boards and the university website are also strong information sources. Sidewalk chalking and word-of-mouth reach are somewhat effective, while brochures and iNews do not seem to be very effective.

#### Rank the top three social media you use to learn about campus events and programs.

Number of people who chose the item as:	1st choice	2nd choice	3rd choice	Total
Facebook	344	107	102	553
Instagram	149	167	130	446
Twitter	129	92	134	355
Snapchat	77	93	140	310
Google+	40	61	113	214
YouTube	41	51	118	210
Yik Yak	32	41	126	199
LinkedIn	9	34	106	149
Flickr	4	12	125	141
Tagged	10	18	111	139
Tumbler	9	27	100	136
Myspace	5	10	117	132

Number of people who do not use the following:

Myspace	623
Flickr	622
Tagged	604
Tumbler	527
LinkedIn	508
Yik Yak	478
Google+	417
Twitter	294
Instagram	173
Snapchat	172
YouTube	123
Facebook	98

#### Please rank order the ways you are most likely to learn about campus events and information.

The results in order of the most popular first:

- 1. Email
- 2. Social Media
- 3. University Website
- 4. Flyers/Posters on bulletin boards
- 5. Word of mouth
- 6. Sidewalk chalking
- 7. Brochures

Responses – the vertical numbers 1 through 8 indicate 1<sup>st</sup> choice, 2<sup>nd</sup> choice, 3<sup>rd</sup> choice etc. To read this chart, the number 120 under University Website indicates that 120 people chose that as their first choice. The number 75 under Brochures indicates that 75 people ranked brochures as their fourth choice in answer to the question.

			Flyers/Posters	5				
	University Website	Social Media	on bulletin boards	Brochures	Sidewalk chalking	Word of mouth	Email	iNews
1	120	139	62	4	25	63	160	8
2	123	125	96	13	48	49	112	15
3	90	87	139	33	76	59	82	15
4	56	67	127	75	84	90	63	20
5	63	44	82	108	121	83	44	36
6	60	36	46	158	98	94	49	40
7	51	45	18	124	85	100	63	95
8	18	39	11	66	44	43	8	352

#### Social Media not used

Less than half of the respondents use the social media sources indicated in black font below. The green area indicates that more than half of the respondents use the social media sources. No one indicated that they use *Myspace*.

*Facebook* is used by 82% of the respondents; *YouTube* is used by 78% of the respondents. *Instagram* is used by nearly two-thirds of the respondents, with *Snapchat* running a distant fourth with nearly 60% of the respondents using it.

Mark social media sources you do <i>not</i> use.	Responses	Valid Percent
Myspace	566	100
Flickr	560	99
Tagged	558	99
Tumbler	482	85
LinkedIn	476	84
Yik Yak	426	75
Google+	349	62
Twitter	300	53
Snapchat	242	43
Instagram	203	36
YouTube	127	22
Facebook	100	18
n= 566	566	

#### Comments

#### Section 1:

Students were asked to provide any comments they would like to add about their overall educational experience at Texas A&M University-Corpus Christi.

Comments appear as written by the students. In negative comments, names have been replaced with \*\*\*.

#### **College of Business Students**

Being a student in The College of Business, I just have to say the my academic advisor is amazing!!!! Speaking with friends from other colleges here at TAMUCC, some of them have never met their academic advisors.

TAMUCC is great, especially the professors at the college of business.

Not all but most professors I've had don't care about if students learn the material. They just go with the flow to get a paycheck and if the students do bad they give ridiculous curves that make my hard work worthless. However, the relatively few professor that I've had are amazing and I have told them in person.

I feel the bookstore hours do not accommodate students who work full time. Del Mar College bookstore hours accommodate student who work full time and get out at 4:30 or 5. Ideal bookstore hours extend to 6:30 or 7.

I enjoy it here

I believe that there are some really good, dedicated teachers, and some bad, uncaring ones as well. I do not believe a grade should be affected by attendance, rather than by work done.

I'm kindly satisfied with the enviroment of TAMUCC.

Get a football team to increase school spirit, and look into buying land else where to expand the university. We are growing too fast and are busting at the seems, pretty soon you are going to lose business due to this.

I have enjoyed my time at TAMU-CC. The classes are challenging and rewarding when I put the work in and achieve the results I desire. Coming from Del Mar College, the TAMU-CC campus honestly FEELS like a university campus; the campus felt so different when I first walked around it. I am proud to attend TAMU-CC!

we need a football team. it would raise school spirit

I love college here.

TAMU-CC is a beautiful campus and I wish I would've been able to experience the "college life" by living on campus. I enjoy the view the campus displays and I especially love seeing the ocean as I drive my way to campus.

My advisor Liz Placios was always SUPER helpful for registration even when I showed up last second and didn't really know what I wanted to do. Everyone in the business education seems to really enjoy what they do, and knowing that really makes my education a better experience.

i like it

The restroom in the O'Connor building needs to be cleaned more often there's always a mess in there. The sinks are always broken too. Some lecture rooms need to be cleaned better too there's always paper in the floors and water on the desks.

academic standards are too low. / Classes are too easy leading to low motivation levels.

the professors are great

#### **College of Education Students:**

Please use the space below to provide any comments you would like to add about your overall educa...

There have been two consecutive semesters that the math department has put a hold on my last class needed even with my transcript showing I completed the first two already. The first semester it forced me having to skip that class for the year. There needs to be a better way for students to get into the classes they need without unnecessary holds, which being held back one semester is a big deal. Every semester adds up quickly.

Professors are pretty good. More study guides though because they teach one thing in the class and put an entirely different thing on exams, sets you up to fail.

Sometimes professors are insensitive, or not very good at keeping their personal opinions out of what they are teaching and deviate from teaching facts.

More involvement and knowledge of advisors. I am taking more classes now because a class I previously took has now been split into two and I should not have to retake both. Also knowledge of prerequisites would be helpful so that I am not bouncing back between my advisor and someone else.

The experience has been great. I've enjoyed my time here and can't wait to graduate!

Great =]

My overall educational experience has not been good due to the fact that when I try to register, all of the courses that I wanted are already filled up. due to that, im already behind schedule on graduating.

I don't think first year students with enough credits to be a sophmore+ or almost that should be required to take a seminar course if we already have college experience. More so if the student has already attended a student orientation course at a different college regardless if it is a community college or university.

I'm an education major and I can honestly say that my teachers in the college of education are fantastic and do their best to help students succeed!

It's okay

Satisfied

LOVED TAMUCC so many great people and professors!

I really enjoyed my overall experience my first year here, definitely a campus that provided for its students.

Awesome

The professor to student ratio is my favorite part about TAMUCC. You receive a more specialized education experience.

This school is very helpful.

I enjoy the library very much, and it would be nice to have it extended hours on Fridays and Saturdays as well. Perhaps, it is a funding availability determining hours of operation. Also, I wonder if there is a study, which has been applied to see the peak hours for the use of study rooms reserved for groups of two or more. Perhaps, this can be extended to single students, too, on an availability and first-come, first-served basis on off-peak hours.

**College of Liberal Arts Students:** 

I think it is a great campus. However, with the growing number of students, I don't think our campus is able to accommodate everybody.

i hear the art program is actually pretty good for quality/price/degree that you actually get, compared to art schools elsewhere in texas.

It is amazing!

Intercollegiate athletics is a distraction from the true purpose of a university, education, and is only important as it draws money as Universities look toward netting larger profits. So, I guess don't consider my input on non-recreational athletics as I'd prefer athletics were solely recreational. / / Faculty accessibility and the general scholarship conducted here is great.

It's not hard if you apply yourself. My first year I didn't and I had a very low GPA by the time I finished my first year. I was suspended from the school during my second year for half a semester, and that's when I assembled myself to take my classes more serious. Since then I've been doing better than my first year. My GPA increased my grades when up, which is always good. I don't procrastinate as much to the point where I over stress myself. My third year has been the easiest in my opinion It feels like more work, but since I am more organized than I was the first time It's not hard anymore. I've never used CASA, I've used some of the other places offered on campus. I sometimes ask my professors for their help but not always. I'm doing good, and all it took was for me to take the college life more serious.

I love it here and I've learned a lot. My professors try and help me as much as possible, I'm glad I went to this school!

#### It's going good!

Stop the damn group work!!

Our mascot is racist. #NotYourMascot. Lose the brown-skin suit. As a transfer student, it's also impossible for me to find out who it is I need to talk to if I have issues. I've heard discriminatory statements from professors. I've been discriminated against by student organizations. Who do I turn to? My advisors don't listen. I've had professors tell me that they "plan to objectify and dehumanize [us] as people." Why should I want to stay at a campus where professors say things like that, or call us "blacks, browns, and Indians?" Why should I pay thousands of dollars a year to attend a university where I'm made to feel unsafe? Where your police are scarier than they are helpful? Where your teachers are prejudiced against indigenous peoples? Where your resident psychiatrist brags to patients that he "cured a patient of her bisexuality." Why should I stay here?

I love the school!

A better attempt to advertise things going on campus...I live attending tamucc events but I never know what's going on...also there is very little sense of school pride...,work on that its a big part of the college experience and tamucc seems to hardly try

I love most of my professors and I feel that they have given me different alternatives and perspectives for my future career!

My educational experience here has been sub par. Half the intro course instructors are barely qualified to teach said intro course, the other half of the faculty has barely grasped the English language, I believe it to be unfair that i cant take certain courses because a instructor is new to the language and it makes it increasingly difficult to learn the already difficult course. The instructors are lazy to say the least in that they put no pop or step into an already dull course, these instructors barely care about the course work and the material and thought put into them.

I love TAMUCC overall, all the instructors I have had are great. My only complaint about the university is with regard to my degree plan and the advisers assigned to the program. They are always changing and do not have

enough time to be familiar with the particulars of the degree plan, which results in the students registering for wrong courses, or not getting to graduate due to lack of advising. Also, it is unfair to have courses on the degree plan that will not count towards your degree, despite the fact that the course is listed as choice and included in the hours. What is the point of including it as a choice if you don't get credit for it and/or end up having to take another couuse

TAMU-CC has been my home for three years and each year I grow to love the school more. I don't think many students realize the quality of education they are receiving and how prestigious our professors and staff really are. I hope, over time, students really learn to cherish the education they are receiving, respect their teachers, and give back to this institution once they have graduated.

So far it has been a great experience with excellent instructors.

It has been fun and hardworking.

I've noticed that many professors are either over-utilizing or under-utilizing blackboard as a learning resource. In addition, blackboard itself is difficult to use for students unfamiliar with the user interface. I came from the Alamo colleges in San Antonio, and they phased out blackboard specifically for that reason and switched to CANVAS.

Social activities are not important. Also, it is annoying when CASA calls my phone. My affairs are none of their business and I never gave them my phone number.

I would like to see more and a wider variety of classes available for registrration, I would also like to see different professors teach different classes rather than have the same professor teach the same class over and over for years.

I like TAMU-CC but nothing perfect. Aspire to be the best, theres nothing wrong with that.

It has been very beneficial to be here and to get my education here because it is not such a huge campus with huge classes.

I would just like more Criminal Justice classes to be available during the semesters.

It's hard for full time students who work full time. A lot of us end up having to drop or get suspended because of it. There should be opportunities to help pass rather than receiving the same treatment as those students who have the liesure to always attend class. It hurts us more when we face suspension after knowing it's not because we're lazy or incapable, we just have to work harder in order to be there.

We do have an impressive art department

all the staff are very professional

The library is very accessible and is capable of accommodating all needs.

The quality of the education is not even remotely in par with the cost. I have to pay out of pocket and classes here cost 2 to 3 times more than other schools.

It is very good so far.

Bus 63 is way too small. An unsafe amount of people are usually standing and there are even points where there are so many people that sometimes multiple passangers are standing beyond the yellow line buses typically say NOT to stand behind. Please give us a bigger bus. This has happened on more than one occasion multiple times in one week throughout the entire year I've been riding this bus. Please fix this.

I am proud to attend TAMUCC and have largely enjoyed the serious academic culture promoted there, but the admission cost is excessive and nearly out of reach for me. Fees should be assessed based on students individual participation in extracurricular activities like intramural sports, athletic programs, etc. In addition, the per

semester parking rates seem especially excessive.

The school officials and students continue to improve. Nice job

I would like the art rooms updated and more art classes to be offered. I couldn't take full time summer school bc there weren't enough art 100 level classes and I have finished my core classes.

#### great

There needs to be more study space during finals week. I don't like being charged for programs such as the Islander Gardens. If you're not using those programs or facilities you should not be charged, and if the university decides to charge the students, then they should at least be informed about where their money is going. I would rather have a meal plan that lets me buy dining dollars and not buy the meal plan as well. I hardly ever eat at the dining hall because it's not close to my classes and I don't like most of the meal trades, so would rather just buy dining dollars. / The math department needs to replace \*\*\* with a business math professor who will help their students when they come in to ask for help. Also, one who cares about the students and what they are learning. Tintera cares about her students and wants to see them succeed, yet she makes her students work for their grade. I have learned a lot in her class. She is available when I need help and gives plenty of opportunities for us to come meet with her. / My first year seminar during the spring semester felt like a waste of time. We didn't study at all or review for the exams or complete work that would help us to learn about the actual class subjects. It was just a lot of busy and extra work.

Wish TAMUCC reached out to me more when I was at Del Mar. I never knew transferring to TAMUCC would be this easy, I could find a degree that fit my ambitions, and the speed that my education can be expedited here at the university.

#### Amazingly fun

I love this school because my major department (English Department) is so amazing. so friendly. so approachable, always interesting

#### Great campus

yaaaaas

So far I have loved attending this university, and am very proud to be an Islander!

There is no real artistic community here, it is sad and the whole "Arts" area/ community just feels stifled and burnt out. All needs updating.

#### Great

I really feel we need more options for non traditional students who work full time jobs during the day.

The staff is very friendly making it easier to contact professors about class material.

My overall experience have been awesome here at TAMUCC. It is a very unique university like no other. I love it and I'm very proud to say that I'm a register student here and I invite and highly recommend any student local, out of state or international to please come and live the real experience of being an islander here at TAMUCC

#### **College of Nursing and Health Sciences Students:**

A tobacco free campus would be ideal, I hate walking to class and being hit by a smoke screen. Nothing irritates me more than the smell of cigarettes.

I have love being at our university! My overall experience has been fantastic and can't wait to see how our campus grows with the Momentum 2020 plan!

The classes have been and are very educational. I like the atmosphere of the campus as well as the friendliness of everyone. The professors are easy to talk to and are concerned about my education when I ask them questions about content.

The professors do a very good job about caring for their students

i really love this university everything here is about TEAM WORK and everyone does a good job about it here :)

Some advisors are not very helpful, hence why I've had 3 different ones. Having computer majors and not actual chemistry majors for chemistry TA's doesn't help students especially when the Ta grades most of the assignments wrong and you're constantly having to correct them.

Some of the courses required for majors only have one class for the semester. I feel that there should be at least two classes for courses. I am having to apply to another college for one semester because all the slots were full here, and I was told I would have to wait to see if anyone will drop.

TAMU-CC meets my basic needs, however it is not as inclusive of older students. In addition, parking is a nightmare, class schedules are limited, and my experience with the science department has been less than stellar.

I am located overseas and the only issue I have had since starting classes at TAMU-CC is, that I am not able to take all my classes online.

I think its okay, but there is not tutoring for anatomy and physiology its very very limited. I also think that when you talk to the dean he does not listen to your opinions and does not make you feel like you matter.

#### Very dissapointed

The lack of parking is inconvenient. /

I really do enjoy going to TAMU-CC but I would like to see a change in some things on campus. Like there needs to be better professors that actually can teach students and explain to them the material, then a professor having a deep accent and not being able to understand anything and then fail because of it. I think that the school sometimes focuses on the research more than the students learning than they do anything. The science labs are horrible and not updated at all. How can we learn if we don't have the tools we need. I think that the focus should be on us and not the research that the school does and spends so much money on. We could use that money to update our labs, outside of the buildings and a lot more. Overall I do love my school and I am a proud Islander, but there are things I would change.

I think it would be helpful to not only my experience at TAMU-CC but also my likely-hood to graduate from here if classes in my major were easier to register for. The size of the science classes that are required in my major have set me behind two years in my graduation plan.

#### Everything is excellent. Glad to be an Islander.

My educational experience has been an alright experience. As a nursing major, I feel like the admission process to the nursing program could use a little bit of tweaking such as interviews for promising students. Anybody can have the GPA and make good grades, but, not everyone has the heart/guts to do some of the things nurses are expected to do. My classes thus far have been great, I've had some of the best professors I would say, and made a lot of connections on campus. A great school overall and throughout the ups and downs I've enjoyed studying at this institution.

The campus is very nice and the location is amazing. However the staff for certain offices do not seem to have any knowledge of their jobs and are giving wrong information of bad information. Myself and a few other classmates have taking more classes than necessary due to the dissemination of wrong information. I have even been suspend because I was told to purposely fail courses so I would have financial assistance. I am currently trying to register for classes and have had issues with the registrars office and my counselors communicating. They are not directly communicating and I am having to mediate the conversation and NOTHING has been accomplished. I am a veteran and this is the most unprofessional University I have ever attended. If I knew this was the Universities standard I would have stayed at a community college or went to a different University.

Good school with mostly good professors.

A comment about my overall educational experience at TAMU-CC I'd like to share is that this University is beautiful. Faculty and staff members are very motivated to provide students the best information and learning outcomes! GO 'DERS !!!!

Some of it is so hard, and some is so easy its not a challenge....i wish i could find an inbewteen

As for the science labs there should be more dissections especially in Anatomy & Physiology because the Kingsville Texas A&M Campus does this for their A&P classes and it was very educational. They had a sheep brain, cow eyeball, cat and more this is somthing TAMUCC should invest in because we pay this school a lot of money not to have this in our labs. / / The school should also invest in more outlets for lap tops in the class rooms so that we may plug in our computers when we need to for educational purposes only.

#### **College of Science and Engineering Students:**

Good sofar. For my engineering program, i would like to see more classes and more native speaker professor. Also, there should be more research, intenship opportunity for Honors students

I have had two labs thus far and both have been led by individuals that have trouble with their English. This makes it even harder as a student to understand a sometimes difficult subject. I hope this is not the case for the rest of my time here.

Looking back to the question about freedom of speech, I've noticed that it's much more accepted to speak poorly of the general student population in the name of Jesus Christ than it is to speak well of atheism/agnosticism.

More classes need to be added during the school year. Freshman basically have nothing to take by the time they can register. The class schedules put out before registration need to stop changing too. Luckily I checked before registration, because a class I'd been planning to take had suddenly disappeared and I would've been screwed.

Overall education experience is great! I love TAMUCC!

great college except they hire a lot of Indians with thick accents and it creates a language barrier making it more difficult to learn some material. that is my only real complaint. very nice campus.

Its good.

Experience wise, the campus is very helpful with only certain things, but many times when it comes to academic advisors, I get bad experiences because they are so backed up

Overall, it's satisfying to be studying here; the only thing I don't enjoy is when there is a foreign teacher. I can't always understand what they're trying to say.

I would like to see more accesibility to engineering related computers. As of right now, I have the PAL lab, which no one even freaking knows about. And then two computers in CCH. / / Kinda bull shit that such an extensive major has little resources here.

Please get more advisors for different majors or at least better educated advisors for majors. And please send out emails having to do with switching of class offerings because it sucks having to wait til registration to find out and having to graduate a semester late and give more money when it isn't my fault the school doesn't inform students on changes that will effect OUR futures

My educational experience here has been great! I love that we have tutoring provided for us, and willing to help professors. My one wish, educationally, is that we would learn our information to how it relates to the real world profession, instead of just sticking to the basics.

Code of conduct needs to be properly followed regarding employees, that's my central complaint, but is enough to make me wish I never went here.

The computers in the library are located in this small little corner which is weird, also the computers run really slow all the time or the internet shuts them down. Makes it really hard to want to go to the library when computers are slow. Also, i don't understand if we pay student fees to the library why the computers suck and why we only get like 50 pages to print for "free".

I love TAMU-CC, the best school ever!

Please get rid of all the cats on campus. There are many students who are allergic, myself included. It's also disgusting to smell them everywhere.

Enjoyable science program. I feel that some of the programs are limited in their thoroughness of education in comparison to the weight of the grade.

We seem to be losing all the good Geology teachers, and have little to no guidance on the subject!! What's happening to the geology program?

I don't like that I'm forced to take classes that have absolutely nothing to do with my major. It's pointless and a waste of my time and money

PLEASE change providers for email and productivity. Microsoft is not doing well. I highly recommend Google Apps for Education. IT department needs more funding. IT Department student employees need MORE training. Computer Science Department is understaffed. We need more faculty! More Funding to the Computer Science and Engineering Department.

We need more higher-level science classes in Math, Physics, and Computer Science. I feel we lack of highereducational quality.

I love it here!

CASA is horrible, at least the maths/science portion. The students are not helpful and prefer to gossip with each other. The environment is not welcoming and one tutor by the name of \*\*\* is very rude. I went a few times for help and quit going. Instead I rely on the graduate students, my instructor, and free courses available from other universities.

The GIS program is really good at teaching the students and preparing us for our future careers.

TAMUCC needs to really improve the QUALITY of the PROFESSORS and the QUIETNESS of the LIBRARY. / / Some of the professors here are very good, but when the majority of professors are don't teach well, don't encourage student engagement, or just don't care, you have a huge problem. Check out the ratemyprofessor sites of some of the professors. Please. / / This is the only college I've been to where the students who require quiet to study are boxed away into a windowless room and the students who are there to hang out get the good study environments. Are you crazy? What type of students does this school want? Why are students being punished for trying to make good grades? The library should be a QUIET ZONE. In normal universities, if a group of students wants to study together, loudly as a group, they are directed to an individual study room. Why is this not the case

here?

I am very happy at tamucc

My educational experience at Texas A&M Corpus Christi has not been on par to what I would believe to be an acceptable standard for a university.

The newly assigned professors are usually not prepared to teach the courses that they are teaching. No matter how much work ethic the students have in the course new professors put our GPA and education at risk.

Good food quality but needs a fresh taste

I would like to thank TAMUCC in behave of all international students of what TAMUCC has been given to us since the last 3 years. Also, I would thank all the facility members who was a supporter for our dreams in this university.

It's nice to have professors that are passionate about what they teach. It makes learning easier.

Love the campus and love the atmosphere.

The computers in the labs used for Computer Science students are ridiculously slow.

I just wish there would be more upper level classes available in the evening. I find it very difficult to find a class since I have a full time job from 0700 to 1530. Also, the majority of the SI sections are only available during the day. I had an online SI section this semester and I loved it since it allowed me to watch the videos that I had missed because of my job. Loved the Online SI. More of that please.

Need to allow concealed carry on campus for license holders. Class scheduling is challenging due to time slots available and overlap.

My overall experience has been excellent so far. I feel much safer here than I did at my other campus.

I have had a fantastic college experience at TAMUCC

The GYM is absolutely cluttered now. I cannot stand that newest squat racks are jammed into a little corner by the glass windows, there is no space to add or remove plates, especially if someone is beside you. I used to LOVE doing squats with the older squat racks because there was a good amount of space between each one to set up and there was no hassle - not anymore. Instead of getting more equipment, why not expand the room?

The science labs, especially the Chemistry labs, could really use an upgrade, the labs are always running out of supplies both glass wear and chemicals. If the goal is for TAMUCC to be a rising research universities, the labs have to be up to par.

I am trying to get an education, but the people that are supposed to help you hurt you; especially advisers.

We should be allowed to choose what we want to pay for in tuition ,(for example, gym, dinning hall, ect.). Quite frankly, half of the stuff I pay for, I don't even use. It's a simple solution, just don't let people who don't pay for the campus options use them. We have to swipe our sanddollar everywhere we go anyways.

great school, just think the veterans lounge should be bigger with access to computers (approximately 5-6) with a printer or 2 in a bigger lounge with a door by access that gets locked at a certain time during the day.

Quality of classes is all over the spectrum. However, good classes are gems that may not last in some departments.

Overall I have felt my experience here has been great, but the courses offered are beginning to shift farther away from the type of classes that were the reason I chose to attend this school.

Benches on the north side of campus would be nice.

I love the opportunities here

I have had professors that are amazing that attempt to relate to students and fully support every student's education (for example, by providing supplemental materials or willing to explain until a concept is understood), whereas I've also experienced classes that I absolutely dread going to every single class because I can expect the same exact lecture structure that just entails reading from PowerPoint slides (which also can be contributed to lack of training or familiarity with course material -- especially when unable to answer questions).

Student should not be required to pay \$100+ for online homework programs (i.e. Pearson and McGraw Hill). Renting textbooks has always been my go-to because it is affordable and I don't have to worry about trying to sale the book only to get a 10% return. I do not have that option with these online programs. I have to pay full price, out of pocket, with no alternative. It is bullshit and these publishers are running a monopoly. Something needs to change!

Overall most of the information about the events that are sent to the students are mostly found on their emails.

The SI and casa help is the best without it I would not have done as well as I have

Cyber Defense classes need to be more hands on and taught by more professors not just 1 person

Need more professors or class schedules for biology majors!!!

Excellent

I love all the teachers here. This is probably the best semester I have had attending the university.

great university!

That would be great if I can use Visa card to pay for the tuition.

The advisors at this university suck for the most part. The first two psych advisors I had were rude and irritating and knew nothing about the major. Kayla was good. The art advisor is good. Now I have \*\*\* as my advisor for computer science. She can't even tell me a damn thing about the courses!!!! Why do you guys have an advisor that doesn't even know anything about the damn major?! That makes no sense.

Not enough times for courses offered for higher level science courses.

I would appreciate more class being available for engineering students, most fill up or nearly fill up after Wednesday.

Very good, nice atmosphere.

### **Comments Section 2:**

There was a final opportunity for students to leave comments about anything else. They were asked: *Is there anything else you would like us to know?* 

### **College of Business Students:**

We need more places to use meal swipe. Why cant I use it in the UC?

Roughly 60% of professors did not submit midterm grades this past semester. Over 12,000 midterm grades were missing, with college of Liberal Arts having the most midterm grades missing. This is unacceptable!!!! How are students supposed to know how they stand in the class if they cannot even get a midterm grade. This piece of information is vital because it determines if those border line students need to drop their class in time for the deadline or not.

TAMUCC is a great experience.

I was not aware that as a veteran I could register early for classes for the first couple semesters. When I did find out I would have to ask VA office or the registrar to find out the dates. It is so difficult to find this information when the university claims to be veteran friendly. Its a shame and a lie. The information should be made available with every e-mail or ad the university sends when its time to register or an e-mail just to veterans of when they can register for classes. The university has this information is not that difficult to do one simple thing for veterans. Also it would be amazing to if veterans can register online instead of taking time off to go in person to register for classes. I have register for classes early every semester and is frustrating to go through this specially for this coming up semester that after I register in person I was dropped from 2 classes because of time change. The university should get their paperwork straight before registration begins.

The replacement of a sanddollar is not worth \$10 in my personal opinion.

Construction gets a bit annoying

I believe students with residential parking passes should not be punished for parking in commuter lots, otherwise residential parking passes should be much cheaper considering we basically pay to keep our vehicles in our dorm parking lots and are unable to park in other lots on campus.

football team

Relating to campus dining, more convenient dining hours would be nice. The dining hall has very strange weekend hours.

The choices of vegetarian/vegan food do not go very far beyond the salad bar. If there was something like a baked potato bar that also had vegan choices in it would be great.

I feel the the freshman seminar courses don't help much past the first semester. Getting to formally know the university is good, but after that, there really isn't much left to benefit from; I would rather be studying on my own than having to attend an extra class that adds work to my already busy schedule.

books are expensive

There need to be more cops on campus because they're always speeding and driving like maniacs. Students go way over the speed limit. I think there needs to be more cops in the entrance of school and also in the parking garage they drive live if they're drifting.

I don't like paying to print items, I feel like paying admission should cover that for a semester.

you need to make the food better at the dining hall in the quality aspect

### **College of Education Students:**

The registration process is horrible in the college of Ed. Old computer software, constantly changing degree plans, and advisors who aren't given the power to do anything make for a very stressful registration week.

I wish there were coupons in the calendars given out each semester. It would give students more motivation to eat in the University Center.

The dress code for Fall 2016 is a bad idea. /

The financial aid advisors are disrespectful and not helpful in any way. Making students not want to come back. AKA \*\*\*.

Please fix a lot of the chairs that are in the classrooms that swivel. They are very loud and not sturdy.

It would be cool if TAMUCC tried to put healthier snacks in their vending machines. I mean, don't get me wrong, I love when go to a vending machine on campus and get the occasional chocolate bar or bag of chips, but I think the school having healthy snacks in the vending machine would impact the student body positively and the students/staff would be healthier!

Add more lighting to the parking lots!

Awesome

TAMUCC has a great friendly atmosphere

I love the general atmosphere and the overall congeniality of the staff and professors. It contributes great positivity to my overall experience.

### **College of Liberal Arts Students:**

Also, this doesnt concern to my major very much but my friend is a Kinesiology major and she has a hard time getting into classes. She registered as a senior and still could only get into two classes that she needed. I would suggest that the campus offer more courses or allow a higher number of people in the course because this is putting her back a semester

Keep up the great job Tamucc! Go ders!

For future surveys it should have different questions for upper classmen transfer students who are in there first semester. Although I am a junior, some of the questions do not apply since I have not been here for a year or two.

The food served in the dinning hall is awful. Nothing is ever good.

Pretty much everything is in the first box

Please oil the seats in the classes, they're very squeaky and loud. CASA is an amazing resource!

A lot of snarky, uncaring Professors in particular the History and English Dept.

Change the mascot. Make counselors more consistently available; it's impossible to meet up with them consistently unless you schedule from day 1, and even then, it's hard, and there's not enough visits (15 an academic year? Who are y'all kidding with that??)

I love the school!

My adviser is hot.

Majority of the staff for campus dining are extremely rude and make me never want to eat anything on campus. It is a last resort for me, and it never fails that they are always so rude and curt instead of friendly.

PLEASE add more parking! I have often been late to class just because of the parking predicaments. It's especially

frustrating not being able to find parking when I think about how much parking costs. \$72 per semester just to park my car?? That's insane! My friend attends a major university in another state and their parking passes are \$35 for the whole year. / / Also, with the cost of tuition I find it absolutely ridiculous that all students are charged for EACH copied and printed page. I would suggest giving each student a certain amount of free prints and/or copies before charging.

The academic advisors suck here, you've tuition hiked four times since I've been here, stop being greedy and stealing from poor college students. The instructors suck and the course work is bull shit, no one really learns here truly with theses sub par teachers. The buildings are old and ugly, it looks like a terrible 80's color scheme got shat out onto them. The campus is tiny and boring, there's no campus life, the cliche campus life that they play it out to be in the island days. The rules here are stricter for on campus living than when i lived with my parents, being loud in the dorms brings an RA to your door and threats of write ups and fines, getting caught with beer having innocent fun gets the cops involved and MIP's being issued. Cant college kids have fun on campus like in the seventys and eightys and have parties because its a safe environment and everyone already lives on campus and isnt driving anyways so who cares? Why does this campus do everything in its power to suppress campus life? It's no fun and drives them away to off campus housing, which there is so little of for students off campus so it adds to the deterioration of student/campus life. Straight up this place is boring and i tell people not to come here because the instructors are terrible and that they will waster their money on a bogus education in a boring city on a boring campus.... / Y'all have some serious changes to be made, but i will be done in a short year and i thank you for affording me the opportunity to graduate with a liberal arts bachelors degree, i hope you will make changes or make any sort of stride to improving the quality of campus life and the educational portion as well for the future generations of TAMUCC students to come

The campus needs more lighting in the parking areas and other parts of the campus.

I think it is ridiculous I have to pay so much to park in the parking lot of a school that I already pay an extraordinary amount of money to...really leaves a sour taste in my mouth.

The campus information distribution systems are extremely under-utilized. I barely ever hear about clubs or events at all, and it seems like advertising is limited to just one or two organizations, because I only ever see chi alpha and a couple of others regularly advertising in the areas around the UC and Library. In addition, the bulletin boards are chaotic. Nobody ever cleans them up when events have passed. I want to get more involved, but I barely ever know what's going on. Also, just a heads up: Chalking the sidewalk is a terrible way to let people know about stuff. I don't know a single person that stares at the ground while they're walking, and it makes the campus look childish to prospective students and their families.

Offer more online courses. We live in the digital age, and while physically attening classes is a necessity, some of us are more accustomed to learning online, especially the younger demographic. More core classes offered and taken online would likely be a great asset to the university, one of the perks being the lass hectic parking on campus. And why do online classes sometimes only have one offering with 30 "seats"? That's very limiting.

Need a new upgraded art building and more parking.

Put Sweet and Sour Chicken in the Panda Express pls.

The prices are high for non food program students

They closed down Uber in Corpus Christi and the buses are insufficient to get to campus if you don't already live in the expensive housing near it. Due to the fact that routes other than 63 only pass by a particular location once an hour at random points throughout the day and the buses having a tendency to inexplicably stop running around noon for an hour, getting to classes that start before 3PM sometimes requires that you already be on campus by 12.

There is a fine staff working at the school.

They should add more Criminal Justice clubs to further explore my major and have a "Meet the Professor" week in

the beginning to meet who your professors are in all your classes.

Bus 63 is way too small. An unsafe amount of people are usually standing and there are even points where there are so many people that sometimes multiple passangers are standing beyond the yellow line buses typically say NOT to stand behind. Please give us a bigger bus. This has happened on more than one occasion multiple times in one week throughout the entire year I've been riding this bus. Please fix this.

### More May semesters please!

I would like more environmental classes. Environmental Science is a fast grow career field and I would like the university to capitalize on that. I hope one day TAMUCC would offer an environmental engineering major like Kingsville.

There needs to be a whataburger on campus.

I can't wait to graduate in two years!

The campus is boring and there are no really nice outside areas to just relax and hang out. Like the courtyard fountain area in front of the library is so dated and abysmal, not to mention all the waste of space in front of Bay Hall, that giant grassy area that has no landscaping but one tree, it needs to be updated.

Have a way to report professors. I tried to last year and there was nothing I could do.

Yes, the campus map is out dated. It is misleading and the sense of security is to be questioned. The map indicates that there are emergency phones around campus but there are none. / As a matter of fact they are pilled in the middle of no where wasting away.

I would like to see TAMUCC improve in some important areas such as the cleanliness of the classroom. I have seen my Professors have negative experiences with the electronic devices they have to use in the classroom and this scares me that will make the very good professors go away only because of the lack on good maintenance in the electronic equipment that are there for the professors to use. / Also the lack of more course availability during the entire calendar year, some courses are taught on even years or odd years, they should be accessible at all terms and years in order for students to graduate as early as possible and do not increase their student loans. This will make TAMUCC more desirable to any student in the world. / Also the roads and parking areas of TAMUCC need to improve in order for TAMUCC have the professional look it should deserves. No more potholes in any parking area or roads in TAMUCC. / Overall I love TAMUCC and always will. It is a great university with a great sense of a family full of welcomes, an amazing place of learning and a great place to finish a primary degree and continue for more. /

# **College of Nursing Students:**

I am not happy with the new online SI program. I prefer Face to Face.

I would like to know more about the gun policy for the campus. I've heard it maybe a few times and every time I can't remember what the policy is. I feel like this is something I should know about and that the university should provide information about this to every student.

Camden is Terrible! Worst place ever for students, they'd be the only reason I wouldn't attend this school.

well to make the school a little bit better we can try to figure out about the parking there is less parking every time i come here... i have to come like an hr early to fight for a parking spot

The uc has really good food, but the dining hall is terrible

Since I am located overseas, I do not know why I have to pay for amenities I cannot use.

I had a bad experience with my anatomy and physiology teacher. I tried to find tutoring sessions nothing was available with my class times. I had problems with the class went to the dean he did nothing about this I came to him very early in the semester. He recommended dropping the course all together instead of some positive solution. The teachers for A&P need to be listed on the site because I could not understand over 75% of the lectures every time I was in class. It made it very hard to understand what is going on when you are taking a class for your first time. I was looking forward to this class because I like science ,but had a horrible experience and nothing was done to rectify the situation unfortunately. Wish I would have known the proper steps I needed to take for someone to actually do something when it comes to those types of situations. Other than that all my other classes I am doing great in. It doesn't make sense why tutoring would not be provided for a course that hard.

In spite of my disappointment with the school I am here to finish my degree

I think it would be helpful to be able to do actual experiments and hands on practicals in the Anatomy BIOL 2401 and BIOL 2402 instead of just working on worksheets out of a lab manual.

There is ONE outlet for the entire area of tables near Einsteins and it drives many people crazy. Please some how allow more! Also some outlets in the library still do not work, love the new library renovations though. I heard today that DMC is a smoke free corner to corner campus and thought that was really neat. Then I thought why isn't our school smoke free?

If there is a major problem with a professor in any college there should be some way that we can change professors or something. Because when you get a bad professor that is just so rude and picks favorites and then you fail, but you have pretty much the exact same type of answers and do the procedures just like the book says to do and you fail anyways... Yeah, not cool. You can go and talk to the other professor and advisor and all they say is sorry. There needs to be some kind of help we can get.

I would appreciate some sort of assistance in removing the previous courses which I was advised to fail. After talking to Graduate schools and other programs they have told me this was the wrong answer and this would affect my application into these programs and the only other option would be to use the "fresh start program." Starting this program so late would only have been a waste of my money and time after all the time I have already spent pursuing a degree.

Open Carry should be addressed next semester or this semester in class by police officer.

I would like to ask if its possible to put up misters around parts of the campus during the summer months. That would be a very refreshing and comfortable amenity!!!!

I wish there was more opportunity for work on campus for students without work study. I am not able to obtain a job on campus (no matter how many times I apply) because I do not have work study funds. It is not fair to students who do not have the luxury of work study funds.

TAMU-CC Fighting Islanders deserves a football team!!!!!!!

Some of the classrooms get really hot and this should not be a problem at TAMUCC. We should also get more lighting around the campus near the breezeway so were not walking in the dark all the time. There should also be more animal control because there are way too many skunks and racoons on campus that could bite a student and spread rabies. / / The parking is ridiculous this is a major issue and there needs to be more space.

# **College of Science and Engineering Students:**

There aren't many vegan or even vegetarian options for food on campus. A lot of people don't eat meat or want their vegetables smothered in butter and cheese. This campus needs to catch up.

As a student who lives on campus, I am very upset that I am required to pay for a meal plan when I am very dissatisfied with the quality of food at the dining hall. If we are required to buy a meal plan we should be given more options to decide which plan fits best for an individual so we aren't wasting our money.

PLEASE PLEASE PLEASE!!!! Oil the seats in each classroom, its hard to learn when everyone has a squeaky seat!!!!!!

Racism is a problem on our campus. A serious problem.

From my experience with registration through SAIL, I would like to see a time grid, so when I add a class for the semester, I can see the block of time it will take up. For those who register late I think this will be helpful rescheduling from their original choices.

the dining hall food has limited options most of the time and the food is not that healthy or have good options

I would love it for our school to be more involved with activities that goes on. for example, on weekends when there are individuals that can not afford to go out there would be events on campus that are actually fun and interactive, other than the typical booths that are set up. What i am trying to say is, our school needs more school spirit, instead of a school that is known for 'transitioning to a bigger university, or the back up school. I would love it if our school embodied a campus that was worth bragging about, other than the beach! I love my university, and would love it if our school would become more involved.

I have transferred to four different schools and y'all are lucky number five. But so far i really am enjoying the campus and the people all except the computers in the library.

Keep doing what you're doing :)

Please get rid of all the cats on campus. There are many students who are allergic, myself included. It's also disgusting to smell them everywhere.

have the dining partner with an expensive company that is highly favored in America. people living on campus want their moneys worth

could update classrooms in the CI, old, seats are super squeaky. It's always hot in there.

I've known quite a few people who have transferred to other schools for geology or are planning on leaving TAMUCC due to the deteriorating Geology program.

I have had a few perverted professors, they always look at my breasts. This is only done by the foreign professors I have

Upgrade Computer Hardware. Momentum Village is doing better job than Camden Miramar. I would like to see Momentum Village take control of the property at Camden Miramar. A built in WiFI system at Momentum Village is a terrible Idea. Faster internet at Camden Miramar and Momentum Village.

There are not enough vegan options in the dining hall and other dining locations such as soy or almond milk. / The employees at Chicken Grill in the CI are very unprofessional.

We should have more intramural team sports such as, flag football, underhand softball or baseball, and so forth.

I believe the school is excellent for some majors. However, for several maths and science majors I feel the school is severely lacking.

Fix the blue police call buttons on the running trail. I cannot believe this was not fixed immediately.

more teaching less I won't do you're work for you

Please add more clubs to the campus that allow engineering students to gain voluntary hands on experience with engineering, I am extremely disappointed that we do not have many/any

The food in the UC is good however it is expensive. I have a very limited food choice for my budget and I am usually limited to small salads or a cup of soup for lunch or dinner every day.

It would be great and I'm more than sure it would contribute greatly to our education if we had better equipment in the science labs.

improve dining options

No CASA assistance for Applied Probablility and Statistics. / / The bike lane on Ocean Dr. approaching campus is extremely dangerous where it crosses the first right turn where the car lane diverges right (before the right turn at the first light). If a cyclist needs to cross the diverging lane to get to the second campus entrance there is no safe way to do this so a cyclist is visible to vehicles. / / The checkpoint entering campus Thursday nights is unnecessary, and causes backups late at night. I am just trying to go the the gym, and there isn't a checkpoint any other night of the week. Huge waste of time.

Tell the landscapers they are amazing.

THE COMPUTERS IN THE LIBRARY. ARE. SO. SLOW. / / I CANNOT stress this enough. I don't know why, but from entering the password to being able to open Chrome or Explorer on almost every computer there probably averages around 5-7 minutes. I do not exaggerate when I say this. This is inexcusable.

The current leadership in the TAMUCC Student government are snide and rude people. Never have I met people who should be leaders talk so badly about people behind their backs. I get sometimes you need to vent, but seriously to random classmates?? Maybe not a good idea.

The bus system can be improved by making the #63 run more often during busy hours of the school day, like how the #37 changes from once an hour to every half hour during the the busier times of the day. The shorter wait times will make the #63 less likely to be late, as it always seems to be :/

How does a student apply for a scholarship to the school, or what is special about the deans list?

Prefer reinvestment into students rather than sports. Don't need a team to be proud of my education.

The move to research based education in the Computer Science department is killing the program here. This school's CS program stands out from other schools because of the great hands on type learning that is offered here, and switching the research based learning concept is going to destroy that. Taking away the labs and confining classes to lecture only is not the way to advance the program here, it will cause its downfall.

My lab experiences have also varied drastically. I've had super interactive labs in which the instructor is willing to help and/or answer any questions, while on the flip side I just recently had a lab instructor that refused to even listen to my concerns or communicate because they were focused on something other than actually instructing students in the lab.

I also don't like the fact that I am paying over \$600 a semester for sports and recreation, which I take no part in. / / Also, if students are paying \$30 each for a science lab, I think the university can afford new equipment, that works.

Maybe inform students about sign up for clubs through facebook or emails for the students that are interested in joining, but have a lot of things going on in their own personal lives.

Add more food locations

I want the outdoor pool to be available more often it sadly and stupidly only open during the summer months.

Need more professors or class schedules for biology majors!!! Very dissatisfied with lack of classes

I love this campus and my only complaint is that printers are frequently out of order in the library and this can be frustrating to students who can't afford a printer at home. Secondly this new renting of dugan courts to children's volleyball teams. We all know they pay a lot of money to be on those teams and yet we pay as students to use the

courts and are being kicked out for these teams. They are definitely paying a lot of money to be there so I want to know where this money is going and why I'm paying to use the facilities if they are being rented out so frequently

More flowers! I don't know why there are no more bushes by HR building but it was all cut down. I want to see more flowers, and care for the grass. The grass in between the O'Conner and the plaza is really nice. Want to see more of that grass.

If you have a mental disability then disability services is a complete joke. All they will do is let you take tests in private. That's it. I tried to apply for disability services for my mental disorders which I KNOW qualify for all services outside the school. They basically told me they couldn't accommodate my needs. Thanks a lot. I get it. Just because you can't see PTSD and Borderline Personality in a physical way, no one cares if you are accommodated accordingly. I regret even going there to try to get help and support for my disorders. Now the school knows more than I am comfortable with and they won't even help me with it. Great. Thanks a lot. Also I have no school pride because there is nothing apparent outside the school to have pride in. I hate sports but it is ridiculous that we don't have a football team and the excuses for it are ludicrous.

I would like to see a greater emphasis on enforcing the speed limits and how people drive in the parking garage and parking lots.

Doughnut shop?

One student left a comment but did not identify which college they are from.

The sexual harrasment and sexual assault cases need to be taken very serious. I haven't personally experience them, but our school can do so much better. It dissapointments me so much knowing our school doesn't take these serious matter serious.

The survey was administered in an online format with features, such as radio buttons and the rank order sections where respondents were able to move their selections into the order they chose. The survey questions follow in Word format without the special features.

# **Undergraduate Student Survey Instrument 2016**

# Q1 2016 Undergraduate Student Survey

We would appreciate getting your feedback about your experiences while at Texas A&M University – Corpus Christi. We use the data from this survey to make changes and improvements.

The following questions are for data-collection and institutional research purposes only. Participation in this study is strictly voluntary and in no way affects your status at Texas A&M University-Corpus Christi. The Office of Planning & Institutional Research will ensure that your responses are completely confidential and will only be reported in the aggregate.

For further information regarding this study or your confidentiality, please contact Katharine Mason in the office of Planning and Institutional Research at 825-2242, or katharine.mason@tamucc.edu.

O2 How often	do you utilize/contact the	following offices in an	average academic year?

	Never (1)	1-4 times per year (2)	5-10 times per year (3)	11 or more times per year (4)
Admissions & Records (1)	О	0	Ο	Ο
Office of Veteran's Affairs (2)	О	0	Ο	Ο
Cashier's (Business) Office (3)	О	0	Ο	Ο
Financial Assistance Office (4)	О	0	Ο	Ο
University Police (5)	О	Ο	Ο	Ο
University Bookstore (6)	О	Ο	0	O

	Very Satisfi ed (1)	Satis fied (2)	Dissatis fied (3)	Very Dissati sfied (4)	Not Appli cable (5)	Very Satisfi ed (1)	Satis fied (2)	Dissati sfied (3)	Very Dissati sfied (4)	Not Applic able (5)
Admissions & Records (1)	•	О	o	o	0	•	О	o	o	o
Office of Veteran's Affairs (2)	0	о	О	O	0	0	О	0	0	O
Cashier's (Business) Office (3)	o	О	Э	О	О	o	О	О	О	O
Financial Assistance Office (4)	0	•	О	Э	0	0	О	•	•	O
University Police (5)	o	О	О	O	О	o	О	O	o	o
University Bookstore (6)	o	o	o	O	o	o	o	o	o	0

Q3 Please let us know how satisfied you are with both the courtesy and the helpfulness of the following offices.

Q4 Please indicate how satisfied you are with the following offices/services. Additionally, please indicate how often you use the office/service.

	Very Satisf ied (1)	Satis fied (2)	Dissati sfied (3)	Very Dissatis fied (4)	Not Applic able (5)	Never (1)	1-4 times per year (2)	5-10 times per year (3)	11 or more times per year (4)
SAIL Online Portal (1)	o	ο	О	o	О	О	О	О	O
Bell Library (2)	0	ο	O	О	O	О	o	o	O
Campus Copies (3)	О	О	O	o	o	О	О	О	O
Tutoring/CASA (Center for Academic Student Achievement) (4)	0	О	Э	o	Э	Э	о	0	O
Disability Services (5)	О	O	О	o	О	О	o	o	O
University Center (6)	o	0	o	0	о	О	0	0	O
Counseling Center (7)	O	O	о	o	О	О	o	0	O
Health Center (8)	О	О	О	o	О	О	О	О	O
Recreational Sports (9)	О	o	О	О	О	О	О	О	О
Campus dining options (10)	o	o	o	о	О	О	о	о	O

Q5 Please indicate the extent of your satisfaction with the following processes/services/program.
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	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The web registration process (1)	O	O	o	О	O
The walk-up registration process (2)	o	o	o	О	O
The ease of dropping/adding courses (3)	O	0	0	О	O
The fee payment process (4)	o	o	o	О	O
The billing procedures (5)	O	o	o	О	O
The hours of operation of the Cashier's (Business) office (6)	O	o	o	O	O
The timeliness of financial assistance award announcements (7)	О	o	o	О	O
The First Year Learning Community program (8)	o	o	о	о	O
The overall quality of Academic Advising you have received at this campus (9)	o	O	0	O	о
The effectiveness of tutoring services provided by CASA (10)	o	О	о	О	O

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The quality of service in Campus Copies (1)	o	О	O	O	O
The helpfulness of the staff at the mail center (2)	0	0	•	О	O
The quality of care offered by the Counseling Center (3)	o	o	О	О	O
The quality of care offered by the Health Center (4)	О	O	О	О	O
The availability of channels for expressing student complaints (5)	О	O	О	О	O
The fairness of student disciplinary procedures administered under the Student Code of Conduct (6)	o	о	о	О	O
The fairness of ACADEMIC misconduct disciplinary process (7)	o	О	О	О	o

Q6 Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC.

**Answer If** Please indicate the extent of your satisfaction with... -The fairness of student disciplinary procedures administered under the Student Code of Conduct - **Dissatisfied** Is Selected *OR* Please indicate the extent of your satisfaction with... - The fairness of student disciplinary procedures administered under the Student Code of Conduct - **Very Dissatisfied** Is Selected

Q7 Please explain why you were dissatisfied with the fairness of the disciplinary procedures.

Q8 How frequently do you encounter courses IN your major that are closed when you go to register? If you have not yet selected a major, please mark "Not applicable".

- Always (1)
- O Often (2)
- O Occasionally (3)
- O Never (4)
- O N/A (5)

Q9 How frequently do you encounter courses (NOT in your major) that are closed when you go to register? If you have not yet selected a major, please mark "Not applicable".

- Always (1)
- O Often (2)
- O Occasionally (3)
- O Never (4)
- N/A (5)

Q10 Please indicate the extent of your satisfaction with the following aspects of the campus.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The quality of equipment in computer labs (1)	О	O	О	О	O
The accessibility of computer labs (2)	0	•	0	•	O
The ability to find materials in the library to complete class assignments (3)	О	o	0	0	о
The quality of the food in the Dining Hall (4)	O	о	o	о	О
The overall condition of classrooms on campus (5)	0	о	0	o	О
The overall condition of the university grounds and landscaping (6)	О	o	0	0	о
The quality of equipment in science labs (7)	О	О	o	О	О
The responsiveness of University Police (8)	o	О	o	О	О
The overall safety of the campus (9)	О	o	О	О	o

Q11 Please indicate the extent of your satisfaction with the following aspects of the campus.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The cleanliness of recreational sports facilities and equipment (1)	o	О	0	0	o
The safety of recreational sports facilities (2)	О	О	О	Ο	о
The contribution of intercollegiate athletic programs to your sense of school spirit (3)	О	o	O	O	o
Bike lanes leading to campus (4)	O	О	•	•	o
On campus bike pathways (5)	•	О	o	o	О
Your sense of pride about the campus (6)	0	o	0	•	о
City bus route #5 to campus (7)	О	О	О	О	О
City bus route #37 to campus (8)	•	О	o	o	O
The Wave #63 Shuttle bus service (9)	0	О	•	0	о
Momentum #60 Shuttle bus service (10)	О	o	о	о	o

Q12 Are you actively involved in any student organizations at TAMU-CC? (Student organizations include academic or career clubs, student government, publications, religious clubs, special interest clubs, sports clubs, Greek organizations, etc.)

O Yes (1)

O No (2)

**Answer If** Are you actively involved in any student organizations at TAMU-CC? (Student organizations incl... **Yes** Is Selected

Q13 Please indicate to what extent being involvement in a student organization has made you feel more connected to campus.

- **O** A great deal (1)
- A lot (2)
- **O** A moderate amount (3)
- O A little (4)
- Not at all (5)

**Answer If** Are you actively involved in any student organizations at TAMU-CC? (Student organizations include academic or career clubs, student government, publications, religious clubs, special i... **No** Is Selected

Q14 If no, why not?

- **O** I don't have time (1)
- Nothing interested me (2)
- **O** I didn't know about these organizations (3)
- **O** What I was interested in wasn't offered or available (4)
- O I didn't like what I experienced when I tried an organization (5)
- Other (6) \_\_\_\_\_

Q15 Please indicate the extent of your satisfaction with the following educational outcomes at TAMU-CC.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	N/A (5)
The protection of the right to freedom of expression on campus (1)	O	о	O	o	O
Learning to appreciate teamwork with diverse groups in settings outside the classroom (2)	О	o	О	0	о

Q16 If you were to start college all over again, would you attend TAMU-CC?

- Definitely would (1)
- Probably would (2)
- **O** Probably would not (3)
- O Definitely would not (4)
- I would not attend college at all (5)

Q17 Would you recommend TAMU-CC to a prospective student?

- Definitely would (1)
- Probably would (2)
- Probably would not (3)
- O Definitely would not (4)

Q18 Please rank order the ways you are most likely to learn about campus events and information. (Move the most likely to the top.)

- \_\_\_\_ University website (1)
- \_\_\_\_\_ Social media (2)
- \_\_\_\_\_ Fliers/Posters on campus bulletin boards (3)
- \_\_\_\_\_ Brochures (4)
- \_\_\_\_\_ Sidewalk chalking (5)
- \_\_\_\_\_ Word of mouth (6)
- \_\_\_\_\_ Email (7)
- \_\_\_\_\_ iNews (8)

Q19 Rank the top three social media you use to learn about campus events and programs. Only mark a first, second, and third choices. Leave the rest blank

Facebook (1)	0	0	Q
Flickr (2)		0	0
Google+ (3)	0	0	0
Instagram (4)	0	Ο	Ο
LinkedIn (5)	0	О	O
Myspace (6)	О	Ο	Ο
Snapchat (7)	0	O	Ο
Tagged (8)	0	O	O
Tumbler (9)	Ο	Ο	O
Twitter (10)	Ο	Ο	O
YouTube (11)	0	O	O
Yik Yak (12)	O	O	O

Q20 Mark social media you do not use.

- □ Facebook (1)
- General Flickr (2)
- Google+ (3)
- □ Instagram (4)
- LinkedIn (5)
- Myspace (6)
- □ Snapchat (7)
- □ Tagged (8)
- □ Tumbler (9)
- Twitter (10)
- □ YouTube (11)
- Yik Yak (12)

Q21 Please use the space below to provide any comments you would like to add about your overall educational experience at TAMU-CC.

Q22 Is there anything else you would like us to know?

Q23 Just a few more demographic questions to go.

Q24 In this section we collect some demographic information that lets us examine if the respondents are similar to the overall population of students. For instance, do more females answer than males? Does college or class level make a difference in responses, and so forth.

# Q25 Gender

- O Male (1)
- Female (2)
- Gender Non-binary (3)
- Prefer not to identify (4)

# Q26 Race/Ethnicity

- O Hispanic/Latino (1)
- O White (2)
- **O** Black or African American (3)
- O Asian (4)
- O American Indian or Alaska Native (5)
- Native Hawaiian or Other Pacific Islander (6)
- O Multi-racial (7)
- O Other (8) \_\_\_\_\_

Q27 Did your mother (or female legal guardian) graduate from college?

- O yes (1)
- O No (2)

Q28 Did your father (or male legal guardian) graduate from college?

- O yes (1)
- O No (2)

Q29 Your class level:

- O Sophomore (1)
- O Junior (2)

Q30 College you are in:

- O Business (1)
- Education & Human Development (2)
- O Liberal Arts (3)
- O Nursing and Health Sciences (4)
- **O** Science and Engineering (5)

Answer If -College you are in: Business Is Selected

### Q31 Department you are in:

- O Accounting, Finance, and Business Law (1)
- **O** Decision Sciences and Economics (2)
- O Management and Marketing (3)
- Click to write Choice 4 (4)

Answer If -College you are in: Business Is Selected

Q32 Your Major:

- O Accounting (1)
- Economics (2)
- Finance (3)
- O General Business (4)
- Management (5)
- O Management Information Systems (6)
- Marketing (7)
- O Undecided (8)

### Answer If -College you are in: Education Is Selected

- Q33 Department you are in:
- **O** Educational Leadership (1)
- Curriculum and Instruction (2)
- Counseling and Educational Psychology (3)
- O Distance Education (4)
- **O** Teacher Education (5)
- C Kinesiology (6)
- Military Science (7)
- Undecided (8)

Answer If -Department you are in: Kinesiology Is Selected

- Q34 Program you are in:
- Athletic Training (1)
- Interdisciplinary Studies (2)
- C Kinesiology (3)
- Undecided (4)

#### Answer If -College you are in: Education Is Selected

Q35 Your Major:

- Athletic Training (1)
- EC-6 Reading (2)
- O EC-6 Bilingual (3)
- O Grades 4-8 Mathematics (4)
- O EC-12 Special Education (5)
- O Kinesiology (6)
- **O** Military Science Program (7)
- O Undecided (8)

### Answer If -College you are in: Liberal Arts Is Selected

Q36 Department you are in:

- O Art (1)
- Communication & Media (2)
- O Dance & Theatre (3)
- O English (4)
- O Humanities (5)
- O Music (6)
- O Psychology & Sociology (7)
- O Social Sciences (8)
- O University Core Curriculum (9)
- O Undecided (10)

Answer If -College you are in: Liberal Arts Is Selected

Q37 Your Major:

- Applied Sciences (1)
- O Art (2)
- O Communication (3)
- O Criminal Justice (4)
- O Economics (5)
- English (6)
- O History (7)
- O Music (8)
- O Philosophy (9)
- Political Science (10)
- O Psychology (11)
- O Sociology (12)
- O Spanish (13)
- O Theatre (14)
- O University Studies (15)
- O Undecided (16)

Answer If -College you are in: Nursing and Health Sciences Is Selected

Q38 Program you are in:

- BSN in Nursing (1)
- **O** BSHS in Health Science (2)

Answer If -College you are in: Science and Engineering Is Selected

Q39 Department you are in:

- Computer Sciences (1)
- Engineering (2)
- O Life Sciences (3)
- O Mathematics & Statistics (4)
- Physical & Environmental Sciences (5)

Answer If -College you are in: Science and Engineering Is Selected

Q40 Program you are in:

- O Biology (1)
- O Biomedical Sciences (2)
- O Chemistry (3)
- O Coastal & Marine System Science (4)
- Computer Science (5)
- Electrical Engineering Technology (6)
- Engineering (7)
- O Engineering Technology (8)
- Environmental Science (9)
- O Fisheries & Mariculture (10)
- O Geology (11)
- O Geographic Information Science (12)
- Geospatial Surveying Engineering (13)
- Marine Biology (14)
- Mathematics (15)
- Physics (16)
- Undecided (17)

- Q41 Your Major:
- Biology (1)
- O Biomedical Sciences (2)
- O Chemistry (3)
- O Coastal & Marine System Science (4)
- Computer Science (5)
- O Electrical Engineering Technology (6)
- O Environmental Science (7)
- Fisheries & Mariculture (8)
- **O** Geographic Information Science (9)
- O Geology (10)
- Geospatial Surveying Engineering (11)
- O Marine Biology (12)
- Mathematics (13)
- **O** Mechanical Engineering (14)
- O Mechanical Engineering Technology (15)
- O Physics (16)
- Undecided (17)
- Q42 This is the end of the survey. We greatly appreciate that you shared your opinions!