

September 8, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective September 10, 2021

Effective Friday, September 10, 2021, the Postal Service™ will **resume acceptance of mail** destined to the following:

- Eritrea
- Liberia

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

September 1, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Suspension Notice – effective September 3, 2021

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective September 3, 2021, the Postal Service will suspend international mail acceptance to destinations where **transportation is unavailable** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following countries, until further notice:

- Mayotte

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers 11 are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

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September 1, 2021

DMM Advisory

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International Service Suspension Notice – effective September 3, 2021

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective September 3, 2021, the Postal Service will suspend international mail acceptance to destinations where **transportation is unavailable** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing the following services to Australia until further notice:

- First-Class Package International Service (FCPIS)
- Commercial ePacket (CeP)
- International Priority Airmail (IPA) Packets
- International Surface Air Lift (ISAL) Packets

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

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September 1, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 195: International Mail Service Updates Related to COVID-19

On September 1, the Department of Posts, the designated operator of Sri Lanka, provided notification that the Government of Sri Lanka has extended the national lockdown until September 6, 2021. Therefore, the restrictions previously announced will continue to apply.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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August 27, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 194: International Mail Service Updates Related to COVID-19

On August 27, 2021, OPT PF – FARE RATA, the designated operator of French Polynesia, provided notification that a lockdown has been declared as of August 23, 2021, for a period of two weeks, in response to the rapid spread of the Delta variant. As a result, the processing and delivery of all incoming mail will be severely disrupted. Consequently, the retention periods for letter-post, parcel-post and Express Mail Service (EMS) items will be extended and, if necessary, OPT PF – FARE RATA will propose alternative solutions with regard to delivery.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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August 25, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 193: International Mail Service Updates Related to COVID-19

On August 25, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Australia *UPDATE:* Australia Post has advised that, for reasons relating to COVID-19, the Sydney office of exchange will be closed up to 48 hours for deep cleaning to ensure the safety of our staff and others. This closure will have a direct impact on the processing, delivery and handover of all inbound mail items received in Sydney during this period. Australia Post's offices of exchange in Brisbane and Melbourne will continue to process mail items during this time.

Sri Lanka *UPDATE:* The Department of Posts has advised that the Government of Sri Lanka has announced a national lockdown from August 21 - 30, 2021. All mail items sent to Sri Lanka will be processed and delivered in compliance with restrictions and safety guidelines imposed by the government in order to prevent the further spread of the pandemic. The processing and delivery of all inbound mail and the transportation of outbound mail will be heavily impacted by the current situation. As a result, the Department of Posts is unable to guarantee compliance with the agreed delivery standards for all mail categories.

Vanuatu *UPDATE:* Vanuatu Post has advised that the Vanuatu Government has extended the state of emergency declared in response to the COVID-19 pandemic until December 31, 2021. Vanuatu Post is able to accept international inbound mail and can export outbound mail. However, postal service quality for international inbound and outbound services and service delivery standards (including delivery times and other quality parameters) cannot be guaranteed until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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August 24, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 192: International Mail Service Updates Related to COVID-19

On August 24, 2021, VNPost, the designated operator of Vietnam, provided notification that the Vietnam Government has announced a strict lockdown on Ho Chi Minh City and Da Nang City until further notice. During this period, the delivery of inbound items will be expected to be delayed especially for the lockdown areas (Ho Chi Minh City and Da Nang City).

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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August 19, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 191: International Mail Service Updates Related to COVID-19

On August 19, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Jamaica *UPDATE:* Jamaica Post has advised that the Government of Jamaica has extended the national curfew until August 31, 2021. Revised working shifts/hours will continue to apply across the entire postal network, affecting sorting operations and mail delivery. Consequently, the force majeure previously announced continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letter-post, parcel-post and EMS items.

Macao *UPDATE:* Macao Post has advised that delivery services have resumed as of August 18, 2021.

New Zealand *UPDATE:* New Zealand Post has advised that as of August 17, 2021, the Government of New Zealand has raised the COVID-19 alert level to 4 (the highest level) due to community cases of the COVID-19 Delta variant. The alert level will be reviewed after three days for all areas except Auckland and Coromandel Peninsula, which is likely to remain at level 4 for an initial period of seven days. New Zealand Post remains in operation however, implementation of this alert level will affect New Zealand Post’s operational performance. Implemented process changes will significantly affect processing and delivery capacity as well as service performance.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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August 18, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Suspension Notice – effective August 20, 2021

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective August 20, 2021, the Postal Service will suspend international mail acceptance to destinations where *transportation is unavailable* due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following countries, until further notice:

- Afghanistan
- Liberia

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

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August 16, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 190: International Mail Service Updates Related to COVID-19

On August 16, 2021, the Department of Posts, the designated operator of Sri Lanka, provided notification that, due to the rapid spread of COVID-19, the Government

of Sri Lanka has again imposed island-wide strict travel restrictions until further notice. All mail items sent to Sri Lanka will be processed and delivered in compliance with restrictions and safety guidelines imposed by the government in order to prevent the further spread of the pandemic. The office of exchange and all other mail sorting centers are operating on a limited number of days with a reduced workforce. The processing and delivery of all inbound mail and the transportation of outbound mail will be heavily impacted by the current situation. Therefore, the Department of Posts is unable to guarantee compliance with the agreed delivery standards for all mail categories.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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August 12, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 189: International Mail Service Updates Related to COVID-19

On August 12, 2020, the Postal Service™ received a notification from PHLPPost, the designated operator for the Philippines, advising that as a result of the lockdown imposed by the Philippine Government in the National Capital Region from August 6 to 20, 2021, and other areas of the country from August 1, delays are expected in the processing, transport and/or delivery of inbound postal items.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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August 5, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 188: International Mail Service Updates Related to COVID-19

On August 5, 2021, Macao Post, the designated operator of Macao, provided notification that due to high risk of a local COVID-19 outbreak, the Macao Special Administrative Region has entered a state of immediate prevention effective Tuesday, August 3, 2021. Certain districts and locations in Macao are locked down, which will affect the delivery of letter-post and EMS items until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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August 4, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective August 6, 2021

Effective Friday, August 6, 2021, the Postal Service™ will ***resume acceptance of mail*** destined to the following:

- Malawi

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

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July 29, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 187: International Mail Service Updates Related to COVID-19

On July 29, 2021, The National Postal Corporation (Iposita), the designated operator of Rwanda, provided notification that, in order to reinforce the measures aimed at combating the spread of COVID-19, the Rwandan Government has decided to extend the lockdown declared in the capital, Kigali, and in eight other districts (Burera,

Gicumbi, Kamonyi, Musanze, Nyagatare, Rubavu, Rwamagana and Rutsiro), until July 31, 2021. A travel ban is in place between Kigali and other provinces, as well as between other districts. This decision will remain in force until July 31, 2021, and in certain areas until August 10, 2021. Iposita's operational performance in Kigali and the other affected districts will be severely impacted by these measures, since they limit its processing and delivery resources and affect its capacity in terms of volume and quality of service.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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July 28, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 186: International Mail Service Updates Related to COVID-19

On July 28, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Australia *UPDATE*: Australia Post has advised that its daily operations are being affected by government measures aimed at preventing the spread of COVID-19. These measures, which include lockdowns, state border closures, restrictions on movement, self-isolation and limitations on air and other transport services, are affecting the processing and delivery of inbound and outbound mail items.

Jamaica *UPDATE*: Jamaica Post has advised that the Government of Jamaica has extended the national curfew until August 10, 2021. Revised working shifts/hours will continue to apply across the entire postal network, affecting sorting operations and mail delivery. Consequently, the force majeure previously announced continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letter-post, parcel-post and EMS items.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

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July 21, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Suspension Notice – effective July 23, 2021

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective July 23, 2021, the Postal Service will suspend international mail acceptance to destinations where ***transportation is unavailable*** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following countries, until further notice:

- Malawi
- Bhutan

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

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July 15, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 185: International Mail Service Updates Related to COVID-19

On July 15, 2021, the Postal Service™ received a notification from Thailand Post, the designated operator of Thailand that, as a result of a significant number of new COVID-19 infections, the Government of Thailand has extended the nationwide state of emergency until September 30, 2021. Thailand Post will continue to provide postal services but will be operating with a reduced workforce and in line with the new restrictions and safety guidelines which may have impacts on mail processing

for international inbound and outbound items and service delivery standards. Additionally, force majeure continues to apply until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

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July 2, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 184: International Mail Service Updates Related to COVID-19

On July 2, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Mauritius *UPDATE:* Mauritius Post has advised that the Government of Mauritius has announced the easing of COVID-related restrictions as of July 1, 2021, subject to strict adherence to sanitary protocols and measures. On July 15, 2021, Mauritius will gradually open its international borders. However, COVID-19 continues to have a direct impact on international inbound and outbound mails to and from Mauritius. Therefore, the previously announced provisions and force majeure continue to apply for all inbound and outbound international letter-post, parcel-post and EMS items.

New Zealand *UPDATE:* New Zealand Post has advised that the level-2 alert in the Wellington region has ended as of June 29, 2021.

Panama *UPDATE:* Correos de Panama has advised that post offices, mail processing centers (domestic and international) and the air transshipment office at Tocúmen International Airport are operating under normal working hours and the biosafety measures established by the Ministry of Health of Panama (MINSA). Correos de Panamá confirms that it is able to continue to receive inbound mail destined for Panama. However, Correos de Panama is unable to guarantee service standards for inbound and outbound mail. As a result, force majeure with respect to quality of service for all categories of mail items will apply until further notice.

Thailand *UPDATE:* Thailand Post has advised that, following a number of confirmed cases of COVID-19 among the Thailand Post workforce, post offices in various parts of the country have been temporarily closed in accordance with government measures. During this period, Thailand Post will continue to provide postal services and make necessary adjustments to ensure the delivery and processing of inbound and outbound mail. However, with a reduced workforce, Thailand Post is unable to guarantee compliance with the agreed standards and delays should be expected.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

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June 30, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 183: International Mail Service Updates Related to COVID-19

On June 30, 2021, Lietuvos paštas, the designated operator of Lithuania, provided notification that the Government of Lithuania has declared the end of the national lockdown effective July 1, 2021, with some safety measures remaining in place to limit the further spread of COVID-19. As a result, force majeure will no longer apply.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

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June 29, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 182: International Mail Service Updates Related to COVID-19

On June 28, 2021, Australia Post, the designated operator of Australia, provided notification that it is experiencing disruptions to its daily operations due to new emergency measures imposed by the government to minimize the spread of COVID-19. These measures, which include lockdowns, state border closures and restrictions on movement, are causing disruption with airlines and other transportation providers, directly impacting quality for inbound international letter post services (LC/AO). Therefore, effective June 28, 2021, Australia Post is declaring force majeure for all inbound international letter post services.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

June 28, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 181: International Mail Service Updates Related to COVID-19

On June 28, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Nepal *UPDATE:* Nepal Post has advised that although the partial lockdown measures have been relaxed as of June 22, 2021, delays in the collection, transportation and delivery of mails are still expected. Additionally, Nepal Post remains unable to accept outbound mails to countries other than India, until such time as the passenger flights normally used to transport mail are resumed.

New Zealand *UPDATE:* New Zealand Post has advised that due to a recent confirmed case of COVID-19 in Wellington, the New Zealand Government has moved the Wellington region to Alert Level 2 of the national COVID-19 pandemic plan from June 23 until June 27, 2021. As a result, New Zealand Post’s operational performance in the Wellington region will be impacted as it will be operating with limited processing and delivery resources, thus placing constraints on capacity and service performance capability.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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June 21, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 180: International Mail Service Updates Related to COVID-19

On June 21, 2021, the Department of Posts, the designated operator of Sri Lanka, provided notification that the Government of Sri Lanka has temporarily lifted the island-wide strict travel restrictions as of June 21, 2021. However, in order to prevent the further spread of the pandemic, all mail sent to Sri Lanka will be processed and delivered in accordance with the government’s restrictions and safety guidelines. The office of exchange and all other mail sorting centres are operating with a reduced workforce. Outbound mail transport is still restricted to a limited number of destinations. These measures will continue to impact delivery standards for all categories of mail. Therefore, the Department of Posts is unable to guarantee compliance with the agreed delivery standards for all mail categories.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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June 21, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 179: International Mail Service Updates Related to COVID-19

On June 18, 2021, the Postal Service™ received a notification from Thailand Post, the designated operator of Thailand, that operations at the Laksi mail processing center have now returned to normal.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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June 16, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 178: International Mail Service Updates Related to COVID-19

On June 16, 2021, the Postal Service™ received a notification from Pošta Slovenije, the designated operator of Slovenia, advising that the lockdown has ended as of June 15, 2021. Since the risk of spreading COVID-19 remains, most of the preventive measures will be maintained, and Pošta Slovenije will continue to provide postal services in line with national public health guidelines and restrictions. The acceptance of outbound mail items (letter post, parcel post and EMS) for some destinations remains subject to transport availability. Consequently, Pošta Slovenije is declaring the situation of force majeure to be at an end.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

June 16, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective June 18, 2021

Effective Friday, June 18, 2021, the Postal Service™ will ***resume acceptance of mail*** destined to the following:

- Nepal

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

June 14, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 177: International Mail Service Updates Related to COVID-19

On June 14, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

- Spain *UPDATE:*** S.E. Correos y Telégrafos has advised that although routes are now open to a majority of countries, Correos does not accept letter-post or parcel-post items for destinations to which no transport capacity is available. In view of the current situation in the country, operations may continue to be impacted. Therefore, until further notice, Correos remains unable to guarantee quality of service for all types of inbound and outbound mail (letter-post, parcel-post and EMS items) and to comply with delivery standards for items requiring a signature.
- Sri Lanka *UPDATE:*** The Department of Posts has advised that due to the rapid spread of COVID-19, the government has extended the current strict island-wide travel restrictions until June 21, 2021. Although the Department of Posts will continue to operate under the current restrictions and safety guidelines, it is tunable to guarantee compliance with the agreed delivery standards for all mail categories.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

June 9, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 176: International Mail Service Updates Related to COVID-19

On June 9, 2021, the Postal Service™ received a notification from CTT Correios de Portugal, the designated operator of Portugal, advising that the previously announced lockdown has ended. However, the authorities are still monitoring the situation carefully, and CTT Correios de Portugal will continue to operate under the current restrictions and safety guidelines. Additionally, delays are expected in the processing of outbound mail (letter-post, parcel-post and EMS items). Measures to gradually resume normal operations continue to be implemented, and inbound standards are steadily improving.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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June 9, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Suspension Notice – effective June 11, 2021

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective June 11, 2021, the Postal Service will suspend international mail acceptance to destinations where ***transportation is unavailable*** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following countries, until further notice:

- Nepal
- Syria

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link:
<https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

June 8, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 175: International Mail Service Updates Related to COVID-19

On June 8, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Brazil *UPDATE:* Empresa Brasileira de Correios e Telégrafos (ECT) has advised that a number of COVID-19 cases have been confirmed at the Curitiba international mail processing centre (BRCWB), resulting in a reduction in the workforce. Therefore, delays are to be expected in the processing, customs clearance and delivery of all inbound letter-post items.

Jamaica *UPDATE:* Jamaica Post has advised that the Government of Jamaica has extended the national curfew until July 1, 2021. Revised working shifts/hours will continue to apply across the entire postal network, affecting sorting operations and mail delivery. Consequently, the force majeure previously announced continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letter-post, parcel-post and EMS items.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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June 2, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 172: International Mail Service Updates Related to COVID-19

On June 2, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Malaysia *UPDATE:* Pos Malaysia has advised that in response to a significant number of new infections detected in the country, the Malaysian Government has both extended and reinforced its measures to minimize the spread of COVID-19 as of May 28, 2021. During this period, Pos Malaysia will continue to provide postal services, but will be operating with a reduced workforce and in line with the new restrictions and safety guidelines. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Pos Malaysia is unable to guarantee compliance with the agreed standards. Therefore, the previously declared force majeure continues to apply until further notice.

Nepal *UPDATE:* Nepal Post has advised that the Civil Aviation Authority of Nepal (CAAN) has partially lifted the suspension of international flights to and from China (People's Rep.), Qatar and Turkey, from June 1 - 30, 2021. The partial lockdown has already been extended until June 3, 2021. Delays to the collection, transportation and delivery of mails are to be expected. In addition, Nepal Post remains unable to accept outbound mails to countries other than India, until such time as the passenger flights normally used to transport mail are resumed.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

June 1, 2021

UPDATE 171: International Mail Service Updates Related to COVID-19

On June 1, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Australia *UPDATE:* Australia Post has advised that inbound letter-post items are no longer being affected by the COVID-19 pandemic. However, it is still experiencing issues with other categories of inbound items and all categories of outbound items.

Lithuania *UPDATE:* Lietuvos paštas has advised that the Government of Lithuania has extended the full national lockdown until June 30, 2021, in order to control the spread of COVID-19. While the lockdown remains in place, postal services will continue to operate subject to certain restrictions. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Lietuvos paštas is unable to guarantee compliance with the usual delivery standards. Therefore, force majeure will continue to apply.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 26, 2021

International Service Resumption Notice – effective May 28, 2021

Effective Friday, May 28, 2021, the Postal Service™ will ***resume acceptance of mail*** destined to the following:

- French Polynesia
- Israel

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 26, 2021

International Service Resumption Notice – effective May 28, 2021

Effective Friday, May 28, 2021, the Postal Service™ will ***resume acceptance of mail*** destined to the following:

- French Polynesia
- Israel

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 25, 2021

UPDATE 170: International Mail Service Updates Related to COVID-19

On May 25, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Fiji *UPDATE:* Post Fiji Ltd has advised that due to the coronavirus pandemic most international commercial flights to and from Fiji have been suspended as of April 20, 2021, until further notice. Post Fiji is therefore experiencing significant disruption in daily operations, including collection and deliveries for all international mail categories (letter-post, parcel-post and EMS items) and services.

Nepal *UPDATE:* Nepal Post has advised that the Civil Aviation Authority of Nepal (CAAN) has extended the suspension of international flights until midnight May 31, 2021. A partial lockdown is already in place throughout the country, and domestic flights are suspended. Delays to the collection, transportation and delivery of mails are to be expected. In addition, Nepal Post remains unable to accept outbound mails to countries other than India, until such time as the passenger flights normally used to transport mail are resumed.

Slovakia *UPDATE:* Slovenská Pošta has advised that the state of emergency previously announced has now ended. However, the restrictions in terms of service standards and force majeure remain in place.

Slovenia *UPDATE:* Pošta Slovenije has advised that the government has extended the current lockdown for another 30 days. Pošta Slovenije continues to provide postal services with a reduced workforce. The processing and delivery of all types of inbound and outbound mail (letter post, parcel post and EMS items) will continue to be affected, and Pošta Slovenije is unable to guarantee compliance with the agreed standards. The acceptance of outbound mail items (letter post, parcel post and EMS) for some destinations is still subject to transport availability. Therefore, the situation of force majeure previously declared will continue to apply until further notice.

Sri Lanka *UPDATE:* The Department of Posts has advised that due to the rapid spread of COVID-19, strict island-wide travel restrictions have been imposed by the government until June 7, 2021. Delivery of all inbound mail will be suspended during this period. The country’s international airports remain open to cargo flights, and all inbound mail will be transported to the Colombo office of exchange under special arrangements, but processing and delivery will be temporarily suspended, and outbound mail transport will also be impacted until June 7.

Thailand *UPDATE:* Thailand Post has advised that cases of COVID-19 have been confirmed among operating staff handling inbound letter-post items at the Laksi mail processing centre. Quarantine and other public health measures have been implemented at the Laksi mail processing centre, resulting in a reduction in the workforce. Delays are therefore to be expected in the processing, customs clearance and delivery of all inbound letter-post services destined for Thailand. Thailand Post also advises that the backlog at the Suvarnabhumi office of exchange has been cleared and operations at the OE have returned to normal.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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May 19, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Suspension Notice – effective May 21, 2021

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective May 21, 2021, the Postal Service will suspend international mail acceptance to destinations where **transportation is unavailable** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following country, until further notice:

- Israel

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 12, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 169: International Mail Service Updates Related to COVID-19

Israel *UPDATE:* Israel Postal Company has advised that the previously announced restrictions regarding service standards and force majeure remain in place.

Nepal *UPDATE:* Nepal Post has advised that the Nepalese Government has decided to extend the lockdown in the Kathmandu Valley until May 27, 2021. A partial lockdown is already in place throughout the country, and domestic flights are suspended. Delays to the collection, transportation and delivery of mails are to be expected. In addition, Nepal Post remains unable to accept outbound mails to countries other than India, until such time as the passenger flights normally used to transport mail are resumed.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

May 12, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective May 14, 2021

Effective Friday, May 14, 2021, the Postal Service™ will ***resume acceptance of mail*** destined to the following:

- Mauritius

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

May 11, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 168: International Mail Service Updates Related to COVID-19

Colombia *UPDATE:* Servicios Postales Nacionales S.A. 4-72 has advised that it is continuing to provide domestic and international services in line with the latest developments regarding COVID-19. The previously communicated measures affecting operations will remain in place and will continue to cause significant delays to all inbound and outbound international letter-post, parcel-post and EMS services. Due to the continuation of force majeure, the cancellation of international flights, the closure of borders, and the internal measures taken by countries and their designated operators, 4-72 is unable to send letter-post, parcel-post and EMS items to various member countries.

Vietnam *UPDATE:* VNPost has advised that due to a significant number of new COVID-19 infections in Viet Nam, the Vietnamese Government has reinforced measures to minimize the spread of COVID-19. During this period, VNPost will continue to provide postal services, but will be operating with a reduced workforce. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and VNPost is unable to guarantee compliance with the agreed standards. Therefore, the situation of force majeure previously declared continues to apply until further notice. VNPost will work with local authorities to manage the situation and make the necessary adjustments to continue to ensure delivery, when possible.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

May 7, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 167: International Mail Service Updates Related to COVID-19

On May 7, 2021, the Postal Service™ received a notification from Jamaica Post, the designated operator of Jamaica, advising that the Government of Jamaica has extended the national curfew until June 3, 2021. Revised working shifts/hours will continue to apply across the entire postal network, affecting sorting operations and mail delivery. Consequently, the force majeure previously announced continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letter-post, parcel-post and EMS items.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

May 6, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 166: International Mail Service Updates Related to COVID-19

On May 6, 2021, the Postal Service received notification from Thailand Post, the designated operator of Thailand, advising that the Suvarnabhumi office of exchange has reopened and normal operations have resumed.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 5, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 165: International Mail Service Updates Related to COVID-19

Indonesia *UPDATE:* Pos Indonesia has advised that the previously announced force majeure remains in effect due to the COVID-19 pandemic and the state of alert declared by the Indonesian government.

Madagascar *UPDATE:* Paositra Malagasy has advised that the Government of Madagascar has declared a health state of emergency in order to limit the spread of the South African COVID-19 variant. The administration has introduced new restrictions and closed access to certain regions of the country from May 3 - 16, 2021. In view of these government restrictions, Paositra Malagasy is currently unable to guarantee quality of service for inbound and outbound mail (letter-post, parcel-post and EMS items), or to meet standards for export and delivery of EMS items. While delays are to be expected, mail will, however, continue to be delivered.

Nepal *UPDATE:* Nepal Post has advised that due to the Nepalese Government’s partial lockdown implemented on April 29, 2021, for a period of two weeks and the suspension of domestic flights as of May 3, 2021, delays to the collection, transportation and delivery of mails are to be expected. In addition, Nepal Post remains unable to accept outbound mails to countries other than India, until such time as the passenger flights normally used to transport mail are resumed.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 3, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 164 International Mail Service Updates Related to COVID-19

On April 30, 2021, the Postal Service received notification from AB Lietuvos pastas, designated operator of Lithuania, advising that the Lithuanian Government has extended the full-country lockdown until May 31, 2021, in order to control the spread of the coronavirus. While the lockdown is in place, postal services will continue to operate with a reduced workforce under certain restrictions in order to minimize contact between people. Items normally requiring the addressee’s signature upon delivery will be handed over without signature. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Lietuvos paštas is unable to guarantee compliance with the usual delivery standards. Therefore, force majeure will continue to apply.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 30, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 163 International Mail Service Updates Related to COVID-19

On April 29, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

India *UPDATE:* The Department of Posts (India Post), the designated operator of India, received notification that as a result of COVID-19, certain restrictions have been reintroduced in the country. India Post continues to accept inbound international mail (letter-post, parcel-post and EMS items); however, due to the limited domestic transport capacity, the declared or otherwise agreed service delivery standards (including delivery times and other quality parameters) cannot be guaranteed.

Nepal *UPDATE:* Nepal Post, the designated operator of Nepal, received notification that due to high rates of COVID-19, the Nepalese Government has announced a two-week lockdown in the Kathmandu Valley and nearby cities effective April 29, 2021. This measure may result in delays to collection and delivery of mail. Nepal Post is still unable to accept outbound items to countries other than India.

Slovakia *UPDATE:* Slovenská Pošta, the designated operator of Slovakia, received notification that due to COVID-19, the Slovakian Government has extended the state of emergency by 30 days, effective April 29, 2021. Slovenská Pošta will continue to provide postal services in line with public health measures and other restrictions, but with a reduced workforce. The processing and delivery of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Slovenská Pošta is unable to guarantee compliance with the agreed standards. The situation of force majeure is extended until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 29, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 162 International Mail Service Updates Related to COVID-19

On April 28, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates/notices to certain mail services:

Fiji: Post Fiji Ltd, the designated operator of Fiji, received notification that due to the coronavirus pandemic most international commercial flights to and from Fiji have been suspended as of April 20, 2021, until further notice. Post Fiji is therefore experiencing significant disruption in daily operations, including collection and deliveries for all international mail categories (letter-post, parcel-post and EMS items) and services.

Sri Lanka *UPDATE:* The Department of Posts, the designated operator of Sri Lanka, received notification that due to the worsening of COVID-19, new measures to prevent the spread of the virus have been implemented in Sri Lanka until May 31, 2021. As a result, Sri Lanka Post will be operating with a reduced work force and will process and deliver mail in compliance with restrictions imposed by the government. These new standards will continue to impact delivery standards for all categories of mail. Therefore, the Department of Posts will not be able to guarantee the agreed standards.

Thailand *UPDATE:* Thailand Post, the designated operator of Thailand, received notification that several cases of COVID-19 have been confirmed among the workforce of the Suvarnabhumi office of exchange (OE). Therefore, in accordance with the measures and guidelines established by the Thai Ministry of Public Health, the Suvarnabhumi OE will be closed from April 26 to May 4, 2021 for cleaning and disinfection of all facilities and mail items. Consequently, delays are to be expected in the processing of all inbound and outbound international mail already accepted or received. The Suvarnabhumi OE is scheduled to resume its operations on May 5, 2021. Furthermore, outbound international services (letter-post, parcel-post and EMS items) to all destinations will be suspended from April 28 to May 4, 2021.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 26, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 161 International Mail Service Updates Related to COVID-19

On April 26, 2021, the Postal Service received notification from Seychelles Postal Services, designated operator of Seychelles, advising that Seychelles International Airport has been operating as normal since March 25, 2021. As a result, Seychelles Postal Services has now resumed its operations as normal and the situation of force majeure is closed.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 20, 2021

DMM Advisory

UPDATE 160: International Mail Service Updates Related to COVID-19

On April 20, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Colombia *UPDATE:* Servicios Postales Nacionales S.A. 4-72 has advised that effective Tuesday, April 20, 2021, it will no longer be able to offer open or closed transit services to any destination until further notice.

Slovenia *UPDATE:* Pošta Slovenije has advised that due to the ongoing pandemic, the government has extended the current lockdown for another 30 days. Pošta Slovenije will continue to provide postal services with a reduced workforce. The processing and delivery of all types of inbound and outbound mail (letter post, parcel post and EMS items) will continue to be affected, and Pošta Slovenije is unable to guarantee compliance with the agreed standards. The acceptance of outbound mail items (letter post, parcel post and EMS) for some destinations is still subject to transport availability. Therefore, the situation of force majeure previously declared will continue to apply until further notice.

South Africa *UPDATE:* South African Post Office Ltd. (SAPO) has advised that due to the prevailing COVID-19 situation and the unavailability of flights, transit mail service has been suspended until further notice. Nevertheless, in the interim, the transit service will remain available for mail exchanged among the following five countries: Botswana, Eswatini, Lesotho, Mozambique and Namibia.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 16, 2021

DMM Advisory

UPDATE 159: International Mail Service Updates Related to COVID-19

On April 16, 2021, the Postal Service™ received a notification from Jamaica Post, the designated operator of Jamaica, advising that the Government of Jamaica has extended the national curfew until May 4, 2021. Revised working shifts/hours will continue to apply across the entire postal network, affecting sorting operations and mail delivery. Consequently, the force majeure previously announced continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letter-post, parcel-post and EMS items.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 15, 2021

DMM Advisory

UPDATE 158: International Mail Service Updates Related to COVID-19

On April 15, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Chile *UPDATE:* CorreosChile, has advised that, due to the increasing number of COVID-19 cases, the Government of Chile has implemented new restrictions which have resulted in the suspension of postal services between Chile and the other countries of South America until further notice. However, postal services between Chile and countries outside South America are continuing as normal.

Czech Republic *UPDATE:* Česká Pošta s.p. has advised that the lockdown has now ended. However, force majeure remains in place and previously announced restrictions regarding service standards continue to apply.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

April 14, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Suspension Notice – effective April 16, 2021

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective April 16, 2021, the Postal Service will temporarily suspend international mail acceptance to destinations where the ***foreign postal operator has indicated*** that they are unable to process or deliver international mail or services originating from the United States.

Customers are asked to refrain from mailing items addressed to the following country, until further notice:

- Bermuda

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link:
<https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

April 13, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 157: International Mail Service Updates Related to COVID-19

On April 13, 2021, the Postal Service™ received a notification from Croatian Post the designated operator of Croatia advising that, as of April 5, 2021, it has introduced a special procedure for postal items that are subject to signature upon delivery. If the postman/woman considers that delivery of the postal item will endanger their safety, or if the recipient refuses direct contact with the postman/woman or is self-isolating, the recipient will be asked for the number of their identity document, which will be entered in the delivery log in the place provided for the recipient’s signature.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

April 9, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 156: International Mail Service Updates Related to COVID-19

On April 9, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

France *UPDATE:* La Poste has advised that, due to the emergence of a third wave of COVID-19 infections, the French President announced a new lockdown from April 3 to May 2, 2021. As a result, La Poste may be unable to guarantee delivery standards and times.

Israel *UPDATE:* Israel Postal Company has advised that the lockdown announced on January 20, 2021 has now ended. However, the previously announced restrictions regarding service standards and force majeure remain in place.

New Caledonia *UPDATE:* OPT-NC has advised that the gradual lifting of lockdown measures will be complete as of April 11, 2021. As a result, letter-post, parcel-post and EMS items requiring the addressee’s signature on delivery will once again be handed over against the addressee’s signature and, as appropriate, verification of the addressee’s identity.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 9, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 155: International Mail Service Updates Related to COVID-19

On April 8, 2021, the Postal Service™ received a notification from Empresa de Correos de Honduras (Honducor) the designated operator of Honduras advising that due to measures adopted by the Honduran Government to minimize the spread of COVID-19, Honduras will continue to be subject to restrictions and a curfew. Honducor will continue to operate with only 50% of its to employees on site. This will have a significant impact on the quality of sorting and delivery of inbound items. As a result, force majeure remains in effect.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 7, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 154: International Mail Service Updates Related to COVID-19

On April 7, 2021, the Postal Service™ received a notification from Latvijas Pasts the designated operator of Latvia advising that the Latvian Government has lifted the state of emergency effective April 7, 2021. As a result, certain restrictions to prevent the spread of COVID-19 have been relaxed, and the situation of force majeure previously declared is closed. However, owing to the cancellation of flights and certain safety measures that remain in place, the processing of inbound and outbound postal items may still be subject to significant delays.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 6, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 153: International Mail Service Updates Related to COVID-19

On April 6, 2021, the Postal Service™ received a notification from Servicios Postales del Perú - SERPOST S.A, the designated operator of Peru, advising that SERPOST is taking the necessary steps to re-establish service levels and restore normal operations for all types of mail (letter-post, parcel-post and EMS items), including the delivery of mail on the national territory. In addition, the air transport sector is steadily recovering, allowing SERPOST to lift the force majeure previously declared with respect to the acceptance and processing of international items.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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April 2, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 152: International Mail Service Updates Related to COVID-19

On April 2, 2021, OPT-NC, the designated operator of New Caledonia, provided notification that the confinement measures in place in New Caledonia will gradually be lifted April 2 to April 11, 2021. As a result, signature on delivery will be modified as follows:

- Letter-post, parcel-post and EMS items requiring the addressee's signature on delivery at OPT-NC post office counters will once again be handed over against the addressee's signature and, as appropriate, verification of the addressee's identity.
- Letter-post, parcel-post and EMS items requiring the addressee's signature on delivery at the addressee's home will be delivered and signed by OPT-NC postman/woman in agreement with the addressee and following verification of the addressee's identity as appropriate. Should the addressee not agree to the postman/women signing the proof of delivery, the item will be made available for collection at an OPT-NC post office. This measure will be put into place from April 6 – 11, 2021.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 31, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 151: International Mail Service Updates Related to COVID-19

On March 31, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

- Bermuda *UPDATE*:** Bermuda Post Office has advised that staff at Bermuda’s office of exchange has been asked to self-quarantine until advised by local health authorities to return to work. This is having a direct impact on the service quality and operations of the Post. Therefore, Bermuda Post Office is declaring a situation of force majeure owing to COVID-19 and, in particular, the inability to pick up international mail from the airport, and to transport, process and deliver mail locally.
- Lithuania *UPDATE*:** AB Lietuvos pastas has advised that the Lithuanian Government has extended the full-country lockdown until April 30, 2021, in order to control the spread of the coronavirus. While the lockdown is in place, postal services will continue to operate under certain restrictions in order to minimize contact between people. Items normally requiring the addressee’s signature upon delivery will be handed over without signature. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Lietuvos paštas is unable to guarantee compliance with the usual delivery standards. Therefore, force majeure will continue to apply.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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March 31, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective April 2, 2021

Effective Friday, April 2, 2021, the Postal Service™ will ***resume acceptance of mail*** destined to the following:

- Chad

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 30, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 150: International Mail Service Updates Related to COVID-19

On March 30, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

- Belgium *UPDATE*:** Bpost has advised that, given the impact of the third wave of the pandemic, the Belgian government announced a new lockdown from March 26 until at least April 25, 2021. Bpost is making every effort to ensure the continuity of all services and the delivery of letter post, parcels, daily newspapers and registered letters. However, the lockdown measures in place prevent full compliance with delivery times and collection of the addressee's signature, which may result in processing and delivery delays for all types of items. Bpost will continue to provide its services according to safety guidelines, but all letter-post, parcel-post and EMS items requiring signature on delivery will, until further notice, be delivered against the postal worker's signature in place of the customer's

(in the customer's presence).

Czech Republic *UPDATE:* Česká Pošta s.p. has advised that the Czech Government has extended the state of emergency for an additional 14 days effective March 28, 2021. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Česká pošta is unable to guarantee compliance with the agreed standards. As a result, force majeure remains in place and previously announced restrictions continue to apply.

Poland *UPDATE:* Poczta Polska has advised that, owing to the severity of the current COVID-19 situation in Poland, the Polish Government has implemented a national lockdown effective from March 20 to April 9, 2021. Poczta Polska will continue to provide postal services in line with public health measures and other restrictions but will be operating with a reduced workforce. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Poczta Polska is unable to guarantee compliance with the agreed standards.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 29, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 149: International Mail Service Updates Related to COVID-19

On March 29, 2021, the Postal Service™ received a notification from Correios, the designated operator of Brazil, advising that due to the critical COVID-19 situation in Brazil, the cities of São Paulo and Rio de Janeiro and their respective metropolitan regions have decreed an emergency 10-day holiday, from March 26 to April 4, 2021.

Postcode areas impacted:

Rio de Janeiro and metropolitan region:
20000-000 to 23799-999
24000-000 to 24399-999

São Paulo and metropolitan region:
01000-000 to 05999-999
08000-000 to 08499-999

Despite the restrictions, Correios will continue its operations, including mail delivery in the areas concerned. While every effort will be made to provide services as usual, some variation in service delivery standards, may be experienced. Delays and fluctuations may occur along the operational chain during the period in question and the immediate following days. This applies to all letter-post, parcel-post and Express Mail Service (EMS) items.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 24, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 148: International Mail Service Updates Related to COVID-19

On March 24, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Brazil *UPDATE:* Correios has advised that, due to the critical COVID-19 situation in Brazil, the city of São Paulo has decreed an emergency 10-day holiday, from March 26 to April 4, 2021.

Postcode areas impacted:

01000-000 to 05999-999
08000-000 to 08499-999

Given the current restrictions, the Brazilian Post cannot guarantee service delivery standards in the above-mentioned postcodes. This applies to all letter-post, parcel-post and EMS (Express Mail Service) items.

Jamaica *UPDATE:* Jamaica Post has advised that the Government of Jamaica has extended the national curfew until April 13, 2021. Revised working shifts/hours will continue to apply across the entire postal network, affecting sorting operations and mail delivery. Consequently, the force majeure previously announced continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letter-post, parcel-post and EMS items.

Slovakia *UPDATE:* Slovenská pošta has advised that, due to the severity of the current COVID-19 situation in Slovakia, the Slovakian Government has extended the state of emergency by an additional 40 days. Slovenská Pošta will continue to provide postal services in line with public health measures and other restrictions, but with a reduced workforce. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Slovenská Pošta is unable to guarantee compliance with the agreed standards. Consequently, force majeure remains until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

March 24, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective March 26, 2021

Effective Friday, March 26, 2021, the Postal Service™ will *resume acceptance of mail* destined to the following:

- Botswana
- Eswatini (Swaziland)
- Lesotho
- Seychelles

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

March 18, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 147: International Mail Service Updates Related to COVID-19

On March 18, 2021, MaltaPost, the designated operator of Malta, provided notification that, due to the COVID-19 emergency, and to new government measures to control the pandemic, inbound and outbound letter-post, parcel-post and EMS services remain severely disrupted owing to very limited airline capacity to Malta. This disruption is expected to continue until airlines resume normal operations and sufficient transportation capacity becomes available. Consequently, MaltaPost cannot currently guarantee delivery standards and times. Delays in the processing and delivery of mail are also to be expected throughout the islands of Malta, and compliance with quality of service standards will continue to be affected by force majeure.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

March 17, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Suspension Notice – effective March 19, 2021

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective March 19, 2021, the Postal Service will suspend international mail acceptance to destinations where *transportation is unavailable* due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following country, until further notice:

- Mongolia

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

March 17, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 146: International Mail Service Updates Related to COVID-19

On March 17, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

New Zealand *UPDATE:* New Zealand Post has advised that, as of March 12, 2021, the entire country has returned to Alert Level 1 of the national pandemic plan.

Thailand *UPDATE:* Thailand Post has advised that, to minimize the spread of COVID-19, the Government of Thailand has declared a state of emergency for the whole country, but five provinces in particular: Samut Sakhon, Bangkok, Nonthaburi, Pathum Thani and Samut Prakan. The public health measures and restrictions in place are impacting international inbound and outbound postal operations, and force majeure is invoked with respect to quality of service until circumstances return to normal. Furthermore, due to the reduced number of outbound flights, transit services (both open and closed) for all categories of mail (letter-post, parcel-post and EMS items) remain suspended.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 15, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 144: International Mail Service Updates Related to COVID-19

On March 15, 2021, the Department of Posts, the designated operator of Sri Lanka, provided notification that the restrictions imposed on postal operations as a result of the spread of COVID-19 have been lifted as of March 8, 2021. The force majeure case is now closed and all mail processing and delivery operations on the island are back to normal. However, outbound international mail operations will depend on the availability of air and sea transport.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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March 11, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 143: International Mail Service Updates Related to COVID-19

On March 11, 2021, Estonia Post, the designated operator of Estonia, provided notification that the Estonian government declared a nationwide lockdown on March 11, 2021. While the lockdown is in place, postal services will continue to operate as usual, under certain restrictions. Items normally requiring the addressee’s signature upon delivery will be handed over without signature. Effective March 15, inbound items will be delivered as follows:

- Registered letters under 2 cm in thickness will be delivered without signature to the recipient’s mailbox. Signature will be given by the postal worker at the time of delivery.
- Registered letters over 2 cm in thickness that cannot be delivered to the mailbox will be delivered to the addressee without their signature. Signature will be given by the postal worker.

All items that cannot be delivered to a postal box or at the recipient’s address will be transferred to pick-up points.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 9, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 142: International Mail Service Updates Related to COVID-19

On March 9, 2021, OPT-NC, the designated operator of New Caledonia, provided notification that following the detection of the first cases of COVID-19, a strict lockdown has been decreed in New Caledonia until further notice. As a result, for all letter-post, parcel-post and EMS items requiring a signature upon delivery, the signature of the addressee will be replaced by that of the postman/woman or the OPT-NC agent.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 3, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Suspension Notice – effective March 5, 2021

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective March 5, 2021, the Postal Service will suspend international mail acceptance to destinations where ***transportation is unavailable*** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following countries, until further notice:

- Myanmar
- Samoa

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 3, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 141: International Mail Service Updates Related to COVID-19

On March 3, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Czech Republic *UPDATE:* Česká Pošta s.p. has advised that, in response to a significant rise in the number of COVID-19 infections, the Czech Government has extended the state of emergency until at least March 21, 2021. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Česká pošta is unable to guarantee compliance with the agreed standards. As a result, force majeure is extended until further notice, and previously announced restrictions continue to apply.

Indonesia *UPDATE:* Pos Indonesia has advised that the previously announced force majeure remains in effect due to the COVID-19 pandemic and the state of alert declared by the Indonesian government.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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March 3, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective March 5, 2021

Effective Friday, March 5, 2021, the Postal Service™ will ***resume acceptance of mail*** destined to the following:

- Angola

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 1, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 140: International Mail Service Updates Related to COVID-19

On March 1, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Croatia *UPDATE*: Croatian Post has advised that the measures taken to limit the spread of COVID-19 have been lifted, as of February 28, 2021.

Jamaica *UPDATE*: Jamaica Post has advised that the Government of Jamaica has extended the national curfew until March 22, 2021. Consequently, the force majeure previously announced continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letter-post, parcel-post and Express Mail Service (EMS) items.

Lithuania *UPDATE*: AB Lietuvos pastas has advised that the Lithuanian Government has extended the full-country lockdown until March 31, 2021, in order to control the spread of the coronavirus. While the lockdown is in place, postal services will continue to operate under certain restrictions in order to minimize contact between people. Items normally requiring the addressee’s signature upon delivery will be handed over without signature. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Lietuvos paštas is unable to guarantee compliance with the usual delivery standards. Therefore, force majeure will continue to apply.

New Zealand *UPDATE*: New Zealand Post has advised that, as a result of the recent confirmed community outbreak of COVID-19 in Auckland, the New Zealand Government has moved the Auckland region to national COVID-19 Alert Level 3 as of February 28, 2021, provisionally for the next seven days. The rest of New Zealand has moved to COVID-19 Alert Level 2 for the same period. A summary of New Zealand’s COVID-19 Alert Levels and their restrictions can be found at covid19.govt.nz/alert-system. All inbound/outbound operations will continue and contactless delivery and pick up processes apply, with delivery staff capturing the name of the receiving customer to avoid any physical contact. Given the current restrictions, New Zealand Post can no longer guarantee service delivery standards for letter-post, parcel-post and EMS items, and is invoking force majeure until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 1, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

Suspension of Priority Mail Express International Service to Faroe Islands

Effective March 1, 2021, the Postal Service™ will suspend acceptance of Priority Mail Express International® service to the Faroe Islands. Post Danmark, the designated operator of Denmark, released a formal notification through the Universal Postal Union via *International Bureau Circular* 30, dated February 22, 2021, indicating that it will cease to provide Priority Mail Express International service for items addressed to the Faroe Islands effective March 1, 2021.

Priority Mail Express International Items addressed to Faroe Islands and arriving in Denmark after March 1, 2021, will be treated as Priority Mail International parcels and delivered accordingly.

This suspension does not affect Global Express Guarantee® (GXG®), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), and M-Bag® items.

Although effective March 1, 2021, the Postal Service will make the appropriate change to the *Mailing Standards of the United States Postal Service*, International Mail Manual (IMM®), and Notice 123 – *Price List*, during the next international competitive products price change.

The *International Mail Manual* (IMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

February 26, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 139: International Mail Service Updates Related to COVID-19

On February 26, 2021, Canada Post, the designated operator of Canada, provided notification that processing operations at Gateway East have now resumed the regular three-shift daily schedule. However, delays in the processing of mail items are still to be expected, as Canada Post continues with contingency plans to deal with higher than normal volumes.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

February 24, 2021

International Service Suspension Notice – effective February 26, 2021

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective February 26, 2021, the Postal Service will suspend international mail acceptance to destinations where **transportation is unavailable** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following country, until further notice:

- French Polynesia

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link:
<https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

February 24, 2021

UPDATE 138: International Mail Service Updates Related to COVID-19

On February 24, 2021, the Postal Service™ received a notification from New Zealand Post, the designated operator of New Zealand, advising that, Auckland has returned to Alert Level 1 of the national pandemic plan, joining the rest of country. However, New Zealand Post has decided to implement Alert Level 2 safety protocols in most of the Greater Auckland area, in order to protect New Zealand Post staff and to keep its sites operating. The Level 2 safety protocols (social distancing, restricted staff numbers, mandatory face masks, contactless deliveries and collections) will be implemented at the international office of exchange, major mail and parcel processing centres and all operational sites, as well as at collection points and during deliveries.

Areas impacted:

- West Auckland;
- Central Auckland;
- South Auckland.

Postcodes areas impacted:

0600, 0602, 0604, 0610, 0612, 0614, 0616, 0618, 0814, 0816, 1010, 1011, 1021, 1022, 1023, 1024, 1025, 1026, 1041, 1042, 1050, 1052, 1060, 1061, 1062, 1072, 2010, 2012, 2013, 2014, 2016, 2018, 2019, 2022, 2023, 2024, 2025, 2102, 2103, 2104, 2105, 2110, 2112, 2113, 2120, 2123, 2473, 2571, 2576, 2577, 2578, 2580, 2582, 2583, 2584, 2585, 2675, 2679, 2684.

Given the current restrictions, New Zealand Post cannot guarantee the service delivery standards in the above-mentioned areas and postcodes.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

February 23, 2021

UPDATE 137: International Mail Service Updates Related to COVID-19

On February 23, 2021, the Postal Service™ received a notification from South African Post Office Ltd. (SAPO), the designated operator of South Africa, advising that that it is still operating under adjusted level 3 lockdown status. As a result, all previous provisions, including force majeure, remain in effect until March 15, 2021.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

February 19, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 136: International Mail Service Updates Related to COVID-19

On February 19, 2021, the Postal Service™ received a notification from Barbados Postal Service, the designated operator of Barbados, advising that the Government of Barbados has extended the national pause until February 28, 2021. As a result, some flights have been reduced or cancelled. This reduced transportation capacity may lead to delays in both inbound and outbound mail (letter-post, parcel-post and EMS items). Therefore, service delivery standards cannot be guaranteed, and the situation of force majeure previously declared remains in place.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

February 18, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 135: International Mail Service Updates Related to COVID-19

On February 18, 2021, the Postal Service™ received a notification from Hongkong Post, the designated operator of Hong Kong, advising that the measures taken to limit the spread of COVID-19 have been lifted and the case of force majeure previously announced has been closed.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

February 16, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 134: International Mail Service Updates Related to COVID-19

On February 16, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

New Zealand *UPDATE*: New Zealand Post has advised that, as a result of a confirmed community outbreak of COVID-19, the New Zealand Government has moved the Auckland region to national COVID-19 Alert Level 3 and the rest of New Zealand to Alert Level 2 from Monday, February 15, provisionally until Wednesday, February 17, 2021. A summary of New Zealand’s COVID-19 Alert Levels and their restrictions can be found at covid19.govt.nz/alert-system. All inbound/outbound operations will continue and contactless delivery and pick up processes apply, with delivery staff capturing the name of the receiving customer to avoid any physical contact. Given the current restrictions, New Zealand Post can no longer guarantee service delivery standards for letter-post, parcel-post and EMS items, and is invoking force majeure until further notice.

Portugal *UPDATE*: CTT Correios de Portugal has advised that the Portuguese Government has extended the general lockdown in place throughout Portugal until at least March 1, 2021. During the lockdown, the processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and CTT Correios de Portugal is unable to guarantee compliance with the agreed standards. Therefore, the situation of force majeure previously declared will continue to apply until further notice.

Samoa *UPDATE*: Samoa Post has advised that the state of emergency has been extended until March 13, 2021. All inbound mail is subject to a three-day quarantine upon arrival and delays in the delivery of mail are therefore to be expected.

Saudi Arabia *UPDATE*: Saudi Post Corporation has advised that, in accordance with the measures taken to minimize the spread of COVID-19 and the requirements of the government of Saudi Arabia, all letter-post, parcel-post and EMS items requiring signature on delivery will, for security reasons, provisionally be delivered to customers indirectly. Consequently, it will not be mandatory for Saudi Post to provide written proof of delivery, and the delivery will be based on a code sent to the addressee’s mobile phone.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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February 12, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 133: International Mail Service Updates Related to COVID-19

On February 12, 2021, the Postal Service™ received a notification from Hellenic Post (ELTA), the designated operator of Greece, advising that, as of February 11, 2021, the Government implemented even stricter lockdown measures in the Attica region. It is very likely that the same will apply to other regions during the coming days. As a result, there will be a direct impact on all postal operations until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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February 9, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 132: International Mail Service Updates Related to COVID-19

On February 9, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

South Africa *UPDATE:* South African Post Office Ltd. (SAPO) has advised that due to the extension of the countrywide lockdown, the processing of inbound and outbound mail (letter post, parcels and EMS) continues to be impacted and SAPO remains unable to guarantee quality of service standards for all types of postal products until further notice.

Thailand *UPDATE:* Thailand Post has advised that, even though Samut Sakhon province is still categorized as a red zone (maximum control), normal processing and delivery of mail has now resumed. Additionally, force majeure is closed as of February 3, 2021.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

February 8, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 131: International Mail Service Updates Related to COVID-19

On February 8, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Latvia *UPDATE:* Latvijas Pasts has advised that the Latvian Government has extended the state of emergency until April 6, 2021, or later. During the state of emergency, postal services will continue to function with reduced working hours and limited staff to minimize contact between people. Therefore, all previous measures enforced continue to apply, including items that normally require the addressee’s signature upon delivery will be handed over without signature. Force majeure remains in effect until further notice.

Slovakia *UPDATE:* Slovenská pošta has advised that the Slovakian Government has extended the state of emergency until at least March 19, 2021. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Slovenská pošta is unable to guarantee compliance with the agreed standards. Consequently, force majeure remains until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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February 3, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective February 5, 2021

Effective Friday, February 5, 2021, the Postal Service™ will ***resume acceptance of mail*** destined to the following:

- Central African Republic

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

February 2, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 130: International Mail Service Updates Related to COVID-19

On February 2, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Barbados *UPDATE*: Barbados Postal Service has advised that due to the recent spike of COVID-19, the country of Barbados has been placed on a national pause effective February 3–17, 2021. As a result, some flights have been reduced or cancelled. This reduced transportation capacity may lead to delays in both inbound and outbound mail (letter-post, parcel-post and EMS items). Therefore, service delivery standards cannot be guaranteed, and the situation of force majeure previously declared remains in place.

Spain *UPDATE*: Correos y Telégrafos has advised that, owing to the COVID-19 pandemic and the state of alert declared by the Spanish Government, force majeure remains in force.

Suriname *UPDATE*: Suriname Postal Corporation (SURPOST) has advised that, due to the increasing number of COVID-19 infections, the Government of Suriname issued transport restrictions effective January 1, 2021. Therefore, delays are to be expected in the processing and delivery of mail, and it will not always be possible to provide proof of delivery.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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February 1, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 129: International Mail Service Updates Related to COVID-19

On February 1, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Peru *UPDATE*: Servicios Postales del Perú - SERPOST S.A, has advised that the state of emergency has been extended until February 14, 2021. All postal services will be affected and force majeure remains until further notice.

Poland *UPDATE*: Poczta Polska has advised that the Polish Government has implemented a national quarantine throughout Poland. Consequently, the measures aimed at slowing the spread of COVID-19 are still in force and will continue to affect its services.

Vanuatu: Vanuatu Post has advised that the Vanuatu Government has declared a state of emergency in response to the COVID-19 pandemic until June 30, 2021. Vanuatu Post is able to accept international inbound mail and can export outbound mail. However, postal service quality for international inbound and outbound services and service delivery standards (including delivery times and other quality parameters) cannot be guaranteed until further notice.

Vietnam *UPDATE*: VNPost has advised that in response to a significant number of new COVID-19 infections, the government has reinforced the measures to minimize the spread of COVID-19 effective January 26, 2021. While these measures are in place, VNPost will continue to provide postal services, but will be operating with a reduced workforce, and subject to the new restrictions and safety guidelines. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and VNPost is unable to guarantee compliance with the agreed standards. As a result, force majeure is reinstated until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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January 27, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Suspension Notice – effective January 29, 2021

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective January 29, 2021, the Postal Service will suspend international mail acceptance to destinations where ***transportation is unavailable*** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following countries, until further notice:

- Botswana
- Eritrea
- Eswatini (Swaziland)
- Lesotho

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

January 27, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective January 29, 2021

Effective Friday, January 29, 2021, the Postal Service™ will *resume acceptance of mail* destined to the following countries:

- Republic of the Congo
- Liberia
- Sierra Leone

These service resumptions affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

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January 26, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 128: International Mail Service Updates Related to COVID-19

On January 26, 2021, Canada Post, the designated operator of Canada, provided notification that due to an increase of confirmed COVID-19 cases resulting in staff shortages, one shift has been temporarily closed at their Gateway East processing plant in the Greater Toronto Area. However, the Toronto exchange office, located in a separate area of the Gateway plant, continues to operate, albeit with a reduced workforce. Given this situation, disruption to normal operations and reduced processing capacity and clearance within customs operations for both inbound and outbound mail items are to be expected.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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January 25, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 127: International Mail Service Updates Related to COVID-19

On January 25, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Czech Republic *UPDATE:* Česká Pošta s.p. has advised that, owing to a worsening of the health situation and an increase in the number of infected people, the country’s authorities have decided to extend the general lockdown until at least February 14, 2021. Česká Pošta is continuing to provide postal services, however, quality of service for all types of inbound and outbound mail (letter post, parcel post and EMS) cannot be guaranteed. As a result, force majeure remains in place with respect to quality of service.

Slovakia *UPDATE:* Slovenská pošta has advised that the Slovakian Government has extended the general lockdown until at least February 7, 2021. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Slovenská pošta is unable to guarantee compliance with the agreed standards. Consequently, force majeure remains until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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January 20, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 126: International Mail Service Updates Related to COVID-19

On January 20, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Israel *UPDATE:* Israel Postal Company has advised that the general lockdown has been extended until at least January 22, 2021. Postal services will continue to function with restrictions and items normally requiring the addressee’s signature upon delivery will continue to be handed over without signature. These measures will affect the processing and delivery of all types of services, including outbound and inbound letter post, parcel post and EMS, with an impact on quality of service. As a result, the previously announced restrictions regarding service standards and force majeure remain in place.

Latvia *UPDATE:* Latvijas Pasts has advised that the Latvian Government has extended the state of emergency until February 7, 2021, or later. During the state of emergency, postal services will continue to function with reduced working hours and limited staff to minimize contact between people. Therefore, all previous measures enforced continue to apply, including items that normally require the addressee’s signature upon delivery will be handed over without signature. Force majeure remains in effect until further notice.

Jamaica *UPDATE:* Jamaica Post has advised that the Government of Jamaica has extended the national curfew until February 28, 2021. Consequently, the force majeure previously announced continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letter-post, parcel-post and Express Mail Service (EMS) items.

Portugal *UPDATE:* CTT Correios de Portugal has advised that the Portuguese government has extended the general lockdown until at least January 30, 2021. During the lockdown, the processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and CTT Correios de Portugal is unable to guarantee compliance with the agreed standards. Therefore, the situation of force majeure previously declared will continue to apply until further notice.

Samoa *UPDATE:* Samoa Post has advised that the state of emergency has been extended until February 17, 2021. All inbound mail is subject to a three-day quarantine upon arrival and delays in the delivery of mail are therefore to be expected.

South Africa *UPDATE:* South African Post Office Ltd. (SAPO) has advised that the level 3 lockdown has been extended until February 15, 2021. SAPO will continue to dispatch mail to countries if the relevant air carrier is operating. It will also continue to receive mail from countries that send mail to SAPO for delivery in South Africa. However, it will not be possible to meet delivery standards for all mail classes. As a result, force majeure remains in effect.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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January 20, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective January 22, 2021

Effective Friday, January 22, 2021, the Postal Service™ will ***resume acceptance of mail*** destined to the following country:

- Saudi Arabia

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

January 19, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 125: International Mail Service Updates Related to COVID-19

On January 19, 2021, the Postal Service™ received a notification from Pošta Slovenije, the designated operator of Slovenia, advising that the Slovenian Government has extended the formal declaration of a national COVID-19 epidemic for another 60 days. Quality of service for all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will be affected. Therefore, the situation of force majeure previously declared will continue to apply until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

January 7, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 124: International Mail Service Updates Related to COVID-19

On January 7, 2021, the Postal Service received notification from Barbados Postal Service, the designated operator of Barbados, that due to the increase of COVID-19 infections, the Government of Barbados has imposed a night curfew between the hours of 21:00 and 0:500 from December 31, 2020, until January 14, 2021. For this reason, service delivery standards for letter-post, parcel-post and EMS items have been affected and a situation of force majeure has been declared until the situation returns to normal.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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January 7, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective January 8, 2021

Effective Friday, January 8, 2021, the Postal Service™ will ***resume acceptance of mail*** destined to the following countries:

- Myanmar
- Panama

These service resumptions affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

January 5, 2021

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 123: International Mail Service Updates Related to COVID-19

On January 5, 2021, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

South Korea *UPDATE:* Korea Post, the designated operator of the Republic of Korea (South Korea), has advised that with the increase of COVID-19 cases confirmed among the workforce of the Seoul office of exchange, staff shortages are anticipated throughout the entire workforce. As a result, significant delays in the processing of both inbound and outbound mail items are expected, with a direct impact on the collection and delivery of inbound and outbound mail.

Slovakia *UPDATE:* Slovenská pošta, the designated operator of Slovakia, has advised that due to a significant number of new COVID-19 cases, the Slovakian Government has extended the general lockdown until at least January 24, 2021. Although Slovenská pošta will attempt to minimize the effects of this extended lockdown, there will nevertheless continue to be a direct impact on the collection and delivery of domestic and international mail.

Jamaica *UPDATE:* Jamaica Post, the designated operator of Jamaica, has advised that the Government of Jamaica has extended the national curfew until January 15, 2021. Revised working shifts/hours continue to apply affecting postal operations. As a result, force majeure continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letter-post, parcel-post and EMS items.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package

International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

December 30, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Suspension Notice – effective January 2, 2021

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective January 2, 2021, the Postal Service will suspend international mail acceptance to destinations where **transportation is unavailable** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following, until further notice:

- Saudi Arabia

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

December 31, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 122: International Mail Service Updates Related to COVID-19

On December 31, 2020, the Postal Service™ received a notification from Public Enterprise Post of Serbia, the designated operator of Serbia, advising that, following the lifting of the state of emergency in Serbia, the sorting and delivery of inbound international postal items has been normalized.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

December 29, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 121: International Mail Service Updates Related to COVID-19

On December 29, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Greece *UPDATE:* Hellenic Post (ELTA) has advised that the lockdown has been extended until the end of January 2021. As a result, there will be a direct impact on the collection and delivery of inbound and outbound mail.

South Africa *UPDATE:* South African Post Office Ltd. has advised that, due to a second wave of COVID-19, the lockdown has been adjusted to level 3 countrywide until January 15, 2021. SAPO will continue to dispatch mail to countries if the relevant air carrier is operating. It will also continue to receive mail from countries that send mail to SAPO for delivery in South Africa. However, it will not be possible to meet delivery standards for all mail classes. As a result, force majeure remains in effect until January 15, 2021.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

December 28, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 120: International Mail Service Updates Related to COVID-19

On December 28, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Israel **UPDATE:** Israel Postal Company has advised that, owing to the increasing number of people affected by the COVID-19 pandemic, the Government of Israel and the country’s health authorities have declared a general lockdown for the whole country from December 27, 2020 until January 11, 2021 or a later date. Postal services will continue to function with restrictions and items normally requiring the addressee’s signature upon delivery will continue to be handed over without signature. These measures will affect the processing and delivery of all types of services, including outbound and inbound letter post, parcel post and EMS, with an impact on quality of service. As a result, the previously announced restrictions regarding service standards and force majeure remain in place.

Thailand **UPDATE:** Thailand Post has advised that, in response to the recent increase in the number of COVID-19 cases, the Thai Government has declared special measures, placing areas in one of four categories depending on the level of severity. Samut Sakhon province has been locked down and declared a maximum control zone. Accessibility to affected areas is limited, and delays are to be expected in handling and delivery processes for all types of international postal services (letter post, parcel post and EMS), especially in Samut Sakhon (delivery office codes 74XXX). Signature upon delivery may also be suspended. Thailand Post is therefore unable to guarantee quality standards for any category of inbound and outbound mail until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

December 23, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 119: International Mail Service Updates Related to COVID-19

On December 23, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

El Salvador **UPDATE:** Correos de El Salvador has advised that its international inbound mail services are operating normally as of December 15, 2020. Additionally, outbound services have resumed to all countries for which it is currently possible. Delays are to be expected in the processing and delivery of letter post, due to the sanitary measures in place. Correos de El Salvador is, however, taking all possible measures for the execution of normal services.

Mongolia **UPDATE:** Mongol Post has advised that, owing to the increasing number of COVID-19 infections, the government has introduced further lockdown measures from December 23, 2020 to January 6, 2021. Ulaanbaatar city is fully locked down, however, Mongol Post is able to continue its activities. International air traffic is limited to charter and cargo flights only, with operations mainly confined to a few flights from Ulaanbaatar to Seoul. Mongol Post is accepting all types of mail to a reduced number of destinations to include the United States of America. It is also able to accept and deliver all types of inbound mail received via Seoul, but there may be some delays due to sanitization processes at the exchange office.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

December 22, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 118: International Mail Service Updates Related to COVID-19

On December 22, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Poland **UPDATE:** Poczta Polska has advised that the measures aimed at slowing the spread of COVID-19 are still in force in Poland and will continue to affect its services.

Portugal **UPDATE:** CTT Correios de Portugal has advised that, in order to combat the resurgence of the COVID-19 pandemic, the Portuguese Government has announced a new lockdown, which will last until at least January 7, 2021. During the lockdown, the processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and CTT Correios de Portugal is unable to guarantee compliance with the agreed standards. Therefore, the situation of force majeure previously declared will continue to apply until further notice.

Vietnam **UPDATE:** VNPost has advised that the COVID-19 situation in Viet Nam has now improved sufficiently for postal services to again be provided as normal. Therefore, the delivery of all inbound letter-post, parcel-post and EMS items will strictly follow the normal standards.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

December 21, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 117: International Mail Service Updates Related to COVID-19

On December 21, 2020, the Postal Service™ received a notification from Canada Post, the designated operator of Canada, advising that Canada is experiencing a second wave of COVID-19 and all provinces therefore remain in a state of emergency. Processing delays should be expected and the on-time delivery guarantee remains suspended until further notice. In accordance with physical distancing requirements, the delivery procedure changes previously announced remain in effect. Items requiring a signature, proof of age or the collection of customs fees will continue to be delivered directly to a nearby post office for pickup by the customer. As a result, the force majeure previously declared for all international letter-post, parcel-post and Express Mail Service (EMS) items will remain in effect until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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December 18, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 116: International Mail Service Updates Related to COVID-19

On December 18, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Brazil *UPDATE:* Correios has advised that force majeure will be closed effective December 31, 2020. Although postal operations will be back to normal on January 1, 2021, all letter-post, parcel-post and Express Mail Service (EMS) items normally requiring signature upon delivery will continue to be handed over without signature.

Lithuania *UPDATE:* AB Lietuvos pastas has advised that the Lithuanian Government has approved tighter lockdown measures and extended the national quarantine regime until January 31, 2021. While these measures remain in place, postal services will be operating under certain restrictions in order to minimize contact between people. Items normally requiring the addressee’s signature upon delivery will be handed over without signature. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Lietuvos paštas is unable to guarantee compliance with the usual delivery standards. Therefore, force majeure will continue to apply.

Slovenia *UPDATE:* Pošta Slovenije has advised that the Slovenian Government has extended the formal declaration of a national COVID-19 epidemic for another 30 days. Therefore, the situation of force majeure previously declared will continue to apply until further notice.

December 17, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 115: International Mail Service Updates Related to COVID-19

On December 17, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Samoa *UPDATE:* Samoa Post has advised that the state of emergency has been extended until January 16, 2021. As a result, all previous measures remain in place.

Slovakia *UPDATE:* Slovenská pošta has advised that, in order to combat the resurgence of the COVID-19 pandemic, the Slovakian Government announced a new lockdown from December 19th until at least January 10, 2021. During the lockdown, postal services will continue to function with restrictions. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Slovenská pošta is unable to guarantee compliance with the agreed standards. Therefore, the previously announced force majeure remains in place until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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December 16, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective December 18, 2020

Effective December 18, 2020, the Postal Service™ will ***resume acceptance of mail*** destined to the following country:

- Libya

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

December 16, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Suspension Notice – effective December 18, 2020

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective December 18, 2020, the Postal Service will suspend international mail acceptance to destinations where ***transportation is unavailable*** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following, until further notice:

- Central African Republic

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

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December 14, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

Drop Shipment Impacts at Processing Facilities (v3)

Drop shipments at the following processing facilities are temporarily impacted:

Processing Facility	Drop Shipment Impact	Scheduled Date to Resume Operations
Birmingham Annex	Embargo	Thursday, December 17, 2020 at 07:00
West Valley	Embargo	Friday, December 18, 2020 at 06:00
Detroit NDC	Embargo	Saturday, December 19, 2020 at 04:00
New Jersey NDC	Embargo	Saturday, December 19, 2020 at 04:00
Philadelphia NDC	Embargo	Saturday, December 19, 2020 at 09:00
Cleveland PDC	Redirect DADC/DSCF letters for Cleveland and Akron to Pittsburgh PDC	Saturday, December 26, 2020 at 07:00
Springdale Annex	Redirect DADC/DSCF flats to Cincinnati PDC	Saturday, December 26, 2020 at 07:00

Additional information on each drop shipment impact is provided below. For trucks already in route, the drop shipment will be honored, but wait/unload times may be extended. We apologize for any inconvenience this may cause and appreciate your patience and cooperation during this time. We will continue to provide updates as they become available.

Birmingham Annex Temporary Embargo

Effective Monday, December 14, 2020, there will a temporary embargo of all drop shipments at the Birmingham Annex-NASS 350AX located at 4500 1st Ave S, Birmingham AL 35222. During the embargo, the facility will not accept any drop shipments and there are no redirections for the impacted mail (DADC/DSCF flats and parcels for 350-352, 354-359, 362). The facility is scheduled to resume normal drop shipment hours on Thursday, December 17, 2020 at 07:00.

West Valley Arizona Temporary Embargo

Effective Monday, December 14, 2020, there will a temporary embargo of all drop shipments at West Valley-NASS 85H located at 620 N 47th Ave, Phoenix AZ

85043. During the embargo, the facility will not accept any drop shipments and there are no redirections for the impacted mail (DNDC flats and parcels 850-853, 855-857, 859-860, 863; DADC flats 850-853, 855, 859-860, 863; DSCF flats and parcels 850-853, 855, 859-860, 863; DFSS flats). The facility is scheduled to resume normal drop shipment hours on Friday, December 18, 2020 at 06:00.

Detroit NDC Temporary Embargo

Effective Monday, December 14, 2020, there will a temporary embargo of all drop shipments at the Detroit NDC-NASS 48Z located at 17500 Oakwood Blvd, Allen Park, MI 48101. During the embargo, the facility will not accept any drop shipments and there are no redirections for the impacted mail (DNDC flats and parcels 434-436, 465-468, 480-497; DSCF parcels and BPM/Library/Media flats 434-436, 481-482, 492; DSCF parcels 480, 483-487). The facility is scheduled to resume normal drop shipment hours on Saturday, December 19, 2020 at 04:00.

New Jersey NDC Temporary Embargo

Effective Monday, December 14, 2020, there will a temporary embargo of all drop shipments at the New Jersey NDC-NASS 07Z located at 80 Country Rd, Jersey City NJ 07097. During the embargo, the facility will not accept any drop shipments and there are no redirections for the impacted mail (DNDC letters, flats, parcels 005, 066, 068-079, 085-119; DADC flats and parcels 090-099; DFSS flats). The facility is scheduled to resume normal drop shipment hours on Saturday, December 19, 2020 at 04:00.

Philadelphia NDC Temporary Embargo

Effective Monday, December 14, 2020, there will a temporary embargo of all drop shipments at the Philadelphia NDC-NASS 19Z located at 1900 Byberry Rd, Philadelphia PA 19116. During the embargo, the facility will not accept any drop shipments and there are no redirections for the impacted mail (DNDC letters, flats, parcels 080-084, 169-199, 254; DFSS flats). The facility is scheduled to resume normal drop shipment hours on Saturday, December 19, 2020 at 09:00.

Cleveland & Akron Ohio DADC/DSCF Letters Temporary Redirection

Effective Friday, December 11, 2020, DADC/DSCF letters for Cleveland (440-441, 444-445, 448-449) and DADC/DSCF letters for Akron (442-443, 446-447) will be temporarily redirected from Cleveland PDC-NASS 440 located at 2400 Orange Ave, Cleveland OH 44101 to Pittsburgh PDC–NASS 150 located at 1001 California Ave, Pittsburgh PA 15290. Drop shipment appointments at Pittsburgh PDC are available Thursday to Sunday from 06:00-10:00, 17:00-23:00 and Monday to Wednesday from 0600-14:00, 17:00-23:00. The temporary redirection is scheduled to end and normal drop shipments resume at Cleveland PDC on Saturday, December 26, 2020 at 07:00.

Springdale Annex DADC/DSCF Flats Temporary Redirection

Effective Monday, December 14, 2020, DADC flats (410, 450-455, 459, 470) and DSCF flats (410, 450-452, 459, 470) for Cincinnati will be temporarily redirected from Springdale Annex-NASS 452AX located at 12000 Northwest Blvd, Cincinnati OH 45246 to Cincinnati PDC–NASS 450 located at 1591 Dalton Ave, Cincinnati OH 45234. Drop shipment appointments at Cincinnati PDC are available Monday to Saturday from 07:00-19:00 and Sunday from 13:00-20:00. The temporary redirection is scheduled to end and normal drop shipments resume at Springdale Annex on Saturday, December 26, 2020 at 07:00.

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

December 10, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 114: International Mail Service Updates Related to COVID-19

On December 10, 2020, the Postal Service™ received a notification from South African Post Office Ltd., the designated operator of South Africa, advising that international inbound postal operations are now running as normal. Outbound services to certain countries have also resumed, based on the availability of flights.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

December 9, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective December 11, 2020

Effective December 11, 2020, the Postal Service™ will *resume acceptance of mail* destined to the following:

- Madagascar

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

December 8, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 113: International Mail Service Updates Related to COVID-19

On December 8, 2020, the Postal Service™ received a notification from Latvijas Pasts, the designated operator of Latvia, advising that, the state of emergency has been extended until at least January 11, 2021. Force majeure is being extended until further notice and previous measures continue to apply regarding signature at delivery.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

December 3, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 112: International Mail Service Updates Related to COVID-19

On December 3, 2020, the Postal Service™ received a notification from Hongkong Post, the designated operator of Hong Kong, advising that, in order to limit the spread of the COVID-19 virus, the Government has announced special work arrangements effective as of December 1, 2020. As a result, the processing of all inbound and outbound mail (letter-post, parcel-post and EMS items), as well as the delivery of inbound mail, will be affected until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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December 2, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective December 4, 2020

Effective December 4, 2020, the Postal Service™ will ***resume acceptance of mail*** destined to the following:

- Niger

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

December 1, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 111: International Mail Service Updates Related to COVID-19

On December 1, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

France *UPDATE:* La Poste has advised that the French President announced a gradual easing of lockdown measures in several phases up until at least January 20, 2021. As a result, delivery delays are possible and delivery standards cannot be guaranteed. Consequently, all previous measures will continue to apply and force majeure will remain in effect.

Jamaica *UPDATE:* Jamaica Post has advised that the Government of Jamaica has extended the national curfew until December 31, 2020. Consequently, the force majeure previously announced continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letter-post, parcel-post and Express Mail Service (EMS) items.

Netherlands *UPDATE:* PostNL has advised that, due to the ongoing COVID-19 situation in the Netherlands, the partial lockdown imposed by the Dutch Government on October 14, 2020, will remain in force until further notice. As a result, the previously announced restrictions for items requiring a signature will continue to apply. Consequently, PostNL may not be able to ensure that all the normal inbound and outbound mail standards are met.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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November 27, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 110: International Mail Service Updates Related to COVID-19

On November 27, 2020, the Postal Service™ received a notification from Post Luxembourg, the designated operator for Luxembourg, advising that the Luxembourg Government enacted new restrictions due to a second wave of COVID-19. As a result, the post is unable to maintain compliance with delivery service standards and deadlines. For all letter-post, parcel-post and EMS items requiring signature on delivery, the addressee’s signature will be replaced by the postman/woman, together with delivery code, entered in the presence of the addressee.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

November 25, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 109: International Mail Service Updates Related to COVID-19

On November 25, 2020, the Postal Service™ received a notification from Correos y Telégrafos, the designated operator of Spain, advising that in order to reduce the risk of transmission of COVID-19, the Spanish Government has extended the previously announced state of emergency until May 9, 2021 or a later date. Therefore, the situation of force majeure previously declared remains in place. As a result, Correos y Telégrafos remains unable to guarantee quality of service for all types of inbound and outbound mail (letter-post, parcel-post and EMS items) and compliance with delivery standards for items requiring signature.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

November 20, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 108: International Mail Service Updates Related to COVID-19

On November 20, 2020, the Postal Service™ received a notification from Post Danmark, the designated operator for Denmark, advising that the additional measures implemented by the Danish Government in seven municipalities to minimize the spread of COVID-19 will be lifted effective November 23, 2020. However, the suspension of signature on delivery for inbound items will remain in force.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

November 19, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 107: International Mail Service Updates Related to COVID-19

On November 19, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Malta **UPDATE:** MaltaPost has advised that due to the ongoing Covid-19 emergency, inbound and outbound letter post, parcel post and Express Mail Service (EMS) services continue to be severely affected as airline connectivity to Malta is operating at a very limited capacity. This disruption is expected to continue until airlines resume normal operations and sufficient transportation capacity becomes available. Consequently, given the current state of affairs, MaltaPost cannot guarantee delivery standards and times. Delays in the processing and delivery of mail are also to be expected throughout the islands of Malta, and compliance with quality of service standards will continue to be affected by force majeure.

Samoa **UPDATE:** Samoa Post has advised that the state of emergency has been extended until December 23, 2020. As a result, all previous measures remain in place.

Slovenia **UPDATE:** Pošta Slovenije has advised that the Slovenian Government has extended the formal declaration of a national COVID-19 epidemic until mid-December. The processing and delivery of all types of inbound and outbound mail (letter-post, parcel-post and EMS items) will continue to be affected, and Pošta Slovenije is unable to guarantee compliance with the agreed standards. Therefore, the situation of force majeure previously declared will continue to apply until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

November 18, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 106: International Mail Service Updates Related to COVID-19

On November 18, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Jamaica *UPDATE:* Jamaica Post has advised that the Government of Jamaica has extended the national curfew until December 1, 2020. Consequently, the force majeure previously announced continues to apply, with an impact on quality of service for all types of mail, including inbound and outbound letter-post, parcel-post and Express Mail Service (EMS) items.

Portugal *UPDATE:* CTT Correios de Portugal has advised that the Portuguese Government declared a new state of emergency on November 9, 2020, and will be reassessed every two weeks. During the state of emergency, the processing and delivery of all types of service will be affected, including inbound and outbound letter-post, parcel-post and EMS items. As a result, CTT Correios de Portugal is unable to meet its contractual obligations, particularly with regard to delivery times for letters, parcels and EMS items, standard rules for collection of signature on delivery, hand delivery, tracking of shipments (capture and transmission times), processing of cash on delivery, and insured items. Therefore, the situation of force majeure previously declared will continue to apply until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

November 13, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 105: International Mail Service Updates Related to COVID-19

On November 13, 2020, the Postal Service™ received a notification from LibanPost, the designated operator of Lebanon, advising that, in order to combat the resurgence of the COVID-19 pandemic, the Lebanese Government has announced a new nationwide lockdown from November 14 to 30, 2020. The lockdown will have an impact on delivery standards for letter-post, parcel-post and Express Mail Service (EMS) items. As a result, LibanPost is unable to guarantee compliance with the agreed standards.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

November 12, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 104: International Mail Service Updates Related to COVID-19

On November 12, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Belgium *UPDATE:* Bpost has advised that the Belgian Government announced a new lockdown which will run from November 2 until December 13, 2020 or later. The lockdown measures in place may result in processing and delivery delays of all types of items throughout the country. Until further notice, all letter-post, parcel-post and Express Mail Service (EMS) items requiring signature on delivery will be delivered with the postwoman or postman signing in place of the customer (but in their presence). Additionally, bpost cannot currently accept letter-post or parcel-post items for destinations to which there is no transport capacity. The list of available destination countries is subject to change daily and may be obtained at news.bpost.be/en-corona.

Lithuania *UPDATE:* AB Lietuvos pastas has advised that the government announced a three-week nationwide lockdown from November 7 to 29, which may be extended. To eliminate customer interaction at the doorstep and meet physical distancing requirements, AB Lietuvos pastas has suspended the collection of a signature on delivery for letter-post items and, wherever possible, is directing mail to parcel lockers for contact-free collection. Courier items are still delivered to the door, but the four last digits of the recipient’s ID document are recorded in place of a signature. These measures will affect the processing and delivery of all types of postal items. The usual service delivery standards still cannot be guaranteed, and force majeure remains in force.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

November 12, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective November 13, 2020

Effective November 13, 2020, the Postal Service™ will *resume acceptance of mail* destined to the following:

- Cameroon
- Laos
- Mongolia
- Myanmar (Burma)

These service resumptions affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: [https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res to intl](https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl)

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

November 10, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 103: International Mail Service Updates Related to COVID-19

On November 10, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Denmark *UPDATE:* Post Danmark has advised that, owing to new measures implemented by the Danish Government in seven municipalities to minimize the spread of COVID-19, delays to delivery services are expected in the affected areas from November 9 until December 3, 2020. Quality standards for all products will be affected by this situation of force majeure.

Israel *UPDATE:* Israel Postal Company has advised that the lockdown declared by the Israeli health authorities is gradually being lifted, and the restrictions have been eased. However, items normally requiring the addressee’s signature upon delivery are being handed over without signature. The inclusion of a mobile phone number on items will speed up the process, enabling an SMS to be sent to the addressee instead of a written notice. Inbound and outbound mail is being processed from and to all destinations, depending on availability of flights in both directions. As a result, force majeure remains in place.

Latvia *UPDATE:* Latvijas Pasts has advised that a state of emergency has been declared by the Government of Latvia effective November 9, 2020 and is expected to remain in force until December 6, 2020 or later. During the state of emergency, postal services will continue to function with restrictions and items normally requiring the addressee’s signature upon delivery will be handed over without signature. These measures will affect the processing and delivery of all types of services, including outbound and inbound letter post, parcel post and EMS. As a result, a situation of force majeure is again invoked with respect to quality of service until the situation returns to normal.

Mexico *UPDATE:* Correos de México has advised that the Mexican customs authority will be operating with a reduced workforce until January 2021. As a result, delays are to be expected in the delivery of all types of mail.

Sri Lanka *UPDATE:* Department of Posts has advised that, owing to a second wave of the COVID-19 pandemic, new measures aiming to prevent further spread of the virus have been implemented in Sri Lanka. These new measures will continue to impact delivery standards for letter-post, parcel-post and EMS items. The Department of Posts is thus not able to guarantee that it will meet the agreed standards. However, all mail items sent to Sri Lanka will be processed and delivered, subject to certain restrictions imposed by the government. As a result, the previously announced force majeure remains until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

November 6, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 102: International Mail Service Updates Related to COVID-19

On November 6, 2020, the Postal Service™ received a notification from Hellenic Post (ELTA), the designated operator of Greece, advising that effective Saturday November 7, 2020, a lockdown will be implemented throughout the country in response to the COVID-19 pandemic. As a result, there will be a direct impact on the collection and delivery of inbound and outbound mail.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

November 5, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 101: International Mail Service Updates Related to COVID-19

On November 5, 2020, the Postal Service™ received a notification from Poste Italiane, the designated operator of Italy, advising that based on the new measures put in force by the Italian Government to minimize the spread of COVID-19, Poste Italiane has restored the addressee’s signature upon delivery of parcels and registered and insured items whenever the addressee’s condition is fully compliant with the preventive measures in place. If the addressee’s condition does not allow safe delivery, a notice of delivery with instructions for item collection will be placed in the addressee’s mailbox. Quality standards for all products will continue to be affected by this force majeure until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

November 2, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 100: International Mail Service Updates Related to COVID-19

On November 2, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Czech Republic *UPDATE:* Česká Pošta s.p. has advised that the Government of the Czech Republic has declared a state of emergency for the entire country until November 20, 2020. Česká Pošta is continuing to provide postal services, however, quality of service for all types of inbound and outbound mail (letter post, parcel post and EMS) cannot be guaranteed. As a result, force majeure remains in place with respect to quality of service.

Maldives *UPDATE:* Maldives Post has advised that the processing of all inbound mail (letter-post, parcel-post and EMS items) is now back to normal as of November 1, 2020. However, outbound mail (letter-post, parcel-post and EMS) for some countries is still temporarily suspended where flights from the Maldives are limited or cancelled.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

October 30, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 99: International Mail Service Updates Related to COVID-19

On October 30, 2020, the Postal Service™ received a notification from Jamaica Post, the designated operator of Jamaica, advising that the Government of Jamaica has extended the national curfew until November 16, 2020. As a result, the force majeure previously announced continues to apply.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

October 28, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective October 30, 2020

Effective October 30, 2020, the Postal Service™ will *resume acceptance of mail* destined to the following *five (5) countries*:

- Cambodia
- Honduras
- Lebanon
- Samoa
- Turks & Caicos

These service resumptions affect the following mail classes: Priority Mail Express International[®] (PMEI), Priority Mail International[®] (PMI), First-Class Mail International[®] (FCMI), First-Class Package International Service[®] (FCPIS[®]), International Priority Airmail[®] (IPA[®]), International Surface Air Lift[®] (ISAL[®]), and M-Bag[®] items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM[®]) and DMM Advisories are available on *Postal Explorer*[®] (pe.usps.com)

October 27, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 97: International Mail Service Updates Related to COVID-19

On October 27, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Honduras *UPDATE:* Empresa de Correos de Honduras (Honducor) has advised that Honduras will remain in lockdown until November 1, 2020, or a later date to be communicated in due course.

Malaysia *UPDATE:* Pos Malaysia has advised that restrictions have been imposed in Selangor and Putrajaya starting on October 20, 2020 in order to manage the impact of the COVID-19 pandemic resulting in a reduction of workforce and processing capacity at Pos Malaysia’s office of exchange and hub at Kuala Lumpur International Airport. Significant processing delays for inbound international letter post, parcel post and Express Mail Service (EMS) items are expected. Domestic services and deliveries are still in operation; however, a situation of force majeure remains applicable with respect to quality of service and performance.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International[®] (PMEI), Priority Mail International[®] (PMI), First-Class Mail International[®] (FCMI), First-Class Package International Service[®] (FCPIS[®]), International Priority Airmail[®] (IPA[®]), International Surface Air Lift[®] (ISAL[®]), and M-Bag[®] items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM[®]) and DMM Advisories are available on *Postal Explorer*[®] (pe.usps.com)

October 23, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 96: International Mail Service Updates Related to COVID-19

On October 23, 2020, the Postal Service[™] received a notification from Slovenská pošta, the designated operator of Slovakia, advising that due to the increasing number of people affected by the COVID-19 pandemic, the country’s government and public health authorities have declared a partial lockdown across the whole country, which will come into effect on October 24, 2020 and last for at least three weeks. During the lockdown, postal services will continue to function with restrictions. Items normally requiring the addressee’s signature upon delivery will be handed over without signature. Processing and delivery of all types of services, including outbound and inbound letter post, parcel post and Express Mail Service (EMS), will be impacted. Force majeure will remain in place.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International[®] (PMEI), Priority Mail International[®] (PMI), First-Class Mail International[®] (FCMI), First-Class Package International Service[®] (FCPIS[®]), International Priority Airmail[®] (IPA[®]), International Surface Air Lift[®] (ISAL[®]), and M-Bag[®] items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM[®]) and DMM Advisories are available on *Postal Explorer*[®] (pe.usps.com)

September 28, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 90: International Mail Service Updates Related to COVID-19

On September 28, the Postal Service[™] received a notification from Samoa Post, the designated postal operator for Samoa, advising that a government issued state of emergency is in effect until October 26, 2020. Due to limited international transport, Samoa Post can only send outbound mail and receive inbound mail once per week. Additionally, all inbound mail is subject to a seven-day quarantine before being processed and delivered. Owing to these conditions, delays are to be expected.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
September 24, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 89: International Mail Service Updates Related to COVID-19

On September 24, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

China *UPDATE:* China Post has advised that it is closing the case of force majeure and postal services are now back to normal.

Jamaica *UPDATE:* Jamaica Post has advised that the Government of Jamaica has extended the national curfew until October 7, 2020.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
September 23, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 88: International Mail Service Updates Related to COVID-19

On September 23, 2020, the Postal Service™ received a notification from Empresa de Correos de Honduras (Honducor), the designated postal operator of Honduras, advising that it has extended the suspension of postal services until October 4, 2020, or a later date to be communicated in due course.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
September 23, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective September 25, 2020

Effective September 25, 2020, the Postal Service™ will ***resume acceptance of mail*** destined to the following ***five (5) countries***:

- Bolivia
- Ecuador
- Kiribati
- Kyrgyzstan
- Venezuela

These service resumptions affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

September 22, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 87: International Mail Service Updates Related to COVID-19

On September 22, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
September 11, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 84: International Mail Service Updates Related to COVID-19

On September 11, 2020, the Postal Service™ received a notification from Empresa de Correos de Honduras (Honducor), the designated postal operator of Honduras, advising that it has extended the suspension of postal services until September 13, 2020, or a later date to be communicated in due course.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
September 9, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective September 11, 2020

Effective September 11, 2020, the Postal Service™ will **resume acceptance of mail** destined to the following country:

- Cook Islands

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
September 3, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 83: International Mail Service Updates Related to COVID-19

On September 3, the Postal Service™ received a notification from Philippine Postal Corporation, the designated operator for Philippines, advising that the period of community quarantine has been extended through September 30, 2020, for various areas. All previous measures remain in place.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
September 2, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective September 4, 2020

Effective September 4, 2020, the Postal Service™ will **resume acceptance of mail** destined to the following **six (6) countries**:

- Fiji
- French Guiana
- Kosovo
- Mauritania
- Sudan
- Tonga

These service resumptions affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: <https://about.usps.com/newsroom/service->

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

September 2, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Suspension Notice – effective September 4, 2020

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective September 4, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where ***transportation is unavailable*** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following countries, until further notice:

- Lesotho
- Niger
- Swaziland
- Western Samoa

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link:
<https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
September 1, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 82: International Mail Service Updates Related to COVID-19

On September 1, the Postal Service™ received a notification from SERPOST S.A, advising that the national state of emergency has been extended until September 30, 2020 and force majeure remains.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
August 31, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 81: International Mail Service Updates Related to COVID-19

On August 31, the Postal Service™ received a notification from Samoa Post advising that a government issued state of emergency is in effect until September 27, 2020. Due to limited international transport, Samoa Post can only send outbound mail and receive inbound mail once per week. Additionally, all inbound mail is subject to a seven-day quarantine before being processed and delivered. Owing to these conditions, delays are to be expected.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
August 26, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Suspension Notice – effective August 28, 2020

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

August 24, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 78: International Mail Service Updates Related to COVID-19

On August 24, the Postal Service™ received a notification from Hongkong Post advising that the previously announced special working arrangements have been extended and will remain in force until further notice. Force majeure remains and is affecting the processing and delivery of all types of mail, including outbound and inbound Express Mail Service (EMS), parcel-post and letter-post services, with an impact on quality of service.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

August 21, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 77: International Mail Service Updates Related to COVID-19

On August 21, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Vietnam *UPDATE:* VNPost has advised that force majeure continues to apply with an impact on quality of service for all types of mail, including inbound and outbound letter-post, parcel-post and EMS items.

Bhutan *UPDATE:* Bhutan Post has advised that in an effort to contain the local transmission of the novel coronavirus (COVID-19), the Royal Government of Bhutan has declared a nationwide lockdown until further notice. Therefore, Bhutan Post is suspending daily domestic and international mail operations. Service quality and severe delays on inbound and outbound mail are to be expected until the lockdown is lifted and normal transport capacity becomes available. As a result, Bhutan Post has declared a situation of force majeure in relation to all international letter-post, parcel-post and EMS services.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

August 19, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 76: International Mail Service Updates Related to COVID-19

On August 19, the Postal Service™ received a notification from Suriname Postal Corporation (SURPOST) advising that due to a rapid increase in the number of COVID-19 infections, SURPOST has suspended a number of postal services. As a result, the processing and delivery of mail will be delayed and proof of delivery will not be provided until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

August 19, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective August 21, 2020

Effective August 21, 2020, the Postal Service™ will **resume acceptance of mail** destined to the following **fifteen (15) countries**:

Angola	Dominican Republic	Ivory Coast
Bermuda	French Polynesia	Rwanda
Cameroon	Gambia	Tanzania
Democratic Republic of the Congo	Guyana	Uganda
Dominica	Haiti	Zimbabwe

These service resumptions affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail

International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

August 18, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 75: International Mail Service Updates Related to COVID-19

On August 18, the Postal Service™ received a notification from Hongkong Post advising that the previously announced special working arrangements have been extended until August 23, 2020. Force majeure remains and is affecting the processing and delivery of all types of mail, including outbound and inbound Express Mail Service (EMS), parcel-post and letter-post services, with an impact on quality of service.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

August 13, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Impacts – Country Suspensions as of August 14, 2020

Effective August 14, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where **transportation is unavailable** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following country, until further notice:

- Syria

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

August 12, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective August 14, 2020

Effective August 14, 2020, the Postal Service™ will **resume acceptance of mail** destined to the following countries:

- Costa Rica
- Guatemala
- Samoa

These service resumptions affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

August 12, 2020

UPDATE 74: International Mail Service Updates Related to COVID-19

On August 12, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Cape Verde *UPDATE:* Correios de Cabo Verde has advised that following the Government of Cape Vert’s announcement of the end of the lockdown, normal inbound and outbound mail operations have resumed and there are no longer any restrictions on the acceptance of postal items.

New Zealand *UPDATE:* New Zealand Post has advised that, as a result of a confirmed community outbreak of COVID-19 in Auckland after 102 days without community transmission, the New Zealand Government has moved the Auckland region to national COVID-19 Alert Level 3 from Wednesday, August 12, 2020, provisionally until Friday, August 14, 2020. The rest of New Zealand has moved to COVID-19 Alert Level 2 for the same period. New Zealand Post will continue domestic and international inbound/outbound operations as was the case during the previous heightened COVID-19 alert levels in New Zealand between March and June 2020. Contactless delivery and pick up processes apply, with delivery staff capturing the name of the receiving customer to avoid physical contact. Given the current restrictions, New Zealand Post can no longer guarantee service delivery standards for letter-post, parcel-post and EMS items, and is invoking force majeure until further notice.

Portugal *UPDATE:* CTT Correios de Portugal has advised that a state of alert is in force throughout the country until further notice. Impacts on quality of service and on the processing and delivery of all types of mail, including outbound and inbound EMS, parcel post and letter post should be expected. As a result, the previously invoked force majeure remains in effect.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
August 11, 2020

UPDATE 73: International Mail Service Updates Related to COVID-19

On August 11, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Honduras *UPDATE:* Empresa de Correos de Honduras (Honducor) has advised that Honduras will remain in lockdown until August 23, 2020 or a later date to be communicated in due course.

Philippines *UPDATE:* Philippine Postal Corporation has advised that the period of community quarantine has been extended through August 18, 2020 for various areas. However, all post offices remain open and the international mail processing centres continue to operate with a skeleton workforce. Consequently, delays are expected in the processing and delivery of all inbound international postal items.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
August 10, 2020

UPDATE 72: International Mail Service Updates Related to COVID-19

On August 10, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Hong Kong *UPDATE:* Hongkong Post has advised that the special working arrangements have been extended until August 16, 2020. Force majeure remains and is affecting the processing and delivery of all types of mail, including outbound and inbound Express Mail Service (EMS), parcel-post and letter-post services, with an impact on quality of service.

Mali *UPDATE:* La Poste du Mali has advised that normal postal services have resumed as of Wednesday, August 5, 2020.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
August 7, 2020

UPDATE 71: International Mail Service Updates Related to COVID-19

On August 7, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

- Brazil *UPDATE*:** Correios has advised that the previous measures implemented and force majeure invoked with regard to COVID-19 remain in place.
- Colombia *UPDATE*:** Servicios Postales Nacionales S.A. 4-72 has advised that the Colombian Government has extended the period of mandatory preventative isolation until September 1, 2020. The postal service will continue to provide mail services, however, significant delays of international inbound and outbound letter-post, parcel-post and Express Mail Service (EMS) items should be expected. As a result, force majeure remains.
- Honduras *UPDATE*:** Empresa de Correos de Honduras (Honducor) has advised that Honduras will remain in lockdown until August 9, 2020 or a later date to be communicated in due course.
- Lebanon *UPDATE*:** LibanPost has advised that it is planning to resume postal services as of Monday, August 10, 2020.
- Trinidad and Tobago:** Trinidad and Tobago Postal Corporation (TTPost) has advised that due to border closures in an effort to limit the spread of COVID-19, postal service quality for international inbound and outbound services and service delivery standards cannot be guaranteed until further notice. TTPost is therefore declaring a situation of force majeure for all categories of inbound and outbound letter-post and parcel-post items.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

August 5, 2020

International Service Resumption Notice – effective August 7, 2020

Effective August 7, 2020, the Postal Service™ will **resume acceptance of mail** destined to the following country:

- New Caledonia

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

August 5, 2020

International Service Impacts – Country Suspensions as of August 7, 2020

Effective August 7, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where **transportation is unavailable** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following country, until further notice:

- Bahamas

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

August 3, 2020

UPDATE 70: International Mail Service Updates Related to COVID-19

On August 3, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Hong Kong *UPDATE*: Hongkong Post has advised that the special working arrangements has been extended until August 9, 2020. Force majeure remains and is affecting the processing and delivery of all types of mail, including outbound and inbound Express Mail Service (EMS), parcel-post and letter-post services, with an impact on quality of service.

Peru *UPDATE*: Servicios Postales del Perú - SERPOST S.A, has advised that the national state of emergency has been extended until August 31, 2020 and force majeure remains.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
July 30, 2020

UPDATE 69: International Mail Service Updates Related to COVID-19

On July 30, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Honduras *UPDATE*: Empresa de Correos de Honduras (Honducor) has advised that it has extended the suspension of postal services until August 2, 2020, or a later date to be communicated in due course.

Lebanon *UPDATE*: LibanPost has advised that due to the latest increase in the number of Covid-19 cases, the Lebanese Government has declared a complete lockdown in the country from Thursday, July 30 to Monday, August 3 (end of day) and from Thursday, August 6 to Monday, August 10 (end of day). However, during this period post offices and distribution networks will remain open and continue to process inbound and outbound mail with reduced capacity which will affect service quality of all mail classes (letter-mail, parcels and EMS).

Pakistan: Pakistan Post has advised that measures taken to prevent the spread of COVID-19 in Pakistan will have a major impact on operations and, consequently, on quality of service for all inbound letter post, parcel post and Express Mail Service (EMS) items. For this reason, service delivery standards cannot be guaranteed, and force majeure is declared until the situation returns to normal.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
July 30, 2020

International Service Resumption Notice – effective July 31, 2020

Effective July 31, 2020, the Postal Service™ will **resume acceptance of mail** destined to the following country:

- Nepal

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
July 28, 2020

UPDATE 68: International Mail Service Updates Related to COVID-19

On July 28, 2020, the Postal Service™ received a notification from Hongkong Post advising that the previously announced special working arrangements have been extended until August 2, 2020, and will continue to affect the processing and delivery standards of all types of services, including outbound and inbound letter-post, parcel-post and EMS services.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
July 23, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 67: International Mail Service Updates Related to COVID-19

On July 23, 2020, the Postal Service™ received a notification from Empresa de Correos de Honduras (Honducor), the designated postal operator of Honduras, advising that it has extended the suspension of postal services until July 26, 2020, or a later date to be communicated in due course.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
July 22, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective July 24, 2020

Effective July 24, 2020, the Postal Service™ will **resume acceptance of mail** destined to the following **six (6) countries**:

- Argentina
- Chile
- Colombia
- Paraguay
- Peru
- Uruguay

These service resumptions affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
July 21, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 66: International Mail Service Updates Related to COVID-19

On July 21, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Hong Kong *UPDATE*: Hongkong Post has announced special working arrangements have been imposed in an effort to reduce the risk of the spread of COVID-19. These measures will affect the quality of all Hongkong Post’s services including the processing and delivery of outbound and inbound letter-post, parcel-post and Express Mail Service (EMS) items until July 26, 2020.

Indonesia *UPDATE*: Pos Indonesia has advised that due to insufficient means of transportation, distribution of inbound mail to remote customs and delivery offices is still subject to delays and therefore cannot guarantee the quality of service or delivery standards for letter-post, parcel-post and EMS items. As a result, all previously issued restrictions regarding suspension of signature at time of delivery and service standards continue to apply and force majeure remains in effect.

Maldives *UPDATE*: Maldives Post has advised that due to the resumption of limited international flights, service for outbound letter post, parcel post and EMS items is gradually returning to normal.

Togo *UPDATE*: The Togo Postal Corporation has advised that it has restored some of its capacity to process inbound and outbound items. However, due to suspension or cancellation of some flights and limited transport capacity, delivery times remain impacted and may be delayed. The Togo Postal Corporation therefore cannot guarantee that processing standards for the different categories of items will be met.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
July 16, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective July 17, 2020

Effective July 17, 2020, the Postal Service™ will **resume acceptance of mail** destined to the following **twenty-four (24) countries**:

Bahrain	Ethiopia	Lebanon	Pakistan
Benin	Faroe Island	Lesotho	St. Marten
Burkina Faso	Ghana	Maldives	Sri Lanka
Burundi	Grenada	Mozambique	Suriname
Cape Verde	Guinea Bissau	Namibia	Swaziland (Eswatini)
Curacao	Kenya	Nigeria	Zambia

These service resumptions affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
July 15, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 65: International Mail Service Updates Related to COVID-19

On July 15, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

Djibouti UPDATE: Djibouti S.A. has advised that postal services will return to normal effective July 17, 2020.

Honduras UPDATE: Empresa de Correos de Honduras (Honducor) has advised that the suspension of postal services has been extended until July 19, 2020, or a later date to be communicated in due course.

Malta UPDATE: MaltaPost has advised that the collection of signature on delivery resumed as of July 1, 2020 for all items requiring signature. Confirmation of deliveries will be provided via the usual tracking event scans for products that allow tracking. Due to the cancellation of international flights, MaltaPost is still unable to guarantee quality of service and delivery standards for letter-post, parcel-post and Express Mail Service (EMS) items. Force majeure remains until further notice.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
July 15, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Impacts – Country Suspensions as of July 17, 2020

Effective July 17, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where **transportation is unavailable** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following countries, until further notice:

- French Guiana
- Guatemala
- New Caledonia

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service International Service Center (ISC) employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries.? According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

July 14, 2020

DMM Advisory

Classification — keeping you informed about classification and mailing standards of the United States Postal Service

E-U SPS Delivery Confirmation International Service

Countries Accepting Electronic USPS Delivery Confirmation International Service (E-USPS DELCON INTL) entered on or after July 1, 2020:

International Mail Manual Exhibit 252.22 Update as of July 14, 2020

E-USPS DELCON INTL Service			
Australia	Estonia	Indonesia	New Zealand
Belgium	France	Israel	Poland
Canada	Germany	Japan	Portugal
Croatia	Gibraltar	Lithuania	Singapore
Cyprus	Hong Kong	Luxembourg	Thailand
Denmark	Iceland	Netherlands	United Kingdom of Great Britain and Northern Ireland

Postal Bulletin 22658 on page 4, the availability of E-USPS DELCON INTL service to other countries will be posted as the information becomes available.

The Domestic Mail Manual (DMM®) and DMM Advisories are available on Postal Explorer® (pe.usps.com). To subscribe or unsubscribe to DMM Advisory, please hit reply and send us your request.

July 10, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 64: International Mail Service Updates Related to COVID-19

On July 10, 2020, the Postal Service™ received a notification from Israel Postal Company advising that due to the increase of new COVID-19 cases, the return to normal status has been suspended. Therefore, delays may continue to occur in the processing and delivery of all types of letter-post, parcel-post and EMS items. All previously issued restrictions regarding addressee signature and service standards continue to apply and force majeure remains in effect.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

July 9, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 63: International Mail Service Updates Related to COVID-19

On July 9, 2020, the Postal Service™ received a notification from La Poste advising that due to the French Government extending the measures aimed at combating the spread of COVID-19, it cannot guarantee meeting normal delivery times in certain regions. Additionally, La Poste is now able to process parcels up to 66 lbs (30 kg) in weight, subject to the longest dimension not exceeding 39 inches and/or the three dimensions combined do not exceed 59 inches (i.e. L+W+H equals less than 59 inches). All previous issued service standard restrictions continue to apply and force majeure remains in effect until September 30, 2020.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

July 8, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective July 10, 2020

Effective July 10, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:

- Bahamas
- Bangladesh
- Egypt
- India
- Guatemala
- Kuwait
- Oman
- Philippines
- Thailand

- Senegal
- UAE

These service resumptions affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
July 6, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 62: International Mail Service Updates Related to COVID-19

On July 3, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Montenegro *UPDATE*: Montenegro Post has advised that all conditions are back to normal and, therefore, it is able to send and receive items without restrictions.

Jamaica *UPDATE*: Jamaica Post has advised that although operational activities have been partially restored, normal delivery standards, especially for EMS deliveries, cannot be fully met. Jamaica Post will provide notification when the situation has returned to normal.

Tunisia *UPDATE*: La Poste Tunisienne is accepting inbound mail originating from all countries and is delivering it in accordance with the measures put into place by the Tunisian government to limit the spread of COVID-19. While every effort is being made to resume domestic and international postal services, La Poste Tunisienne continues to be unable to guarantee delivery deadlines and quality standards for all types of products, in accordance with the force majeure declared on March 17, 2020. This will continue to be the case until services and regular flight plans to all destinations have resumed as normal.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
July 2, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 61: International Mail Service Updates Related to COVID-19

On July 2, 2020, the Postal Service™ received a notification from Empresa de Correos de Honduras (Honducor), the designated postal operator of Honduras, advising that it has extended the suspension of postal services until July 12, 2020, or a later date to be communicated in due course.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
July 2, 2020

DMM Advisory

Classification — keeping you informed about classification and mailing standards of the United States Postal Service

E-U SPS Delivery Confirmation International Service

International Mail Manual Exhibit 252.22 Update

Countries Accepting Electronic USPS Delivery Confirmation International Service (E-USPS DELCON INTL) entered on or after July 1 2020:

E-USPS DELCON INTL Service			
Australia	Estonia	Indonesia	New Zealand
Belgium	France	Israel	Poland
Canada	Germany	Japan	Portugal
Croatia	Gibraltar	Lithuania	Singapore
Cyprus	Hong Kong	Luxembourg	Thailand
Denmark	Iceland	Netherlands	

Postal Bulletin 22658 on page 4, the availability of E-USPS DELCON INTL service to other countries will be posted as the information becomes available.

The Domestic Mail Manual (DMM®) and DMM Advisories are available on Postal Explorer® (pe.usps.com). To subscribe or unsubscribe to DMM Advisory, please hit reply and send us your request.
July 1, 2020

DMM Advisory

UPDATE 60: International Mail Service Updates Related to COVID-19

On July 1, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Maldives *UPDATE:* Maldives Post has advised that the Government of the Maldives has decided to extend the sanitary measures, including the lockdown of the Malé region, until July 4, 2020.

Nepal *UPDATE:* Nepal Post has advised that the Government of Nepal has decided to continue the partial nationwide lockdown and suspension of incoming international flights until July 22, 2020.

Spain *UPDATE:* Correos y Telégrafos has advised that it is now able to send mail to many destinations. Nevertheless, problems persist with regard to the capacity, frequency and regularity of international flights. Therefore, the situation of force majeure previously declared remains in place. Consequently, until further notice, Correos y Telégrafos remains unable to guarantee quality of service for all types of inbound and outbound mail (letter-post, parcel-post and EMS items) and compliance with delivery standards for items requiring signature.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
July 1, 2020

DMM Advisory

Classification — keeping you informed about classification and mailing standards of the United States Postal Service

COVID-19 CONTINUITY OF OPERATIONS UPDATE Effects on Requalification Efforts for Periodicals Publications

The Postal Service understands that the Periodicals industry continues to have a difficult time renewing requester and subscriber/paid publications due to the COVID-19 outbreak. To address this, in an April 2, 2020 Industry Update, we temporarily extended expiration dates of all legitimate requests for extension by legitimate subscribers for six (6) months, effective from January 15, 2020.

Due to continuing issues with COVID-19, we are extending this temporary exception to the *Domestic Mail Manual* (DMM) 207.4.2 and DMM 207.7.6 mailing standards until October 31, 2020. This new temporary extension is available until October 31, 2020 to legitimate requesters or legitimate subscribers whose paid subscriptions would have expired on January 15, 2020.

This should allow publishers to count requests or subscriptions that either expired or would have expired between January 15, 2020 and October 31, 2020 as legitimate requesters or legitimate subscribers/paid publications. This new temporary extension includes renewals related to membership renewals. It is only applicable to legitimate subscribers and legitimate requesters who continued to receive the publications during this period.

This is a temporary exception to DMM 207.4.2 and DMM 207.7.6. Starting on November 1, 2020, this temporary exception to the DMM will no longer be in effect and the 3-year requester requirement and the paid subscriber requirement will apply.

Please note that publishers are not exempt from submitting and publishing (if required) their PS Form 3526, *Statement of Ownership, Management, and Circulation*, by October 1, 2020 at the original entry Post Office as required under DMM 207.8.3.1.

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
July 1, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective July 2, 2020

Effective July 2, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:

- Algeria
- Egypt
- Kazakhstan
- Morocco
- Qatar
- Tunisia

These service resumptions affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
June 30, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 59: International Mail Service Updates Related to COVID-19

On June 30, 2020, the Postal Service™ received a notification from Thailand Post that it is now able to send mail to many destinations, though delays are to be expected. In addition, Thailand Post has advised that it is accepting inbound mail as usual and delivering them in compliance with government-mandated measures to prevent the spread of COVID-19. However, transit à découvert via Thailand and closed transit services for letter-post, parcel-post and Express Mail Service (EMS) items remain temporarily unavailable.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
June 26, 2020



UPDATE 58: International Mail Service Updates Related to COVID-19

On June 26, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Albania *UPDATE:* Albanian Post has advised that the Albanian Government has now declared the state of emergency to be over, but is continuing to enforce measures aimed at minimizing the spread of COVID-19. Albanian Post’s operations are returning to normal, however, transport capacity remains variable and liable to change from day to day. Although Albanian Post is endeavouring to meet delivery standards for letter-post, parcel-post and Express Mail Service (EMS) items, force majeure remains.

Poland *UPDATE:* Poczta Polska has advised that there are not any significant changes. Registered items that do not require proof of delivery will be delivered to the recipient’s mailbox. Parcels, insured parcels and EMS requiring signature, will be delivered with signature. If the mailer refuses to sign, the mail carrier will record the last four digits from the ID document, as well as the type of ID and the exact name of the receiver.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
June 25, 2020



International Service Impacts – Country Suspensions as of June 26, 2020

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective June 26, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where **transportation is unavailable** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following countries, **until further notice**:

- Cambodia
- Dominica

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
June 25, 2020



International Service Resumption Notice – effective June 26, 2020

Effective June 26, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:

- British Virgin Islands
- Saudi Arabia

These service resumptions affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail

International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
June 23, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 57: International Mail Service Updates Related to COVID-19

On June 23, 2020, the Postal Service™ received a notification from Posta Moldovei that all postal services have resumed.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

This service update affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to provide updates as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
June 17, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Impacts – Country Suspensions as of June 19, 2020

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective June 19, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where **transportation is unavailable** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following country, **until further notice**:

- Jordan

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
June 19, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 56: International Mail Service Updates Related to COVID-19

On June 19, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have provided updates to certain mail services:

Estonia *UPDATE*: Estonian Post has advised that the Estonian Government ended the state of emergency on May 17, 2020 and all postal services have resumed. Signature and delivery standards will be met as agreed.

Maldives *UPDATE*: Maldives Post has advised that they are extending the suspension of all postal operations until June 30, 2020, or a later date to be communicated in due course. Therefore, all previously announced measures, including force majeure, continue to apply.

Unless otherwise noted, service updates to a particular country do not affect delivery of military and diplomatic mail.

These service updates affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

June 18, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 55: International Mail Service Disruptions Due to COVID-19

On June 18, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Indonesia **UPDATE:** Pos Indonesia has advised that the Jakarta office of exchange (IDKTC) has resumed its operational activities as of June 18, 2020.

Lithuania **UPDATE:** Lithuania Post has advised that the Lithuanian Government has lifted the quarantine regime as of June 17, 2020. However, measures to prevent the spread of COVID-19 may still result in staff shortages or temporary suspension of the work of some post offices. Lithuania Post will continue to provide services according to safety guidelines, but all letter-post, parcel-post and Express Mail Service (EMS) items requiring signature on delivery will be delivered to the addressees directly, and addressee signatures will be collected (except in cases where the addressee is isolating). Operational conditions remain difficult (with cancellation of international flights, etc.), and may cause delays. Accordingly, the usual service delivery standards still cannot be guaranteed, and force majeure remains in effect.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

June 17, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 54: International Mail Service Disruptions Due to COVID-19

On June 17, 2020, the Postal Service™ received a notification from Empresa de Correos de Honduras (Honducor), the designated postal operator of Honduras, advising that it has extended the suspension of postal services until June 28, 2020, or a later date to be communicated in due course.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

June 16, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 53: International Mail Service Disruptions Due to COVID-19

On June 16, 2020, the Department of Defense notified the Postal Service™ that effective June 18, 2020, the temporary service suspension to the DPO ZIP codes listed below will be **LIFTED**:

City	State	ZIP Code
DPO	AE	09178-9997
DPO	AE	09826-9997
DPO	AP	96210-9997

Additionally, on June 16, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Indonesia **UPDATE:** Pos Indonesia has advised that the Jakarta office of exchange (IDKTC) will be temporarily closed for three days from June 15 – 17, 2020. This closure will lead to delays in the processing and delivery of inbound items, response to inquiries, RESDES messages and customs processes.

Jordan **UPDATE:** Jordan Post Company has advised that they are now able to send outbound letter and parcel mail to the following countries: Austria, Belgium, China (People's Rep.), Denmark, France, Germany, India, Ireland, Italy, Morocco, Netherlands, Norway, Oman, Pakistan, Portugal, Qatar, Saudi Arabia, Spain, Sudan, Sweden, Switzerland, Turkey, United Arab Emirates, United Kingdom, and United States of America. Express Mail Service (EMS) is available to all international destinations. The COVID-19 pandemic continues to have a major impact on operations, and consequently on quality of service for all types of inbound and outbound mail (letter and parcel post).

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

June 15, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 52: International Mail Service Disruptions Due to COVID-19

On June 15, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Maldives *UPDATE:* Maldives Post has advised that they are extending the suspension of all postal operations until June 18, 2020, or a later date to be communicated in due course. Therefore, all previously announced measures, including force majeure, continue to apply.

United Kingdom *UPDATE:* Royal Mail Group has advised that Saturday deliveries of untracked letters and small packets have resumed as of June 13, 2020.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

June 11, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Impacts – Country Suspensions as of June 12, 2020

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective June 12, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where ***transportation is unavailable*** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following countries, **until further notice**:

- Colombia
- Ivory Coast
- Kosovo
- Myanmar

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

June 10, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 51: International Mail Service Disruptions Due to COVID-19

On June 10, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Honduras *UPDATE:* Empresa de Correos de Honduras (Honducor) has advised that it has extended the suspension of postal services until June 14, 2020, or a later date to be communicated in due course.

Latvia *UPDATE:* Latvijas Pasts has advised that the Latvian Government lifted the state of emergency effective June 10, 2020. However, for international mail, owing to the cancellation of flights, the processing of postal items may still be subject to significant delays. Latvijas Pasts is continuing to accept outbound postal items destined for all countries and is sending them via alternative routes as required. Therefore, the situation of force majeure declared by Latvijas Pasts remains in effect and all previous announcements including no guarantee of service delivery standards and significant delays continue to apply until the situation returns to normal.

Spain *UPDATE:* Correos y Telégrafos has advised that the Spanish Government has extended the state of alert until June 21, 2020 and the previously declared force majeure remains in effect. Consequently, until further notice, Correos y Telégrafos remains unable to guarantee quality of service for all types of inbound and outbound mail (letter-post, parcel-post and EMS items) and compliance with delivery standards for items requiring signature.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

June 5, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 50: International Mail Service Disruptions Due to COVID-19

On June 5, 2020, the Postal Service™ received a notification from Liechtensteinische Post, the designated postal operator of Liechtenstein, advising that the COVID 19 situation in Liechtenstein has now improved sufficiently for postal services to again be provided as normal.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

June 4, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 49: International Mail Service Disruptions Due to COVID-19

On June 4, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

- Czech Republic:** Česká Pošta s.p. has advised that owing to the cancellation and postponement of flights, the processing of inbound and outbound items may be subject to significant delays. Consequently, Česká Pošta has declared a situation of force majeure and delays in delivery of letter-post, parcel-post and Express Mail Service (EMS) items may occur.
- France *UPDATE*:** La Poste has advised that the French Government has extended the measures aimed at combating the spread of COVID-19 until July 10, 2020. La Poste is affected by these measures and cannot guarantee meeting normal delivery times in certain regions. Additionally, La Poste requests to avoid mailing large or heavy parcels exceeding 44 lbs (20 kg) in weight or whose longest dimension exceeds 39 inches and/or whose three dimensions combined exceed 59 inches (i.e. L+W+H equals less than 59 inches). Delays in delivery should be expected and force majeure remains in effect.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Impact: Alternate Transport – Sixth Air to Sea Diversion for Netherlands

On May 29, 2020, a sixth sea transport departed with volume from the Chicago, JFK, and Miami International Service Centers and is estimated to arrive at the Rotterdam (Netherlands) port on June 23, 2020. ***Sea route arrival dates are not exact and may vary depending on weather related events and queuing at port of arrival.*** The vessel is carrying approximately 7,099 receptacles in seven (7) containers weighing approximately 42,592 kilograms. It is serving mail destined to:

- Austria
 - Czech Republic
- Denmark
 - Finland
- Hungary
 - Netherlands
- Poland
 - Spain
- Sweden
 - Switzerland (Geneva and Zurich)

When calculating estimated delivery times, additional days required for unloading, customs clearance and road transit should be considered. The table below outlines a typical sea transit delivery cycle that begins upon arrival to the destined port:

<u>Rotterdam Port</u> Unloading	<u>Rotterdam Port</u> Custom Clearance/Clear Customs	<u>Rotterdam Port</u> Transit to Den Hague OE	<u>Den Hague OE</u> Acceptance & Sorting	<u>Den Hague OE</u> Road Transit to Delivery Address
1-2 Days	2 Days	1 Day	2-3 Days	1-4 Days

*OE = Office of Exchange

This transportation alternative will be used for the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Alternate transit options will remain in effect until sufficient air transportation capacity becomes available.

The Postal Service™ is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation

returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

June 2, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 48: International Mail Service Disruptions Due to COVID-19

On June 2, 2020, the Department of Defense notified the Postal Service™ that effective June 4, 2020, the temporary service suspension to the DPO ZIP codes listed below will be **LIFTED**:

City	State	ZIP Code	City	State	ZIP Code	City	State	ZIP Code
DPO	AE	09283-9997	DPO	AE	09820-9997	DPO	AE	09860-9997
DPO	AE	09488-9997	DPO	AE	09828-9997	DPO	AE	09864-9997
DPO	AE	09489-9997	DPO	AE	09831-9997	DPO	AE	09867-9997
DPO	AE	09734-9997	DPO	AE	09846-9997	DPO	AE	09869-9997
DPO	AE	09813-9997	DPO	AE	09854-9997	DPO	AP	96532-9997
DPO	AE	09817-9997	DPO	AE	09857-9997			

Additionally, on June 2, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Honduras *UPDATE*: Empresa de Correos de Honduras (Honducor) has advised that it has extended the suspension of postal services until June 7, 2020, or a later date to be communicated in due course.

Israel *UPDATE*: Israel Postal Company has advised that owing to the cancellation and postponement of flights, the processing of outbound items may be subject to significant delays. In addition, although the situation is returning to normal, for safety reasons, all inbound letter-post, parcel-post and EMS items requiring signature on delivery remains suspended and the previous established procedure to leave the item at the door after being scanned and photographed to ensure that delivery has been made, and if possible, record the name of the addressee, continues. Consequently, the situation of force majeure remains in effect and delays may occur in the treatment and delivery of all types of letter-post, parcel-post and Express Mail Service (EMS) items.

Nepal *UPDATE*: Nepal Post has advised that the suspension of all postal operations has been extended until June 14, 2020.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 27, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective May 29, 2020

Effective May 29, 2020, the Postal Service™ will resume acceptance of mail destined to the following country:

- Cambodia

This service resumption affects the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 26, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 47: International Mail Service Disruptions Due to COVID-19

On May 26, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have announced service disruptions:

Honduras *UPDATE*: Empresa de Correos de Honduras (Honducor) has advised that it has extended the suspension of postal services until May 31, 2020, or a later date to be communicated in due course.

Peru *UPDATE*: Servicios Postales del Perú - SERPOST S.A, has advised that the suspension of all postal operations has been extended until further notice.

Slovenia *UPDATE*: Slovenia, Pošta Slovenije, has advised that postal services are now returning to normal. The sending of outbound mail (letter-post, parcel-post and EMS items) will resume gradually, depending on the availability of flights and transport capacity. All postal items will continue to be delivered in line with national health guidelines. Registered letters, parcels and EMS items will be delivered and a signature collected whilst respecting social distancing measures. Consequently, the situation of force majeure will remain in effect until June 1, 2020.

Spain *UPDATE*: Correos y Telégrafos has advised that the Spanish Government has extended the state of alert until June 7, 2020, or later, and the previously declared force majeure remains in effect. Consequently, until further notice, Correos y Telégrafos remains unable to guarantee quality of service for all types of inbound and outbound mail (letter-post, parcel-post and EMS items) and compliance with delivery standards for items requiring signature.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
May 22, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 46: International Mail Service Disruptions Due to COVID-19

On May 22, 2020, the Postal Service™ received a notification from Zimbabwe Posts (Pvt) Ltd (Zimpost), the designated postal operator of Zimbabwe, advising that the international service suspension remains in effect until further notice.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
May 21, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Impacts – Country Suspensions as of May 22, 2020

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective May 22, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where the **foreign postal operator** has indicated that they are unable to process or deliver international mail or services originating from the United States.

Customers are asked to refrain from mailing items addressed to the following country, **until further notice**:

- Turkmenistan

In addition, effective May 22, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where **transportation is unavailable** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following countries, **until further notice**:

- Brunei
- Cambodia
- Uzbekistan

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link:
<https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
May 21, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective May 22, 2020

Effective May 22, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:

- Antigua and Barbuda
- Aruba
- Barbados

- Belize
- Colombia
- Jamaica
- New Caledonia
- Nicaragua
- Trinidad and Tobago

These service resumptions affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 20, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 45: International Mail Service Disruptions Due to COVID-19

On May 20, 2020, the Department of Defense notified the Postal Service™ that effective May 21, 2020, the temporary service suspension to the DPO ZIP codes listed below will be **LIFTED**:

City	State	ZIP Code	City	State	ZIP Code
DPO	AE	09175-9997	DPO	AA	34032-9997
DPO	AE	09614-9997	DPO	AA	34033-9997
DPO	AE	09836-9997	DPO	AA	34034-9997
DPO	AA	34011-9997	DPO	AA	34035-9997
DPO	AA	34020-9997	DPO	AA	34036-9997
DPO	AA	34024-9997	DPO	AA	34039-9997
DPO	AA	34030-9997	DPO	AA	34068-9997
DPO	AA	34031-9997			

Additionally, on May 20, 2020, the Postal Service™ received a notification from Empresa de Correos de Honduras (Honducor), the designated postal operator of Honduras, advising that it has extended the suspension of postal services until May 24, 2020, or a later date to be communicated in due course.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 19, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 44: International Mail Service Disruptions Due to COVID-19

On May 19, 2020, the Postal Service™ received a notification from La Poste de Djibouti S.A., the designated postal operator of Djibouti, advising that in an effort to reduce the spread of COVID-19, effective immediately a signature is no longer required upon delivery and items normally requiring a signature will be delivered using methods that minimize direct contact.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 18, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 43: International Mail Service Disruptions Due to COVID-19

On May 18, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Maldives *UPDATE*: Maldives Post has advised that they are extending the suspension of all postal operations until May 28, 2020, or a later date to be communicated in due course. Therefore, all previously announced measures, including force majeure, continue to apply.

Nepal *UPDATE*: Nepal Post has advised that the suspension of all postal operations has been extended until June 2, 2020.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
May 15, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Impact: Alternate Transport – Third Air to Sea Diversion in Effect

On May 15, 2020, a third sea transport departed with volume from the Chicago, JFK, and Miami International Service Centers and is estimated to arrive at the Rotterdam (Netherlands) port on June 9, 2020. ***Sea route arrival dates are not exact and may vary depending on weather related events and queuing at port of arrival.*** The vessel is carrying 24,013 receptacles in twenty-two (22) containers weighing 143,807 kilograms. It is serving mail destined to:

- Austria
- Czech Republic
- Denmark
- Finland
- Hungary
- Netherlands
- Poland
- Spain
- Sweden
- Switzerland (Geneva and Zurich)

When calculating estimated delivery times, additional days required for unloading, customs clearance and road transit should be considered. The table below outlines a typical sea transit delivery cycle that begins upon arrival to the destined port:

<u>Rotterdam Port</u> Unloading	<u>Rotterdam Port</u> Custom Clearance/Clear Customs	<u>Rotterdam Port</u> Transit to Den Hague OE	<u>Den Hague OE</u> Acceptance & Sorting	<u>Den Hague OE</u> Road Transit to Delivery Address
1-2 Days	2 Days	1 Day	2-3 Days	1-4 Days

This transportation alternative will be used for the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Alternate transit options will remain in effect until sufficient air transportation capacity becomes available.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)
May 14, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 42: International Mail Service Disruptions Due to COVID-19

On May 14, 2020, the Postal Service received notification from CN Poșta Română SA, the designated operator for Romania, advising that the state of emergency in Romania is being replaced by a state of alert effective May 15, 2020. Therefore, the previously declared force majeure remains in effect until further notice. For this reason, Poșta Română can no longer guarantee service delivery standards.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 14, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Impacts – Country Suspensions as of May 15, 2020

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective May 15, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where the ***foreign postal operator*** has indicated that they are unable to process or deliver international mail or services originating from the United States.

Customers are asked to refrain from mailing items addressed to the following country, **until further notice**:

- British Virgin Islands

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 13, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 41: International Mail Service Disruptions Due to COVID-19

On May 13, 2020, the Postal Service™ received a notification from Correos y Telégrafos, the designated postal operator of Spain, advising that the Spanish Government has extended the state of alert until May 24, 2020. As a result, Correos y Telégrafos is unable to guarantee compliance with delivery standards for items requiring signature and major impacts on processing and distribution of all international mail should be expected until the situation returns to normal.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 13, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – effective May 15, 2020

Effective May 15, 2020, the Postal Service™ will resume acceptance of mail destined to the following countries:

- Bosnia and Herzegovina
- Estonia
- Moldova
- Montenegro

These service resumptions affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 12, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 40: International Mail Service Disruptions Due to COVID-19

On May 12, 2020, the Postal Service™ received a notification from bpost, the designated postal operator of Belgium, advising that effective May 12, 2020, it is able to send letter-post and parcel-post items to certain destinations, including the United States of America. Owing to limited transportation, bpost is still not able to guarantee delivery standards, therefore force majeure continues.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 11, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 39: International Mail Service Disruptions Due to COVID-19

On May 11, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have announced service disruptions:

Latvia UPDATE: Latvijas Pasts has advised that the Latvian Government has extended the state of emergency until at least June 9, 2020. Therefore, the situation of force majeure declared by Latvijas Pasts remains in effect and all previous announcements including no guarantee of service delivery standards and significant delays continue to apply until further notice.

Peru UPDATE: Servicios Postales del Perú - SERPOST S.A, has advised that due to the Peruvian Government decision to extend the state of emergency until May 24, 2020, the suspension of all postal operations remains in effect until that date.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 8, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 38: International Mail Service Disruptions Due to COVID-19

On May 8, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have announced service disruptions:

France UPDATE: La Poste has advised that the French Government has extended the measures aimed at combating the spread of COVID-19 until July 10, 2020. La Poste is affected by these measures and cannot guarantee meeting normal delivery times in certain regions. Additionally, La Poste requests to avoid mailing large or heavy parcels exceeding 33 lbs (15 kg) or larger than 12.5 x 9.4 x 9.4 inches (32 cm x 24 cm x 24 cm) until the situation returns to normal.

Russian Federation UPDATE: Russian Post has advised that, owing to the measures taken by the Russian government to limit the spread of COVID-19, air connections between the Russian Federation and other countries have been significantly reduced, thus resulting in continued service delays.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 7, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 37: International Mail Service Disruptions Due to COVID-19

On May 7, 2020, the Postal Service™ received a notification from Liechtensteinische Post, the designated postal operator of Liechtenstein, advising that effective May 11, 2020, delivery of registered letters and parcels will require the addressee's signature or at the addressee's option, the deliverer's signature. If the customer is not at home to sign, the item will be delivered to the relevant postal branch as usual.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 6, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Resumption Notice – Effective May 8, 2020

Effective May 8, 2020, the Postal Service™ will resume acceptance of mail destined to the following country:

- Israel

This service resumption will affect the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service continues to closely monitor the situation and will continue to update customers until the situation returns to normal.

Please visit our International Service Alerts page for the most up to date information https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 6, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 36: International Mail Service Disruptions Due to COVID-19

On May 6, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Sri Lanka *UPDATE*: Department of Posts has advised that the previously announced service suspension and declared force majeure remain in effect until further notice.

United Kingdom *UPDATE*: Royal Mail Group has advised that, due to staffing issues, effective May 9, it will suspend Saturday delivery of untracked letters and small packets and will deliver these items Monday to Friday as normal.

Zimbabwe *UPDATE*: Zimbabwe Posts (Pvt) Ltd (Zimpost) has advised that international service suspension remains in effect until May 17, 2020.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 5, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 35: International Mail Service Disruptions Due to COVID-19

On May 5, 2020, the Department of Defense notified the Postal Service™ that effective May 7, 2020, the temporary service suspension to the DPO ZIP codes listed below will be **LIFTED**:

City	State	ZIP Code
DPO	AE	09289-9997
DPO	AE	09701-9997
DPO	AE	09802-9997
DPO	AE	09808-9997
DPO	AE	09842-9997
DPO	AE	09895-9997
DPO	AA	34004-9997
DPO	AA	34022-9997

Additionally, on May 5, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Honduras *UPDATE*: Empresa de Correos de Honduras (Honducor) has advised that it has extended the suspension of postal services until May 17, 2020, or a later date to be communicated in due course.

Rwanda *UPDATE*: The National Postal Corporation (Iposita) has advised that due to the continuation of the prohibition of passenger flights to and from Rwanda, service suspension remains until further notice.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

May 4, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 34: International Mail Service Disruptions Due to COVID-19

On May 4, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Mauritius *UPDATE*: Mauritius Post has advised that they are extending the suspension of mail service until June 1, 2020. Therefore, all previously announced measures, including force majeure, continue to apply.

Maldives *UPDATE*: Maldives Post has advised that they are extending the suspension of all postal operations until May 14, 2020, or a later date to be communicated in due course. Therefore, all previously announced measures, including force majeure, continue to apply.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

May 1, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 33: International Mail Service Disruptions Due to COVID-19

On May 1, 2020, the Postal Service™ received a notification from Ukrposhta, the designated postal operator of Ukraine, advising that the state of emergency has been extended until May 11, 2020. Therefore, all previously announced measures, including force majeure, continue to apply.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

April 30, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Impact: Alternate Transport – Second Air to Sea Diversion in Effect

On April 27, 2020, a second sea transport departed with volume from the Chicago, JFK, and Miami International Service Centers and is estimated to arrive at the Rotterdam (Netherlands) port on May 15, 2020. ***Sea route arrival dates are not exact and may vary depending on weather related events and queuing at port of arrival.*** The vessel is carrying 6,382 receptacles in six (6) containers weighing 33,593 kilograms. It is serving mail destined to:

- Austria
- Czech Republic
- Denmark
- Finland
- Hungary
- Netherlands
- Poland
- Spain
- Sweden
- Switzerland (Geneva and Zurich)

When calculating estimated delivery times, additional days required for unloading, customs clearance and road transit should be considered. The table below outlines a typical sea transit delivery cycle that begins upon arrival to the destined port:

<u>Rotterdam Port</u> Unloading	<u>Rotterdam Port</u> Custom Clearance/Clear Customs	<u>Rotterdam Port</u> Transit to Den Hague OE	<u>Den Hague OE</u> Acceptance & Sorting	<u>Den Hague OE</u> Road Transit to Delivery Address
1-2 Days	2 Days	1 Day	2-3 Days	1-4 Days

This transportation alternative will be used for the following mail classes; Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Alternate transit options will remain in effect until sufficient air transportation capacity becomes available.

The Postal Service™ is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

April 30, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 32: International Mail Service Disruptions Due to COVID-19

On April 30, 2020, the Postal Service™ received a notification from Slovenska Pošta, the designated postal operator Slovakia, advising that effective April 23, 2020, collection of signature on delivery has resumed. Deliveries will not be made to customers who are quarantined. Effective May 1, 2020, standard collection arrangements will resume, but with a collection period of 18 calendar days. If it is not possible to deliver the item owing to quarantine measures, it will be returned to the sender with reason for return indicated as "quarantine".

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

April 29, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Impacts – Country Suspensions as of May 1, 2020

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective May 1, 2020, the Postal Service will temporarily suspend international mail acceptance to a destination where ***transportation is unavailable*** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following country, **until further notice**:

- Namibia

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return. Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link: <https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 29, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 31: International Mail Service Disruptions Due to COVID-19

On April 29, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

British Virgin Islands: BVI Post has advised that the Government of the Virgin Islands has suspended all inbound and outbound letter-post, parcel-post and Express Mail Service (EMS) items until further notice. As a result of this suspension, BVI Post is declaring a situation of force majeure.

Honduras *UPDATE*: Empresa de Correos de Honduras (Honducor) has advised that they are extending the suspension of mail services until May 3, 2020, or a later date to be communicated in due course.

Kuwait *UPDATE*: Kuwait Postal Sector has extended the suspension of all inbound and outbound letter-post, parcel-post and Express Mail Service (EMS) items until June 1, 2020. Therefore, the previously declared force majeure is extended until June 1, 2020.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

The following country has announced service disruptions:

Italy *UPDATE*: Poste Italiane has advised that the Italian Government has extended the measures aimed at minimizing the spread of COVID-19 until further notice. This includes the suspension of signature service and service standards; limitations on the size and weight of parcels; and changes to the number of delivery attempts that will be made before a package is returned to sender.

Poland *UPDATE*: Poczta Polska has advised that effective April 21, 2020 and until further notice, new procedures will be used for registered items and items that require a signature on delivery. Registered items that do not require proof of delivery will be placed in the recipient’s mailbox. If the mailer refuses to sign for the items that would normally require a signature, the mail carrier will record the last four digits from the ID document, as well as the type of ID and the exact name of the receiver. The force majeure that was previously announced is still effective and mailers should continue to expect delays.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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April 28, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 30: International Mail Service Disruption Due to COVID-19

On April 28, 2020, the Postal Service received notification from CN Poșta Română SA, the designated operator for Romania, advising that the President of Romania has extended the state of emergency until May 14, 2020. Therefore, the previously declared force majeure remains in effect. Delays are to be expected for all types of inbound and outbound letter-post, parcel-post and EMS items until the end of the state of emergency.

This service disruption affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 27, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 29: International Mail Service Disruptions Due to COVID-19

On April 27, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Nepal *UPDATE:* Nepal Post has advised that the suspension of all postal operations has been extended until May 15, 2020.

Peru *UPDATE:* Servicios Postales del Perú - SERPOST S.A, has advised that the suspension of all postal operations has been extended until May 10, 2020.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

The following countries have announced service disruptions:

Albania: Albanian Post advises that the Government of Albania has extended the state of emergency until June 26, 2020. As a result, Albanian Post is declaring a situation of force majeure with regard to all letter-post and parcel-post items. Customers should expect delivery delays for all items destined to Albania. Furthermore, Albanian Post has ceased to accept EMS items within its network, and letter-post and parcel-post items will be accepted only for those destinations where transport capacity is available.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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April 23, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Impact: Alternate Transport – Air to Sea Diversion in Effect

Effective April 20, 2020, the Postal Service™ will utilize sea transportation to address the issue of limited air transportation resulting from widespread flight cancellations and restrictions due to COVID-19. This option will remain in effect until sufficient air transportation capacity becomes available.

The first sea transport departed from the JFK International Service Center on April 20, 2020, and is estimated to arrive at the Rotterdam (Netherlands) port on May 7, 2020. ***Sea route arrival dates are not exact and may vary depending on weather related events and queuing at port of arrival.*** The vessel is carrying 6,036 receptacles in 5 containers weighing 32,768 kilograms. It is serving mail destined to:

- Austria
- Denmark
- Hungary
- Poland
- Sweden
- Czech Republic
- Finland
- Netherlands
- Spain
- Switzerland

When calculating estimated delivery times, additional days required for unloading, customs clearance and road transit should be considered. The table below outlines a typical sea transit delivery cycle that begins upon arrival to the destined port:

Rotterdam Port Unloading	Rotterdam Port Custom Clearance /Clear Customs	Rotterdam Port Transit to Den Hague OE	Den Hague OE Acceptance & Sorting	Den Hague OE Road Transit to Delivery Address
1-2 Days	2 Days	1 Day	2-3 Days	1-4 Days

OE – Office of Exchange

This transportation alternative will be used for the following mail classes; Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information: https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 22, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 28: International Mail Service Disruptions Due to COVID-19

On April 22, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have announced service disruptions:

Australia *UPDATE:* Australia Post has advised that they are declaring a situation of force majeure for all inbound and outbound letter-post, parcel-post and Express Mail Service (EMS) items until further notice. Customers should expect delivery delays.

Georgia *UPDATE:* Georgian Post has advised that the Government of Georgia has extended the measures aimed at reducing the spread of COVID-19 until May 22, 2020. The declaration of force majeure therefore remains in effect and unchanged. Customers should expect delays for inbound and outbound letter-post, parcel post and EMS items.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

April 22, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Impacts – Country Suspensions as of April 24, 2020

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where the **foreign postal operator** has indicated that they are unable to process or deliver international mail or services originating from the United States.

Customers are asked to refrain from mailing items addressed to the following country, **until further notice**:

- Dominican Republic

In addition, effective April 24, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where **transportation is unavailable** due to widespread cancellations and restrictions into the area.

Customers are asked to refrain from mailing items addressed to the following countries, **until further notice**:

- | | | |
|---------------------|----------------|---------------------|
| • Algeria | • Egypt | • Montenegro |
| • Antigua & Barbuda | • Estonia | • Morocco |
| • Argentina | • Ethiopia | • Nicaragua |
| • Aruba | • Faroe Island | • Nigeria |
| • Azerbaijan | • Ghana | • Pakistan |
| • Bahamas | • Grenada | • Philippines |
| • Bahrain | • Haiti | • Qatar |
| • Bangladesh | • Iraq | • Sierra Leone |
| • Barbados | • Israel | • St. Marten |
| • Belize | • Jamaica | • Suriname |
| • Chile | • Kazakhstan | • Trinidad & Tobago |
| • Burkina Faso | • Liberia | • Tunisia |
| • Colombia | • Mauritania | • Turks & Caicos |

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For already deposited items, other than Global Express Guarantee® (GXG®), Postal Service employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

Due to COVID-19, international shipping has been suspended to many countries. According to DMM 604.9.2.3, customers are entitled to a full refund of their postage costs when service to the country of destination is suspended.

The detailed procedures to obtain refunds for Retail Postage, eVS, PC Postage, and BMEU entered mail can be found through the following link:
<https://postalpro.usps.com/international-refunds>

The Postal Service is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

April 21, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 27: International Mail Service Disruptions Due to COVID-19

On April 21, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following country has suspended certain mail services:

Honduras *UPDATE*: Empresa de Correos de Honduras (Honducor) has advised that they are extending the suspension of mail services until April 26, 2020, or a later date to be communicated in due course.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

The following country has announced service disruptions:

Spain *UPDATE*: Correos y Telégrafos has advised that the Spanish Government has extended the state of alert until May 10, 2020. As a result, major impacts on processing and distribution of all international mail should be expected until the situation returns to normal.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

April 20, 2020

DMM Advisory

Classification — keeping you informed about classification and mailing standards of the United States Postal Service

Monthly Labeling List Changes

Effective May 1, 2020, the Postal Service™ will revise Labeling List(s) L006, L007, L012, and L606 to reflect changes in mail processing operations. Mailers are expected to label according to these revised lists for mailings inducted on or after the May 1, 2020, effective date through the June 30, 2020, expiration date. The changes can be found in the April 9, 2020, [Postal Bulletin](#).

Current Labeling Lists can be found on the FAST website at <https://fast.usps.com/fast/fastApp/resources/labelListFiles.action>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 20, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 26: International Mail Service Disruptions Due to COVID-19

On April 20, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Cayman Islands *UPDATE:* The Cayman Islands Postal Service has advised that the suspension of all postal operations has been extended until May 4, 2020.

Curaçao *UPDATE:* Cpost International N.V. has advised that the suspension of all postal operations has been extended until April 27, 2020.

France *UPDATE:* La Poste has advised that the French Government has extended the measures aimed at combating the spread of COVID-19 until May 11, 2020. As previously advised, La Poste has suspended the following services; signature on delivery, International Surface Airlift (ISAL), M-bags, returns, and International Business Reply Service (IBRS). Additionally, items weighing less than 33 lbs (15 kg) and with a maximum package size of 12.5 x 9.4 x 9.4 inches (32 cm x 24 cm x 24 cm) will be delivered by its commercial network. All other packages will be subject to delayed service.

Maldives *UPDATE:* Maldives Post has advised that the suspension of all postal operations has been extended until May 3, 2020, or a later date to be communicated in due course.

Rwanda *UPDATE:* The National Postal Corporation (Iposita) has advised that the suspension of all postal operations has been extended until April 30, 2020.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

The following countries have announced service disruptions:

Jordan: Jordan Post Company has advised that, owing to measures taken to limit the spread of COVID-19, its ability to send outbound letter and parcel mail is currently limited to items for Turkey, Saudi Arabia, the United Arab Emirates and the United Kingdom only. Express Mail Service (EMS) is available internationally to all destinations other than India. Additionally, all items destined to Jordan are being sanitized, and no signatures are being required for letter-post, parcel-post or EMS items.

Portugal *UPDATE:* CTT Correios de Portugal has advised that the Portuguese Government has extended the measures aimed at combating the spread of COVID-19 until May 2, 2020. This includes changes for items that require signature on delivery and declaration of force majeure. Mailers should expect delivery delays.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 17, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 25: International Mail Service Disruptions Due to COVID-19

On April 17, 2020, the Postal Service™ received a notification from Instituto Postal Dominicano (INPOSDOM), the designated postal operator of Dominican Republic, indicating that they are declaring a situation of force majeure for letter-post and parcel-post items, until further notice. Delays in processing and delivery should be expected.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 16, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 24: International Mail Service Disruptions Due to COVID-19

On April 16, 2020, the Postal Service™ received a notification from Correo Argentino, the designated postal operator of Argentina, indicating that they are extending the previously announced suspensions for signature service and service standards until April 27, 2020.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

International Service Impacts as of April 17, 2020

Effective April 17, 2020, the Postal Service™ will temporarily suspend international mail acceptance to destinations where transportation is unavailable due to impacts related to the COVID-19 pandemic and restrictions into the area. Customers are asked to refrain from mailing items addressed to any of the following countries, **until further notice**:

- Bermuda
- Cape Verde
- Oman
- South Sudan
- Swaziland (Eswatini)
- Yemen

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

For already deposited items, other than Global Express Guarantee (GXG®), Postal Service employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

For any returned item bearing a customs form, the Postal Service will, upon request, refund postage and fees on mail returned due to the suspension of service.

For all other returned items not bearing a customs declarations form, the Postal Service will, upon request, refund postage and fees on mail returned due to the suspension of service, or the sender may re-mail them with the existing postage once service has been restored. When remailing under this option, customers must cross out the markings “Mail Service Suspended — Return to Sender.”

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

USPS is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The Domestic Mail Manual (DMM®) and DMM Advisories are available on Postal Explorer® (pe.usps.com)

UPDATE 23: International Mail Service Disruptions Due to COVID-19

On April 15, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Honduras UPDATE: Empresa de Correos de Honduras (Honducor) has advised that they are extending the suspension of mail services until April 19, 2020, or a later date to be communicated in due course.

Mauritius UPDATE: Mauritius Post has advised that they are extending the suspension of mail services until May 4, 2020.

Nepal UPDATE: Nepal Post has advised that they are extending the suspension of mail services until April 30, 2020.

Sri Lanka UPDATE: Department of Posts has advised that they are extending the suspension of mail services until April 20, 2020.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

The following countries have announced service disruptions:

Colombia UPDATE: Servicios Postales Nacionales S.A. 4-72, has advised that, owing to the emergency resulting from the spread of the novel coronavirus (COVID-19), there continues to be significant delays in all of its international inbound and outbound letter-post, parcel-post and Express Mail Service (EMS) items.

Georgia UPDATE: Georgian Post has advised that the Government of Georgia has decided to extend the measures aimed at reducing the spread of COVID-19 until May 10, 2020. This includes the suspension of signature service and suspension of service standards.

Ireland UPDATE: An Post, has advised that owing to the cancellation of numerous international flights, it is currently limited in its ability to send outbound mail (letter-post, parcel-post and EMS items) to some countries and ceasing to accept mail destined for those countries until further notice. Details of these destinations can be found at <https://www.anpost.com/Coronavirus/Mails-Parcels-services>. As of April 15, An Post is sending only letters, large envelopes and packets to the United States; no parcels.

Italy UPDATE: Poste Italiane has advised that the Italian Government has extended the measures aimed at minimizing the spread of COVID-19 until May 3, 2020. This includes the suspension of signature service and service standards; limitations on the size and weight of parcels; and changes to the number delivery attempts that will be made before a package is returned to sender.

Jamaica UPDATE: Jamaica Post has advised that the suspension of service standards has been extended until further notice.

United Arab Emirates UPDATE: Emirates Post has advised that it is carrying out contactless deliveries during the COVID-19 pandemic. Deliveries to the addressee’s home require the courier to confirm the recipient’s name by asking to see ID, recording name and releasing item to recipient.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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UPDATE 22: International Mail Service Disruptions Due to COVID-19

On April 14, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Cuba: Correos de Cuba has suspended all international mail operations due to the cancellation of flights to and from Cuba. Correos de Cuba cannot guarantee delivery times or comply with the established rules for the processing and delivery of letter-post, parcel-post or EMS items.

Peru **UPDATE:** Servicios Postales del Perú - SERPOST S.A, has extended the suspension of all mail services until April 26, 2020.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

The following country has announced the resumption of mail services:

Saudi Arabia **UPDATE:** Saudi Post Corporation has advised that all postal services have resumed effective April 12, 2020. Until further notice, Saudi Post cannot guarantee quality of service for delivery times and other quality standards.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

April 13, 2020



UPDATE 21: International Mail Service Disruptions Due to COVID-19

On April 13, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following country has suspended certain mail services:

Maldives **UPDATE:** Maldives Post has advised that the Government of the Maldives has decided to extend and update measures taken to limit the spread of the coronavirus (COVID-19), until further notice. Therefore, Maldives Post is suspending the processing of outbound mail destined to foreign countries, including the United States. It is unable to guarantee delivery standards for all inbound mail (letter-post, parcel-post and EMS items), and signature on delivery is also suspended. The disruption is expected to continue until the epidemic is over. Consequently, service delivery standards cannot be guaranteed, and the previously declared situation of force majeure remains in effect.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

The following country has announced service disruptions:

Iran: Iran National Post has advised that the government of the Islamic Republic of Iran has declared a reduction of public services from March 24, 2020 to avoid the spread of COVID-19. Service delivery standards cannot be guaranteed. Owing to insufficient transport capacity following cancellation and reduction of many international flights, Iran Post has limited sending outbound mails (letter-post, parcel-post and EMS items) to a growing number of destinations. As a result it is declaring a situation of force majeure, with immediate effect and ceasing to accept mails to those destinations until sufficient transport capacity becomes available.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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April 10, 2020



UPDATE 20: International Mail Service Disruptions Due to COVID-19

On April 10, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Madagascar **UPDATE:** Paositra Malagasy has advised that the Government of Madagascar has extended the state of emergency in the country until April 19, 2020.

South Africa **UPDATE:** South African Post Office Ltd. has advised that the government has extended the lockdown until April 30, 2020. The previously declared force majeure situation remains in place. At present, normal services are due to resume as of May 4, 2020.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

The following countries have announced service disruptions:

Philippines **UPDATE:** Philippine Postal Corporation has advised the period of community quarantine has been extended until April 30, 2020.

- International mail processing centers will maintain a skeleton workforce in order to accept incoming international dispatches. However, items will be processed and forwarded to delivery post offices upon resumption of the normal work schedule, which is schedule for April 30, 2020.
- There will be no international dispatches from the Philippines to the United States until end of the community quarantine.

Delays to inbound and outbound postal items are expected during the community quarantine period. Detailed information on the areas covered by the community quarantine will be provided as soon as it is available.

South Korea *UPDATE:* Korea Post has advised that, owing to the suspension of flights, the processing of all outbound letter-post, parcel-post and EMS items destined to Guam is suspended from April 10, 2020 until further notice.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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April 9, 2020

DMM

Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 19: International Mail Service Disruptions Due to COVID-19

On April 9, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have announced changes to previously announced service disruptions:

Latvia *UPDATE:* Latvijas Pasts has advised that the state of emergency has been extended until at least May 12, 2020. Therefore, the situation of force majeure previously declared by Latvijas Pasts is being extended until further notice. Latvijas Pasts can no longer guarantee service delivery standards and significant delays should be expected.

Montenegro *UPDATE:* Montenegro Post has advised that it is now able to send mail to: Austria, Bosnia and Herzegovina, Croatia, Italy, Serbia and Slovenia. Furthermore, it is able to accept all inbound mail from: Croatian Post, Croatian Post Mostar, Post of Serbia and Pošta Slovenije.

Netherlands *UPDATE:* PostNL has advised that effective March 16, 2020 alternative proofs of delivery were implemented for all international inbound items that would normally require a signature. Alternatives include: signature of the delivery person, the last three digits of the addressee’s identification card, or simply a proof of delivery scan event. This temporary measure will be effective until further notice.

Papua New Guinea *UPDATE:* Post PNG has advised that the measures taken to minimize the spread of COVID-19 have been extended for a further two months, until June 1, 2020.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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April 9, 2020

DMM

Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Impacts for April 10, 2020

Effective April 10, 2020, the Postal Service™ will temporarily suspend international mail acceptance to destinations where the ***foreign postal operator has indicated*** that they are unable to process or deliver international mail or services originating from the United States.

Customers are asked to refrain from mailing items addressed to the following countries, **until further notice**:

Curacao	Mauritius
Malawi	Nepal

In addition, effective April 10, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations ***where air and sea transportation is unavailable due to widespread cancellations and restrictions into the area***. Customers are asked to refrain from mailing items addressed to any of the following countries, **until further notice**:

Burundi	Lesotho
Cuba	New Guinea
Democratic Republic of the Congo	Republic of Congo
Guinea Bissau	Rwanda
Guyana	UAE
Kenya	Zambia
Kiribati	

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

For already deposited items, other than Global Express Guarantee (GXG®), Postal Service employees will endorse the items as “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

For any returned item bearing a customs form, the Postal Service will, upon request, refund postage and fees on mail returned due to the suspension of service.

For all other returned items not bearing a customs declarations form, the Postal Service will, upon request, refund postage and fees on mail returned due to the suspension of service, or the sender may re-mail them with the existing postage once service has been restored. When remailing under this option, customers must cross out the markings “Mail Service Suspended — Return to Sender.”

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

USPS is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

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April 8, 2020

On April 8, 2020, the Department of State notified the Postal Service™ that effective April 9, 2020 through May 8, 2020 diplomatic mail will be temporarily suspended to the following ZIP codes:

City	State	ZIP Code	City	State	ZIP Code
DPO	AE	09175-9997	DPO	AE	09860-9997
DPO	AE	09178-9997	DPO	AE	09864-9997
DPO	AE	09283-9997	DPO	AE	09867-9997
DPO	AE	09289-9997	DPO	AE	09869-9997
DPO	AE	09488-9997	DPO	AE	09895-9997
DPO	AE	09489-9997	DPO	AA	34004-9997
DPO	AE	09614-9997	DPO	AA	34011-9997
DPO	AE	09701-9997	DPO	AA	34020-9997
DPO	AE	09734-9997	DPO	AA	34022-9997
DPO	AE	09802-9997	DPO	AA	34024-9997
DPO	AE	09808-9997	DPO	AA	34030-9997
DPO	AE	09813-9997	DPO	AA	34031-9997
DPO	AE	09817-9997	DPO	AA	34032-9997
DPO	AE	09820-9997	DPO	AA	34033-9997
DPO	AE	09826-9997	DPO	AA	34034-9997
DPO	AE	09828-9997	DPO	AA	34035-9997
DPO	AE	09831-9997	DPO	AA	34036-9997
DPO	AE	09836-9997	DPO	AA	34039-9997
DPO	AE	09842-9997	DPO	AA	34068-9997
DPO	AE	09846-9997	DPO	AP	96210-9997
DPO	AE	09854-9997	DPO	AP	96532-9997
DPO	AE	09857-9997			

Additionally, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following country has suspended certain mail services:

Kuwait **UPDATE:** Kuwait Postal Sector has extended the suspension of all inbound and outbound letter-post, parcel-post and Express Mail Service (EMS) items until May 1, 2020. Therefore, the situation of force majeure declared previously is to be extended until May 1, 2020.

Luxembourg UPDATE: Post Luxembourg has advised that the delivery of letter post will be suspended on April 10, 2020, until further notice.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

The following countries have announced service disruptions:

Nepal UPDATE: Nepal Post has advised that all international flights are further suspended until April 30, 2020. The lockdown remains in force until April 15, 2020. Collection, transmission and delivery of all postal products is significantly impacted.

Spain UPDATE: Correos y Telégrafos has advised that, owing to the suspension of flights to and from Spain, it is currently able to send mail (letter-post, parcel-post and EMS items) and parcels to the following countries only; Austria, Belgium, Brazil, Canada, China, Colombia, Finland, France, Germany, Hungary, India, Ireland, Israel, Italy, South Korea, Netherlands, Portugal, Russia, Sweden, Switzerland, United Kingdom, and United States of America. The Spanish Government has extended the state of alert until April 26, 2020 in order to reduce the risk of the spread of the novel coronavirus. This state of alert may be further extended. As a result, the distribution of international mail will be subject to major delays until the situation returns to normal.

Vietnam UPDATE: VNPost has advised that that the government is extending the measures to minimize the spread of COVID-19 to nine new locations (see red text). Delivery of letter-post, parcel-post and EMS items may be delayed to the following areas:

Bac Ninh (220000-229999)	Binh Duong (820000-829999)	Can Tho (900000-909999)
Dac Lac (630000-639999)	Dong Nai (810000-819999)	Khanh Hoa (650000-659999)
Lang Son (240000-249999)	Long An (850000-859999)	Tra Vinh (940000-949999)
Ha Noi (100000-159999)	Hai Phong (180000-189999)	Quang Ninh (200000-209999)
Soc Trang (950000-959999)	Hung Yen (160000-169999)	Quang Binh (510000-519999)
Quang Nam (560000-569999)	Da Nang (550000-559999)	Hau Giang (910000-919999)
Binh Dinh (590000-599999)	Bac Giang (230000-239999)	Hue (530000-539999)
Thai Nguyen (250000-259999)	Ninh Thuan (660000-669999)	Kien Giang (920000-929999)
Quang Tri (520000-529999)	Ha Tinh (480000-489999)	Nghe An (460000-479999)
Ninh Binh (430000-439999)	Ho Chi Minh (700000-769999)	Thanh Hoa (440000-459999)

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The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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April 7, 2020

On April 7, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following country has suspended certain mail services:

Cayman Islands *UPDATE:* The Cayman Islands Postal Service has advised that the suspension of all postal operations has been extended until April 20, 2020.

French Polynesia *UPDATE:* OPT PF – FARE RATA has advised that it is currently unable to accept letter-post, parcel-post or Express Mail Service (EMS) items until national and international flights have resumed.

Malawi: Malawi Post Corporation (MPC) has advised that, owing the grounding of flights into and out of Malawi by its partner airline because of the COVID-19 pandemic, MPC is suspending international mail operations until further notice. MPC is therefore declaring a situation of force majeure. It is unable to guarantee outbound and inbound mail standards for all categories of mail (letter-post and parcel-post items).

Mongolia *UPDATE:* Mongol Post has advised that all international flights to and from Ulaanbaatar are suspended until April 30, 2020, or later. Its international mail center will remain closed until May 1, 2020.

Samoa *UPDATE:* Samoa Post has advised that the suspension of all postal operations has been extended until further notice.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

The following countries have announced service disruptions:

Curaçao: Cpost International N.V. has advised that the Government of Curaçao has suspended all inbound and outbound international flights which is having a direct impact on service quality for both international inbound and outbound services. Cpost International is experiencing significant disruption to its daily operations and is therefore declaring a situation of force majeure and ceasing to accept inbound letter-post and parcel-post items until sufficient transport capacity becomes available. It will continue to provide restricted postal services. This means that it is unable to guarantee delivery standards for letter-post, parcel-post and EMS items. Signatures will no longer be requested for any deliveries, and no proof of delivery can be provided until further notice.

Nepal *UPDATE:* Nepal Post has advised that the lockdown has been extended until April 15, 2020. These measures have a significant impact on the collection, transmission and delivery of all postal products.

Portugal *UPDATE:* CTT Correios de Portugal has advised that the state of emergency has been extended until at least April 17, 2020 and additional precautionary measures have been implemented. Registered mail is now deposited in mailboxes, with the exception of registered mail with associated special services. Instead of collecting the recipient’s signature, the mail carrier will ask for the recipient’s name, and will enter this information, followed by “CV19” or “Contingência”, in the signature field on the handheld device. Items subject to a delivery notice are now available for collection at post offices for a period of 15 working days. The situation of force majeure has been extended until further notice. Further, CTT Correios de Portugal is unable to dispatch postal items to many destinations. Please visit www.ctt.pt/transversais/alertas-envios-internacionais#fndtn-tab1 for up-to-date information on the countries concerned.

Togo: The Togo Postal Corporation has advised that the Togolese Government has declared a curfew and modified working hours. It has also suspended commercial flights to and from most other countries, restricted movements around Togo and closed land borders, and is promoting social distancing. These various measures will impact he collection, transmission and delivery of mail. Consequently, the Togo Postal Corporation will no longer be able to fulfil its obligations in terms of mail processing standards, or guarantee quality of service for letter-post, parcel-post or EMS items, until the situation returns to normal. It is therefore declaring a case of force majeure for all categories of inbound and outbound mail, though it will carry on providing postal services as far as it is able to.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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April 6, 2020



Temporary Service Suspension

The Postal Service™ will temporarily suspend international mail acceptance for certain destinations due to service impacts related to the COVID-19 pandemic.

Effective April 3, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where the foreign postal operator has indicated that they are unable to process or deliver international mail or services originating from the United States. Customers are asked to refrain from mailing items addressed to any of the following countries, until further notice:

1. Botswana	12. Maldives
2. Cayman Islands	13. Mongolia
3. Chad	14. New Caledonia
4. Ecuador	15. Panama
5. Fiji	16. Peru
6. French Polynesia	17. Samoa
7. Honduras	18. Saudi Arabia
8. India	19. South Africa
9. Kuwait	20. Bolivia
10. Libya	21. Sri Lanka
11. Madagascar	22. Zimbabwe

Effective April 7, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations where air and sea transportation is unavailable due to widespread cancellations and restrictions into the area. Customers are asked to refrain from mailing items addressed to any of the following countries, until further notice:

1. Angola	16. Paraguay
2. Benin	17. Republic of the Congo
3. Bosnia and Herzegovina	18. Senegal
4. Cameroon	19. Seychelles
5. Cook Islands	20. Solomon Islands
6. Costa Rica	21. Sudan
7. Gambia	22. Tajikistan
8. Guatemala	23. Tanzania
9. Kyrgyzstan	24. Timor-Leste
10. Laos	25. Tonga
11. Lebanon	26. Uganda
12. Malawi	27. Uruguay
13. Moldova	28. Vanuatu

14. Mozambique	29. Venezuela
15. Papua New Guinea	

These service disruptions affect Priority Mail Express International®, Priority Mail International®, First-Class Mail International®, First-Class Package International Service®, International Priority Airmail®, International Surface Air Lift®, and M-Bag® items.

For already deposited items, other than Global Express Guaranteed®, Postal Service employees must endorse them “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

For any returned item bearing a customs form, the Postal Service will, upon request, refund postage and fees on mail returned due to the suspension of service.

For all other returned items not bearing a customs declarations form, the Postal Service will, upon request, refund postage and fees on mail returned due to the suspension of service, or the sender may remail them with the existing postage once service has been restored. When remailing under this option, customers must cross out the markings “Mail Service Suspended — Return to Sender.”

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

For the most up-to-date information, visit our International Service Alerts page at <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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April 6, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 16: International Mail Service Disruptions Due to COVID-19

On April 6, 2020, the Postal Service received notification from the designated operator of Rwanda regarding changes in international mail services due to the novel coronavirus (COVID-19).

The National Postal Corporation (Iposita) has advised that the Rwandan Government has enforced measures aimed at combating the spread of COVID-19. These measures affect the country's postal services and will remain in force through April 19, 2020. While these restrictions are in force, Iposita will not be able to meet its normal obligations in regards to quality standards (e.g. delivery times). All passenger flights to and from Rwanda are suspended and the entire postal network has been shutdown since March 23, 2020. Additionally, the processing of physical and electronic inquiries is not possible during this time.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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April 3, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 15: International Mail Service Disruptions Due to COVID-19

On April 3, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following country has suspended certain mail services:

Maldives UPDATE: Maldives Post has advised that the Government of the Maldives has decided to extend the measures adopted as a precaution against the spread of the global coronavirus (COVID-19) pandemic. Therefore, Maldives Post is suspending the processing of all inbound and outbound mail (letter-post, parcel post and EMS items) from March 19, 2020 to April 11, 2020. This will have a major impact on operations and, consequently, on quality of service for all types of mail. The disruption is expected to continue until the epidemic is over. Consequently, service delivery standards cannot be guaranteed, and a situation of force majeure has been declared.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

Until further notice, as a convenience for our customers, the Postal Service will continue to accept and process mail destined for the Maldives. This mail will be held within our network and will be delivered once mail service is restored.

The following countries have announced service disruptions:

Guatemala: The General Directorate of Posts and Telegraphs has advised that, as part of government measures to prevent the spread of COVID-19, it is operating with 50% of its normal staff until April 12, 2020 (subject to extension). All post offices have been closed, and only home deliveries are being provided by the reduced staff, with appropriate steps taken to protect employees and customers. These measures will result in delays to deliveries, quality of service for all types of inbound and outbound mails is affected, and service delivery standards cannot be guaranteed. Therefore, the General Directorate of Posts and Telegraphs is declaring a situation of force majeure with regard to quality of service until the situation returns to normal.

Italy UPDATE: Poste Italiane has advised that the Italian Government has decided to extend the measures aimed at minimizing the spread of COVID-19 until April 13, 2020.

Mauritius UPDATE: Mauritius Post has advised that the Government of Mauritius has decided to extend the sanitary curfew for at least two more weeks, i.e. until April 15, 2020. All post offices nationwide are closed and all classes of mail will be subject to delays. All inquiries, including those handled electronically through the Internet-based systems for parcel-post, EMS and registered items, are liable to be disrupted. Also, call agents may not be able to deal with telephone inquiries. To eliminate customer interaction at the door and in accordance with physical distancing requirements, Mauritius Post has suspended the collection of a signature on delivery of registered postal items, until further notice. Owing to the suspension and cancellation of many flights to and from Mauritius, severe delays for all outbound and inbound mails (letter-post, parcel-post and EMS) are to be expected until sufficient transport capacity becomes available. Therefore, quality of service for all types of inbound and outbound mail is affected, and service delivery standards, which fall under the already invoked case of force majeure with regard to quality of service, cannot be guaranteed until the situation returns to normal.

South Korea: Korea Post has advised that, owing to the suspension of flights, the processing of outbound mail destined to: Costa Rica, the Dominican Republic, Hawaii (United States of America), Iceland, the Netherlands, Portugal, Qatar, Turkey, Uganda and Zambia has been suspended from April 3 2020 (April 2

in the case of Qatar) until further notice. The current situation will also have repercussions in terms of quality of service for all types of inbound and outbound mail. Korea Post can no longer guarantee quality of service standards. It is therefore declaring a situation of force majeure for all types of postal services in relation to the suspension of outbound mail to the above-mentioned destinations until the situation has returned to normal.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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April 2, 2020



UPDATE 14: International Mail Service Disruptions Due to COVID-19

On April 2, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have announced service disruptions:

Estonia *UPDATE:* Estonian Post has advised that the Government of Estonia declared a state of emergency due to last until May 1, 2020. Estonian Post therefore wishes to inform its partners of some temporary changes to the services provided. Estonian Post can no longer guarantee the service delivery standards and is declaring a situation of force majeure.

Iceland *UPDATE:* Iceland Post has advised that it has suspended signature on delivery for inbound items as of March 19, 2020. Delivery will be conducted via methods that limit direct contact.

Slovakia *UPDATE:* Slovenska Pošta has advised that special processes have been put in place for postal items subject to delivery, specifically as follows:

- Slovenská pošta has suspended the collection of a signature on delivery for inbound registered letter-post items. These are now placed in the addressee’s mailbox with no personal contact with the addressee, and the details are recorded in delivery books.
- Items that do not fit in the mailbox, or those with an unsuccessful delivery attempt, will be stored at the delivery post office for an extended period (32 days in total). A notification, including instructions, will be placed in the mailbox. The same applies to ordinary mail, including small packages;
- Inbound registered letter-post items with value-added services, such as delivery in person, written proof of delivery, the cash-on-delivery service or other additional payments etc. In such cases, deliveries have been suspended, and only a notification that the item is available at the post office will be provided (physical notification in the mailbox, or electronic notification by e-mail or SMS).
- Where a customer is in compulsory quarantine or has been diagnosed with COVID-19, their items will be deposited at the delivery post office for the extended storage period, and customers in quarantine will be able to wait until the quarantine is lifted.
- Parcels that would ordinarily require the addressee’s signature are still delivered to the door, but extra steps are taken to minimize interaction.
- Furthermore, as of April 1, 2020, Slovenská pošta is able to send mail (letter-post, parcel-post and EMS items) only to countries within the European Union (with the exception of Cyprus, Greece, Ireland, Malta and Spain), and to Belarus, Canada, Serbia, Switzerland, Ukraine, the United Kingdom and the United States of America. Slovenská pošta will continue to accept letter-post and parcel-post items sent to destinations for which transport capacity is available.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

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April 1, 2020



UPDATE 13: International Mail Service Disruptions Due to COVID-19

On April 1, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Botswana: BotswanaPost has advised that the President of Botswana has declared a state of emergency from April 2, 2020, until further notice. A lockdown of all the country’s services has been effected, except for essential services. In compliance with the lockdown, BotswanaPost is therefore suspending all international mail operations, including the acceptance and processing of all inbound and outbound letter-post, parcel-post and Express Mail Service (EMS) items until April 30, 2020, or a later date announced by the government.

Fiji: Post Fiji Ltd has advised that effective March 23, 2020, all international flights to and from Fiji are suspended until further notice. Post Fiji is therefore, experiencing significant disruption in its daily operations, which has led to suspension of collection and deliveries for all international letter-post, parcel-post and EMS items and services.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

The following countries have announced service disruptions:

Argentina: Correo Argentino has implemented health and safety measures to limit the spread of COVID-19. No letter-post, parcel-post or EMS items will require signatures upon delivery. Instead, the mail carrier will ask the addressee for a piece of ID and will record the number in the signature field. Owing to the cancellation of many international flights and diminished transportation capacity, Correo Argentino is unable to transport mail to an increasing number of countries. As a result, it has arranged for mail items addressed to foreign countries to be admitted on a conditional basis. These circumstances will affect the quality of service for all inbound and outbound mail. As such, Correo Argentino, has declared force majeure and will be unable to guarantee delivery service standards (e.g. delivery time).

Greece *UPDATE:* Hellenic Post (ELTA) has advised that, effective March, 30 2020, Hellenic Post will only be able to send – with delays expected due to limited capacity – letter-post and parcel-post items destined to:

- Europe (EU and non-EU countries): Albania, Austria, Belgium, Bulgaria (Rep.), Czech Rep., Denmark, Finland, France, Germany, Great Britain, Hungary, Iceland, Italy, Latvia, Lithuania, Luxembourg, North Macedonia, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Sweden and Switzerland.
- Rest of the world: Canada, Japan and Qatar.

The above list is subject to change on a daily basis. A situation of force majeure is declared and the acceptance of letter-post and parcel-post items destined to all other countries (including the United States) is suspended with immediate effect, until sufficient transport capacity becomes available.

On March 27, 2020, the Department of Defense notified the Postal Service™ that effective March 30, 2020, the temporary service suspension to the APO/FPO ZIP codes listed below will be **LIFTED** immediately:

City	State	ZIP Code
FPO	AE	09204
FPO	AE	09216
APO	AE	09706

Additionally, on March 30, 2020, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

France *UPDATE*: La Poste has advised that effective March 30, 2020, it will be unable to accept inbound letter-post flows in their entirety for the upcoming weeks, during which there will be four days of reception: Tuesday, Wednesday, Thursday and Friday. Efforts will be focused on urgent flows and the delivery of small packets able to help people during this confinement period. Therefore, La Poste is asking mailers worldwide to defer their non-urgent shipments to France and requesting that postal operators reduce the volume of despatches. For the same reason, **La Poste will be unable to receive the following letter-post items; International Surface Airlift, M-bags, returns, and International Business Reply Service (IBRS).**

Honduras *UPDATE*: Empresa de Correos de Honduras (Honducor) has advised that it has extended the suspension of postal services **until April 12, 2020**, or a later date to be communicated in due course. The suspension affects imports of international mail at land and sea borders, and at Ramon Villeda Morales Airport in San Pedro Sula and Toncontin Airport in Tegucigalpa. Honducor therefore asks countries that normally send their mail to Honduras by air cargo flights not to do so for the time being to avoid mail being stored in customs warehouses, generating significant extra costs. An exception may be made for humanitarian aid, which Honducor is able to process with the knowledge and prior authorization of the Honduran Government. Honducor asks to be excused from delivery time requirements and compensation for late delivery of postal items until normal operations resume.

Kazakhstan: Kazpost JSC has advised that it has suspended the dispatch of all types of postal items to the following countries; Algeria, Australia, Azerbaijan, Brazil, Canada, Georgia, Hungary, India, Iran, Israel, South Korea, Kyrgyzstan, Malaysia, Moldova, Mongolia, New Zealand, Norway, Pakistan, Philippines, Qatar, Spain, Tajikistan, Turkey, Turkmenistan, United Arab Emirates, United Kingdom and United States of America. (See below for information regarding mail destined to Kazakhstan.)

Saudi Arabia *UPDATE*: Saudi Post Corporation has advised that, owing to the COVID-19 pandemic, the dispatch and receipt of all ordinary and registered letter-post and parcel-post items has been suspended for two weeks beginning Sunday, March 29, 2020. Dispatch and receipt of Express Mail Service (EMS) items weighing up to 11 pounds (5 kg) will, however, continue. During this time, quality of service, including delivery times and other quality standards, cannot be guaranteed.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

Furthermore, as a convenience for our customers, the Postal Service will continue to accept and process mail destined for the aforementioned countries. This mail will be held within our network and will be delivered once mail service is restored.

The following countries have announced service disruptions:

Colombia, Servicios Postales Nacionales S.A. 4-72, has advised that, owing to the emergency resulting from the spread of the novel coronavirus (COVID-19), there will be significant delays in all of its international inbound and outbound letter-post, parcel-post and EMS services.

Denmark *UPDATE*: Post Danmark (PostNord Denmark) has advised that effective March 27, 2020, it is able to send mail (letter-post, parcel-post and EMS items) only to countries within the European Union (EU), with the exception of Cyprus and Malta. It is also able to send mail to the following countries: Canada, Hong Kong, Iceland, Iran, Japan, South Korea, Liechtenstein, Norway, Qatar, Russia, Singapore, Switzerland, Turkey, Ukraine, United Kingdom, United States of America and Vietnam. Service availability is subject to change on a daily basis. Please visit www.postnord.dk/en/service-interruptions/how-is-covid-19-affecting-postnord for up-to-date information. Furthermore, PostNord Denmark has suspended signature on delivery. Delivery will be conducted via methods that limit human contact, with immediate effect.

Grenada: Grenada Postal Corporation, has advised that the Government of Grenada has declared a limited state of emergency for 21 days effective March 25, 2020. This has resulted in the closure of the airport and a number of businesses, and includes restrictions on movement of people and transport capacity. Outbound and inbound mail delivery services and other services will be affected.

Kazakhstan: Kazpost JSC has advised that a state of emergency has been declared throughout the country until April 15, 2020 and a quarantine has been imposed in the cities of Nur-Sultan and Almaty in response to the COVID-19 pandemic. Currently, mail deliveries and distribution of newspapers and magazines are carrying on as normal. However, given the imposition of quarantine and the restriction of air and train transportation to and from Nur-Sultan and Almaty, delays in mail delivery to all areas are possible.

Lithuania *UPDATE*: Lithuania Post has advised that the Government of Lithuania has decided to extend the nationwide quarantine for at least two more weeks – until April 13, 2020 – in order to limit the spread of the novel coronavirus (COVID-19). To eliminate customer interaction at the doorstep, Lithuania Post has suspended the collection of signature on delivery for inbound letter mail items and, wherever possible, is sending parcels to parcel lockers for contact-free collection. Courier items are still delivered to the door, but the four last digits of the recipient’s ID are recorded in place of a signature. For this reason, service delivery standards cannot be guaranteed and Lithuania Post is therefore invoking a situation of force majeure with regard to quality of service, until the situation returns to normal.

Nepal *UPDATE*: Nepal Post has advised that the Government of Nepal has extended the suspension of all incoming international flights to Nepal until April 15, 2020, and the country is in lockdown until April 7, 2020. These measures are adversely affecting the collection, transmission and delivery of mail items.

Sweden *UPADTE*: Sweden Post (PostNord Sweden) has advised that effective March 27, 2020, it is able to send mail (letter-post, parcel-post and EMS items) only to countries within the European Union, with the exception of Cyprus and Malta. It is also able to send mail to Canada, Hong Kong, Iceland, Iran, Japan, South Korea, Liechtenstein, Norway, Qatar, Russia, Singapore, Switzerland, Turkey, Ukraine, United Kingdom, United States of America and Vietnam. This list is subject to change on a daily basis. Please visit www.postnord.se/en/about-us/how-the-coronavirus-is-affecting-our-deliveries for up-to-date information. PostNord Sweden is therefore declaring a situation of force majeure and has suspended signature on delivery for items destined to Sweden, with the exception of items that are delivered through a retail outlet. Delivery will be conducted via methods that limit human contact, with immediate effect.

Vatican: Poste Vaticane has advised that it will carry on operating and provide its services as far as it is able to. The current situation will have repercussions in terms of quality of service for all types of inward and outward mail. Under these circumstances, Poste Vaticane will no longer be able to guarantee delivery service standards. Owing to insufficient transport capacity following the cancellation of many international flights, Poste Vaticane is currently unable to transport mail (letter-post and parcel-post items) to a growing number of countries. Poste Vaticane is therefore no longer accepting postal destined for the countries concerned until further notice. The list of destination countries affected is liable to change on a daily basis.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

UPDATE 10: International Mail Service Disruptions Due to COVID-19

On March 27, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Panama: Correos de Panamá has advised that the Panamanian government has adopted new public health measures, and has extended the countrywide curfew to 24 hours a day effective March 25, 2020, for the duration of the state of national emergency. Given this situation, all categories of inbound and outbound mail are suspended until further notice. Furthermore, Correos de Panamá is no longer in a position to guarantee delivery standards for incoming and outgoing mail and is invoking force majeure, until further notice.

Romania: CN Poșta Română SA has advised that, owing to the suspension of flights, it is currently unable to send letter-post and parcel-post items to an increasing number of countries both within and outside the European Union. Therefore, it is no longer accepting letter-post and parcel-post items for international destinations to which transport capacities are unavailable. In addition, it is unable to send any outbound Express Mail Service (EMS) items and will no longer accept such items until sufficient transport capacity becomes available

As a convenience for our customers, the Postal Service will continue to accept and process mail destined for the aforementioned countries. This mail will be held within our network and will be delivered once mail service is restored.

The following countries have announced service disruptions:

Cape Verde, Correios de Cabo Verde has advised that the government of Cabo Verde has declared an emergency for at least three weeks beginning March 18, 2020. Cape Verde has closed its borders and suspended all flights to all EU countries, United States of America, Brazil, Senegal and Nigeria. All UPU member countries are advised to expect serious delays for both inbound and outbound mail as a result of the numerous flight reductions and cancellations. Correios de Cabo Verde will continue to operate during its normal working hours.

France: La Poste has advised that, until further notice, it is implementing additional safeguards for parcel-post items to protect the health and safety of La Poste’s staff, including;

- Offices of exchange FRAINB, FRBLDB, FRCYMA, FRDVRB, FRERNA, FRERNB, FRMCRA, FRSLMB and FRTLSJ will be closed on Monday, March 30, Tuesday, March 31, and Saturday, April 4, 2020;
- Effective Monday, March 30, 2020, only items weighing less than 15 kg and with a maximum package size of 12.5 x 9.4 x 9.4 inches (32 cm x 24 cm x 24 cm) will be delivered by its commercial network;
- Every effort will be made to provide the service, but delivery standards will not be guaranteed;
- All other packages will be subject to delayed service.

Germany: Deutsche Post has advised that owing to a lack of transport capacity following the cancellation of numerous international flights they have suspended the acceptance of postal items destined for the affected countries. The list of affected destination countries is likely to change every day, and an overview is available online at <https://www.deutschepost.de/en/c/coronavirus.html>. Suspensions will apply until sufficient transport capacities become available. Additionally, Deutsche Post has implemented physical distancing requirements: inbound items requiring a payment by the recipient, such as cash-on-delivery (COD) or the payment of customs duties and taxes, will be immediately directed to a postal outlet for collection. Recipients will receive a notification as to which postal outlet is holding their item for collection.

Hong Kong: Hongkong Post has announced temporarily changes its delivery process for all items requiring signature on delivery. Effective, March 28, 2020, for letter-post, parcel-post and EMS items requiring signature on delivery, when performing at-the-door delivery, mail carrier will not obtain a signature from the recipient to reduce human interaction. In case of an unsuccessful delivery attempt, the recipient will receive a notification with instructions to collect the item at a designated post office. The collection arrangements at the post office remains unchanged.

Iceland: Iceland Post has advised that many international flights have been cancelled, resulting in a lack of transport capacity. Consequently, Iceland Post is currently unable to send postal items to any countries outside the European Union, with the exception of Australia, Canada, Hong Kong, Japan, South Korea, Liechtenstein, Norway, Russian Federation, Switzerland, the United Kingdom and the United States of America. Iceland Post is therefore declaring a situation of force majeure. Delays are also to be expected for postal items destined for the Union member countries listed above.

New Zealand: New Zealand Post has advised that effective March 25, 2020, the Government of New Zealand has raised the COVID-19 alert level to 4 (the highest level) and introduced wide-ranging measures to combat the spread of COVID-19. New Zealand Post will remain in operation during the alert level 4 lockdown period, insofar as possible. However, New Zealand Post can no longer guarantee service delivery standards. It is therefore invoking a situation of force majeure in relation to any such standards, until further notice. A number of measures have been implemented to ensure the safety of both customers and staff, effective until further notice. These include the following:

- Delivery changes: The mail carrier will knock at the door as usual, step back away from the door, and ask for the recipient's name to record proof of delivery.
- Over-the-counter services have been discontinued effective March 25, 2020. It will also mean a reduction in the capacity to accept international outbound items, and a reduction in export volumes is therefore to be expected while alert level 4 remains in effect.
- Businesses that are deemed to provide essential services are still able to send their products.
- Owing to the suspension of many flights and the resulting reduction in transport capacity, New Zealand Post is limited in its ability to send outbound mail (letter-post, parcel-post and EMS items) to foreign countries. Please visit www.nzpost.co.nz/contact-support/international-mail-updates for up-to-date information on the affected countries.

Russian Federation: Russian Post has advised that, owing to the quarantine measures implemented in Moscow to minimize the spread of the coronavirus (COVID-19) and the fact that the principal office of exchange for imports is located in Moscow, Russian Post is unable to guarantee compliance with delivery standards. As a result, Russian Post is invoking a situation of force majeure with regard to quality of service for all categories of mail (letter-post, parcel-post and EMS items) until further notice.

Ukraine: Ukrposhta has advised that the Government of Ukraine declared a state of emergency across the country until April 24, 2020, to reduce the spread of the novel coronavirus. Ukrposhta is maintaining its operations, with measures in place to protect staff and customers. Delays are to be expected in the delivery of all inbound mail (letter-post, parcel-post and EMS items) destined to Ukraine. In order to minimize human contact, it will not be mandatory for mail carriers to collect and provide written proof of delivery; registered items (other than summons) will be left in addressees' mailboxes, and inbound international postal items will be stored at post offices free of charge until the end of the state of emergency.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 26, 2020



UPDATE 9: International Mail Service Disruptions Due to COVID-19

On March 26, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

India: The Department of Posts (India Post) has advised that owing to the suspension of air and rail services, and various other extraordinary measures taken by the Government of India, India Post has suspended all international mail exchanges until further notice. The postal service is being maintained as an essential service: domestic mail exchanges are continuing, and all international mail received before March 22, 2020 are being delivered with limited staff. India Post can no longer guarantee service delivery standards.

Maldives *UPDATE:* Maldives Post has advised that the government of Maldives has decided to extend the measures adopted as a precaution against the spread of the global COVID-19 pandemic. Therefore, Maldives Post is suspending the processing of all inbound and outbound mail (letter-post, parcel-post and EMS items) from March 19, 2020 through April 4, 2020. This will have a major impact on operations and, consequently, on quality of service for all types of mail. The disruption is expected to continue until the epidemic is over. Consequently, service delivery standards cannot be guaranteed, and a situation of force majeure has been declared.

Zimbabwe: Zimbabwe Posts (Pvt) Ltd. (Zimpost) has advised that, following the suspension of flights into and out of Zimbabwe by its partner airlines, it has suspended all inbound and outbound international mail operations effective March 19, 2020 until further notice. Zimpost is therefore declaring a force majeure situation. It is unable to guarantee inbound and outbound mail standards.

As a convenience for our customers, the Postal Service will continue to accept and process mail destined for the aforementioned countries. This mail will be held within our network and will be delivered once mail service is restored.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

March 25, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 8: International Mail Service Disruptions Due to COVID-19

On March 25, 2020, the Department of Defense notified the Postal Service™ that effective March 25, 2020 through April 15, 2020 military mail will be temporarily suspend to the following ZIP codes, due to the loss of transportation to/from Norway:

City	State	ZIP Code
FPO	AE	09204
FPO	AE	09216
APO	AE	09706

Additionally, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Cayman Islands *UPDATE:* the Cayman Islands Postal Service has advised that it is now required to suspend all postal operations, owing to measures taken to reduce the spread of the COVID-19 pandemic. From March 25, 2020 to April 6, 2020, the Cayman Islands Postal Service is closing all operations to comply with a government direction that all but essential workers remain at home during this period.

Chad: Société Tchadienne des Postes et de l'Epargne (STPE) has advised that the government of Chad has decided to close its land borders and suspend all flights, except for cargo, from March 19, 2020 until further notice. Consequently, STPE is no longer able to send postal items to other designated operators or receive postal items from them.

Madagascar: Paositra Malagasy has advised that the Government of Madagascar has declared a state of sanitary emergency for a period of 15 days, with effect from March 21, 2020. These measures are having a severe impact on postal operations. Until further notice, post offices will be operating a minimum service and the delivery of mail (letter-post, parcel-post and EMS items) is suspended. Consequently, Paositra Malagasy is no longer able to guarantee quality of service for all categories of inbound and outbound mail (letter-post, parcel-post and EMS items).

Samoa: Samoa Post has advised that the Government of Samoa has declared a state of emergency, with effect from Saturday, March 21, 2020. Samoa has therefore closed its borders and suspended all flights in and out of the country. Samoa Post will be closed from Thursday, March 26, 2020 until further notice; no inbound or outbound mail will be processed during this period.

South Africa: South African Post Office Ltd., has advised that the government has taken a number of steps aimed at reducing social contacts and physical movements to a minimum. In addition, because of the suspension of many flights, exchanges of both inbound and outbound mails are currently blocked. All post offices nationwide will be closed while the country is on lockdown, and all mail classes will be delayed. South African Post Office therefore requests that delivery standards be suspended in this force majeure situation. At present, normal services are due to resume as of April 17, 2020.

As a convenience for our customers, the Postal Service will continue to accept and process mail destined for the aforementioned countries. This mail will be held within our network and will be delivered once mail service is restored.

The following countries have announced service disruptions:

France *UPDATE:* La Poste has advised that all its offices of exchange (international processing centers) will be subject to an exceptional closure, as follows:

- On Wednesday, March 25, 2020;
- From Saturday, March 28, to Monday, March 30, 2020.

The delivery of EMS items will be maintained, but may be subject to delays.

Indonesia: Pos Indonesia has advised that operations, for all outbound and inbound mail (letter post, parcel post and EMS) are being disrupted. Delivery standards cannot be guaranteed; addressee signature on delivery of inbound items has been suspended, and a situation of force majeure has been declared from March 23, 2020 until the situation returns to normal. Pos Indonesia remains committed to keeping its services running as far as the steps being taken in the national interest to protect citizens allow.

United Arab Emirates Emirates Post has advised that a state of alert has been declared, at least until April 2, 2020. Emirates Post is required to take strict ad hoc measures aimed at minimizing human contact, during both sorting and delivery. These are likely to have an impact on operations and, consequently, on quality of service for all types of inbound and outbound mail (letter-post, parcel-post and EMS). For this reason, service delivery standards cannot currently be guaranteed. While airports remain open, passenger flights to and from the UAE have been suspended. The delivery of international mail will be subject to potential delays until the situation returns to normal. As a result, Emirates Post is unable to offer various services at the moment. The provisions set out above will remain in effect until further notice.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 24, 2020



Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 7: International Mail Service Disruptions Due to COVID-19

On March 24, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Chile *UPDATE:* CorreosChile, has advised that, owing to the suspension of flights from Chile and the resulting lack of transportation, CorreosChile is unable to accept or dispatch outbound international letter-post, parcel-post and EMS items. CorreosChile is monitoring the situation and will adopt corrective measures as the situation evolves.

Honduras *UPDATE:* Empresa de Correos de Honduras (Honducor) has advised that it is necessary to suspend postal services until March, 29, 2020, or a later date to be communicated in due course. The suspension affects imports of international mail at land and sea borders, and at Ramon Villeda Morales Airport in San Pedro Sula and Toncontin Airport in Tegucigalpa. It therefore asks countries that normally send their mail to Honduras by air cargo flights not to do so for the time being; to avoid mail being stored in customs warehouses, generating significant extra costs. An exception may be made for humanitarian aid, which Honducor is able to process with the knowledge and prior authorization of the Honduran Government. Honducor asks to be excused from delivery time requirements and compensation for late delivery of postal items until normal operations resume.

Montenegro: Montenegro Post has advised that all inbound and outbound postal traffic will be suspended until further notice.

As a convenience for our customers, the Postal Service will continue to accept and process mail destined for the aforementioned countries. This mail will be held within our network and will be delivered once mail service is restored.

The following countries have announced service disruptions:

Belarus: the Republican Unitary Enterprise of Posts “Belpochta” (RUE “Belpochta”) has advised that, owing the suspension of flights and various measures taken by countries (such as self-isolation, social distancing, advising people to work from home), it is currently unable to send mail (letter-post, parcel-post and EMS items) to a number of countries. The current situation will have a major impact on quality of service for all types of inbound and outbound mail. Under these circumstances, RUE “Belpochta” can no longer guarantee service delivery standards (including delivery times and other quality parameters). As far as possible, international and domestic operations will be continued on a regular basis.

Bhutan: Bhutan Post has advised that it experiencing significant disruption to its daily operations due to the closure of businesses, airlines and other transportation providers, This is having a direct impact on service quality for international inbound and outbound services, and severe delays are to be expected until normal transport capacity becomes available. Bhutan Post is therefore declaring a situation of force majeure in relation to all international letter-post (including Prime Express), parcel-post and EMS services.

Canada *UPDATE:* Canada Post has advised that additional measures are being taken in response to the spread of the novel coronavirus (COVID-19). In accordance with physical distancing requirements, Canada Post has implemented revised delivery procedures. Items destined to Canada requiring the payment of customs duties and taxes will be sent to a retail post office for collection. Customers will receive a delivery notice card telling them which post office is holding their item. All other items that would ordinarily require a signature will be left in a safe location without obtaining a signature from the recipient. This change eliminates the need for signature at the doorstep and greatly reduces the number of parcels sent to Canada Post offices for collection.

Estonia *UPDATE:* Estonian Post, has advised that the Estonian Government declared a state of emergency on 12 March. This is provisionally due to last until 1 May 2020. Estonian Post is therefore considering the situation as a case of force majeure, and wishes to inform its partners of some temporary changes to the services provided.

Air services to most countries have been interrupted, and shipments to some countries have been temporarily suspended. Estonian Post is trying to find alternatives (including replacing air links by road) wherever possible, but in most cases, these will involve increased transmission times, with a major impact on operations and, consequently, on quality of service for letter-post, parcel-post and EMS items.

Signature on delivery has suspended for inbound items requiring proof of delivery in order to avoid human contact. Registered items will be delivered to mailboxes where possible. In case of delivery to the person, the courier will enter the receiver’s name on the handheld device, but with the word “Courier” in place of the signature. Courier parcels will still be delivered to the addressee, but in place of the signature, there will be an image (picture) of an address card, which the recipient will first be asked to sign (preferably using their own pen). This temporary measure came into force on 16 March 2020 and will last until further notice.

Israel *UPDATE:* Israel Postal Company has advised that, effective March 22, 2020, the Israeli Ministry of Health has introduced measures including self-isolation, limiting the number of personnel at the workplace and advising people to work from home and restrict travel. Israel Postal Company will continue to process incoming and outgoing mail, giving priority to premium services such as Express and PRIME, and will make every effort to ensure the regular distribution of mail. Israel Postal Company can no longer guarantee service delivery standards and is invoking force majeure. In addition, since 17 March 2020, a signature is no longer required for items requiring signature on delivery, and such items will be left at the door after being scanned and photographed to prove that delivery has been made. If possible, the name of the addressee will be recorded.

Luxembourg *UPDATE:* Post Luxembourg has advised that International and domestic operations will continue as normal insofar as possible. However, measures have been implemented to ensure the safety of both customers and staff, including the following:

- In general, post offices will remain open, but will be closed on Saturdays;
- For all letter-post, parcel-post and EMS items requiring signature on delivery, the addressee’s signature will be replaced by the mail carrier’s signature, together with the delivery code, in the signature field.
- Post Luxembourg is no longer able to guarantee delivery times or comply with standard rules for signature on delivery.

Malaysia *UPDATE:* Pos Malaysia, has advised that delays are to be expected in the processing, transportation and delivery of both incoming and outgoing international shipments of letter-post, parcel-post and EMS items, owing to the suspension of services, cancellation of flights, shutdown of airports and implementation of preventative measures to reduce the risk of the spread of COVID-19. The dispatching of all outbound airmails (letter-post, parcel-post and EMS items) to the following countries is expected to be severely delayed:

- Austria, Belgium, China (People's Rep.), Croatia, Czech Rep., Denmark, France, Germany, Greece, Italy, Japan, Kazakhstan, Mongolia, Norway, Oman, Poland, Portugal, Romania, Russian Federation, Serbia, Slovakia, Spain, Sweden, Switzerland, Thailand, Turkey, Ukraine and United Kingdom (from 18 March 2020);
- Canada and United States of America (from 30 March 2020).

For inbound mail deliveries, letter-post, parcel-post and EMS items will be handled as follows:

- Items requiring signature on delivery will no longer be signed for at the moment of handover to the recipient. Instead, the mail carrier will ask for the recipient's name and will enter this information in the signature field of the handheld device or delivery manifest. This temporary measure came into force on Monday, 16 March 2020 and will remain in effect until further notice.
- For delivery of items to a mail room, the addressee will receive a text message or telephone call.
- Deliveries to premises or areas needing to be closed down due to COVID-19 are suspended.

Pos Malaysia is therefore declaring a situation of force majeure in relation to all international mails (letter-post, parcel post and EMS items), owing to COVID-19 and its effects on postal services worldwide, until sufficient transport capacity becomes available.

Mongolia *UPDATE:* Mongol Post, has advised that all international flights to and from Ulaanbaatar are suspended until April 30, 2020. The international mail processing center (MNULNA) will remain closed until April 1, 2020. This closure may be extended.

Papua New Guinea: Post PNG, has advised that the Government of Papua New Guinea has officially declared a state of emergency for 14 days, effective March 24, 2020. In order to minimize human contact and preserve the personal safety of Post PNG's employees and customers, it has been deemed necessary to take certain preventative measures, including;

- restricting access to postal outlets,
- limiting the processing of all inbound and outbound mail (letter-post, parcel-post and EMS items),
- In order to minimize human contact, it will not be mandatory for to collect and provide written proof of delivery for items that would normally require a signature.

This is expected to remain the case until the end of the pandemic. For this reason, service delivery standards cannot be guaranteed and Post PNG is invoking a situation of force majeure with regard to quality of service, until the situation returns to normal.

Philippines *UPDATE:* Philippine Postal Corporation (PHLPost) has advised that international air and sea transport from and to international airports and seaports throughout the Philippines will remain operational during the community quarantine. However, domestic air, land and sea transport is suspended for the duration of the community quarantine imposed in Metro Manila, the rest of Luzon island, and several areas of the Visayas and Mindanao islands. In view of this, the following changes are being made to PHLPost operations for the period of community quarantine (currently scheduled to run until April 12, 2020):

- International mail processing centers will maintain a skeleton workforce in order to accept incoming international dispatches. Inbound items received up to April 12, 2020 will not be processed and forwarded to delivery post offices until the normal work schedule resumes (as from April 13,2020).
- There will be no outbound international dispatches from the international mail processing centers from March 17, 2020 until end of the community quarantine.
- Outbound postal items received up to April 12, 2020 by post offices located in areas under community quarantine and in other areas of the Visayas and Mindanao islands will be processed and forwarded to destination countries upon resumption of the normal work schedule (April 13,2020).

Delays to inbound and outbound postal items are expected during the community quarantine period. Detailed information on the areas covered by the community quarantine will be provided as soon as it is available.

Saint Lucia: Saint Lucia Postal Service has advised that it is currently operating a restricted postal service with reduced hours, reduced personnel and fewer sub-offices, effective Monday, March 23, 2020. This response plan will affect the processing of inbound and outbound mail as well as timely replies to queries.

Senegal: La Poste du Sénégal has advised that measures to close the borders and restrict travel have been implemented by the Government of Senegal and the airlines. These decisions will have a significant impact on shipment and delivery times for letter post, parcel post and packets. Consequently, La Poste du Sénégal is unable to guarantee compliance with delivery standards and is invoking a situation of force majeure with regard to quality of service. La Poste du Sénégal will continue to offer postal services insofar as possible.

Slovakia: Slovenska Pošta, a. s., has advised that the Slovakian government has introduced measures including self-isolation, social distancing, advising people to work from home and restricting travel. Given these new measures, all inquiries, including those handled electronically through Internet-based systems for parcel-post, EMS, registered and tracked items, are liable to be disrupted. In addition, call agents may be unable to deal with telephone inquiries. Consequently, there may be a severe impact on service quality for international inbound and outbound services and service delivery standards. Slovenska Pošta is therefore invoking the force majeure and analogous provisions of all such standards, until the situation has returned to normal. Special processes have been put in place for postal items subject to delivery, specifically as follows:

- Parcels that would ordinarily require the addressee's signature can now be deposited in parcel terminals;
- Delivery of registered items is suspended and will only be notified. These items will be deposited at post offices and the customer will receive a notification (announcement to mailbox, electronic notification sent by e-mail or SMS).
- Slovenska Pošta has also extended by 14 days the current period of 18 days during which postal items will be stored at postoffices.

Furthermore, Slovenska Pošta wishes to emphasize that, owing to the suspension of flights, it is currently unable to send letter-post, parcel-post and EMS items to an increasing number of countries both within and outside the European Union. Therefore, temporarily, Slovenska Pošta will no longer accept letter-post, parcel-post and EMS items for destinations to which transport capacities are unavailable.

Spain *UPDATE:* Correos y Telégrafos has advised that, owing to the suspension of flights from and to Spain, and the ensuing lack of transport capacity, it is currently unable to send mail (letter-post, parcel-post and EMS items) to an increasing number of countries both within and outside the European Union. As a result, Correos y Telégrafos is therefore declaring a situation of force majeure and ceasing, with immediate effect, to accept letter-post, parcel-post and EMS items destined for all concerned Union member countries, until sufficient transport capacity becomes available. Moreover, the Spanish Government has extended the “state of alert” that was declared on March 14, 2020, with effect until April 11, 2020, in order to reduce the risk of the spread of the novel coronavirus (COVID-19). The state of alert may yet be extended again. This will have a major impact on operations and, consequently, on quality of service for all types of inbound and outbound letter-post, parcel-post and EMS items.

Switzerland *UPDATE:* Swiss Post has advised that it has changed its delivery process for all items requiring signature on delivery. Effective March 16, 2020, letter-post, parcel-post and EMS items requiring signature on delivery will not be signed for by the recipient. In place of the recipient's signature, the delivery agent will enter a code in the signature field of the handheld device. This temporary measure will apply until further notice. As a result, Swiss Post is no longer able to guarantee inbound and outbound mail standards, and is therefore invoking a situation of force majeure with regard to quality of service and remuneration for all categories of mail item (letter-post, parcel-post and EMS items) until further notice.

Turkey *UPDATE:* Turkish PTT Corporation, has advised a period of leave has been declared for certain parts of its workforce, especially those in high-risk categories, in both the public and private sectors. This will have a major impact on operations and, consequently, on quality of service for all types of inbound mail (letter-post, parcel-post and EMS items). For this reason, service delivery standards cannot be guaranteed and a situation of force majeure has been declared until the situation returns to normal.

Ukraine: Ukrposhta has advised that effective Monday, March 23, 2020, the Government of Ukraine has taken measures to reduce the spread of the novel coronavirus (COVID-19), including the self-quarantine of staff. Delays are to be expected in the delivery of all inbound mail. Severe delays are also to be expected for outbound mail to all destinations, as a result of flight suspensions. Ukrposhta's national and international operations centers remain open and continue to operate, but it is necessary to declare a situation of force majeure, with immediate effect, until sufficient transport capacity becomes available. In order to minimize human contact, it will not be mandatory for Ukrposhta to collect and provide written proof of delivery for letter-post, parcel-post and EMS items that would normally require a signature.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 20, 2020



Product Classification Message Board

UPDATE 5: International Mail Service Disruptions Due to COVID-19

On March 19, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended certain mail services:

Bulgaria: Bulgarian Posts plc has advised that it is currently not able to send letter-post, parcel-post or EMS items to many countries inside and outside the European Union, with the list changing on a daily basis. For this reason, Bulgarian Posts has ceased to accept any outbound EMS items destined to international locations. The company will continue to accept letter-post and parcel-post items sent to destinations for which transport capacity is still available. Customers should expect delays for all inbound and outbound mail until further notice.

Cyprus: Cyprus Post has advised that effective Saturday, March 21, 2020; all commercial flights to Cyprus are suspended for 14 days. Cyprus Post is therefore suspending all outgoing dispatches to international destinations. *[Note: see below regarding change for mail destined to Cyprus.]*

Morocco: Poste Maroc has advised that following the suspension of international commercial air traffic, it is suspending outbound letter-post, parcel-post and EMS items to international destinations until normal flight operations resume. *[Note: see below regarding change for mail destined to Morocco.]*

As a convenience for our customers, the Postal Service will continue to accept and process mail destined for the aforementioned countries. This mail will be held within our network and will be delivered once mail service is restored.

The following countries have announced service disruptions:

Austria: Österreichische Post AG has advised that it is currently unable to send letters and parcels to a constantly increasing number of countries both within and outside of the European Union due to the suspension of flights from Austria. Therefore, Österreichische Post AG has stopped accepting letter-post and parcel-post items for those destinations to where transportation is unavailable. Delivery standards and times can no longer be guaranteed until the situation has returned to normal. Additionally, all items that require the addressee’s signature are now deposited in the addressee’s mailbox or in a secure location on their premises, with signature by the mail carrier on their portable device. In cases where items are delivered to the recipient in person, the mail carrier will likewise sign on the recipient’s behalf.

Belgium: bpost has advised that operations will continue to operate normally as far as possible. However, several measures have been implemented to ensure the safety of both customers and staff, including the following:

- Post offices will remain open in general, but will be closed on Saturdays;
- For domestic and inbound international items that would normally require a signature, the mail carrier will sign for delivery in place of the customer (but in the customer’s presence);
- bpost is no longer able to guarantee delivery times, standard rules for signature on delivery, or availability of tracking data for shipments.

Furthermore, in common with many other postal operators, given the diminishing number of flights and reduced capacity, bpost is temporarily unable to send outbound international mail and parcels (letter post, parcel post and EMS) to destinations outside Europe

Cyprus: Cyprus Post has advised that effective Saturday, March 21, 2020; all commercial flights to Cyprus are suspended for 14 days. Therefore, until further notice, all letter-post, parcel-post and EMS items destined to Cyprus will be sent by alternative transportation (e.g. surface). Customers should expect delivery delays.

Djibouti: La Poste has advised that Djibouti has suspended all international flights arriving in and departing from Djibouti, with the exception of cargo flights, until further notice. Therefore, delays are expected in the handling and delivery of letter-post, parcel-post and EMS items, until sufficient transport capacity becomes available.

Finland: Posti and Åland Post have advised that owing to a lack of transport capacity, they are currently unable to transport outbound letter-post, parcel-post and EMS items to many international destinations. Effective March 18, 2020, Posti and Åland Post will only be able to transport letter-post, parcel-post and EMS items destined for the countries listed below, with delays to be expected owing to limited capacity:

- All EU countries, with the exception of Cyprus, Greece, Ireland, Malta, Slovakia and Spain;
- Australia, Canada, China (People’s Rep.), Israel, Japan, Norway, Russian Federation, Serbia, Switzerland, United Kingdom and United States of America.

France: La Poste has advised that the French Government has reinforced the measures in place to limit the spread of COVID-19. La Poste's network and national and international operational centres remain open and continue to operate. However, given the reduced workforce, La Poste can no longer guarantee delivery lead times, the collection of signatures on delivery, delivery to the addressee in person, tracking of items (scanning and shipment lead times), the processing of items for reimbursement, and insured items. This concerns in particular registered letters, tracked small packets with signature, parcels and EMS items. Additionally, numerous post offices are closed, and the opening hours of those remaining open have been reduced.

Georgia: Georgian Post has advised that the Government of Georgia has taken measures to reduce the spread of COVID-19. As these measures include the self-quarantine of staff, significant delays are to be expected in the delivery of all inbound letter-post, parcel-post and EMS items. Severe delays are also to be expected for outbound mail to all destinations, as a result of flight suspensions. Indirect delivery methods will be implemented temporarily for letter-post, parcel-post and EMS items that would ordinarily require the addressee’s signature. Consequently, it will not be mandatory for Georgian Post to collect and provide written proof of delivery.

Liechtenstein: Liechtensteinische Post has advised that all letter-post, parcel-post and EMS items requiring a signature upon delivery are no longer being signed when handed over to the addressee. For such items, the mail carrier will leave a note in the signature field of the handheld device. This temporary measure will apply until further notice.

Mauritius: Mauritius Post has advised that all post offices are closed until 2 April 2020. As a result, severe delays are to be expected in the processing, transport and delivery of both inbound and outbound letter-post, parcel-post and EMS items due to the suspension of postal services and various flight cancellations. Moreover, signature on delivery will no longer be required at the time delivery is made. Instead, the mail carrier will ask the recipient’s name and will record it on the delivery receipt.

Mexico: Correos de México has advised that, owing to the cancellation of international flights it is facing significant disruption to its operations. Until further notice, only services to Canada and the United States of America will be maintained. Customers should expect delivery delays.

Morocco: Poste Maroc has advised that incoming mail has been processed and delivered as normal. However, delivery services may suffer certain delays, because of limited staff in processing and delivery centers. Postal parcels, EMS items and registered mail are being delivered without the addressee's signature being requested. For such items, the mail carrier will the addressee for their identity card number and record it. This exceptional March 17, 2020, and will remain in effect until further notice.

New Caledonia: OPT–NC has advised that owing to the reduction in the number of flights offered by partner airlines, and new measures to protect against the spread of COVID-19, the shipment of inbound and outbound letter-post, parcel-post and EMS items is currently limited to mainland France only. OPT–NC is ceasing to accept any mail originating from other Union member countries with immediate effect. For all letter-post, parcel-post and EMS items requiring a signature on delivery, the addressee's signature will be replaced by that of the mail carrier or OPT–NC agent. Customers should expect delivery delays.

North Macedonia: Post of North Macedonia has advised that the government has officially declared a state of emergency for 30 days from March 19, 2020, (period subject to extension). Skopje Airport is closed to all international flights until further notice. Exchanges of mail with the designated operators of neighbouring countries are being organized where possible. This situation will have a major impact on operations, and quality of service for all types of inbound and outbound letter-post, parcel-post and EMS items. This is expected to remain the case until the end of the pandemic.

Poland: Poczta Polska has advised that until further notice delivery delays are should be expected for all types of inbound and outbound EMS, parcel-post and letter-post items. Additionally, Poczta Polska has stopped accepting outbound international mail until further notice, with the exception of mail destined to: Australia, Belarus, Belgium, Czech Republic, Canada, Denmark, Germany, Ireland, Latvia, Lithuania, Mexico, Netherlands, Portugal, Slovakia, Spain, Ukraine, United Kingdom and United States of America.

Switzerland: Swiss Post Ltd has advised that owing to the cancellation of most international flights it is currently unable to send letter-post, parcel-post and EMS items to any countries outside the European Union, with the exception of: Brazil, Canada, New Zealand, Norway, the Russian Federation, the United Kingdom and the United States of America. Delays are also to be expected for postal items destined for the member countries listed above.

Vietnam: VNPost has advised that delivery of letter-post, parcel-post and EMS items to the following locations may be delayed:

Ha Noi (100000–159999)	Hai Phong (180000–189999)	Quang Ninh (200000–209999)
Soc Trang (950000–959999)	Hung Yen (160000–169999)	Quang Binh (510000–519999)
Quang Nam (560000–569999)	Da Nang (550000–559999)	Hau Giang (910000–919999)
Binh Dinh (590000–599999)	Bac Giang (230000–239999)	Hue (530000–539999)
Thai Nguyen (250000–259999)	Ninh Thuan (660000–669999)	Kien Giang (920000–929999)
Quang Tri (520000–529999)	Ha Tinh (480000–489999)	Nghe An (460000–479999)
Ninh Binh (430000–439999)	Ho Chi Minh (700000–769999)	Thanh Hoa (440000–459999)

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The P&C Weekly will continue to update employees regarding new service disruptions as they are received. For a full list of international service disruptions, please the visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *P&C Weekly* is intended for Postal Service employees only. To subscribe, request access to the PC Weekly distribution list using eAccess. To unsubscribe, use eAccess to revoke your access under the My Access tab.

March 18, 2020



UPDATE 3: International Mail Service Disruptions Due to COVID-19

On March 18, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended some or all mail services:

Cayman Islands: Cayman Islands Postal Service has advised that the government has suspended all international flights. Therefore, the processing of all letter-post, parcel-post and EMS items will be suspended from March 20, 2020, through April 12, 2020.

French Polynesia: OPT PF – FARE RATA has advised that it is currently unable to accept letter-post, parcel-post or EMS items until March 31, 2020.

Lebanon: LibanPost has advised that all passenger flights to and from Beirut–Rafic Hariri International Airport have been suspended until March 29, 2020. Owing to this situation, LibanPost will be unable to offer outbound mail services (letter-post, parcel-post and EMS items) to international destinations.

Maldives: Maldives Post has advised that it is suspending the processing of all inbound and outbound letter-post, parcel-post and EMS items until March 28, 2020.

Mongolia: Mongol Post, has advised that all international flights to and from Ulaanbaatar are suspended until March 30, 2020, or later. Mongol Post is temporarily closing its international mail center until April 1, 2020.

Tunisia: La Poste Tunisienne has advised that all international flights in and out of Tunisia have been suspended. Therefore, the processing of all letter-post, parcel-post and Express Mail Service (EMS) items will be suspended until sufficient transport capacity becomes available.

As a convenience for our customers, the Postal Service will continue to accept and process mail destined for the aforementioned countries. This mail will be held within our network and will be delivered once mail service is restored.

Additionally, the following countries have announced service disruptions:

- Chile:** CorreosChile has advised that the following service changes are in affect for letter-post, parcel-post and EMS items:
- Owing to a lack of international air transport capacity, international outbound mail has been suspended to all countries except Argentina, Bolivia, Brazil, Colombia, Ecuador, Paraguay and Uruguay;
 - International inbound mail addressed to Easter Island will no longer be accepted;
 - There will be delays in the processing and delivery of international inbound mail;
 - Signature on delivery for international inbound mail will be suspended and replaced by delivery methods that limit direct physical contact.

Germany: Deutsche Post has announced changes for all letter-post, parcel-post and EMS items requiring signature on delivery. Beginning March 13, 2020, items that would ordinarily require the addressee’s signature can now be deposited in the addressee’s mailbox or in a secure location on their premises, with signature by the mail carrier on their portable device. In cases where items are delivered to the recipient in person, the mail carrier will likewise sign on the recipient’s behalf.

Honduras: Empresa de Correos de Honduras (Honducor) has advised that the entire territory of Honduras is under quarantine until at least March 21, 2020, or later. As a result, Honducor significantly reduced its workforce across the logistics chain the distribution of international mail will be subject to major delays until the situation returns to normal.

Jamaica: Jamaica Post has advised that from March 18, 2020, through March 24, 2020, Jamaica Post will be implementing a restructured operations program and will be unable to guarantee delivery standards for letter-post, parcel-post and EMS items, owing to adjusted operating hours of post offices and postal agencies. Customers should expect delays.

Philippines: Philippine Postal Corporation has advised that an enhanced community quarantine has been imposed in Metropolitan Manila and rest of Luzon island and several areas on Visayas and Mindanao islands, effective through April 12, 2020. Philippine Postal Corporation it will operate as follows during the community quarantine:

1. International mail processing centers will maintain a skeleton staff, in order to accept incoming mail until the total lockdown of international air and sea transport on March 20, 2020.
2. All post offices in areas placed under quarantine are closed.

Romania: Poșta Română has advised that new travel restrictions have led to massive cancellations of international flights. Owing to the suspension of air services to a number of international destinations, Poșta Română is facing difficulties sending international postal items, and delays are to be expected for all types of inbound and outbound letter-post, parcel-post and EMS items.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please the visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 17, 2020



UPDATE 2: International Mail Service Disruptions Due to COVID-19

On March 17, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended some or all mail services:

Kuwait: Kuwait Postal Sector has suspended all inbound and outbound mail (letter-post, parcel-post and Express Mail Service (EMS) items) until further notice.

Moldova: Posta Moldovei has suspended all inbound and outbound mail (letter-post, parcel-post and EMS items) until further notice.

Norway: Posten Norge AS has advised that it is unable to send letter mail to all countries outside the European Union except for the following: Arab Emirates, Australia, Brazil, Canada, Hong Kong, Great Britain, Iceland, Israel, Japan, South Korea, Liechtenstein, New Zealand, Philippines, Singapore, Switzerland, Thailand and Turkey.

Peru: Servicios Postales del Perú - SERPOST S.A, has suspended all delivery of domestic and international mail for 15 days, and Jorge Chavez International Airport has been closed. Therefore, postal services in Peru are suspended until March 30, 2020.

As a convenience for our customers, the Postal Service will continue to accept and process mail destined for the aforementioned countries. This mail will be held within our network and will be delivered once mail service is restored.

Additionally, the following countries have announced service disruptions:

Estonia: Estonian Post has advised that it has suspended signature on delivery for inbound items. Where possible, items will be delivered to mailboxes; otherwise, they will be delivered in person, but without signature. The courier will enter the recipient’s name in the handheld device, but in place of the signature, there will be the indication “Courier”. This temporary measure will last until further notice.

Latvia: Latvijas Pasts has advised that the processing of all inbound and outbound international mail conveyed via passenger air transport has been suspended until further notice. Latvijas Pasts will strive to find alternative means to convey its outbound mail by truck or cargo air transport. However, there may be significant delays in the meantime. For preventive purposes, shipments are stored in a warehouse for 72 hours prior to transport. Customers should expect delays.

Luxemburg: Post Luxembourg has advised that delivery will be conducted via methods that restrict direct contact. For all letter-post, parcel-post and EMS items requiring signature on delivery, the addressee’s signature will be replaced by the mail carrier's signature, together with the delivery code, in the signature field.

New Zealand: New Zealand Post has announced changes for all letter-post, parcel-post and EMS items requiring signature on delivery. Effective immediately, the mail carrier will ask for the recipient’s name (to record proof of delivery), and leave the item on the doorstep. The person receiving the item will not sign for the delivery directly. If no one comes to the door and there is no Parcel Leave service in place, the carrier will leave a card with details of the delivery, and return the item to the Post Office. This temporary measure will remain in effect until further notice.

Panama: Correos de Panama has advised that it is currently unable to send outgoing mail (letter-post, parcel-post or EMS items) to the following destinations: Africa, Asia, Europe and Oceania; Certain Latin American countries (Argentina, Aruba, Ecuador, Haiti, Honduras, Peru, Suriname and Venezuela, Bolivia). Additionally, delays are expected in the delivery of all inbound items to addressees in Panama.

Portugal: CTT Correios de Portugal has announced changes for letter-post, parcel-post and EMS items requiring signature on delivery. Effective immediately, the mail carrier will ask the recipient for their given name and family name, and will enter this information, followed by “CV19”, in the signature field on the handheld device. This temporary measure will remain in effect until further notice.

Slovenia: Pošta Slovenije has advised that significant delays are to be expected for all inbound and outbound letter post, parcel post and EMS items until the end of the epidemic. Furthermore, should the situation worsen, it will be forced to temporarily suspend the acceptance of mail for destinations outside Slovenia to which transport is not available.

Spain: Correos y Telégrafos has advised that many airlines have cancelled their flights to Madrid. As a result, the distribution of international mail will be subject to major delays until the situation returns to normal.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

For the latest news regarding international service disruptions, visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

March 16, 2020



UPDATE: International Mail Service Disruptions Due to COVID-19

On March 16, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

Australia: Australia Post has advised that written proof of delivery is suspended, until further notice, for inbound items.

Austria: Austrian Post has advised that significant delays are to be expected in the delivery of all inbound mail until April 14, or until regulatory measures are lifted. As a result, customers should expect delivery delays for all letters and parcels.

Cyprus: Cyprus Post has advised that significant delays are to be expected in the delivery of all inbound letter-post, parcel-post and Express Mail Service (EMS) items. Postal items that would ordinarily require written proof of delivery may, with the addressee’s consent, be deposited in the addressee’s mailbox or in a secure location on the addressee’s premises, with signature by the mail carrier.

El Salvador: Correos de El Salvador has advised that it will need to reduce its workforce across the logistics chain. As a result, customers should expect delivery delays for all letter-post, parcel-post and EMS items.

Lithuania: Lithuania Post, has advised that all letter-post, parcel-post and EMS items requiring signature on delivery will be delivered to customers indirectly. Consequently, it will not be mandatory for mail carriers to collect and provide written proof of delivery.

Netherlands: PostNL has advised that all letter-post, parcel-post and EMS items requiring signature on delivery will no longer be signed at the time of delivery. For these items, the mail carrier will ask the recipient for the last three digits of the recipient’s ID reference number, and this information will be entered by the carrier in the signature field on their handheld device. This temporary measure will be effective until further notice.

Saudi Arabia: Saudi Post has advised that all letter-post, parcel-post and EMS items requiring signature on delivery will be delivered to customers indirectly. The mandatory written proof of delivery will be suspended and instead delivery will be based on a code sent to the addressee’s mobile phone.

The service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

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March 9, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

Resumption of Mail Service to Designated Areas of Italy

Effective March 6, 2020, the designated operator of Italy, Poste Italiane, will resume mail service throughout Italy. However, the following temporary and precautionary measures will be applied nationwide, until March 15, 2020, or until new guidance is provided by the relevant authorities:

- All mail items, including registered mail, insured letters and parcels, will be deposited in mailboxes, with a notice signed by the mail carrier, informing the recipient of this temporary measure;
- If the addressee is absent or refuses to accept this mode of delivery, the mail carrier will leave a specific form (notice of delivery) and instructions in the recipient’s mailbox, enabling the recipient to collect the item from a post office;
- Items rejected by the addressee will be returned to sender.

The US Postal Service is closely monitoring the coronavirus (COVID-19) situation and is undertaking all reasonable measures to minimize the impact to our customers.

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

February 26, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

Service Delays to Italy Due to Temporary Service Suspension

On February 24, 2020, the Postal Service™ received notification from Poste Italiane that mail service will be temporarily suspended to designated areas in Italy due to recent cases of the novel coronavirus (Covid-19).

The postal code locations affected by the temporary service suspension include:

City	Postal Code	City	Postal Code
Livraga	26814	Codogno	26845
Bertonico	26821	Corno Giovine	26846
Brembio	26822	Maleo	26847
Castiglione D’adda	26823	San Fiorano	26848
Secugnago	26826	Santo Stefano Lodigiano	26849
Terranova Dei Passerini	26827	Senna Lodigiana	26856
Turano Lodigiano	26828	Fombio	26861
Casalpusterlengo	26841	Guardamiglio	26862
Caselle Landi	26842	Orio Litta	26863
Cornovecchio	26842	Ospedaletto Lodigiano	26864
Castelnuovo Bocca D’adda	26843	San Rocco Al Porto	26865
Maccatorna	26843	Somaglia	26867
Meleti	26843	Vo’	35030
Castelgerundo	26844		

February 10, 2020



Keeping you informed about classification and mailing standards of the United States Postal Service

Priority Mail Express International Guarantee Suspension to China and Hong Kong beginning February 10th

The U.S. Postal Service (USPS) will be temporarily suspending the guarantee on Priority Mail Express International (PMEI) destined for China and Hong Kong, effective Monday, Feb. 10, 2020, due to widespread airline cancellations and restrictions into this area. USPS is undertaking all reasonable measures to minimize the impact to our customers. Please contact Ashok Parasuram at Ashok.Parasuram@usps.gov with any questions.

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)

In addition to the above-listed locations, delivery may also be affected in neighboring areas as a result of the precautionary temporary closure, by local order or individual initiative, of public institutions (schools, universities, nurseries, theatres, etc.), or businesses open to the public (restaurants, cafes, etc.).

As a convenience for our customers, the United States Postal Service® will continue to accept and process mail destined for the affected areas. This mail will be held within Poste Italiane’s network and will be delivered once mail service is restored. Customers should expect delays in delivery times to the affected locations.

The suspension affects Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Regardless of the duration of the suspension, USPS customers can avoid any service disruptions by sending letters and packages using our date-certain international shipping option — Global Express Guaranteed® (GXG®) service. GXG service is available online at www.usps.com and at thousands of participating USPS retail locations.

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)