

Civility in the workplace.



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How do you define civility?

Skillfully applied behaviors that lead to positive relationships and environments.

"Civility is claiming and caring for one's identity, needs and beliefs without degrading someone else's in the process." – Thomas Spath and Cassandra Dahnke, Founders of the Institute for Civility in Government.

What is in your backpack?



Could it include?



Do you realize?



STICKS

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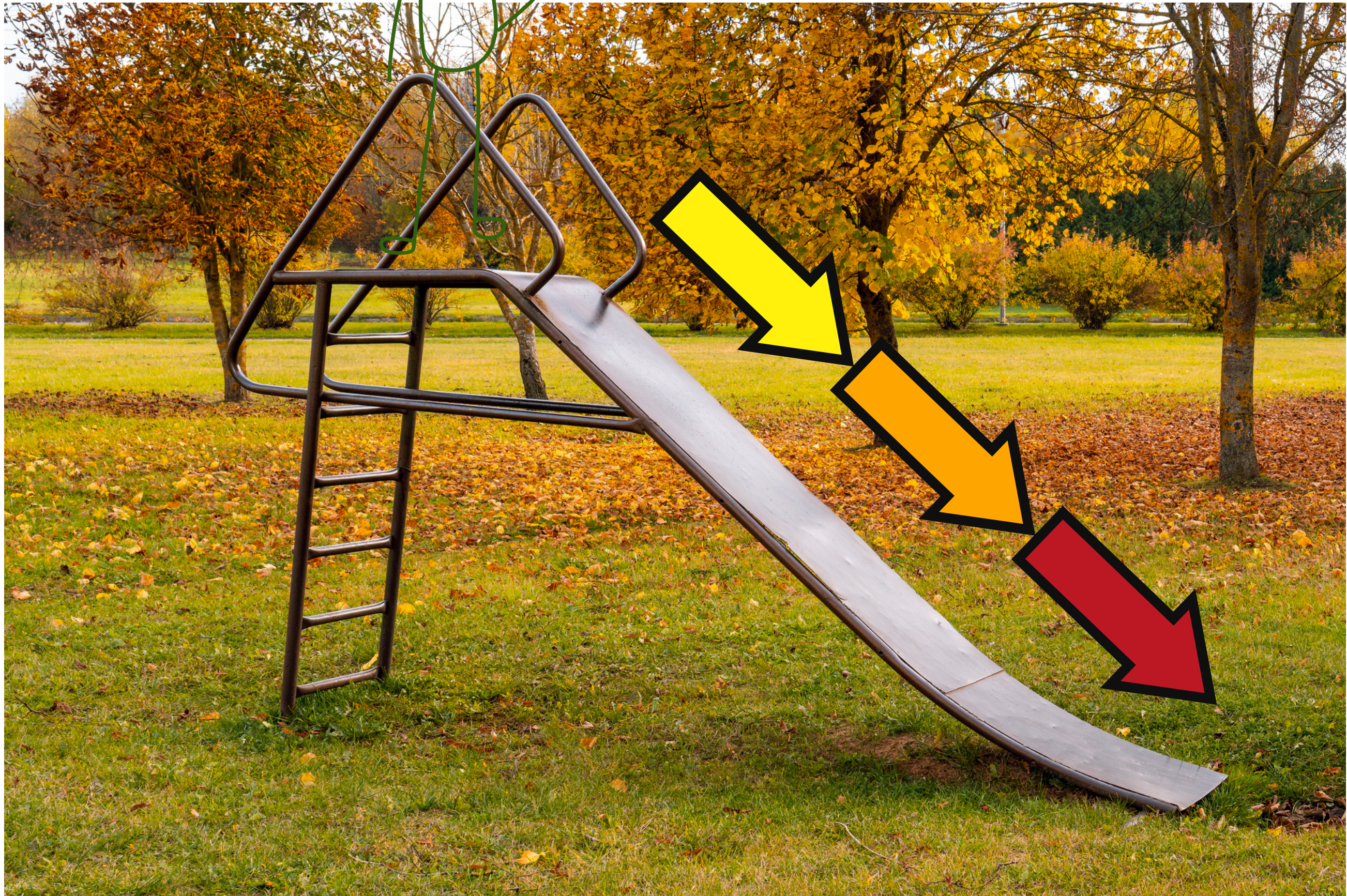
STONES

What happens when we let our behavior slide?

Incivilities

Bullying

Harassment



How do we promote civility?

Be aware of our behaviors.

Model the behavior regardless of your position within the university.

Promote inclusive environments.

Be open to diverse opinions and approaches.

Conflicts are not avoidable, how you address them is key.

Do not participate in gossip or rumors.

Show appreciation.



But what if I get it wrong?

Be accountable.

Identify triggers.

Seek feedback from someone you trust.

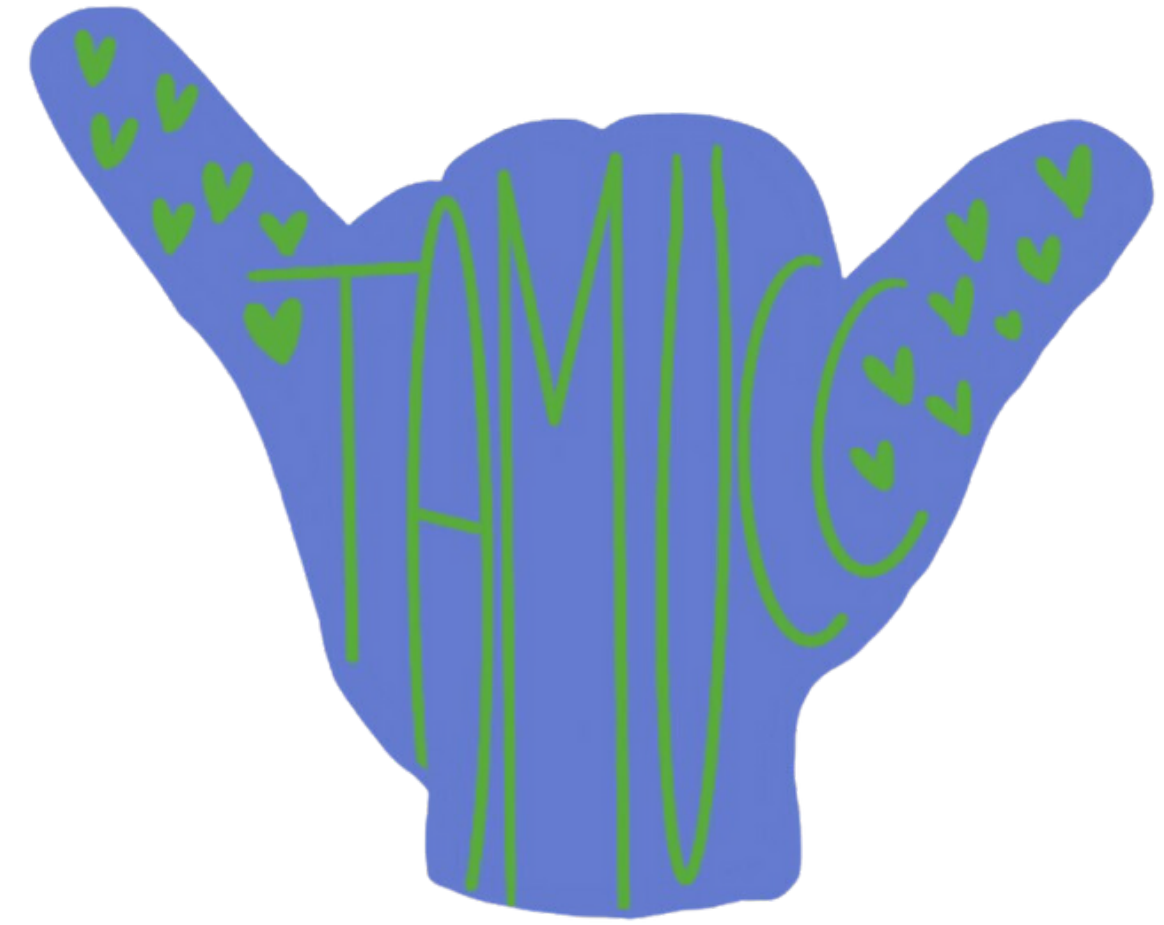
Take action to move forward in a positive manner.



The quality of our lives depends on the quality of our relationships. Whether we like it or not, we are wax upon which others leave their mark.

- Pier Massimo Forni

*thank
you*



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